

Vision Attempt to Contract

Filing information

Name of insurer _____

NAIC _____

Network Name _____

Network ID _____

SERFF Tracking Number _____

Questions

Describe the policies and procedures for reaching out to available physicians and providers, including how many attempts the insurer makes and if different policies and procedures apply for different specialty types.

TIC §1301.00565(a) 28 TAC §3.3707(b)(1)(F)

What steps will the insurer take to attempt to improve its network to make future requests to renew the waiver unnecessary?

TIC §1301.00565(a) 28 TAC §3.3707(b)(1)(D)

What source or sources does the insurer use to identify physicians or providers that are available in the service area?

28 TAC §3.3707(b)(1)(E)

How often does the insurer monitor these sources for new physicians and providers entering the service area?

28 TAC §3.3707(b)(1)(E)

What methodology does the insurer use to ensure the rate and contract terms offered are commercially reasonable?

28 TAC §3.3707(b)(1)(C)

Does the insurer consider information contained in this document to be proprietary? (If yes, mark this document as confidential in SERFF.)

TIC §1301.00565(g) and 28 TAC §3.3707(d)

If information in this document is considered proprietary, explain which information is proprietary and which information is not.

TIC §1301.00565(g) and 28 TAC §3.3707(d)

Instructions:
It is recommended to work from left to right and column by column to capitalize on worksheet features
Copy and paste are permitted in applicable cells - column heading cannot be copied and/or pasted
To paste data use: "right click + paste special + values"
Do not include contracting efforts where network adequacy standards are **compliant**
Add a separate row for **each** attempt

Color key	
	Action Required
	Leave blank/Locked cell

NCWR row number where deficiency is reported	Specialty	NPI number	Physician or provider name	Provider group name	Associated facility name	Address	City	Zip	County	Name of person contacted	Email	Telephone	Date contacted	Contact method	Insurer offered commercially reasonable rates and contractual terms	Insurer offered different rates or contractual terms after its initial offer was rejected by the provider	Provider's reason for declining to contract	Comments
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Max text length 50 characters

Insert additional rows as needed

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Network Adequacy Time and Distance Standards

Maximum Time and Distance Standards (*Time is measured in minutes and distance is measured in miles*)

Specialty Types	Large Metro County		Metro County		Micro County		Rural County		Counties with Extreme Access Considerations (CEAC)	
	Time	Distance	Time	Distance	Time	Distance	Time	Distance	Time	Distance
Ophthalmologist	20	10	30	20	50	35	75	60	95	85
Optometrist	NA	75	NA	75	NA	75	NA	75	NA	75
Therapeutic Optometrist	NA	75	NA	75	NA	75	NA	75	NA	75

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