

2014 LIFE AND ANNUITY COMPLAINT INDEX

Please note that when a carrier has a small number of policies in force, the complaint ratio will be large. For example, if a company has a few hundred policies in force, then one complaint may result in a complaint ration of more than 100. A company may have a small number or policies because it is new to the market, leaving the market, or writes only a specialized segment of the market such as high-risk policies.

How each company's consumer complaints compare to the average with an index of 1.00 as average. Below 1.00 means fewer complaints than average and above 1.00 means more complaints than average.

COMPANY NAME	TOTAL NUMBER OF CONFIRMED COMPLAINTS FOR 2014	TOTAL LIFE AND ANNUITY POLICIES FOR 2014	COMPLAINT INDEX
4 EVER LIFE INSURANCE COMPANY	0	9,849	0.00
5 STAR LIFE INSURANCE COMPANY	0	56,068	0.00
AAA LIFE INSURANCE COMPANY	0	27,896	0.00
ALLIANZ LIFE AND ANNUITY COMPANY	0	2	0.00
ALLIED FINANCIAL INSURANCE COMPANY	0	104	0.00
ALLSTATE ASSURANCE COMPANY	0	548	0.00
ALLSTATE LIFE INSURANCE COMPANY OF NEW YORK	0	461	0.00
AMALGAMATED LIFE INSURANCE COMPANY	0	4,373	0.00
AMERICAN BANKERS LIFE ASSURANCE COMPANY OF FLORIDA	0	437,773	0.00
AMERICAN CONTINENTAL INSURANCE COMPANY	0	3,954	0.00
AMERICAN EQUITY INVESTMENT LIFE INSURANCE COMPANY	0	45,604	0.00
AMERICAN FARM LIFE INSURANCE COMPANY	0	1,159	0.00
AMERICAN FIDELITY ASSURANCE COMPANY	0	36,423	0.00
AMERICAN HOME LIFE INSURANCE COMPANY, THE	0	9,532	0.00
AMERICAN IDEA LIFE INSURANCE COMPANY	0	956	0.00
AMERICAN INCOME LIFE INSURANCE COMPANY	2	92,824	6.11
AMERICAN LIFE & SECURITY CORP.	0	674	0.00
AMERICAN MATURITY LIFE INSURANCE COMPANY	0	65	0.00
AMERICAN MEMORIAL LIFE INSURANCE COMPANY	0	137,664	0.00
AMERICAN MODERN LIFE INSURANCE COMPANY	0	45	0.00
AMERICAN NATIONAL INSURANCE COMPANY	7	1,124,659	1.77
AMERICAN NATIONAL LIFE INSURANCE COMPANY OF TEXAS	0	718	0.00
AMERICAN PUBLIC LIFE INSURANCE COMPANY	0	537	0.00
AMERICAN REPUBLIC INSURANCE COMPANY	0	1,022	0.00
AMERICAN RETIREMENT LIFE INSURANCE COMPANY	0	450	0.00
AMERICAN UNITED LIFE INSURANCE COMPANY	2	87,140	6.51
AMERICO FINANCIAL LIFE AND ANNUITY INSURANCE COMPANY	2	43,124	13.15
AMFIRST INSURANCE COMPANY	0	17	0.00

