

**PUBLIC**

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**TEXAS DEPARTMENT OF INSURANCE  
HEALTH MAINTENANCE ORGANIZATIONS**

**SINGLE SERVICE  
FINANCIAL REPORT  
FOURTH QUARTER 2019**

**TEXAS DEPARTMENT OF INSURANCE  
SINGLE SERVICE  
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**DISCLAIMER:** *The following information is intended only as a guide and may in no respect be relied upon as an alternative or supplement to the data filed by the company. TDI assumes no responsibility for omissions, inaccuracies or ambiguities. although every effort has been made to ensure the accuracy of the information, all parties are advised to consult the company directly and/or other sources regarding the extent and nature of this information.*

**Source:**                   **HMO database S1219Q.xlsx**  
                                  **HMO Financial Statements**

Amounts may vary from those in statement.  
Co. may have, or be required to file an amendment

HMO's Service Areas/Divisions

Ty	TDI#	NAIC#	GRP	Company Name	Licensed	Consolidated	Division 1	Division 2	Division 3	Division 4	Division 5	Division 6	Division 7	Division 8	Division 9	Division 10	Division 11
28-	94478	95302	1295	Envolve Vision of Texas (AECC Total Vision)	01/08/96	Consolidated	Consolidated										
28-	05628	95910	0001	Aetna Dental Inc.	09/03/91	Texas*	Consolidated	Texas	Maryland	Missouri	North Carolina						
28-	05288	95163		Alpha Dental Programs, Inc.	04/14/89	Consolidated	Consolidated	Texas	Maryland	Kentucky	Missouri	New Jersey	Ohio	Hawaii	Idaho	Indiana	Illinois
28-	94596	95387		Block Vision of Texas, Inc.	06/18/96	Consolidated	Consolidated										
28-	05799	95037	0901	Cigna Dental Health of Texas, Inc.	07/24/87	Consolidated	Consolidated										
28-	05211	95161	0666	Denticare, Inc	06/03/88	Consolidated	Consolidated										
28-	14640574	16106	1295	Envolve Dental of Texas	01/31/17	Consolidated	Consolidated										
28-	93506	64696	4506	First Continental Life & Accident Ins. Co.	06/03/88	Consolidated	Consolidated										
28-	95452	52556	0429	Managed Dentalguard, Inc.	03/24/00	Consolidated	Consolidated										
28-	94475	95247		MNM-1997, Inc.	10/06/95	Consolidated	Consolidated										
28-	05362	95251	0541	National Pacific Dental, Inc.	11/16/89	Consolidated	Consolidated	Texas	Maryland								
28-	94548	95522		Eyemed Vision Care HMO of Texas Inc.	11/06/96	Consolidated	Consolidated										
28-	04927	95051		Safeguard Health Plans, Inc.	01/21/88	Consolidated	Consolidated										
28-	96543	14387		New Era Quality Health, Inc. (Team Dental)	06/07/12	Consolidated	Consolidated										
28-	05263	95160		United Concordia Dental Plans of Texas	06/07/12	Consolidated	Consolidated										
28-	05857	95142		United Dental Care of Texas, Inc.	07/15/86	Consolidated	Consolidated										

**Health Maintenance Organizations  
Operations**

	<b>Enville Vision of Texas (AECC Total Vision Health Plan of Texas, Inc.)</b>	<b>Aetna Dental Inc.</b>	<b>Aetna Dental Inc.</b>	<b>Alpha Dental Programs, Inc.</b>	<b>Alpha Dental Programs, Inc.</b>	<b>Block Vision of Texas, Inc.</b>	<b>Cigna Dental Health of Texas, Inc.</b>	<b>Denticare, Inc</b>	<b>Enville Dental of Texas</b>
<b>As of 12/31/19</b>	Consolidated	Consolidated	Texas	Consolidated	Texas	Consolidated	Consolidated	Consolidated	Consolidated
Tot. Member Months (CP)	8,206,920	610,958	390,102	989,305	816,901	26,072	637,970	209,953	18,061
Tot. Member Months (YTD)	33,238,505	2,450,001	1,555,230	3,185,343	2,489,935	12,118,745	2,529,421	1,768,541	57,981
Dec 18/Tot. Member Months (YTD)	26,985,664	2,599,640	1,656,833	2,856,067	2,191,112	21,616,941	2,404,027	2,399,830	33,138
<b>Total Membrs Dec 19</b>	2,729,208	203,621	130,063	328,811	271,171	1,192,083	213,112	68,055	5,411
% Share in each market									
Total Members Dec 18	2,505,445	217,919	138,422	229,735	173,685	1,435,826	203,115	193,078	3,592
O/P encounters									
Tot Physician (P7 C1 L8)	0	0	0	0	0	8,579	0	0	0
Tot Non-Physician (P7 C1 L8)	0	364,361	317,889	179,794	146,299	55,078	0	0	0
Total	0	364,361	317,889	179,794	146,299	63,657	0	0	0
<b>Current Period</b>									
Comm. Prem (CP)	\$0	(\$5,657,202)	(\$7,568,292)	\$11,816,203	\$9,301,384	\$3,951,382	\$8,994,996	\$2,737,582	\$0
Comm. Prem (YTD)	\$0	\$35,126,179	\$26,763,809	\$38,919,073	\$28,648,345	\$14,012,732	\$35,675,971	\$19,763,064	\$0
Total Premium (CP)	\$0	(\$5,657,202)	(\$7,568,292)	\$11,816,203	\$9,301,384	\$3,951,382	\$8,994,996	\$2,737,582	\$0
Total Premium (YTD)	\$0	\$35,126,179	\$26,763,809	\$38,919,073	\$28,648,345	\$14,012,732	\$35,675,971	\$19,763,064	\$0
<b>ACTUAL PMPM '19 YTD</b>									
Commercial Premium	\$0.00	\$14.34	\$17.21	\$12.22	\$11.51	\$1.16	\$14.10	\$11.17	\$0.00
Medicare Premium	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Medicaid Premium	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Total Premium	\$0.00	\$14.34	\$17.21	\$12.22	\$11.51	\$1.16	\$14.10	\$11.17	\$0.00
Other Revenue	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
<b>TOTAL REVENUE</b>	<b>\$2.37</b>	<b>\$14.34</b>	<b>\$17.21</b>	<b>\$12.20</b>	<b>\$11.50</b>	<b>\$3.43</b>	<b>\$14.10</b>	<b>\$11.19</b>	<b>\$31.51</b>
Total Med & Hosp	\$2.15	\$7.88	\$6.94	\$7.59	\$6.97	\$2.49	\$6.99	\$6.31	\$30.16
Total Admin. & Other Exp	\$0.22	\$4.10	\$5.05	\$2.21	\$2.08	\$0.82	\$1.78	\$4.67	\$3.80
<b>TOTAL EXPENSES</b>	<b>\$2.37</b>	<b>\$11.98</b>	<b>\$11.99</b>	<b>\$9.80</b>	<b>\$9.05</b>	<b>\$3.31</b>	<b>\$8.77</b>	<b>\$10.98</b>	<b>\$33.96</b>
INCOME (loss)	\$0.00	\$2.06	\$4.41	\$2.08	\$2.16	\$0.10	\$4.27	\$0.17	(\$1.57)
INCOME (loss) Dec 18	(\$0.00)	\$1.24	\$2.95	\$2.08	\$2.16	\$0.05	\$4.31	\$0.89	(\$0.92)
M & H/Total Prems (%)	0.00%	54.97%	40.35%	62.10%	60.59%	215.01%	49.53%	56.49%	0.00%
M & H/Total Expenses (%)	90.53%	65.80%	57.92%	77.45%	77.00%	75.13%	79.67%	57.47%	88.81%
Admin/Total Expenses (%)	9.47%	34.20%	42.08%	22.55%	23.00%	24.87%	20.33%	42.53%	11.19%
<b>ACTUAL REV/EXP '19 YTD</b>									
Other Revenue	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
<b>TOTAL REVENUE</b>	<b>\$78,820,818</b>	<b>\$35,126,302</b>	<b>\$26,763,929</b>	<b>\$38,857,008</b>	<b>\$28,623,629</b>	<b>\$41,608,506</b>	<b>\$35,675,971</b>	<b>\$19,786,788</b>	<b>\$1,827,249</b>
Total Med & Hosp	\$71,460,088	\$19,310,054	\$10,799,279	\$24,166,976	\$17,356,727	\$30,128,226	\$17,670,443	\$11,163,798	\$1,748,519
Total Admin. & Other Exp	\$7,476,913	\$10,038,004	\$7,846,263	\$7,037,361	\$5,183,489	\$9,971,321	\$4,508,117	\$8,262,345	\$220,243
<b>TOTAL EXPENSES</b>	<b>\$78,937,001</b>	<b>\$29,348,058</b>	<b>\$18,645,542</b>	<b>\$31,204,337</b>	<b>\$22,540,216</b>	<b>\$40,099,547</b>	<b>\$22,178,560</b>	<b>\$19,426,143</b>	<b>\$1,968,762</b>
INCOME (loss)	\$124,038	\$5,056,871	\$6,853,465	\$6,616,891	\$5,380,532	\$1,163,006	\$10,790,952	\$294,072	(\$90,827)
INCOME (loss) Dec 18	(\$30,483)	\$3,216,809	\$4,882,730	\$5,949,897	\$4,737,434	\$1,020,269	\$10,369,550	\$2,137,921	(\$30,479)
<b>ACTUAL INCOME/LOSS</b>									
Before Tax Net Inc (CP)	(\$736,571)	(\$11,441,101)	(\$10,471,173)	\$3,150,957	\$2,843,123	\$1,291,609	\$3,525,278	\$616,456	(\$186,296)
After Tax Net Inc (CP)	(\$497,857)	(\$9,063,257)	(\$8,267,606)	\$2,546,029	\$2,342,551	\$942,400	\$2,786,164	\$486,046	(\$147,113)
Before Tax Net Inc (Annual)	\$167,442	\$6,262,386	\$8,487,272	\$8,278,835	\$6,712,362	\$1,511,284	\$13,657,823	\$473,789	(\$134,962)
After Tax Net Inc (Annual)	\$124,038	\$5,056,871	\$6,853,465	\$6,616,891	\$5,380,532	\$1,163,006	\$10,790,952	\$294,072	(\$90,827)

