

**TEXAS DEPARTMENT OF INSURANCE  
DIVISION OF WORKERS' COMPENSATION**

Quarterly Insurance Carrier Meeting  
October 27, 2016  
1:30 p.m. to 3:00 p.m.

**AGENDA**

<b>Item</b>	<b>Presenter</b>
Welcome	W. Ryan Brannan, Commissioner Division of Workers' Compensation
Health Care Management Update	Matt Zurek, Deputy Commissioner Health Care Management & System Monitoring
Complaint Data Update	Teresa Carney, Director System Monitoring & Oversight
Enforcement Update	Marisa Lopez Wagley, Deputy Commissioner Toya Lutz, Director Enforcement
Office of Medical Advisor Update	Mary Landrum, Director Healthcare Business Management
Medical Dispute Resolution Update	Martha Luevano, Director Medical Fee Dispute Resolution
Audit Update	Darrell Cooper, Manager Audits & Investigations System Monitoring & Oversight
Q & A	Teresa Carney
Closing	Teresa Carney