AMICA LIFE INSURANCE COMPANY	0	7,712	0.00
ANNUITY INVESTORS LIFE INSURANCE COMPANY	0	28,406	0.00
ANTHEM LIFE INSURANCE COMPANY	0	1,448	0.00
ASSURITY LIFE INSURANCE COMPANY	0	132,205	0.00
ATHENE ANNUITY & LIFE ASSURANCE COMPANY	0	25,349	0.00
ATHENE ANNUITY & LIFE ASSURANCE COMPANY OF NEW YORK	0	1,793	0.00
ATLANTA LIFE INSURANCE COMPANY	1	12,915	21.96
AUTO CLUB LIFE INSURANCE COMPANY	0	1,255	0.00
AXA EQUITABLE LIFE AND ANNUITY COMPANY	1	610	464.95
AXA EQUITABLE LIFE INSURANCE COMPANY	0	179,140	0.00
Accordia Life and Annuity Company	0	23,918	0.00
Aetna Life Insurance Company	0	463,581	0.00
Allianz Life Insurance Company of North America	2	24,055	23.58
Allstate Life Insurance Company	1	98,479	2.88
American Benefit Life Insurance Company	0	532	0.00
American Century Life Insurance Company of Texas	0	900	0.00
American Family Life Assurance Company of Columbus	1	67,026	4.23
American Family Life Insurance Company	0	4,835	0.00
American Fidelity Life Insurance Company	0	6,128	0.00
American General Life Insurance Company	17	659,662	7.31
American Health and Life Insurance Company	0	67,797	0.00
American Heritage Life Insurance Company	1	39,442	7.19
American Pioneer Life Insurance Company	0	1,270	0.00
American Progressive Life and Health Insurance Company of New York	0	40	0.00
American-Amicable Life Insurance Company of Texas	0	21,427	0.00
Ameritas Life Insurance Corp.	0	27,386	0.00
Assured Life Association	0	372	0.00
Athene Annuity and Life Company	3	74,511	11.42
Aurora National Life Assurance Company	0	6,021	0.00
BANKERS LIFE AND CASUALTY COMPANY	4	414,187	2.74
BANKERS LIFE INSURANCE COMPANY OF AMERICA	1	2,625	108.05
BANNER LIFE INSURANCE COMPANY	0	56,021	0.00
BAPTIST LIFE ASSOCIATION	0	475	0.00
BENEFICIAL LIFE INSURANCE COMPANY	0	1,338	0.00
BERKSHIRE HATHAWAY LIFE INSURANCE COMPANY OF NEBRASKA	0	12	0.00
BEST LIFE AND HEALTH INSURANCE COMPANY	0	473	0.00
BOSTON MUTUAL LIFE INSURANCE COMPANY	0	16,498	0.00
Baltimore Life Insurance Company, The	0	2,925	0.00
Bankers Fidelity Life Insurance Company	0	470	0.00

C. M. LIFE INSURANCE COMPANY	0	11,557	0.00
CALANTHE, GRAND COURT ORDER OF	0	3,687	0.00
CAPITOL LIFE INSURANCE COMPANY, THE	0	461	0.00
CAPITOL SECURITY LIFE INSURANCE COMPANY	0	2,183	0.00
CASS COUNTY LIFE INSURANCE COMPANY	0	10,098	0.00
CATAMARAN INSURANCE OF OHIO, INC.	0	65	0.00
CATHOLIC FAMILY FRATERNAL OF TEXAS - K.J.Z.T.	0	25,503	0.00
CATHOLIC LIFE INSURANCE	0	76,138	0.00
CATHOLIC ORDER OF FORESTERS	0	2,452	0.00
CENTRAL RESERVE LIFE INSURANCE COMPANY	0	71	0.00
CENTRAL STATES HEALTH & LIFE CO. OF OMAHA	0	193,208	0.00
CENTURION LIFE INSURANCE COMPANY	0	31	0.00
CENTURY LIFE ASSURANCE COMPANY	0	215	0.00
CHAMPIONS LIFE INSURANCE COMPANY	0	8,682	0.00
CHARTER NATIONAL LIFE INSURANCE COMPANY	0	151	0.00
CHURCH LIFE INSURANCE CORPORATION	0	2,064	0.00
CICA LIFE INSURANCE COMPANY OF AMERICA	0	24,917	0.00
CIGNA HEALTH AND LIFE INSURANCE COMPANY	0	97	0.00
CINCINNATI LIFE INSURANCE COMPANY, THE	0	19,601	0.00
CITIZENS NATIONAL LIFE INSURANCE COMPANY	0	5,792	0.00
CMFG LIFE INSURANCE COMPANY	1	677,510	0.42
COLLEGE RETIREMENT EQUITIES FUND	0	131,303	0.00
COLONIAL LIFE AND ACCIDENT INSURANCE COMPANY	0	66,429	0.00
COLONIAL LIFE INSURANCE COMPANY OF TEXAS	0	2,157	0.00
COLONIAL PENN LIFE INSURANCE COMPANY	1	40,092	7.07
COLONIAL SECURITY LIFE INSURANCE COMPANY	0	2,473	0.00
COLORADO BANKERS LIFE INSURANCE COMPANY	1	5,669	50.03
COLUMBIAN LIFE INSURANCE COMPANY	2	22,598	25.10
COLUMBIAN MUTUAL LIFE INSURANCE COMPANY	0	8,453	0.00
COLUMBUS LIFE INSURANCE COMPANY	0	4,019	0.00
COMPANION LIFE INSURANCE COMPANY	0	5,464	0.00
CONSECO LIFE INSURANCE COMPANY	1	37,379	7.59
CONSECO LIFE INSURANCE COMPANY OF TEXAS	1	3,914	72.46
CONTINENTAL AMERICAN INSURANCE COMPANY	0	2,407	0.00
CONTINENTAL GENERAL INSURANCE COMPANY	0	1,428	0.00
CONTINENTAL LIFE INSURANCE COMPANY OF BRENTWOOD, TENNESSEE	0	461	0.00
CSA FRATERNAL LIFE	0	386	0.00
CSI LIFE INSURANCE COMPANY	0	65	0.00
Canada Life Assurance Company, The	0	4,892	0.00