**Health Maintenance Organizations  
Operations**

	<b>First Continental Life &amp; Accident Ins. Co.</b>	<b>Managed Dentalguard, Inc.</b>	<b>MNM-1997, Inc.</b>	<b>National Pacific Dental, Inc.</b>	<b>Eyemed Vision Care HMO of Texas Inc.</b>	<b>Safeguard Health Plans, Inc.</b>	<b>New Era Quality Health, Inc. (Team Dental)</b>	<b>United Concordia Dental Plans of Texas</b>	<b>United Dental Care of Texas, Inc.</b>
	Consolidated	Consolidated	Consolidated	Consolidated	Consolidated	Consolidated	Consolidated	Consolidated	Consolidated
<b>As of 12/31/19</b>									
Tot. Member Months (CP)	485,088	237,358	0	136,735	261,625	180,131	0	12,649	54,428
Tot. Member Months (YTD)	1,667,542	1,016,076	0	559,611	1,065,344	731,651	0	51,676	229,061
Dec 18/Tot. Member Months (YTD)	658,658	1,082,780	0	612,321	815,788	846,001	0	55,042	380,317
<b>Total Membrs Dec 19</b>	135,913	77,832	0	45,612	86,774	59,722	0	4,199	17,974
% Share in each market									
Total Members Dec 18	56,433	81,397	0	48,301	66,254	69,085	0	4,400	28,089
O/P encounters									
Tot Physician (P7 C1 L8)	0	0	0	0	0	0	0	4,292	0
Tot Non-Physician (P7 C1 L8)	0	36,307	0	0	0	29,687	0	0	2,003
Total	0	36,307	0	0	0	29,687	0	4,292	2,003
<b>Current Period</b>									
Comm. Prem (CP)	\$340,629	\$2,545,103	\$0	\$1,259,098	\$0	\$1,700,328	\$0	\$118,757	\$500,360
Comm. Prem (YTD)	\$1,538,698	\$10,236,240	\$0	\$5,181,162	\$0	\$6,852,076	\$0	\$468,945	\$2,154,860
Total Premium (CP)	\$340,629	\$2,545,103	\$0	\$1,259,098	\$0	\$1,700,328	\$0	\$118,757	\$500,360
Total Premium (YTD)	\$1,538,698	\$10,236,240	\$0	\$5,181,162	\$0	\$6,852,076	\$0	\$468,945	\$2,154,860
<b>ACTUAL PMPM '19 YTD</b>									
Commercial Premium	\$0.92	\$10.07	\$0.00	\$9.26	\$0.00	\$9.37	\$0.00	\$9.07	\$9.41
Medicare Premium	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Medicaid Premium	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Total Premium	\$0.92	\$10.07	\$0.00	\$9.26	\$0.00	\$9.37	\$0.00	\$9.07	\$9.41
Other Revenue	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
TOTAL REVENUE	\$12.91	\$10.07	\$0.00	\$9.26	\$1.29	\$9.31	\$0.00	\$9.07	\$9.43
Total Med & Hosp	\$7.15	\$5.89	\$0.00	\$4.32	\$0.81	\$4.35	\$0.00	\$5.43	\$3.81
Total Admin. & Other Exp	\$5.83	\$1.62	\$0.00	\$2.07	\$0.09	\$2.84	\$0.00	\$3.06	\$3.98
TOTAL EXPENSES	\$12.98	\$7.51	\$0.00	\$6.39	\$0.90	\$7.18	\$0.00	\$8.50	\$7.79
INCOME (loss)	(\$0.04)	\$2.17	\$0.00	\$2.30	\$0.32	\$2.02	\$0.00	\$0.71	\$1.68
INCOME (loss) Dec 18	(\$0.23)	\$2.17	\$0.00	\$2.51	\$0.26	\$1.46	\$0.00	(\$0.13)	\$1.93
M & H/Total Prems (%)	774.51%	58.51%	0.00%	46.66%	0.00%	46.44%	0.00%	59.89%	40.47%
M & H/Total Expenses (%)	55.06%	78.44%	0.00%	67.62%	89.91%	60.53%	0.00%	63.94%	48.88%
Admin/Total Expenses (%)	44.94%	21.56%	0.00%	32.38%	10.09%	39.47%	0.00%	36.06%	51.12%
<b>ACTUAL REV/EXP '19 YTD</b>									
Other Revenue	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
TOTAL REVENUE	\$21,520,063	\$10,236,338	\$0	\$5,181,162	\$1,373,542	\$6,808,339	\$0	\$468,945	\$2,159,399
Total Med & Hosp	\$11,917,428	\$5,989,092	\$0	\$2,417,350	\$864,133	\$3,182,024	\$0	\$280,857	\$872,037
Total Admin. & Other Exp	\$9,725,395	\$1,646,301	\$0	\$1,157,600	\$97,027	\$2,074,665	\$0	\$158,374	\$912,087
TOTAL EXPENSES	\$21,642,823	\$7,635,393	\$0	\$3,574,950	\$961,160	\$5,256,689	\$0	\$439,231	\$1,784,124
INCOME (loss)	(\$65,171)	\$2,203,359	\$0	\$1,289,058	\$335,659	\$1,474,891	\$0	\$36,896	\$384,741
INCOME (loss) Dec 18	(\$148,238)	\$2,345,758	\$0	\$1,536,014	\$215,054	\$1,231,874	\$0	(\$7,421)	\$734,106
<b>ACTUAL INCOME/LOSS</b>									
Before Tax Net Inc (CP)	(\$874,633)	\$821,363	\$0	\$280,781	\$113,342	\$402,919	\$0	\$1,425	\$127,030
After Tax Net Inc (CP)	(\$690,963)	\$651,658	\$0	\$181,811	\$89,517	\$318,297	\$0	\$2,190	\$101,855
Before Tax Net Inc (Annual)	(\$82,491)	\$2,777,957	\$0	\$1,681,745	\$424,916	\$1,852,806	\$0	\$46,376	\$493,372
After Tax Net Inc (Annual)	(\$65,171)	\$2,203,359	\$0	\$1,289,058	\$335,659	\$1,474,891	\$0	\$36,896	\$384,741

**INCOME STATEMENT DATA**  
**FOURTH QUARTER 2019**  
**COMMERCIAL RISK PREMIUMS**

SINGLE SERVICE HMOs	DIVISION	12/18 Quarter	3/19 Quarter	6/19 Quarter	9/19 Quarter	12/19 Quarter
Involve Vision of Texas (AECC Total Vision HMO)	Consolidated	\$0	\$0	\$0	\$0	\$0
Aetna Dental Inc.	Consolidated	\$7,148,048	\$8,473,582	\$15,741,832	\$16,567,967	(\$5,657,202)
	Texas	\$5,187,396	\$6,563,031	\$13,787,278	\$13,981,792	(\$7,568,292)
Alpha Dental Programs, Inc.	Consolidated	\$8,712,587	\$9,074,354	\$8,590,649	\$9,437,867	\$11,816,203
	Texas	\$6,134,359	\$6,350,847	\$6,027,052	\$6,969,062	\$9,301,384
Block Vision of Texas, Inc.	Consolidated	\$3,488,379	\$3,312,896	\$3,385,175	\$3,363,279	\$3,951,382
Cigna Dental Health of Texas, Inc.	Consolidated	\$8,565,722	\$8,877,365	\$8,858,867	\$8,944,743	\$8,994,996
Denticare, Inc	Consolidated	\$6,272,755	\$6,025,191	\$6,059,859	\$4,940,432	\$2,737,582
Involve Dental of Texas, Inc.	Consolidated	\$0	\$0	\$0	\$0	\$0
First Continental Life & Accident Insurance Co.	Consolidated	\$436,417	\$402,425	\$396,252	\$399,392	\$340,629
Managed Dentalguard, Inc.	Consolidated	\$2,491,501	\$2,722,827	\$2,546,977	\$2,421,333	\$2,545,103
MNM-1997, Inc. (Cancelled 4/2015)	Consolidated	\$0	\$0	\$0	\$0	\$0
National Pacific Dental, Inc.	Consolidated	\$1,370,577	\$1,343,809	\$1,340,696	\$1,237,559	\$1,259,098
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$0	\$0	\$0	\$0	\$0
Safeguard Health Plans, Inc.	Consolidated	\$1,899,565	\$1,679,006	\$1,676,089	\$1,796,653	\$1,700,328
New Era Quality Health (Team Dental, Inc.)	Consolidated	\$0	\$0	\$0	\$0	\$0
United Concordia Dental Plans of Texas	Consolidated	\$121,506	\$117,797	\$114,705	\$117,686	\$118,757
United Dental Care of Texas, Inc.	Consolidated	\$824,888	\$574,095	\$560,947	\$519,458	\$500,360
<b>TOTAL FOR TEXAS SINGLE SERVICE</b>		\$36,793,065	\$37,969,289	\$44,753,897	\$44,691,389	\$23,881,327
<b>TOTAL FOR SINGLE SERVICE (IND WIDE)</b>		\$41,331,945	\$42,603,347	\$49,272,048	\$49,746,369	\$28,307,236

**INCOME STATEMENT DATA**  
**FOURTH QUARTER 2019**  
**TOTAL OTHER REVENUE**

SINGLE SERVICE HMOs	DIVISION	12/18 Quarter	3/19 Quarter	6/19 Quarter	9/19 Quarter	12/19 Quarter
Involve Vision of Texas (AECC Total Vision HMO)	Consolidated	\$197,709	\$46,064	\$47,378	\$49,051	\$52,702
Aetna Dental Inc.	Consolidated	\$0	\$0	\$0	\$0	\$0
	Texas	\$0	\$0	\$0	\$0	\$0
Alpha Dental Programs, Inc.	Consolidated	\$0	\$0	\$0	\$0	\$0
	Texas	\$0	\$0	\$0	\$0	\$0
Block Vision of Texas, Inc.	Consolidated	\$104,688	\$102,249	\$165,375	\$278,843	\$299,693
Cigna Dental Health of Texas, Inc.	Consolidated	\$0	\$0	\$0	\$0	\$0
Denticare, Inc	Consolidated	\$0	\$0	\$0	\$0	\$0
Involve Dental of Texas, Inc.	Consolidated	\$0	\$0	\$0	\$0	\$0
First Continental Life & Accident Insurance Co.	Consolidated	\$3,010,870	\$0	\$0	\$0	\$0
Managed Dentalguard, Inc.	Consolidated	\$0	\$0	\$0	\$0	\$0
MNM-1997, Inc. (Cancelled 4/2015)	Consolidated	\$0	\$0	\$0	\$0	\$0
National Pacific Dental, Inc.	Consolidated	\$0	\$0	\$0	\$0	\$0
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$0	\$0	\$0	\$0	\$0
Safeguard Health Plans, Inc.	Consolidated	\$0	\$0	\$0	\$0	\$0
New Era Quality Health (Team Dental, Inc.)	Consolidated	\$0	\$0	\$0	\$0	\$0
United Concordia Dental Plans of Texas	Consolidated	\$0	\$0	\$0	\$0	\$0
United Dental Care of Texas, Inc.	Consolidated	\$0	\$0	\$0	\$0	\$0
<b>TOTAL FOR TEXAS SINGLE SERVICE</b>		\$3,313,267	\$148,313	\$212,753	\$327,894	\$352,395
<b>TOTAL FOR SINGLE SERVICE (IND WIDE)</b>		\$3,313,267	\$148,313	\$212,753	\$327,894	\$352,395

**INCOME STATEMENT DATA**  
**FOURTH QUARTER 2019**  
**RISK REVENUE**

SINGLE SERVICE HMOs	DIVISION	12/18 Quarter	3/19 Quarter	6/19 Quarter	9/19 Quarter	12/19 Quarter
Involve Vision of Texas (AECC Total Vision HMO)	Consolidated	\$16,686,383	\$19,987,876	\$19,235,295	\$20,203,878	\$19,198,574
Aetna Dental Inc.	Consolidated	\$0	\$0	\$0	\$0	\$0
	Texas	\$0	\$0	\$0	\$0	\$0
Alpha Dental Programs, Inc.	Consolidated	\$0	\$0	\$0	\$0	\$0
	Texas	\$0	\$0	\$0	\$0	\$0
Block Vision of Texas, Inc.	Consolidated	\$5,718,283	\$6,199,767	\$6,666,380	\$6,947,604	\$6,935,863
Cigna Dental Health of Texas, Inc.	Consolidated	\$0	\$0	\$0	\$0	\$0
Denticare, Inc	Consolidated	\$0	\$0	\$0	\$0	\$0
Involve Dental of Texas, Inc.	Consolidated	\$0	\$0	\$0	\$0	\$1,827,249
First Continental Life & Accident Insurance Co.	Consolidated	\$311,424	\$544,883	\$538,539	\$550,477	\$550,168
Managed Dentalguard, Inc.	Consolidated	\$0	\$0	\$0	\$0	\$0
MNM-1997, Inc. (Cancelled 4/2015)	Consolidated	\$0	\$0	\$0	\$0	\$0
National Pacific Dental, Inc.	Consolidated	\$0	\$0	\$0	\$0	\$0
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$231,814	\$330,137	\$367,260	\$333,487	\$342,658
Safeguard Health Plans, Inc.	Consolidated	\$0	\$0	\$0	\$0	\$0
New Era Quality Health (Team Dental, Inc.)	Consolidated	\$0	\$0	\$0	\$0	\$0
United Concordia Dental Plans of Texas	Consolidated	\$0	\$0	\$0	\$0	\$0
United Dental Care of Texas, Inc.	Consolidated	\$0	\$0	\$0	\$0	\$0
<b>TOTAL FOR TEXAS SINGLE SERVICE</b>		\$22,947,904	\$27,062,663	\$26,807,474	\$28,035,446	\$28,854,512
<b>TOTAL FOR SINGLE SERVICE (IND WIDE)</b>		\$22,947,904	\$27,062,663	\$26,807,474	\$28,035,446	\$28,854,512

