

Reel Ethics

Exploring Behavior Boundaries In Workers' Compensation



Primal Fear





Carrier Attorney

🎬 When you receive new information that undermines your position in a case, what do you do?

Claimant Attorney

🎬 If a client reveals information that conflicts with representations you have made in a case, how do you balance confidentiality with your duty of candor?



DWC Compliance Attorney

- 🎬 When a party continues to rely on information that proves to be inaccurate, how does DWC evaluate whether that conduct becomes a compliance issue?

Suits





Carrier Attorney

🎬 When does aggressive cross-examination cross the line into improper harassment of a witness?

Claimant Attorney

🎬 What is your obligation when your client is being badgered on the stand—object, intervene, or something more?



DWC Compliance Attorney

- 🎬 At what point does conduct by an attorney or adjuster cross the line from "lack of professionalism" to an actionable compliance violation?

My Cousin Vinny





Carrier Attorney

🎬 When opinions expressed by a medical expert appear credible but contain misleading or unsupported conclusions that benefit your position, what is your obligation to correct the evidence?

Claimant Attorney

🎬 If you recognize that an expert opinion creates a false or incomplete picture of the claim that helps your case, do you have a duty to correct it?



DWC Compliance Attorney

- 🎬 If a medical report contains misleading or unsupported conclusions, would that rise to the level of an actionable complaint, and what factors would DWC consider in deciding whether to pursue it?

Erin Brockovich





Carrier Attorney

🎬 Where do you draw the line between effective investigation and improper influence when working with nurse case managers or investigators?

Claimant Attorney

🎬 When you believe a nurse case manager or investigator has violated your client's privacy, what is the most effective way to protect your client?



DWC Compliance Attorney

- 🎬 At what point does the conduct of a vendor in the workers' compensation system become a compliance issue that DWC would pursue?

The Office





Carrier Attorney

- Does evidence of an unsafe condition on the employer's premises create an ethical obligation for the carrier to investigate beyond the compensability issue in a claim?

Claimant Attorney

🎬 When workplace safety concerns affect not just your client but other employees, do you believe claimant attorneys have an ethical responsibility to report that condition to OSHA and/or DWC?



DWC Compliance Attorney

- 🎬 Does DWC have a regulatory responsibility to examine broader workplace safety concerns even if the underlying workers' compensation claim has compensability issues?

The Rainmaker





Carrier Attorney

🎬 What risks exist when claim notes, emails, or letters contain language that could be perceived as dismissive or disparaging toward an injured worker?

Claimant Attorney

🎬 How do you counsel hot-tempered clients to prevent them from making statements about the employer or carrier that could undermine their credibility?



DWC Compliance Perspective

- 🎬 When does unprofessional or disparaging written communication by a system participant rise to the level of a compliance concern?

Margin Call





Carrier Attorney

🎬 When you have to deliver difficult news to a carrier or employer client, how do you balance honesty with maintaining trust?

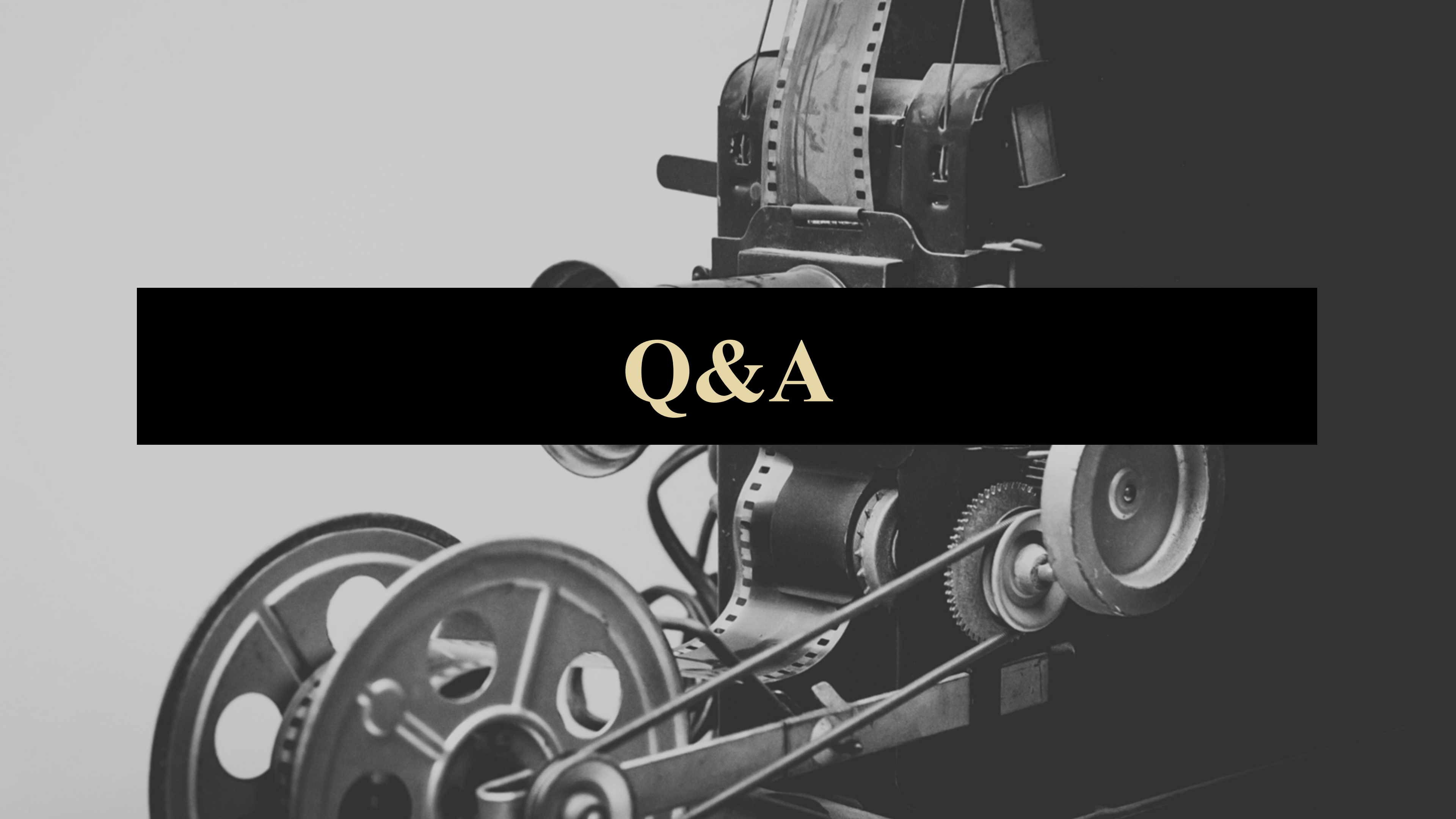
Claimant Attorney

🎬 How do you handle the situation where a client has expectations about a case that far exceed its actual merits?



DWC Compliance Perspective

- 🎬 From a compliance standpoint, under what circumstances would a party's failure to disclose information adverse to their interests become an actionable violation?

A black and white photograph of a vintage movie projector. The film strip is visible, running through the top of the machine. The projector has large, spoked reels and various mechanical components. The background is dark, and the lighting highlights the metallic parts of the projector.

Q&A



Thank You!