



## TEXAS DEPARTMENT OF INSURANCE

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### **Division of Workers' Compensation - Legal Services (MS-4D)**

7551 Metro Center Drive, Suite 100, Austin, Texas 78744-1645

(512) 804-4703 | F: (512) 804-4276 | (800) 252-7031 | TDI.texas.gov | @TexasDWC

To: Workers' Compensation Insurance Carriers

From: Kara Mace, Deputy Commissioner, Legal Services

Date: February 19, 2020

RE: Updated Plain Language Notices (PLNs)

The Texas Department of Insurance, Division of Workers' Compensation (DWC) has updated its English and Spanish plain language notices (PLNs) to show all text in 12-point font or larger. The instructions have also been changed to reflect recent DWC rule changes that require all PLNs sent by insurance carriers be in plain language and in no less than 12-point font as required by 28 Texas Administrative Code §124.2(s).

The new font size requirement is for PLNs sent on or after April 1, 2020.

The updated PLNs can be found on the DWC website at <https://www.tdi.texas.gov/forms/form20plain.html>.