**INCOME STATEMENT DATA**  
**FOURTH QUARTER 2019**  
**TOTAL REVENUE**

SINGLE SERVICE HMOs	DIVISION	12/18 Quarter	3/19 Quarter	6/19 Quarter	9/19 Quarter	12/19 Quarter
Involve Vision of Texas (AECC Total Vision HMO)	Consolidated	\$16,884,092	\$20,033,940	\$19,282,673	\$20,252,929	\$19,251,276
Aetna Dental Inc.	Consolidated	\$7,148,060	\$8,473,549	\$15,741,923	\$16,567,984	(\$5,657,154)
	Texas	\$5,187,406	\$6,563,010	\$13,787,374	\$13,981,792	(\$7,568,247)
Alpha Dental Programs, Inc.	Consolidated	\$8,576,786	\$8,966,922	\$8,627,002	\$9,537,688	\$11,725,396
	Texas	\$6,032,970	\$6,277,028	\$6,058,355	\$7,046,410	\$9,241,836
Block Vision of Texas, Inc.	Consolidated	\$9,311,349	\$9,614,911	\$10,216,929	\$10,589,727	\$11,186,938
Cigna Dental Health of Texas, Inc.	Consolidated	\$8,565,722	\$8,877,365	\$8,858,867	\$8,944,743	\$8,994,996
Denticare, Inc	Consolidated	\$6,268,496	\$6,012,042	\$6,078,960	\$4,961,847	\$2,733,939
Involve Dental of Texas, Inc.	Consolidated	\$278,709	\$498,290	\$1,146,094	\$1,484,689	\$342,560
First Continental Life & Accident Insurance Co.	Consolidated	\$3,758,711	\$4,769,094	\$934,791	\$949,869	\$6,359,434
Managed Dentalguard, Inc.	Consolidated	\$2,491,302	\$2,719,854	\$2,544,343	\$2,421,319	\$2,550,822
MNM-1997, Inc. (Cancelled 4/2015)	Consolidated	\$0	\$0	\$0	\$0	\$0
National Pacific Dental, Inc.	Consolidated	\$1,370,577	\$1,343,809	\$1,340,696	\$1,237,559	\$1,259,098
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$231,814	\$330,137	\$367,260	\$333,487	\$342,658
Safeguard Health Plans, Inc.	Consolidated	\$1,878,201	\$1,707,460	\$1,669,121	\$1,792,608	\$1,639,150
New Era Quality Health (Team Dental, Inc.)	Consolidated	\$0	\$0	\$0	\$0	\$0
United Concordia Dental Plans of Texas	Consolidated	\$121,506	\$117,797	\$114,705	\$117,686	\$118,757
United Dental Care of Texas, Inc.	Consolidated	\$830,432	\$559,738	\$565,749	\$526,815	\$507,097
<b>TOTAL FOR TEXAS SINGLE SERVICE</b>		\$63,211,287	\$69,424,476	\$72,965,917	\$74,641,480	\$56,960,314
<b>TOTAL FOR SINGLE SERVICE (IND WIDE)</b>		\$67,715,757	\$74,024,909	\$77,489,113	\$79,718,950	\$61,354,967

**INCOME STATEMENT DATA**  
**FOURTH QUARTER 2019**  
**TOTAL MEDICAL & HOSPITAL EXPENSE**

SINGLE SERVICE HMOs	DIVISION	12/18 Quarter	3/19 Quarter	6/19 Quarter	9/19 Quarter	12/19 Quarter
Involve Vision of Texas (AECC Total Vision HMO)	Consolidated	\$15,013,529	\$17,386,225	\$16,785,480	\$18,988,649	\$18,299,734
Aetna Dental Inc.	Consolidated	\$4,970,231	\$3,923,466	\$5,239,584	\$5,415,707	\$4,731,297
	Texas	\$2,991,025	\$1,785,963	\$3,118,370	\$3,267,632	\$2,627,314
Alpha Dental Programs, Inc.	Consolidated	\$5,119,777	\$5,766,961	\$5,699,374	\$6,018,739	\$6,681,902
	Texas	\$3,412,266	\$3,970,127	\$3,951,695	\$4,366,805	\$5,068,100
Block Vision of Texas, Inc.	Consolidated	\$6,541,990	\$7,670,188	\$7,159,784	\$7,944,973	\$7,353,282
Cigna Dental Health of Texas, Inc.	Consolidated	\$3,902,719	\$4,343,363	\$4,433,936	\$4,535,270	\$4,357,874
Denticare, Inc	Consolidated	\$3,490,510	\$3,348,029	\$3,575,036	\$3,483,969	\$756,764
Involve Dental of Texas, Inc.	Consolidated	\$282,065	\$453,367	\$913,339	\$1,256,136	\$492,383
First Continental Life & Accident Insurance Co.	Consolidated	\$1,697,869	\$1,996,846	\$402,039	\$432,273	\$4,550,352
Managed Dentalguard, Inc.	Consolidated	\$1,357,675	\$1,521,522	\$1,596,931	\$1,459,361	\$1,411,278
MNM-1997, Inc. (Cancelled 4/2015)	Consolidated	\$0	\$0	\$0	\$0	\$0
National Pacific Dental, Inc.	Consolidated	\$616,131	\$602,874	\$554,536	\$715,543	\$544,397
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$154,677	\$188,317	\$198,349	\$268,385	\$209,082
Safeguard Health Plans, Inc.	Consolidated	\$946,219	\$547,108	\$969,006	\$911,145	\$754,765
New Era Quality Health (Team Dental, Inc.)	Consolidated	\$0	\$0	\$0	\$0	\$0
United Concordia Dental Plans of Texas	Consolidated	\$70,928	\$69,878	\$72,512	\$58,259	\$80,208
United Dental Care of Texas, Inc.	Consolidated	\$362,016	\$195,554	\$241,007	\$231,113	\$204,363
<b>TOTAL FOR TEXAS SINGLE SERVICE</b>		\$40,839,619	\$44,079,360	\$43,972,020	\$47,919,513	\$46,709,896
<b>TOTAL FOR SINGLE SERVICE (IND WIDE)</b>		\$44,526,336	\$48,013,697	\$47,840,913	\$51,719,522	\$50,427,681

## INCOME STATEMENT DATA

FOURTH QUARTER 2019

## TOTAL ADMINISTRATION &amp; OTHER EXPENSE

SINGLE SERVICE HMOs	DIVISION	12/18 Quarter	3/19 Quarter	6/19 Quarter	9/19 Quarter	12/19 Quarter
Involve Vision of Texas (AECC Total Vision HMO)	Consolidated	\$2,201,733	\$1,943,264	\$1,910,895	\$1,856,590	\$1,766,164
Aetna Dental Inc.	Consolidated	\$1,513,410	\$1,968,612	\$3,468,693	\$3,402,339	\$1,198,360
	Texas	\$1,092,621	\$1,544,634	\$3,040,901	\$2,901,128	\$359,600
Alpha Dental Programs, Inc.	Consolidated	\$1,443,776	\$1,561,890	\$1,586,696	\$1,832,076	\$2,056,699
	Texas	\$1,025,107	\$1,136,601	\$1,141,139	\$1,408,189	\$1,497,560
Block Vision of Texas, Inc.	Consolidated	\$2,120,997	\$2,322,090	\$2,557,256	\$2,549,386	\$2,542,589
Cigna Dental Health of Texas, Inc.	Consolidated	\$1,026,722	\$1,147,291	\$1,100,601	\$1,118,280	\$1,141,945
Denticare, Inc	Consolidated	\$2,281,923	\$2,308,510	\$2,489,642	\$2,082,685	\$1,381,508
Involve Dental of Texas, Inc.	Consolidated	\$30,013	\$33,680	\$139,470	\$178,266	\$41,977
First Continental Life & Accident Insurance Co.	Consolidated	\$2,211,534	\$2,551,711	\$520,433	\$416,329	\$2,696,273
Managed Dentalguard, Inc.	Consolidated	\$395,243	\$430,242	\$435,656	\$391,870	\$388,533
MNM-1997, Inc. (Cancelled 4/2015)	Consolidated	\$0	\$0	\$0	\$0	\$0
National Pacific Dental, Inc.	Consolidated	\$251,239	\$231,698	\$235,206	\$237,815	\$452,881
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$12,683	\$44,536	\$17,563	\$12,027	\$22,901
Safeguard Health Plans, Inc.	Consolidated	\$592,858	\$497,228	\$463,020	(\$960,248)	\$549,307
New Era Quality Health (Team Dental, Inc.)	Consolidated	\$0	\$0	\$0	\$0	\$0
United Concordia Dental Plans of Texas	Consolidated	\$40,786	\$48,140	\$33,147	\$36,445	\$40,642
United Dental Care of Texas, Inc.	Consolidated	\$287,843	\$246,151	\$246,325	\$212,866	\$206,745
<b>TOTAL FOR TEXAS SINGLE SERVICE</b>		\$13,571,301	\$14,485,776	\$14,331,253	\$12,441,628	\$13,088,626
<b>TOTAL FOR SINGLE SERVICE (IND WIDE)</b>		\$14,410,759	\$15,335,043	\$15,204,602	\$13,366,726	\$14,486,525

**INCOME STATEMENT DATA**  
**FOURTH QUARTER 2019**  
**TOTAL EXPENSES**

SINGLE SERVICE HMOs	DIVISION	12/18 Quarter	3/19 Quarter	6/19 Quarter	9/19 Quarter	12/19 Quarter
Involve Vision of Texas (AECC Total Vision HMO)	Consolidated	\$17,215,262	\$19,329,489	\$18,696,375	\$20,845,239	\$20,065,898
Aetna Dental Inc.	Consolidated	\$6,483,641	\$5,892,078	\$8,708,277	\$8,818,046	\$5,929,657
	Texas	\$4,083,646	\$3,330,597	\$6,159,271	\$6,168,760	\$2,986,914
Alpha Dental Programs, Inc.	Consolidated	\$6,563,553	\$7,328,851	\$7,286,070	\$7,850,815	\$8,738,601
	Texas	\$4,437,373	\$5,106,728	\$5,092,834	\$5,774,994	\$6,565,660
Block Vision of Texas, Inc.	Consolidated	\$8,662,987	\$9,992,277	\$9,717,040	\$10,494,359	\$9,895,871
Cigna Dental Health of Texas, Inc.	Consolidated	\$4,929,441	\$5,490,654	\$5,534,537	\$5,653,550	\$5,499,819
Denticare, Inc	Consolidated	\$5,772,433	\$5,656,539	\$6,064,678	\$5,566,654	\$2,138,272
Involve Dental of Texas, Inc.	Consolidated	\$312,078	\$487,047	\$1,052,809	\$1,434,402	\$534,360
First Continental Life & Accident Insurance Co.	Consolidated	\$3,909,403	\$4,548,557	\$922,472	\$848,602	\$7,246,625
Managed Dentalguard, Inc.	Consolidated	\$1,752,918	\$1,951,764	\$2,032,587	\$1,851,231	\$1,799,811
MNM-1997, Inc. (Cancelled 4/2015)	Consolidated	\$0	\$0	\$0	\$0	\$0
National Pacific Dental, Inc.	Consolidated	\$867,370	\$834,572	\$789,742	\$953,358	\$997,278
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$167,360	\$232,853	\$215,912	\$280,412	\$231,983
Safeguard Health Plans, Inc.	Consolidated	\$1,539,077	\$1,044,336	\$1,432,026	(\$49,103)	\$1,304,072
New Era Quality Health (Team Dental, Inc.)	Consolidated	\$0	\$0	\$0	\$0	\$0
United Concordia Dental Plans of Texas	Consolidated	\$111,714	\$118,018	\$105,659	\$94,704	\$120,850
United Dental Care of Texas, Inc.	Consolidated	\$649,859	\$441,705	\$487,332	\$443,979	\$411,108
<b>TOTAL FOR TEXAS SINGLE SERVICE</b>		\$54,410,921	\$58,565,135	\$58,303,273	\$60,361,141	\$59,798,522
<b>TOTAL FOR SINGLE SERVICE (IND WIDE)</b>		\$58,937,096	\$63,348,739	\$63,045,515	\$65,086,248	\$64,914,206

