



# Texas Windstorm Insurance Association Policy Center Residential Renewal Application

Filing



## **2. Cover Letter**



TEXAS WINDSTORM  
INSURANCE ASSOCIATION

July 21, 2017

Regulatory Policy Division  
Property & Casualty Filings Intake  
Texas Department of Insurance  
Mail Code 104-3B  
P.O. Box 149104  
Austin, Texas 78714-9104  
Via email: [PCFilingsIntake@tdi.texas.gov](mailto:PCFilingsIntake@tdi.texas.gov)

Re: Revised TWIA Policy Center Residential Renewal Application

Dear Property & Casualty Filings Intake:

In accordance with Texas Administrative Code 5.4911, Texas Windstorm Insurance Association is submitting revisions to its Policy Center Residential Renewal Application (“application”). The application has been revised to reflect updates to the residential policy renewal process.

TWIA previously filed an update to its Residential Renewal Application in 2015 while in the process of implementing a new policy administration system, Policy Center. During this transition, TWIA changed the residential renewal process by moving from a pdf application to an online renewal application within Policy Center. This system walks the agent through several different pages or screens with data fields to enter the information and select from drop-down menus as appropriate. The 2015 filing therefore provided a unique comparison of the old PDF application to the new online screens, and walked through the similarities and differences in content field-by-field. The current modifications to the Residential Renewal Application are being made within the online screen-based Policy Center application and follow the same format as the previous revisions.

Attached to this cover letter please find: (1) an explanatory memorandum identifying the sections of the previous application that have changed, in accordance with Texas Administrative Code 5.9320(c)(1)(B)(iii); (2) a comparison legend highlighting the differences between the existing and proposed versions of the renewal application; (3) the existing application (in the form of screenshots); and (4) the proposed revised application (in the form of screenshots).

Should you have questions or require anything further, please feel free to contact me at 512-637-2944.

Sincerely,



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TEXAS WINDSTORM  
INSURANCE ASSOCIATION

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Jessica M. Crass  
Legal & Compliance Manager

CC: Ms. Marianne Baker (via email: [marianne.baker@tdi.texas.gov](mailto:marianne.baker@tdi.texas.gov))  
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