Catholic Union of Texas, The K.J.T.	0	19,133	0.00
Central Security Life Insurance Company	0	8,658	0.00
Central United Life Insurance Company	0	1,796	0.00
Cherokee National Life Insurance Company	0	2,464	0.00
Chesapeake Life Insurance Company, The	0	12,058	0.00
Christian Fidelity Life Insurance Company	0	2,146	0.00
Citizens Security Life Insurance Company	0	1,023	0.00
Combined Insurance Company of America	0	14,757	0.00
Commonwealth Annuity and Life Insurance Company	0	7,863	0.00
Connecticut General Life Insurance Company	0	23,846	0.00
Constitution Life Insurance Company	0	4,389	0.00
Continental Assurance Company	0	2,923	0.00
Country Investors Life Assurance Company	0	383	0.00
Country Life Insurance Company	0	4,939	0.00
DEGREE OF HONOR PROTECTIVE ASSOCIATION	0	1,330	0.00
DELAWARE AMERICAN LIFE INSURANCE COMPANY	0	21	0.00
DEPARTMENT OF PUBLIC SAFETY MUTUAL ASSOCIATION	0	5,180	0.00
DIRECT GENERAL LIFE INSURANCE COMPANY	0	5,362	0.00
DIRECTORS LIFE ASSURANCE COMPANY	0	2,371	0.00
Dearborn National Life Insurance Company	0	547,409	0.00
Delaware Life Insurance Company	0	14,369	0.00
Dorsey Life Insurance Company	0	2,751	0.00
EAGLE LIFE INSURANCE COMPANY	0	45	0.00
ELCO Mutual Life and Annuity	0	3,599	0.00
EMC NATIONAL LIFE COMPANY	0	3,683	0.00
EQUITRUST LIFE INSURANCE COMPANY	1	8,438	33.61
Equitable Life and Casualty Insurance Company	0	7,809	0.00
Everence Association, Inc.	0	33	0.00
FAMILY BENEFIT LIFE INSURANCE COMPANY	0	35	0.00
FAMILY HERITAGE LIFE INSURANCE COMPANY OF AMERICA	0	2,595	0.00
FAMILY LIBERTY LIFE INSURANCE COMPANY	0	13,134	0.00
FAMILY SERVICE LIFE INSURANCE COMPANY	0	19,974	0.00
FARMERS NEW WORLD LIFE INSURANCE COMPANY	0	291,644	0.00
FCSU LIFE	0	2	0.00
FEDERAL LIFE INSURANCE COMPANY (MUTUAL)	0	2,161	0.00
FEDERATED LIFE INSURANCE COMPANY	0	4,778	0.00
FIDELITY & GUARANTY LIFE INSURANCE COMPANY	1	63,261	4.48
FIDELITY INVESTMENTS LIFE INSURANCE COMPANY	0	15,877	0.00
FIDELITY LIFE ASSOCIATION A LEGAL RESERVE LIFE INSURANCE COMPANY	0	23,674	0.00