**INCOME STATEMENT DATA**  
**FOURTH QUARTER 2019**  
**NET INCOME BEFORE TAXES**

SINGLE SERVICE HMOs	DIVISION	12/18 Quarter	3/19 Quarter	6/19 Quarter	9/19 Quarter	12/19 Quarter
Involve Vision of Texas (AECC Total Vision HMO)	Consolidated	(\$272,362)	\$783,359	\$646,717	(\$526,063)	(\$736,571)
Aetna Dental Inc.	Consolidated	\$730,653	\$2,666,855	\$7,128,814	\$7,907,818	(\$11,441,101)
	Texas	\$1,152,706	\$3,298,545	\$7,713,704	\$7,946,196	(\$10,471,173)
Alpha Dental Programs, Inc.	Consolidated	\$2,125,539	\$1,780,183	\$1,492,086	\$1,855,609	\$3,150,957
	Texas	\$1,708,119	\$1,312,412	\$1,116,675	\$1,440,152	\$2,843,123
Block Vision of Texas, Inc.	Consolidated	\$685,124	(\$376,833)	\$500,668	\$95,839	\$1,291,609
Cigna Dental Health of Texas, Inc.	Consolidated	\$3,675,337	\$3,416,797	\$3,370,479	\$3,345,269	\$3,525,278
Denticare, Inc	Consolidated	\$530,415	\$395,041	\$47,735	(\$585,443)	\$616,456
Involve Dental of Texas, Inc.	Consolidated	(\$33,016)	\$11,588	\$93,980	\$51,334	(\$186,296)
First Continental Life & Accident Insurance Co.	Consolidated	(\$107,757)	\$229,156	\$14,382	\$103,193	(\$874,633)
Managed Dentalguard, Inc.	Consolidated	\$758,402	\$799,991	\$547,252	\$609,351	\$821,363
MNM-1997, Inc. (Cancelled 4/2015)	Consolidated	\$0	\$0	\$0	\$0	\$0
National Pacific Dental, Inc.	Consolidated	\$526,734	\$524,340	\$572,969	\$303,655	\$280,781
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$67,383	\$100,535	\$154,744	\$56,295	\$113,342
Safeguard Health Plans, Inc.	Consolidated	\$405,982	\$740,407	\$315,573	\$1,919,265	\$402,919
New Era Quality Health (Team Dental, Inc.)	Consolidated	\$0	\$0	\$0	\$0	\$0
United Concordia Dental Plans of Texas	Consolidated	\$13,249	\$3,654	\$13,753	\$27,544	\$1,425
United Dental Care of Texas, Inc.	Consolidated	\$197,947	\$141,409	\$106,944	\$117,989	\$127,030
<b>TOTAL FOR TEXAS SINGLE SERVICE</b>		\$9,308,263	\$11,380,402	\$15,215,575	\$14,904,576	(\$2,245,347)
<b>TOTAL FOR SINGLE SERVICE (IND WIDE)</b>		\$9,303,631	\$11,216,483	\$15,006,096	\$15,281,655	(\$2,907,440)

**INCOME STATEMENT DATA**  
**FOURTH QUARTER 2019**  
**NET INCOME AFTER TAXES**

SINGLE SERVICE HMOs	DIVISION	12/18 Quarter	3/19 Quarter	6/19 Quarter	9/19 Quarter	12/19 Quarter
Involve Vision of Texas (AECC Total Vision HMO)	Consolidated	(\$122,687)	\$573,310	\$519,768	(\$471,183)	(\$497,857)
Aetna Dental Inc.	Consolidated	\$534,669	\$2,113,113	\$5,691,480	\$6,315,535	(\$9,063,257)
	Texas	\$845,429	\$2,613,640	\$6,160,250	\$6,347,180	(\$8,267,606)
Alpha Dental Programs, Inc.	Consolidated	\$1,678,895	\$1,406,345	\$1,178,748	\$1,485,769	\$2,546,029
	Texas	\$1,349,134	\$1,040,916	\$858,189	\$1,138,876	\$2,342,551
Block Vision of Texas, Inc.	Consolidated	\$638,841	(\$298,404)	\$452,919	\$66,091	\$942,400
Cigna Dental Health of Texas, Inc.	Consolidated	\$2,864,737	\$2,699,280	\$2,662,703	\$2,642,805	\$2,786,164
Denticare, Inc	Consolidated	\$459,307	\$304,880	\$43,514	(\$540,368)	\$486,046
Involve Dental of Texas, Inc.	Consolidated	(\$41,581)	(\$8,221)	\$89,510	\$56,286	(\$147,113)
First Continental Life & Accident Insurance Co.	Consolidated	(\$85,127)	\$181,036	\$11,361	\$81,523	(\$690,963)
Managed Dentalguard, Inc.	Consolidated	\$590,496	\$631,993	\$432,329	\$487,379	\$651,658
MNM-1997, Inc. (Cancelled 4/2015)	Consolidated	\$0	\$0	\$0	\$0	\$0
National Pacific Dental, Inc.	Consolidated	\$416,434	\$415,526	\$451,797	\$239,924	\$181,811
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$53,223	\$79,460	\$122,213	\$44,469	\$89,517
Safeguard Health Plans, Inc.	Consolidated	\$320,150	\$589,388	\$253,871	\$1,838,693	\$318,297
New Era Quality Health (Team Dental, Inc.)	Consolidated	\$0	\$0	\$0	\$0	\$0
United Concordia Dental Plans of Texas	Consolidated	\$9,986	\$1,863	\$10,041	\$22,802	\$2,190
United Dental Care of Texas, Inc.	Consolidated	\$153,180	\$106,050	\$84,549	\$92,287	\$101,855
<b>TOTAL FOR TEXAS SINGLE SERVICE</b>		\$7,451,522	\$8,930,717	\$12,153,014	\$12,046,764	(\$1,701,050)
<b>TOTAL FOR SINGLE SERVICE (IND WIDE)</b>		\$7,470,524	\$8,795,619	\$12,004,803	\$12,362,012	(\$2,293,223)

**INCOME STATEMENT DATA**  
**FOURTH QUARTER 2019**  
**YTD NET INCOME AFTER TAXES**

SINGLE SERVICE HMOs	DIVISION	12/18 Quarter	3/19 Quarter	6/19 Quarter	9/19 Quarter	12/19 Quarter
Involve Vision of Texas (AECC Total Vision HMO)	Consolidated	(\$30,483)	\$573,310	\$1,093,078	\$621,895	\$124,038
Aetna Dental Inc.	Consolidated	\$3,216,809	\$2,113,113	\$7,804,593	\$14,120,128	\$5,056,871
	Texas	\$4,882,730	\$2,613,640	\$8,773,889	\$15,121,070	\$6,853,465
Alpha Dental Programs, Inc.	Consolidated	\$5,949,897	\$1,406,345	\$2,585,093	\$4,070,862	\$6,616,891
	Texas	\$4,737,434	\$1,040,916	\$1,899,105	\$3,037,981	\$5,380,532
Block Vision of Texas, Inc.	Consolidated	\$1,020,269	(\$298,404)	\$154,515	\$220,606	\$1,163,006
Cigna Dental Health of Texas, Inc.	Consolidated	\$10,369,550	\$2,699,280	\$5,361,983	\$8,004,788	\$10,790,952
Denticare, Inc	Consolidated	\$2,137,921	\$304,880	\$348,394	(\$191,974)	\$294,072
Involve Dental of Texas, Inc.	Consolidated	(\$30,479)	(\$8,221)	\$89,510	\$56,286	(\$90,827)
First Continental Life & Accident Insurance Co.	Consolidated	(\$148,238)	\$181,036	\$48,575	\$130,098	(\$65,171)
Managed Dentalguard, Inc.	Consolidated	\$2,345,758	\$631,993	\$1,064,322	\$1,551,701	\$2,203,359
MNM-1997, Inc. (Cancelled 4/2015)	Consolidated	\$0	\$0	\$0	\$0	\$0
National Pacific Dental, Inc.	Consolidated	\$1,536,014	\$415,526	\$867,323	\$1,107,247	\$1,289,058
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$215,054	\$79,460	\$201,673	\$246,142	\$335,659
Safeguard Health Plans, Inc.	Consolidated	\$1,231,874	\$589,388	\$843,259	\$2,681,952	\$1,474,891
New Era Quality Health (Team Dental, Inc.)	Consolidated	\$0	\$0	\$0	\$0	\$0
United Concordia Dental Plans of Texas	Consolidated	(\$7,421)	\$1,863	\$11,904	\$34,706	\$36,896
United Dental Care of Texas, Inc.	Consolidated	\$734,106	\$106,050	\$190,599	\$282,886	\$384,741
<b>TOTAL FOR TEXAS SINGLE SERVICE</b>		\$28,994,088	\$8,930,717	\$20,948,129	\$32,905,384	\$30,174,671
<b>TOTAL FOR SINGLE SERVICE (IND WIDE)</b>		\$28,540,631	\$8,795,619	\$20,664,821	\$32,937,323	\$29,614,436

**INCOME STATEMENT DATA**  
**FOURTH QUARTER 2019**  
**TOTAL ENDING ENROLLMENT**

SINGLE SERVICE HMOs	DIVISION	12/18 Quarter	3/19 Quarter	6/19 Quarter	9/19 Quarter	12/19 Quarter
Involve Vision of Texas (AECC Total Vision HMO)	Consolidated	2,505,445	2,802,547	2,749,878	2,718,640	2,729,208
Aetna Dental Inc.	Consolidated	217,919	204,694	204,801	203,184	203,621
	Texas	138,422	129,461	129,992	129,530	130,063
Alpha Dental Programs, Inc.	Consolidated	229,735	233,800	229,174	331,741	328,811
	Texas	173,685	175,438	171,539	274,906	271,171
Block Vision of Texas, Inc.	Consolidated	1,435,826	1,524,296	1,353,346	1,193,830	1,192,083
Cigna Dental Health of Texas, Inc.	Consolidated	203,115	209,552	210,034	212,670	213,112
Denticare, Inc	Consolidated	193,078	186,739	187,129	70,462	68,055
Involve Dental of Texas, Inc.	Consolidated	3,592	4,364	4,719	5,046	5,411
First Continental Life & Accident Insurance Co.	Consolidated	56,433	130,036	66,028	67,224	135,913
Managed Dentalguard, Inc.	Consolidated	81,397	87,423	85,431	80,417	77,832
MNM-1997, Inc. (Cancelled 4/2015)	Consolidated	0	0	0	0	0
National Pacific Dental, Inc.	Consolidated	48,301	47,264	47,219	45,039	45,612
Eyemed Vision Care HMO of Texas Inc.	Consolidated	66,254	90,334	89,062	87,229	86,774
Safeguard Health Plans, Inc.	Consolidated	69,085	61,133	61,293	61,114	59,722
New Era Quality Health (Team Dental, Inc.)	Consolidated	0	0	0	0	0
United Concordia Dental Plans of Texas	Consolidated	4,400	4,385	4,350	4,169	4,199
United Dental Care of Texas, Inc.	Consolidated	28,089	20,295	19,044	18,657	17,974
<b>TOTAL FOR TEXAS SINGLE SERVICE</b>		5,007,122	5,473,267	5,179,064	4,968,933	5,037,129
<b>TOTAL FOR SINGLE SERVICE (IND WIDE)</b>		5,142,669	5,606,862	5,311,508	5,099,422	5,168,327

