

Attempt to Contract

Filing information

Name of insurer

NAIC

Network Name

Network ID

SERFF Tracking Number

Questions

Describe the policies and procedures for reaching out to available physicians and providers, including how many attempts the insurer makes and if different policies and procedures apply for different specialty types.

TIC §1301.00565(a) and 28 TAC §3.3707(b)(1)(F)

What steps will the insurer take to attempt to improve its network to make future requests to renew the waiver unnecessary?

TIC §1301.00565(a) and 28 TAC §3.3707(b)(1)(D)

What source or sources does the insurer use to identify physicians or providers that are available in the service area?

28 TAC §3.3707(b)(1)(E)

How often does the insurer monitor these sources for new physicians and providers entering the service area?

28 TAC §3.3707(b)(1)(E)

What methodology does the insurer use to ensure the rate and contract terms offered are commercially reasonable?

28 TAC §3.3707(b)(1)(C)

Does the insurer consider information contained in this document to be proprietary? (If yes, mark this document as confidential in SERFF.)

TIC §1301.00565(g) and 28 TAC §3.3707 (d)

If information in this document is considered proprietary, explain which information is proprietary and which information is not.

TIC §1301.00565(g) and 28 TAC §3.3707(d)

Instructions
It is recommended to work from left to right and column by column to capitalize on worksheet features.
Copy and paste are permitted in applicable cells - column heading cannot be copied and/or pasted
To paste data use: "right click + paste special > values"
Do not include contracting efforts where network adequacy standards are **compliant**
Add a separate row for **each** attempt!

Color Key	
	Action Required
	Leave blank/Locked cell

Max text length 50 characters

Major Medical or FB Physician and Provider Tab?	NCWR row number where deficiency is reported	Specialty or Facility Type	NPI number	Physician or provider name	Provider group name	Associated facility name	Address	City	Zip	County	Name of person contacted	Email	Telephone	Date contacted	Contact method	Insurer offered commercially reasonable rates and contractual terms	Insurer offered different rates or contractual terms after its initial offer was rejected by the provider?	Provider's reason for declining to contract	Comments
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DRAFT

Network Adequacy Time and Distance Standards										
Specialty Types	Maximum Time and Distance Standards (Time is measured in minutes and distance is measured in miles)									
	Large Metro County		Metro County		Micro County		Rural County		Counties with Extreme Access Considerations (CEAC)	
	Time	Distance	Time	Distance	Time	Distance	Time	Distance	Time	Distance
Acute Inpatient Hospitals (must have Emergency services available 24/7)	20	10	45	30	80	60	75	60	110	100
Allergy and Immunology	30	15	45	30	80	60	90	75	125	110
Cardiac Catheterization Services	30	15	60	40	160	120	145	120	155	140
Cardiac Surgery Program	30	15	60	40	160	120	145	120	155	140
Cardiology	20	10	30	20	50	35	75	60	95	85
Cardiothoracic Surgery	30	15	60	40	100	75	110	90	145	130
Chiropractor	30	15	45	30	80	60	90	75	125	110
Critical Care Services - Intensive Care Units (ICU)	20	10	45	30	160	120	145	120	155	140
Dermatology	20	10	45	30	60	45	75	60	110	100
Diagnostic Radiology (Free-standing; hospital outpatient; ambulatory health facilities with Diagnostic Radiology)	20	10	45	30	80	60	75	60	110	100
Durable Medical Equipment	NA	75	NA	75	NA	75	NA	75	NA	75
Emergency Medicine	20	10	45	30	80	60	75	60	110	100
Endocrinology	30	15	60	40	100	75	110	90	145	130
ENT/Otolaryngology	30	15	45	30	80	60	90	75	125	110
Gastroenterology	20	10	45	30	60	45	75	60	110	100
General Surgery	20	10	30	20	50	35	75	60	95	85
Gynecology, OB/GYN	10	5	15	10	30	20	40	30	70	60
Infectious Diseases	30	15	60	40	100	75	110	90	145	130
Inpatient or Residential Behavioral Health Facility Services	30	15	70	45	100	75	90	75	155	140
Mammography	20	10	45	30	80	60	75	60	110	100
Nephrology	30	15	45	30	80	60	90	75	125	110
Neurology	20	10	45	30	60	45	75	60	110	100
Neurosurgery	30	15	60	40	100	75	110	90	145	130
Occupational Therapy	20	10	45	30	80	60	75	60	110	100
Oncology - Medical, Surgical	20	10	45	30	60	45	75	60	110	100
Oncology - Radiation	30	15	60	40	100	75	110	90	145	130
Ophthalmologist	20	10	30	20	50	35	75	60	95	85
Optometrist	NA	75	NA	75	NA	75	NA	75	NA	75
Orthopedic Surgery	20	10	30	20	50	35	75	60	95	85
Outpatient Clinical Behavioral Health (Licensed, accredited, or certified professionals)	10	5	15	10	30	20	40	30	70	60
Outpatient Infusion/Chemotherapy	20	10	45	30	80	60	75	60	110	100
Pharmacy	NA	75	NA	75	NA	75	NA	75	NA	75
Physical Medicine and Rehabilitation	30	15	45	30	80	60	90	75	125	110
Physical Therapy	20	10	45	30	80	60	75	60	110	100
Plastic Surgery	30	15	60	40	100	75	110	90	145	130
Podiatry	20	10	45	30	60	45	75	60	110	100
Primary Care – Adult	10	5	15	10	30	20	40	30	70	60
Primary Care – Pediatric	10	5	15	10	30	20	40	30	70	60
Psychiatry	20	10	45	30	60	45	75	60	110	100
Pulmonology	20	10	45	30	60	45	75	60	110	100
Rheumatology	30	15	60	40	100	75	110	90	145	130
Skilled Nursing Facilities	20	10	45	30	80	60	75	60	95	85
Speech Therapy	20	10	45	30	80	60	75	60	110	100
Surgical Services (Outpatient or Ambulatory Surgical Center)	20	10	45	30	80	60	75	60	110	100
Therapeutic Optometrist	NA	75	NA	75	NA	75	NA	75	NA	75
Urgent Care	20	10	45	30	80	60	75	60	110	100
Urology	20	10	45	30	60	45	75	60	110	100
Vascular Surgery	30	15	60	40	100	75	110	90	145	130

Facility types for evaluating facility-based providers
Acute Inpatient Hospitals (must have Emergency services available 24/7)
Hospitals (other)
Surgical Services (Outpatient or Ambulatory Surgical Center)
Freestanding Emergency Medical Care Facility

Facility-based Physicians & Provider Types
Anesthesiology (excluding pain management)
Emergency Medicine
General Surgery
Intensivists
Neonatology
Oncology - Medical, Surgical
Oncology - Radiation
Radiology
Hospitalists
Pathology