FIDELITY SECURITY LIFE INSURANCE COMPANY	0	10,098	0.00
FINANCIAL AMERICAN LIFE INSURANCE COMPANY	2	34,904	16.25
FINANCIAL ASSURANCE LIFE INSURANCE COMPANY	0	2	0.00
FIRST GUARANTY INSURANCE COMPANY	0	168	0.00
FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	0	30	0.00
FIRST INVESTORS LIFE INSURANCE COMPANY	0	4,531	0.00
FIRST PENN-PACIFIC LIFE INSURANCE COMPANY	0	11,923	0.00
FORETHOUGHT NATIONAL LIFE INSURANCE COMPANY	0	182	0.00
FREEDOM LIFE INSURANCE COMPANY OF AMERICA	0	5,698	0.00
FRINGE BENEFIT LIFE INSURANCE COMPANY	0	18	0.00
FUNERAL DIRECTORS LIFE INSURANCE COMPANY	0	121,819	0.00
Family Life Insurance Company	1	18,332	15.47
First Allmerica Financial Life Insurance Company	0	1,777	0.00
First Catholic Slovak Ladies Association of the United States of America	0	698	0.00
GARDEN STATE LIFE INSURANCE COMPANY	0	3,653	0.00
GENERAL AMERICAN LIFE INSURANCE COMPANY	1	24,289	11.68
GENERAL FIDELITY LIFE INSURANCE COMPANY	0	334	0.00
GENERATION LIFE INSURANCE COMPANY	0	765	0.00
GERBER LIFE INSURANCE COMPANY	0	232,824	0.00
GERMANIA LIFE INSURANCE COMPANY	0	19,710	0.00
GLOBE LIFE AND ACCIDENT INSURANCE COMPANY	9	410,903	6.21
GOLDEN RULE INSURANCE COMPANY	0	3,615	0.00
GREAT AMERICAN LIFE INSURANCE COMPANY	0	22,919	0.00
GREAT SOUTHERN LIFE INSURANCE COMPANY	0	27,402	0.00
GREAT WESTERN INSURANCE COMPANY	0	5,005	0.00
GREAT-WEST LIFE & ANNUITY INSURANCE COMPANY	1	66,378	4.27
GREAT-WEST LIFE ASSURANCE COMPANY, THE	0	1,195	0.00
GUARANTEE TRUST LIFE INSURANCE COMPANY	0	6,450	0.00
GUARANTY INCOME LIFE INSURANCE COMPANY	0	2,162	0.00
GUARDIAN INSURANCE & ANNUITY COMPANY, INC., THE	0	6,064	0.00
GUGGENHEIM LIFE AND ANNUITY COMPANY	0	2,433	0.00
Genworth Life Insurance Company	0	38,732	0.00
Genworth Life and Annuity Insurance Company	1	93,909	3.02
Government Personnel Mutual Life Insurance Company	0	11,159	0.00
Great Fidelity Life Insurance Company	0	31	0.00
Guardian Life Insurance Company of America, The	0	260,132	0.00
HARLEYSVILLE LIFE INSURANCE COMPANY	0	119	0.00
HARTFORD LIFE AND ANNUITY INSURANCE COMPANY	0	57,000	0.00
HARTFORD LIFE INSURANCE COMPANY	1	82,333	3.44