**INCOME STATEMENT DATA**  
**FOURTH QUARTER 2019**  
**CUMULATIVE MEMBER MONTHS**

SINGLE SERVICE HMOs	DIVISION	12/18 Quarter	3/19 Quarter	6/19 Quarter	9/19 Quarter	12/19 Quarter
Involve Vision of Texas (AECC Total Vision HMO)	Consolidated	7,501,667	8,445,643	8,278,949	8,306,993	8,206,920
Aetna Dental Inc.	Consolidated	653,010	616,564	613,738	608,741	610,958
	Texas	414,738	389,111	389,160	386,857	390,102
Alpha Dental Programs, Inc.	Consolidated	688,619	718,480	692,854	784,704	989,305
	Texas	520,698	540,367	519,057	613,610	816,901
Block Vision of Texas, Inc.	Consolidated	4,974,371	4,457,322	4,074,786	3,560,565	26,072
Cigna Dental Health of Texas, Inc.	Consolidated	608,104	629,309	629,399	632,743	637,970
Denticare, Inc	Consolidated	587,546	554,994	563,955	439,639	209,953
Involve Dental of Texas, Inc.	Consolidated	10,404	12,959	13,799	39,920	18,061
First Continental Life & Accident Insurance Co.	Consolidated	94,847	388,310	222,678	201,139	485,088
Managed Dentalguard, Inc.	Consolidated	136,014	277,094	260,252	241,372	237,358
MNM-1997, Inc. (Cancelled 4/2015)	Consolidated	0	0	0	0	0
National Pacific Dental, Inc.	Consolidated	144,614	142,649	141,842	138,385	136,735
Eyemed Vision Care HMO of Texas Inc.	Consolidated	198,237	272,364	268,259	263,096	261,625
Safeguard Health Plans, Inc.	Consolidated	208,202	185,135	183,372	183,013	180,131
New Era Quality Health (Team Dental, Inc.)	Consolidated	0	0	0	0	0
United Concordia Dental Plans of Texas	Consolidated	13,252	13,196	13,090	12,741	12,649
United Dental Care of Texas, Inc.	Consolidated	84,982	61,178	57,410	56,045	54,428
<b>TOTAL FOR TEXAS SINGLE SERVICE</b>		15,497,676	16,369,631	15,616,008	15,076,118	11,673,993
<b>TOTAL FOR SINGLE SERVICE (IND WIDE)</b>		15,903,869	16,775,197	16,014,383	15,469,096	12,067,253

**INCOME STATEMENT DATA**  
**FOURTH QUARTER 2019**  
**YTD CUMULATIVE MEMBER MONTHS**

SINGLE SERVICE HMOs	DIVISION	12/18 Quarter	3/19 Quarter	6/19 Quarter	9/19 Quarter	12/19 Quarter
Involve Vision of Texas (AECC Total Vision HMO)	Consolidated	26,985,664	8,445,643	16,724,592	25,031,585	33,238,505
Aetna Dental Inc.	Consolidated	2,599,640	616,564	1,230,302	1,839,043	2,450,001
	Texas	1,656,833	389,111	778,271	1,165,128	1,555,230
Alpha Dental Programs, Inc.	Consolidated	2,856,067	718,480	1,411,334	2,196,038	3,185,343
	Texas	2,191,112	540,367	1,059,424	1,673,034	2,489,935
Block Vision of Texas, Inc.	Consolidated	21,616,941	4,457,322	8,532,108	12,092,673	12,118,745
Cigna Dental Health of Texas, Inc.	Consolidated	2,404,027	629,309	1,258,708	1,891,451	2,529,421
Denticare, Inc	Consolidated	2,399,830	554,994	1,118,949	1,558,588	1,768,541
Involve Dental of Texas, Inc.	Consolidated	33,138	12,959	26,758	39,920	57,981
First Continental Life & Accident Insurance Co.	Consolidated	658,658	388,310	400,116	601,255	1,667,542
Managed Dentalguard, Inc.	Consolidated	1,082,780	277,094	537,346	778,718	1,016,076
MNM-1997, Inc. (Cancelled 4/2015)	Consolidated	0	0	0	0	0
National Pacific Dental, Inc.	Consolidated	612,321	142,649	284,491	422,876	559,611
Eyemed Vision Care HMO of Texas Inc.	Consolidated	815,788	272,364	540,623	803,719	1,065,344
Safeguard Health Plans, Inc.	Consolidated	846,001	185,135	368,507	551,520	731,651
New Era Quality Health (Team Dental, Inc.)	Consolidated	0	0	0	0	0
United Concordia Dental Plans of Texas	Consolidated	55,042	13,196	26,286	39,027	51,676
United Dental Care of Texas, Inc.	Consolidated	380,317	61,178	118,588	174,633	229,061
<b>TOTAL FOR TEXAS SINGLE SERVICE</b>		<b>61,738,452</b>	<b>16,369,631</b>	<b>31,774,767</b>	<b>46,824,127</b>	<b>59,079,319</b>
<b>TOTAL FOR SINGLE SERVICE (IND WIDE)</b>		<b>63,346,214</b>	<b>16,775,197</b>	<b>32,578,708</b>	<b>48,021,046</b>	<b>60,669,498</b>

**INCOME STATEMENT DATA**  
**FOURTH QUARTER 2019**  
**COMMERCIAL RISK ENDING ENROLLMENT**

<b>SINGLE SERVICE HMOs</b>	<b>DIVISION</b>	<b>12/18 Quarter</b>	<b>3/19 Quarter</b>	<b>6/19 Quarter</b>	<b>9/19 Quarter</b>	<b>12/19 Quarter</b>
Envolve Vision of Texas (AECC Total Vision HMO)	Consolidated	0	0	0	0	0
Aetna Dental Inc.	Consolidated	217,919	204,694	204,801	203,184	203,621
	Texas	138,422	129,461	129,992	129,530	130,063
Alpha Dental Programs, Inc.	Consolidated	229,735	233,800	229,174	331,741	328,811
	Texas	173,685	175,438	171,539	274,906	271,171
Block Vision of Texas, Inc.	Consolidated	228,162	214,336	212,819	219,964	219,428
Cigna Dental Health of Texas, Inc.	Consolidated	203,115	209,552	210,034	212,670	213,112
Denticare, Inc	Consolidated	193,078	186,739	187,129	70,462	68,055
Envolve Dental of Texas, Inc.	Consolidated	0	0	0	0	0
First Continental Life & Accident Insurance Co	Consolidated	25,045	23,393	22,473	22,552	22,001
Managed Dentalguard, Inc.	Consolidated	81,397	87,423	85,431	80,417	77,832
<i>MNM-1997, Inc. (Cancelled 4/2015)</i>	Consolidated	0	0	0	0	0
National Pacific Dental, Inc.	Consolidated	48,301	47,264	47,219	45,039	45,612
Eyemed Vision Care HMO of Texas Inc.	Consolidated	0	0	0	0	0
Safeguard Health Plans, Inc.	Consolidated	69,085	61,133	61,293	61,114	59,722
New Era Quality Health (Team Dental, Inc.)	Consolidated	0	0	0	0	0
United Concordia Dental Plans of Texas	Consolidated	4,400	4,385	4,350	4,169	4,199
United Dental Care of Texas, Inc.	Consolidated	28,089	20,295	19,044	18,657	17,974
<b>TOTAL FOR TEXAS SINGLE SERVICE</b>		<b>1,192,779</b>	<b>1,159,419</b>	<b>1,151,323</b>	<b>1,139,480</b>	<b>1,129,169</b>
<b>TOTAL FOR SINGLE SERVICE (IND WIDE)</b>		<b>1,328,326</b>	<b>1,293,014</b>	<b>1,283,767</b>	<b>1,269,969</b>	<b>1,260,367</b>

**INCOME STATEMENT DATA**  
**FOURTH QUARTER 2019**  
**COMMERCIAL RISK MEMBER MONTHS**

SINGLE SERVICE HMOs	DIVISION	12/18 Quarter	3/19 Quarter	6/19 Quarter	9/19 Quarter	12/19 Quarter
Envolve Vision of Texas (AECC Total Vision HMO)	Consolidated	0	0	0	0	0
Aetna Dental Inc.	Consolidated	653,010	616,564	613,738	608,741	610,958
	Texas	414,738	389,111	389,160	386,857	390,102
Alpha Dental Programs, Inc.	Consolidated	688,619	718,480	692,854	784,704	989,305
	Texas	520,698	540,367	519,057	613,610	816,901
Block Vision of Texas, Inc.	Consolidated	684,257	649,805	640,003	642,050	16,652
Cigna Dental Health of Texas, Inc.	Consolidated	608,104	629,309	629,399	632,743	637,970
Denticare, Inc	Consolidated	587,546	554,994	563,955	439,639	209,953
Envolve Dental of Texas, Inc.	Consolidated	0	0	0	0	0
First Continental Life & Accident Insurance Co	Consolidated	0	70,476	67,829	68,114	66,462
Managed Dentalguard, Inc.	Consolidated	136,014	277,094	260,252	241,372	237,358
<i>MNM-1997, Inc. (Cancelled 4/2015)</i>	Consolidated	0	0	0	0	0
National Pacific Dental, Inc.	Consolidated	144,614	142,649	141,842	138,385	136,735
Eyemed Vision Care HMO of Texas Inc.	Consolidated	0	0	0	0	0
Safeguard Health Plans, Inc.	Consolidated	208,202	185,135	183,372	183,013	180,131
New Era Quality Health (Team Dental, Inc.)	Consolidated	0	0	0	0	0
United Concordia Dental Plans of Texas	Consolidated	13,252	13,196	13,090	12,741	12,649
United Dental Care of Texas, Inc.	Consolidated	84,982	61,178	57,410	56,045	54,428
<b>TOTAL FOR TEXAS SINGLE SERVICE</b>		<b>3,402,407</b>	<b>3,513,314</b>	<b>3,465,369</b>	<b>3,414,569</b>	<b>2,759,341</b>
<b>TOTAL FOR SINGLE SERVICE (IND WIDE)</b>		<b>3,808,600</b>	<b>3,918,880</b>	<b>3,863,744</b>	<b>3,807,547</b>	<b>3,152,601</b>

**INCOME STATEMENT DATA**  
**FOURTH QUARTER 2019**  
**COMMERCIAL RISK MEMBER MONTHS - YTD**

<b>SINGLE SERVICE HMOs</b>	<b>DIVISION</b>	<b>12/18 Quarter</b>	<b>3/19 Quarter</b>	<b>6/19 Quarter</b>	<b>9/19 Quarter</b>	<b>12/19 Quarter</b>
Envolve Vision of Texas (AECC Total Vision HMO)	Consolidated	0	0	0	0	0
Aetna Dental Inc.	Consolidated	2,599,640	616,564	1,230,302	1,839,043	2,450,001
	Texas	1,656,833	389,111	778,271	1,165,128	1,555,230
Alpha Dental Programs, Inc.	Consolidated	2,856,067	718,480	1,411,334	2,196,038	3,185,343
	Texas	2,191,112	540,367	1,059,424	1,673,034	2,489,935
Block Vision of Texas, Inc.	Consolidated	2,722,911	649,805	1,289,808	1,931,858	1,948,510
Cigna Dental Health of Texas, Inc.	Consolidated	2,404,027	629,309	1,258,708	1,891,451	2,529,421
Denticare, Inc	Consolidated	2,399,830	554,994	1,118,949	1,558,588	1,768,541
Envolve Dental of Texas, Inc.	Consolidated	0	0	0	0	0
First Continental Life & Accident Insurance Co	Consolidated	231,057	70,476	138,305	206,419	272,881
Managed Dentalguard, Inc.	Consolidated	1,082,780	277,094	537,346	778,718	1,016,076
<i>MNM-1997, Inc. (Cancelled 4/2015)</i>	Consolidated	0	0	0	0	0
National Pacific Dental, Inc.	Consolidated	612,321	142,649	284,491	422,876	559,611
Eyemed Vision Care HMO of Texas Inc.	Consolidated	0	0	0	0	0
Safeguard Health Plans, Inc.	Consolidated	846,001	185,135	368,507	551,520	731,651
New Era Quality Health (Team Dental, Inc.)	Consolidated	0	0	0	0	0
United Concordia Dental Plans of Texas	Consolidated	55,042	13,196	26,286	39,027	51,676
United Dental Care of Texas, Inc.	Consolidated	380,317	61,178	118,588	174,633	229,061
<b>TOTAL FOR TEXAS SINGLE SERVICE</b>		<b>14,582,231</b>	<b>3,513,314</b>	<b>6,978,683</b>	<b>10,393,252</b>	<b>13,152,593</b>
<b>TOTAL FOR SINGLE SERVICE (IND WIDE)</b>		<b>16,189,993</b>	<b>3,918,880</b>	<b>7,782,624</b>	<b>11,590,171</b>	<b>14,742,772</b>

