

No. **2026-9961**

**Official Order
of the
Texas Commissioner of Workers' Compensation**

Date: 6/4/2026

Subject Considered:

US Acute Care Solutions
4535 Dressler Road NW
Canton, Ohio 44718-2545

Consent Order
DWC Enforcement File No. 38202

General remarks and official action taken:

This is a consent order with US Acute Care Solutions (Respondent). The commissioner of the Texas Department of Insurance, Division of Workers' Compensation (DWC) considers whether DWC should take disciplinary action against Respondent.

Waiver

Respondent acknowledges that the Texas Labor Code and other applicable laws provide certain rights. Respondent waives all of these rights, and any other procedural rights that apply, in consideration of the entry of this consent order.

Findings of Fact

1. Respondent is a health care provider operating in the Texas workers' compensation system.
2. Respondent was not selected to be tiered in the 2021, 2023, or 2025 Performance Based Oversight (PBO) assessments.

Improperly Pursuing a Private Claim Against an Injured Employee

3. On March 23, 2025, Respondent provided medical services to an injured employee. On the same date, the injured employee listed his insurance as workers' compensation, notifying Respondent that the health care services were provided in connection with a work-related injury.
4. On Oct. 23, 2025, Respondent sent a \$985 bill to the injured employee for the health care services.
5. On Nov. 21, 2025, Respondent confirmed with DWC that it adjusted the injured employee's account to remove any balance due and that it will no longer bill the injured employee directly for the health care services.
6. There is no finding determining that the injured employee violated Tex. Lab. Code § 408.022 in selecting a treating doctor and no final adjudication that the claim was not compensable.

Assessment of Sanction

1. Improperly billing an injured employee for health care services imposes an undue financial burden on the injured employee and circumvents the Texas workers' compensation system and the roles of its system participants.
2. In assessing the sanction for this case, DWC fully considered the following factors in Tex. Lab. Code § 415.021(c) and 28 Tex. Admin. Code § 180.26(e):
 - the seriousness of the violation, including the nature, circumstances, consequences, extent, and gravity of the prohibited act;
 - the history and extent of previous administrative violations;
 - the violator's demonstration of good faith, including actions it took to rectify the consequences of the prohibited act;
 - the penalty necessary to deter future violations;
 - whether the administrative violation had a negative impact on the delivery of benefits to an injured employee;
 - the history of compliance with electronic data interchange requirements;
 - the economic benefit resulting from the prohibited act; and
 - other matters that justice may require, including, but not limited to:
 - PBO assessments;

- prompt and earnest actions to prevent future violations;
 - self-report of the violation;
 - the size of the company or practice;
 - the effect of a sanction on the availability of health care; and
 - evidence of heightened awareness of the legal duty to comply with the Texas Workers' Compensation Act and DWC rules.
- 3. DWC found the following factors in Tex. Lab. Code § 415.021(c) and 28 Tex. Admin. Code § 180.26(e) to be aggravating:
 - a. the seriousness of the violation, including the fact that Respondent unlawfully attempted to collect \$985 from an injured employee despite multiple prior violations of the same nature;
 - b. Respondent has a history of similar administrative violations, including four consent orders and one warning letter within the last five years for pursuing a private claim;
 - c. a penalty is necessary to deter future violations; and
 - d. there is evidence of heightened awareness of the legal duty to comply with the Texas Workers' Compensation Act and DWC rules.
- 4. DWC is aware of no mitigating factors pursuant to Tex. Lab. Code § 415.021(c) and 28 Tex. Admin. Code § 180.26(e).
- 5. Respondent acknowledges communicating with DWC about the relevant statute and rule violations alleged; that the facts establish that the administrative violation(s) occurred; and that the proposed sanction is appropriate, including the factors DWC considered under Tex. Lab. Code § 415.021(c) and 28 Tex. Admin. Code § 180.26(e).
- 6. Respondent acknowledges that, in assessing the sanction, DWC considered the factors in Tex. Lab. Code § 415.021(c) and 28 Tex. Admin. Code § 180.26(e).

Conclusions of Law

1. The commissioner has jurisdiction over this matter pursuant to Tex. Lab. Code §§ 402.001, 402.00114, 402.00116, 402.00128, 414.002, and 414.003.