**INCOME STATEMENT DATA  
FOURTH QUARTER 2019  
PROVIDER ENDING ENROLLMENT**

<b>SINGLE SERVICE HMOs</b>	<b>DIVISION</b>	<b>12/18 Quarter</b>	<b>3/19 Quarter</b>	<b>6/19 Quarter</b>	<b>9/19 Quarter</b>	<b>12/19 Quarter</b>
<b>Envolve Vision of Texas (AECC Total Vision HMO)</b>	Consolidated	2,505,445	2,802,547	2,749,878	2,718,640	2,729,208
<b>Aetna Dental Inc.</b>	Consolidated	0	0	0	0	0
	Texas	0	0	0	0	0
<b>Alpha Dental Programs, Inc.</b>	Consolidated	0	0	0	0	0
	Texas	0	0	0	0	0
<b>Block Vision of Texas, Inc.</b>	Consolidated	1,207,664	1,309,960	1,140,527	973,866	972,655
<b>Cigna Dental Health of Texas, Inc.</b>	Consolidated	0	0	0	0	0
<b>Denticare, Inc</b>	Consolidated	0	0	0	0	0
<b>Envolve Dental of Texas, Inc.</b>	Consolidated	0	0	0	0	5,411
<b>First Continental Life &amp; Accident Insurance Co</b>	Consolidated	31,388	35,095	43,555	44,672	44,250
<b>Managed Dentalguard, Inc.</b>	Consolidated	0	0	0	0	0
<b><i>MNM-1997, Inc. (Cancelled 4/2015)</i></b>	Consolidated	0	0	0	0	0
<b>National Pacific Dental, Inc.</b>	Consolidated	0	0	0	0	0
<b>Eyemed Vision Care HMO of Texas Inc.</b>	Consolidated	66,254	90,334	89,062	87,229	86,774
<b>Safeguard Health Plans, Inc.</b>	Consolidated	0	0	0	0	0
<b>New Era Quality Health (Team Dental, Inc.)</b>	Consolidated	0	0	0	0	0
<b>United Concordia Dental Plans of Texas</b>	Consolidated	0	0	0	0	0
<b>United Dental Care of Texas, Inc.</b>	Consolidated	0	0	0	0	0
<b>TOTAL FOR TEXAS SINGLE SERVICE</b>		3,810,751	4,237,936	4,023,022	3,824,407	3,838,298
<b>TOTAL FOR SINGLE SERVICE (IND WIDE)</b>		3,810,751	4,237,936	4,023,022	3,824,407	3,838,298

**INCOME STATEMENT DATA**  
**FOURTH QUARTER 2019**  
**PROVIDER MEMBER MONTHS**

<b>SINGLE SERVICE HMOs</b>	<b>DIVISION</b>	<b>12/18 Quarter</b>	<b>3/19 Quarter</b>	<b>6/19 Quarter</b>	<b>9/19 Quarter</b>	<b>12/19 Quarter</b>
<b>Envolve Vision of Texas (AECC Total Vision HMO)</b>	Consolidated	7,501,667	8,445,643	8,278,949	8,306,993	8,206,920
<b>Aetna Dental Inc.</b>	Consolidated	0	0	0	0	0
	Texas	0	0	0	0	0
<b>Alpha Dental Programs, Inc.</b>	Consolidated	0	0	0	0	0
	Texas	0	0	0	0	0
<b>Block Vision of Texas, Inc.</b>	Consolidated	4,290,114	3,807,517	3,434,783	2,918,515	9,420
<b>Cigna Dental Health of Texas, Inc.</b>	Consolidated	0	0	0	0	0
<b>Denticare, Inc</b>	Consolidated	0	0	0	0	0
<b>Envolve Dental of Texas, Inc.</b>	Consolidated	0	0	0	0	57,981
<b>First Continental Life &amp; Accident Insurance Co</b>	Consolidated	94,847	106,962	154,849	133,025	132,936
<b>Managed Dentalguard, Inc.</b>	Consolidated	0	0	0	0	0
<b><i>MNM-1997, Inc. (Cancelled 4/2015)</i></b>	Consolidated	0	0	0	0	0
<b>National Pacific Dental, Inc.</b>	Consolidated	0	0	0	0	0
<b>Eyemed Vision Care HMO of Texas Inc.</b>	Consolidated	198,237	272,364	268,259	263,096	261,625
<b>Safeguard Health Plans, Inc.</b>	Consolidated	0	0	0	0	0
<b>New Era Quality Health (Team Dental, Inc.)</b>	Consolidated	0	0	0	0	0
<b>United Concordia Dental Plans of Texas</b>	Consolidated	0	0	0	0	0
<b>United Dental Care of Texas, Inc.</b>	Consolidated	0	0	0	0	0
<b>TOTAL FOR TEXAS SINGLE SERVICE</b>		12,084,865	12,632,486	12,136,840	11,621,629	8,668,882
<b>TOTAL FOR SINGLE SERVICE (IND WIDE)</b>		12,084,865	12,632,486	12,136,840	11,621,629	8,668,882

**INCOME STATEMENT DATA**  
**FOURTH QUARTER 2019**  
**PROVIDER MEMBER MONTHS - YTD**

<b>SINGLE SERVICE HMOs</b>	<b>DIVISION</b>	<b>12/18 Quarter</b>	<b>3/19 Quarter</b>	<b>6/19 Quarter</b>	<b>9/19 Quarter</b>	<b>12/19 Quarter</b>
<b>Envolve Vision of Texas (AECC Total Vision HMO)</b>	Consolidated	26,985,664	8,445,643	16,724,592	25,031,585	33,238,505
<b>Aetna Dental Inc.</b>	Consolidated	0	0	0	0	0
	Texas	0	0	0	0	0
<b>Alpha Dental Programs, Inc.</b>	Consolidated	0	0	0	0	0
	Texas	0	0	0	0	0
<b>Block Vision of Texas, Inc.</b>	Consolidated	18,894,030	3,807,517	7,242,300	10,160,815	10,170,235
<b>Cigna Dental Health of Texas, Inc.</b>	Consolidated	0	0	0	0	0
<b>Denticare, Inc</b>	Consolidated	0	0	0	0	0
<b>Envolve Dental of Texas, Inc.</b>	Consolidated	0	0	0	0	57,981
<b>First Continental Life &amp; Accident Insurance Co</b>	Consolidated	427,601	106,962	261,811	394,836	527,772
<b>Managed Dentalguard, Inc.</b>	Consolidated	0	0	0	0	0
<b><i>MNM-1997, Inc. (Cancelled 4/2015)</i></b>	Consolidated	0	0	0	0	0
<b>National Pacific Dental, Inc.</b>	Consolidated	0	0	0	0	0
<b>Eyemed Vision Care HMO of Texas Inc.</b>	Consolidated	815,788	272,364	540,623	803,719	1,065,344
<b>Safeguard Health Plans, Inc.</b>	Consolidated	0	0	0	0	0
<b>New Era Quality Health (Team Dental, Inc.)</b>	Consolidated	0	0	0	0	0
<b>United Concordia Dental Plans of Texas</b>	Consolidated	0	0	0	0	0
<b>United Dental Care of Texas, Inc.</b>	Consolidated	0	0	0	0	0
<b>TOTAL FOR TEXAS SINGLE SERVICE</b>		47,123,083	12,632,486	24,769,326	36,390,955	45,059,837
<b>TOTAL FOR SINGLE SERVICE (IND WIDE)</b>		47,123,083	12,632,486	24,769,326	36,390,955	45,059,837

## INCOME STATEMENT DATA

FOURTH QUARTER 2019

TOTAL ENDING ENROLLMENT less PROVIDER HMO

SINGLE SERVICE HMOs	DIVISION	12/18 Quarter	3/19 Quarter	6/19 Quarter	9/19 Quarter	12/19 Quarter
Envolve Vision of Texas (AECC Total Vision HMO)	Consolidated	0	0	0	0	0
Aetna Dental Inc.	Consolidated	217,919	204,694	204,801	203,184	203,621
	Texas	138,422	129,461	129,992	129,530	130,063
Alpha Dental Programs, Inc.	Consolidated	229,735	233,800	229,174	331,741	328,811
	Texas	173,685	175,438	171,539	274,906	271,171
Block Vision of Texas, Inc.	Consolidated	228,162	214,336	212,819	219,964	219,428
Cigna Dental Health of Texas, Inc.	Consolidated	203,115	209,552	210,034	212,670	213,112
Denticare, Inc	Consolidated	193,078	186,739	187,129	70,462	68,055
Envolve Dental of Texas, Inc.	Consolidated	3,592	4,364	4,719	5,046	0
First Continental Life & Accident Insurance Co	Consolidated	25,045	94,941	22,473	22,552	91,663
Managed Dentalguard, Inc.	Consolidated	81,397	87,423	85,431	80,417	77,832
<i>MNM-1997, Inc. (Cancelled 4/2015)</i>	Consolidated	0	0	0	0	0
National Pacific Dental, Inc.	Consolidated	48,301	47,264	47,219	45,039	45,612
Eyemed Vision Care HMO of Texas Inc.	Consolidated	0	0	0	0	0
Safeguard Health Plans, Inc.	Consolidated	69,085	61,133	61,293	61,114	59,722
New Era Quality Health (Team Dental, Inc.)	Consolidated	0	0	0	0	0
United Concordia Dental Plans of Texas	Consolidated	4,400	4,385	4,350	4,169	4,199
United Dental Care of Texas, Inc.	Consolidated	28,089	20,295	19,044	18,657	17,974
<b>TOTAL FOR TEXAS SINGLE SERVICE</b>		1,196,371	1,235,331	1,156,042	1,144,526	1,198,831
<b>TOTAL FOR SINGLE SERVICE (IND WIDE)</b>		1,331,918	1,368,926	1,288,486	1,275,015	1,330,029

**INCOME STATEMENT DATA  
FOURTH QUARTER 2019**

**TOTAL MEMBER MONTHS less PROVIDER HMO**

<b>SINGLE SERVICE HMOs</b>	<b>DIVISION</b>	<b>12/18 Quarter</b>	<b>3/19 Quarter</b>	<b>6/19 Quarter</b>	<b>9/19 Quarter</b>	<b>12/19 Quarter</b>
Envolve Vision of Texas (AECC Total Vision HMO)	Consolidated	0	0	0	0	0
Aetna Dental Inc.	Consolidated	653,010	616,564	613,738	608,741	610,958
	Texas	414,738	389,111	389,160	386,857	390,102
Alpha Dental Programs, Inc.	Consolidated	688,619	718,480	692,854	784,704	989,305
	Texas	520,698	540,367	519,057	613,610	816,901
Block Vision of Texas, Inc.	Consolidated	684,257	649,805	640,003	642,050	16,652
Cigna Dental Health of Texas, Inc.	Consolidated	608,104	629,309	629,399	632,743	637,970
Denticare, Inc	Consolidated	587,546	554,994	563,955	439,639	209,953
Envolve Dental of Texas, Inc.	Consolidated	10,404	12,959	13,799	39,920	(39,920)
First Continental Life & Accident Insurance Co	Consolidated	0	281,348	67,829	68,114	352,152
Managed Dentalguard, Inc.	Consolidated	136,014	277,094	260,252	241,372	237,358
<i>MNM-1997, Inc. (Cancelled 4/2015)</i>	Consolidated	0	0	0	0	0
National Pacific Dental, Inc.	Consolidated	144,614	142,649	141,842	138,385	136,735
Eyemed Vision Care HMO of Texas Inc.	Consolidated	0	0	0	0	0
Safeguard Health Plans, Inc.	Consolidated	208,202	185,135	183,372	183,013	180,131
New Era Quality Health (Team Dental, Inc.)	Consolidated	0	0	0	0	0
United Concordia Dental Plans of Texas	Consolidated	13,252	13,196	13,090	12,741	12,649
United Dental Care of Texas, Inc.	Consolidated	84,982	61,178	57,410	56,045	54,428
<b>TOTAL FOR TEXAS SINGLE SERVICE</b>		<b>3,412,811</b>	<b>3,737,145</b>	<b>3,479,168</b>	<b>3,454,489</b>	<b>3,005,111</b>
<b>TOTAL FOR SINGLE SERVICE (IND WIDE)</b>		<b>3,819,004</b>	<b>4,142,711</b>	<b>3,877,543</b>	<b>3,847,467</b>	<b>3,398,371</b>