2. The commissioner has the authority to dispose of this case informally pursuant to Tex. Gov't. Code § 2001.056, Tex. Lab. Code §§ 401.021 and 402.00128(b)(6)-(7), and 28 Tex. Admin. Code § 180.26(h) and (i).
3. Respondent has knowingly and voluntarily waived all procedural rights to which it may have been entitled regarding the entry of this order, including, but not limited to, issuance and service of notice of intent to institute disciplinary action, notice of hearing, a public hearing, a proposal for decision, a rehearing by the commissioner, and judicial review.
4. Pursuant to Tex. Lab. Code § 415.021, the commissioner may assess an administrative penalty against a person who commits an administrative violation.
5. Pursuant to Tex. Lab. Code § 415.003(6), a health care provider commits an administrative violation if it fails to comply with a provision of the Texas Workers' Compensation Act.
6. Pursuant to Tex. Lab. Code § 413.042, a health care provider commits an administrative violation by pursuing a private claim against a workers' compensation claimant for all or part of the cost of a health care service unless the injury is finally adjudicated as not compensable, or the injured employee violates Tex. Lab. Code § 408.022 relating to the selection of a doctor.
7. Respondent violated Tex. Lab. Code §§ 413.042 and 415.003(6) by improperly billing an injured employee for workers' compensation health care services.

Order

IT IS ORDERED THAT:

1. Within 30 days from the date the Commissioner signs the order, US Acute Care Solutions shall submit written proof to the Division of Workers' Compensation (DWC), by email at DWC_Enforcement@tdi.texas.gov, that it **provided written notice** that the Texas Labor Code prohibits direct billing of injured employees for work-related health care services to all staff involved in billing for services provided by US Acute Care Solutions in the state of Texas. US Acute Care Solutions shall provide a copy of the written notice with a signed, written affidavit including the date the notice was issued and a statement that all staff to whom the notice was issued were required by US Acute Care Solutions' system to acknowledge receipt and review the notice.
2. Within 30 days from the date the Commissioner signs the order, US Acute Care Solutions shall **pay an administrative penalty of \$7,000.**

After receiving an invoice from DWC, US Acute Care Solutions must pay the administrative penalty either: (1) by electronic transfer using the State Invoice Payment Service; OR (2) by company check, cashier's check, or money order.

To ensure proper check or money order processing:

- Make the check payable to "Texas Division of Workers' Compensation";
- Enclose a copy of the attached invoice with the check or money order; and
- Mail the check or money order to the Texas Department of Insurance, Attn: DWC Enforcement Section, MC AO-9999, PO Box 12030, Austin, Texas 78711-2030.



Jeff Nelson
Commissioner
TDI, Division of Workers' Compensation

Approved Form and Content:

A handwritten signature in black ink, appearing to read "Savanna O'Neal", written over a horizontal line.

Savanna O'Neal
Staff Attorney, Enforcement
Compliance and Investigations
TDI, Division of Workers' Compensation

2026-9961

Unsworn Declaration

STATE OF Ohio

§

§

COUNTY OF Stark

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Pursuant to the Tex. Civ. Prac. and Rem. Code § 132.001(a), (b), and (d), my name is **Jason Yost**. I hold the position of **Vice President** and am the authorized representative of US Acute Care Solutions. My business address is:

4535 Dressler Rd. NW, **Canton**, **Stark**, **OH**, **44632**.

(Street)

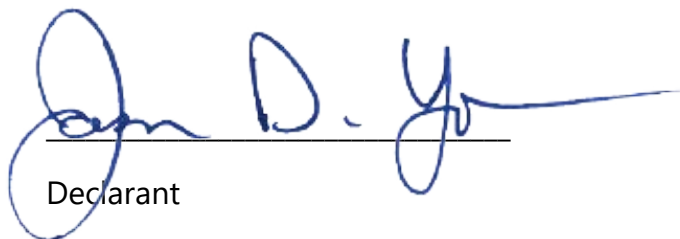
(City)

(County)

(State)

(ZIP Code)

I am executing this declaration as part of my assigned duties and responsibilities. I declare under penalty of perjury that the facts stated in this document are true and correct.


Declarant

Executed on **May 12**, 2026.