## INCOME STATEMENT DATA

FOURTH QUARTER 2019

TOTAL MEMBER MONTHS less PROVIDER HMO - YTD

SINGLE SERVICE HMOs	DIVISION	12/18 Quarter	3/19 Quarter	6/19 Quarter	9/19 Quarter	12/19 Quarter
Envolve Vision of Texas (AECC Total Vision HMO)	Consolidated	0	0	0	0	0
Aetna Dental Inc.	Consolidated	2,599,640	616,564	1,230,302	1,839,043	2,450,001
	Texas	1,656,833	389,111	778,271	1,165,128	1,555,230
Alpha Dental Programs, Inc.	Consolidated	2,856,067	718,480	1,411,334	2,196,038	3,185,343
	Texas	2,191,112	540,367	1,059,424	1,673,034	2,489,935
Block Vision of Texas, Inc.	Consolidated	2,722,911	649,805	1,289,808	1,931,858	1,948,510
Cigna Dental Health of Texas, Inc.	Consolidated	2,404,027	629,309	1,258,708	1,891,451	2,529,421
Denticare, Inc	Consolidated	2,399,830	554,994	1,118,949	1,558,588	1,768,541
Envolve Dental of Texas, Inc.	Consolidated	33,138	12,959	26,758	39,920	0
First Continental Life & Accident Insurance Co	Consolidated	231,057	281,348	138,305	206,419	1,139,770
Managed Dentalguard, Inc.	Consolidated	1,082,780	277,094	537,346	778,718	1,016,076
<i>MNM-1997, Inc. (Cancelled 4/2015)</i>	Consolidated	0	0	0	0	0
National Pacific Dental, Inc.	Consolidated	612,321	142,649	284,491	422,876	559,611
Eyemed Vision Care HMO of Texas Inc.	Consolidated	0	0	0	0	0
Safeguard Health Plans, Inc.	Consolidated	846,001	185,135	368,507	551,520	731,651
New Era Quality Health (Team Dental, Inc.)	Consolidated	0	0	0	0	0
United Concordia Dental Plans of Texas	Consolidated	55,042	13,196	26,286	39,027	51,676
United Dental Care of Texas, Inc.	Consolidated	380,317	61,178	118,588	174,633	229,061
<b>TOTAL FOR TEXAS SINGLE SERVICE</b>		14,615,369	3,737,145	7,005,441	10,433,172	14,019,482
<b>TOTAL FOR SINGLE SERVICE (IND WIDE)</b>		16,223,131	4,142,711	7,809,382	11,630,091	15,609,661

**PER MEMBER PER MONTH (PMPM)**  
**FOURTH QUARTER 2019**  
**COMMERCIAL RISK PREMIUMS**

<b>SINGLE SERVICE HMOs</b>	<b>DIVISION</b>	<b>12/18 Quarter</b>	<b>3/19 Quarter</b>	<b>6/19 Quarter</b>	<b>9/19 Quarter</b>	<b>12/19 Quarter</b>
Involve Vision of Texas (AECC Total Vision Heal	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Aetna Dental Inc.	Consolidated	\$10.95	\$13.74	\$25.65	\$27.22	(\$9.26)
Alpha Dental Programs, Inc.	Texas	\$12.51	\$16.87	\$35.43	\$36.14	(\$19.40)
	Consolidated	\$12.65	\$12.63	\$12.40	\$12.03	\$11.94
Block Vision of Texas, Inc.	Texas	\$11.78	\$11.75	\$11.61	\$11.36	\$11.39
	Consolidated	\$5.10	\$5.10	\$5.29	\$5.24	\$237.29
Cigna Dental Health of Texas, Inc.	Consolidated	\$14.09	\$14.11	\$14.08	\$14.14	\$14.10
Denticare, Inc	Consolidated	\$10.68	\$10.86	\$10.75	\$11.24	\$13.04
Involve Dental of Texas, Inc.	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
First Continental Life & Accident Insurance Com	Consolidated	\$0.00	\$5.71	\$5.84	\$5.86	\$5.13
Managed Dentalguard, Inc.	Consolidated	\$18.32	\$9.83	\$9.79	\$10.03	\$10.72
<i>MNM-1997, Inc. (Cancelled 4/2015)</i>	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
National Pacific Dental, Inc.	Consolidated	\$9.48	\$9.42	\$9.45	\$8.94	\$9.21
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Safeguard Health Plans, Inc.	Consolidated	\$9.12	\$9.07	\$9.14	\$9.82	\$9.44
New Era Quality Health (Team Dental, Inc.)	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
United Concordia Dental Plans of Texas	Consolidated	\$9.17	\$8.93	\$8.76	\$9.24	\$9.39
United Dental Care of Texas, Inc.	Consolidated	\$9.71	\$9.38	\$9.77	\$9.27	\$9.19
<b>TOTAL FOR TEXAS SINGLE SERVICE</b>		\$10.81	\$10.81	\$12.91	\$13.09	\$8.65
<b>TOTAL FOR SINGLE SERVICE (IND WIDE)</b>		\$10.85	\$10.87	\$12.75	\$13.07	\$8.98

**PER MEMBER PER MONTH (PMPM)**  
**FOURTH QUARTER 2019**  
**TOTAL REVENUE**

SINGLE SERVICE HMOs	DIVISION	12/18 Quarter	3/19 Quarter	6/19 Quarter	9/19 Quarter	12/19 Quarter
Involve Vision of Texas (AECC Total Vision Heal	Consolidated	\$2.25	\$2.37	\$2.33	\$2.44	\$2.35
Aetna Dental Inc.	Consolidated	\$10.95	\$13.74	\$25.65	\$27.22	(\$9.26)
Alpha Dental Programs, Inc.	Texas	\$12.51	\$16.87	\$35.43	\$36.14	(\$19.40)
	Consolidated	\$12.46	\$12.48	\$12.45	\$12.15	\$11.85
Block Vision of Texas, Inc.	Texas	\$11.59	\$11.62	\$11.67	\$11.48	\$11.31
	Consolidated	\$1.87	\$2.16	\$2.51	\$2.97	\$429.08
Cigna Dental Health of Texas, Inc.	Consolidated	\$14.09	\$14.11	\$14.08	\$14.14	\$14.10
Denticare, Inc	Consolidated	\$10.67	\$10.83	\$10.78	\$11.29	\$13.02
Involve Dental of Texas, Inc.	Consolidated	\$26.79	\$38.45	\$83.06	\$37.19	\$18.97
First Continental Life & Accident Insurance Com	Consolidated	\$39.63	\$12.28	\$4.20	\$4.72	\$13.11
Managed Dentalguard, Inc.	Consolidated	\$18.32	\$9.82	\$9.78	\$10.03	\$10.75
<i>MNM-1997, Inc. (Cancelled 4/2015)</i>	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
National Pacific Dental, Inc.	Consolidated	\$9.48	\$9.42	\$9.45	\$8.94	\$9.21
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$1.17	\$1.21	\$1.37	\$1.27	\$1.31
Safeguard Health Plans, Inc.	Consolidated	\$9.02	\$9.22	\$9.10	\$9.79	\$9.10
New Era Quality Health (Team Dental, Inc.)	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
United Concordia Dental Plans of Texas	Consolidated	\$9.17	\$8.93	\$8.76	\$9.24	\$9.39
United Dental Care of Texas, Inc.	Consolidated	\$9.77	\$9.15	\$9.85	\$9.40	\$9.32
<b>TOTAL FOR TEXAS SINGLE SERVICE</b>		\$4.08	\$4.24	\$4.67	\$4.95	\$4.88
<b>TOTAL FOR SINGLE SERVICE (IND WIDE)</b>		\$4.26	\$4.41	\$4.84	\$5.15	\$5.08

**PER MEMBER PER MONTH (PMPM)**  
**FOURTH QUARTER 2019**  
**TOTAL MEDICAL & HOSPITAL EXPENSE**

SINGLE SERVICE HMOs	DIVISION	12/18 Quarter	3/19 Quarter	6/19 Quarter	9/19 Quarter	12/19 Quarter
Involve Vision of Texas (AECC Total Vision Heal	Consolidated	\$2.00	\$2.06	\$2.03	\$2.29	\$2.23
Aetna Dental Inc.	Consolidated	\$7.61	\$6.36	\$8.54	\$8.90	\$7.74
Alpha Dental Programs, Inc.	Texas	\$7.21	\$4.59	\$8.01	\$8.45	\$6.73
	Consolidated	\$7.43	\$8.03	\$8.23	\$7.67	\$6.75
Block Vision of Texas, Inc.	Texas	\$6.55	\$7.35	\$7.61	\$7.12	\$6.20
	Consolidated	\$1.32	\$1.72	\$1.76	\$2.23	\$282.04
Cigna Dental Health of Texas, Inc.	Consolidated	\$6.42	\$6.90	\$7.04	\$7.17	\$6.83
Denticare, Inc	Consolidated	\$5.94	\$6.03	\$6.34	\$7.92	\$3.60
Involve Dental of Texas, Inc.	Consolidated	\$27.11	\$34.98	\$66.19	\$31.47	\$27.26
First Continental Life & Accident Insurance Com	Consolidated	\$17.90	\$5.14	\$1.81	\$2.15	\$9.38
Managed Dentalguard, Inc.	Consolidated	\$9.98	\$5.49	\$6.14	\$6.05	\$5.95
<i>MNM-1997, Inc. (Cancelled 4/2015)</i>	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
National Pacific Dental, Inc.	Consolidated	\$4.26	\$4.23	\$3.91	\$5.17	\$3.98
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$0.78	\$0.69	\$0.74	\$1.02	\$0.80
Safeguard Health Plans, Inc.	Consolidated	\$4.54	\$2.96	\$5.28	\$4.98	\$4.19
New Era Quality Health (Team Dental, Inc.)	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
United Concordia Dental Plans of Texas	Consolidated	\$5.35	\$5.30	\$5.54	\$4.57	\$6.34
United Dental Care of Texas, Inc.	Consolidated	\$4.26	\$3.20	\$4.20	\$4.12	\$3.75
<b>TOTAL FOR TEXAS SINGLE SERVICE</b>		\$2.64	\$2.69	\$2.82	\$3.18	\$4.00
<b>TOTAL FOR SINGLE SERVICE (IND WIDE)</b>		\$2.80	\$2.86	\$2.99	\$3.34	\$4.18

**PER MEMBER PER MONTH (PMPM)**  
**FOURTH QUARTER 2019**  
**TOTAL ADMINISTRATION & OTHER EXPENSE**

<b>SINGLE SERVICE HMOs</b>	<b>DIVISION</b>	<b>12/18 Quarter</b>	<b>3/19 Quarter</b>	<b>6/19 Quarter</b>	<b>9/19 Quarter</b>	<b>12/19 Quarter</b>
Envolv Vision of Texas (AECC Total Vision Heal	Consolidated	\$0.29	\$0.23	\$0.23	\$0.22	\$0.22
Aetna Dental Inc.	Consolidated	\$2.32	\$3.19	\$5.65	\$5.59	\$1.96
	Texas	\$2.63	\$3.97	\$7.81	\$7.50	\$0.92
Alpha Dental Programs, Inc.	Consolidated	\$2.10	\$2.17	\$2.29	\$2.33	\$2.08
	Texas	\$1.97	\$2.10	\$2.20	\$2.29	\$1.83
Block Vision of Texas, Inc.	Consolidated	\$0.43	\$0.52	\$0.63	\$0.72	\$97.52
Cigna Dental Health of Texas, Inc.	Consolidated	\$1.69	\$1.82	\$1.75	\$1.77	\$1.79
Denticare, Inc	Consolidated	\$3.88	\$4.16	\$4.41	\$4.74	\$6.58
Envolv Dental of Texas, Inc.	Consolidated	\$2.88	\$2.60	\$10.11	\$4.47	\$2.32
First Continental Life & Accident Insurance Com	Consolidated	\$23.32	\$6.57	\$2.34	\$2.07	\$5.56
Managed Dentalguard, Inc.	Consolidated	\$2.91	\$1.55	\$1.67	\$1.62	\$1.64
<i>MNM-1997, Inc. (Cancelled 4/2015)</i>	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
National Pacific Dental, Inc.	Consolidated	\$1.74	\$1.62	\$1.66	\$1.72	\$3.31
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$0.06	\$0.16	\$0.07	\$0.05	\$0.09
Safeguard Health Plans, Inc.	Consolidated	\$2.85	\$2.69	\$2.53	(\$5.25)	\$3.05
New Era Quality Health (Team Dental, Inc.)	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
United Concordia Dental Plans of Texas	Consolidated	\$3.08	\$3.65	\$2.53	\$2.86	\$3.21
United Dental Care of Texas, Inc.	Consolidated	\$3.39	\$4.02	\$4.29	\$3.80	\$3.80
<b>TOTAL FOR TEXAS SINGLE SERVICE</b>		\$0.88	\$0.88	\$0.92	\$0.83	\$1.12
<b>TOTAL FOR SINGLE SERVICE (IND WIDE)</b>		\$0.91	\$0.91	\$0.95	\$0.86	\$1.20

**PER MEMBER PER MONTH (PMPM)**  
**FOURTH QUARTER 2019**  
**TOTAL EXPENSES**

SINGLE SERVICE HMOs	DIVISION	12/18 Quarter	3/19 Quarter	6/19 Quarter	9/19 Quarter	12/19 Quarter
Involve Vision of Texas (AECC Total Vision Heal	Consolidated	\$2.29	\$2.29	\$2.26	\$2.51	\$2.44
Aetna Dental Inc.	Consolidated	\$9.93	\$9.56	\$14.19	\$14.49	\$9.71
Alpha Dental Programs, Inc.	Texas	\$9.85	\$8.56	\$15.83	\$15.95	\$7.66
	Consolidated	\$9.53	\$10.20	\$10.52	\$10.00	\$8.83
Block Vision of Texas, Inc.	Texas	\$8.52	\$9.45	\$9.81	\$9.41	\$8.04
	Consolidated	\$1.74	\$2.24	\$2.38	\$2.95	\$379.56
Cigna Dental Health of Texas, Inc.	Consolidated	\$8.11	\$8.72	\$8.79	\$8.93	\$8.62
Denticare, Inc	Consolidated	\$9.82	\$10.19	\$10.75	\$12.66	\$10.18
Involve Dental of Texas, Inc.	Consolidated	\$30.00	\$37.58	\$76.30	\$35.93	\$29.59
First Continental Life & Accident Insurance Com	Consolidated	\$41.22	\$11.71	\$4.14	\$4.22	\$14.94
Managed Dentalguard, Inc.	Consolidated	\$12.89	\$7.04	\$7.81	\$7.67	\$7.58
<i>MNM-1997, Inc. (Cancelled 4/2015)</i>	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
National Pacific Dental, Inc.	Consolidated	\$6.00	\$5.85	\$5.57	\$6.89	\$7.29
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$0.84	\$0.85	\$0.80	\$1.07	\$0.89
Safeguard Health Plans, Inc.	Consolidated	\$7.39	\$5.64	\$7.81	(\$0.27)	\$7.24
New Era Quality Health (Team Dental, Inc.)	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
United Concordia Dental Plans of Texas	Consolidated	\$8.43	\$8.94	\$8.07	\$7.43	\$9.55
United Dental Care of Texas, Inc.	Consolidated	\$7.65	\$7.22	\$8.49	\$7.92	\$7.55
<b>TOTAL FOR TEXAS SINGLE SERVICE</b>		\$3.51	\$3.58	\$3.73	\$4.00	\$5.12
<b>TOTAL FOR SINGLE SERVICE (IND WIDE)</b>		\$3.71	\$3.78	\$3.94	\$4.21	\$5.38

**PER MEMBER PER MONTH (PMPM)**  
**FOURTH QUARTER 2019**  
**NET INCOME BEFORE TAXES**

SINGLE SERVICE HMOs	DIVISION	12/18 Quarter	3/19 Quarter	6/19 Quarter	9/19 Quarter	12/19 Quarter
Involve Vision of Texas (AECC Total Vision Heal	Consolidated	(\$0.04)	\$0.09	\$0.08	(\$0.06)	(\$0.09)
Aetna Dental Inc.	Consolidated	\$1.12	\$4.33	\$11.62	\$12.99	(\$18.73)
Alpha Dental Programs, Inc.	Texas	\$2.78	\$8.48	\$19.82	\$20.54	(\$26.84)
	Consolidated	\$3.09	\$2.48	\$2.15	\$2.36	\$3.19
Block Vision of Texas, Inc.	Texas	\$3.28	\$2.43	\$2.15	\$2.35	\$3.48
	Consolidated	\$0.14	(\$0.08)	\$0.12	\$0.03	\$49.54
Cigna Dental Health of Texas, Inc.	Consolidated	\$6.04	\$5.43	\$5.36	\$5.29	\$5.53
Denticare, Inc	Consolidated	\$0.90	\$0.71	\$0.08	(\$1.33)	\$2.94
Involve Dental of Texas, Inc.	Consolidated	(\$3.17)	\$0.89	\$6.81	\$1.29	(\$10.31)
First Continental Life & Accident Insurance Com	Consolidated	(\$1.14)	\$0.59	\$0.06	\$0.51	(\$1.80)
Managed Dentalguard, Inc.	Consolidated	\$5.58	\$2.89	\$2.10	\$2.52	\$3.46
<i>MNM-1997, Inc. (Cancelled 4/2015)</i>	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
National Pacific Dental, Inc.	Consolidated	\$3.64	\$3.68	\$4.04	\$2.19	\$2.05
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$0.34	\$0.37	\$0.58	\$0.21	\$0.43
Safeguard Health Plans, Inc.	Consolidated	\$1.95	\$4.00	\$1.72	\$10.49	\$2.24
New Era Quality Health (Team Dental, Inc.)	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
United Concordia Dental Plans of Texas	Consolidated	\$1.00	\$0.28	\$1.05	\$2.16	\$0.11
United Dental Care of Texas, Inc.	Consolidated	\$2.33	\$2.31	\$1.86	\$2.11	\$2.33
<b>TOTAL FOR TEXAS SINGLE SERVICE</b>		\$0.60	\$0.70	\$0.97	\$0.99	(\$0.19)
<b>TOTAL FOR SINGLE SERVICE (IND WIDE)</b>		\$0.58	\$0.67	\$0.94	\$0.99	(\$0.24)

**PER MEMBER PER MONTH (PMPM)**  
**FOURTH QUARTER 2019**  
**NET INCOME AFTER TAXES**

<b>SINGLE SERVICE HMOs</b>	<b>DIVISION</b>	<b>12/18 Quarter</b>	<b>3/19 Quarter</b>	<b>6/19 Quarter</b>	<b>9/19 Quarter</b>	<b>12/19 Quarter</b>
Envolv Vision of Texas (AECC Total Vision Heal	Consolidated	(\$0.02)	\$0.07	\$0.06	(\$0.06)	(\$0.06)
Aetna Dental Inc.	Consolidated	\$0.82	\$3.43	\$9.27	\$10.37	(\$14.83)
Alpha Dental Programs, Inc.	Texas	\$2.04	\$6.72	\$15.83	\$16.41	(\$21.19)
	Consolidated	\$2.44	\$1.96	\$1.70	\$1.89	\$2.57
Block Vision of Texas, Inc.	Texas	\$2.59	\$1.93	\$1.65	\$1.86	\$2.87
	Consolidated	\$0.13	(\$0.07)	\$0.11	\$0.02	\$36.15
Cigna Dental Health of Texas, Inc.	Consolidated	\$4.71	\$4.29	\$4.23	\$4.18	\$4.37
Denticare, Inc	Consolidated	\$0.78	\$0.55	\$0.08	(\$1.23)	\$2.32
Envolv Dental of Texas, Inc.	Consolidated	(\$4.00)	(\$0.63)	\$6.49	\$1.41	(\$8.15)
First Continental Life & Accident Insurance Com	Consolidated	(\$0.90)	\$0.47	\$0.05	\$0.41	(\$1.42)
Managed Dentalguard, Inc.	Consolidated	\$4.34	\$2.28	\$1.66	\$2.02	\$2.75
<i>MNM-1997, Inc. (Cancelled 4/2015)</i>	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
National Pacific Dental, Inc.	Consolidated	\$2.88	\$2.91	\$3.19	\$1.73	\$1.33
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$0.27	\$0.29	\$0.46	\$0.17	\$0.34
Safeguard Health Plans, Inc.	Consolidated	\$1.54	\$3.18	\$1.38	\$10.05	\$1.77
New Era Quality Health (Team Dental, Inc.)	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
United Concordia Dental Plans of Texas	Consolidated	\$0.75	\$0.14	\$0.77	\$1.79	\$0.17
United Dental Care of Texas, Inc.	Consolidated	\$1.80	\$1.73	\$1.47	\$1.65	\$1.87
<b>TOTAL FOR TEXAS SINGLE SERVICE</b>		\$0.48	\$0.55	\$0.78	\$0.80	(\$0.15)
<b>TOTAL FOR SINGLE SERVICE (IND WIDE)</b>		\$0.47	\$0.52	\$0.75	\$0.80	(\$0.19)

**PER MEMBER PER MONTH (PMPM)**  
**FOURTH QUARTER 2019**  
**NET INCOME AFTER TAXES - YTD**

<b>SINGLE SERVICE HMOs</b>	<b>DIVISION</b>	<b>12/18 Quarter</b>	<b>3/19 Quarter</b>	<b>6/19 Quarter</b>	<b>9/19 Quarter</b>	<b>12/19 Quarter</b>
Envolv Vision of Texas (AECC Total Vision Heal	Consolidated	(\$0.00)	\$0.07	\$0.07	\$0.02	\$0.00
Aetna Dental Inc.	Consolidated	\$1.24	\$3.43	\$6.34	\$7.68	\$2.06
	Texas	\$2.95	\$6.72	\$11.27	\$12.98	\$4.41
Alpha Dental Programs, Inc.	Consolidated	\$2.08	\$1.96	\$1.83	\$1.85	\$2.08
	Texas	\$2.16	\$1.93	\$1.79	\$1.82	\$2.16
Block Vision of Texas, Inc.	Consolidated	\$0.05	(\$0.07)	\$0.02	\$0.02	\$0.10
Cigna Dental Health of Texas, Inc.	Consolidated	\$4.31	\$4.29	\$4.26	\$4.23	\$4.27
Denticare, Inc	Consolidated	\$0.89	\$0.55	\$0.31	(\$0.12)	\$0.17
Envolv Dental of Texas, Inc.	Consolidated	(\$0.92)	(\$0.63)	\$3.35	\$1.41	(\$1.57)
First Continental Life & Accident Insurance Com	Consolidated	(\$0.23)	\$0.47	\$0.12	\$0.22	(\$0.04)
Managed Dentalguard, Inc.	Consolidated	\$2.17	\$2.28	\$1.98	\$1.99	\$2.17
<i>MNM-1997, Inc. (Cancelled 4/2015)</i>	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
National Pacific Dental, Inc.	Consolidated	\$2.51	\$2.91	\$3.05	\$2.62	\$2.30
Eyemed Vision Care HMO of Texas Inc.	Consolidated	\$0.26	\$0.29	\$0.37	\$0.31	\$0.32
Safeguard Health Plans, Inc.	Consolidated	\$1.46	\$3.18	\$2.29	\$4.86	\$2.02
New Era Quality Health (Team Dental, Inc.)	Consolidated	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
United Concordia Dental Plans of Texas	Consolidated	(\$0.13)	\$0.14	\$0.45	\$0.89	\$0.71
United Dental Care of Texas, Inc.	Consolidated	\$1.93	\$1.73	\$1.61	\$1.62	\$1.68
<b>TOTAL FOR TEXAS SINGLE SERVICE</b>		\$0.47	\$0.55	\$0.66	\$0.70	\$0.51
<b>TOTAL FOR SINGLE SERVICE (IND WIDE)</b>		\$0.45	\$0.52	\$0.63	\$0.69	\$0.49