HAWTHORN LIFE INSURANCE COMPANY	0	13,284	0.00
HCC LIFE INSURANCE COMPANY	0	398	0.00
HEALTH NET LIFE INSURANCE COMPANY	0	14	0.00
HEARTLAND NATIONAL LIFE INSURANCE COMPANY	0	31	0.00
HERITAGE UNION LIFE INSURANCE COMPANY	0	255	0.00
HOMESTEADERS LIFE COMPANY	0	44,064	0.00
Hartford Life and Accident Insurance Company	0	280,840	0.00
Horace Mann Life Insurance Company	0	25,799	0.00
Humana Insurance Company	0	60,511	0.00
IA American Life Insurance Company	1	11,210	25.30
ILLINOIS MUTUAL LIFE INSURANCE COMPANY	0	6,703	0.00
INDEPENDENCE LIFE AND ANNUITY COMPANY	0	11	0.00
INTEGRITY LIFE INSURANCE COMPANY	0	2,804	0.00
INTERNATIONAL AMERICAN LIFE INSURANCE COMPANY	0	548	0.00
INTRAMERICA LIFE INSURANCE COMPANY	0	19	0.00
Independent Order of Foresters, The	0	42,519	0.00
Individual Assurance Company, Life, Health & Accident	0	47	0.00
Industrial Alliance Insurance and Financial Services Inc.	0	21,045	0.00
Investors Heritage Life Insurance Company	0	51,237	0.00
Investors Life Insurance Company of North America	1	2,137	132.72
JEFFERSON NATIONAL LIFE INSURANCE COMPANY	0	19,452	0.00
JOHN HANCOCK LIFE & HEALTH INSURANCE COMPANY	0	166	0.00
JOHN HANCOCK LIFE INSURANCE COMPANY (U.S.A.)	0	121,501	0.00
Jackson National Life Insurance Company	4	96,887	11.71
Jefferson Life Insurance Company	0	424	0.00
John Alden Life Insurance Company	0	1,872	0.00
KANAWHA INSURANCE COMPANY	0	2,427	0.00
KANSAS CITY LIFE INSURANCE COMPANY	0	17,009	0.00
KILPATRICK LIFE INSURANCE COMPANY	0	5,631	0.00
KNIGHTS OF COLUMBUS	0	127,140	0.00
KNIGHTS OF PETER CLAVER	0	2,412	0.00
LAFAYETTE LIFE INSURANCE COMPANY, THE	0	8,018	0.00
LEADERS LIFE INSURANCE COMPANY	0	7,643	0.00
LEWER LIFE INSURANCE COMPANY	0	6	0.00
LIBERTY NATIONAL LIFE INSURANCE COMPANY	0	40,799	0.00
LIFE INSURANCE COMPANY OF THE SOUTHWEST	0	89,381	0.00
LIFE OF THE SOUTH INSURANCE COMPANY	0	25,310	0.00
LIFESECURE INSURANCE COMPANY	1	11,345	25.00
LIFESHIELD NATIONAL INSURANCE CO.	0	825	0.00

LINCOLN HERITAGE LIFE INSURANCE COMPANY	0	65,861	0.00
LINCOLN LIFE & ANNUITY COMPANY OF NEW YORK	0	3,916	0.00
LONGEVITY INSURANCE COMPANY	0	524	0.00
LOYAL AMERICAN LIFE INSURANCE COMPANY	0	698	0.00
Landmark Life Insurance Company	0	43,860	0.00
Liberty Bankers Life Insurance Company	1	6,845	41.43
Liberty Life Assurance Company of Boston	1	85,814	3.31
Life Insurance Company of North America	3	553,237	1.54
Life Protection Insurance Company	0	6,456	0.00
Life of America Insurance Company	0	369	0.00
Lincoln National Life Insurance Company, The	0	726,586	0.00
MANHATTAN LIFE INSURANCE COMPANY, THE	1	7,067	40.13
MEDICO INSURANCE COMPANY	0	279	0.00
MEMBERS LIFE INSURANCE COMPANY	0	3,719	0.00
MERIT LIFE INSURANCE CO.	0	25,690	0.00
METROPOLITAN TOWER LIFE INSURANCE COMPANY	0	7,331	0.00
MIDLAND NATIONAL LIFE INSURANCE COMPANY	1	58,935	4.81
MINNESOTA LIFE INSURANCE COMPANY	0	771,648	0.00
MML BAY STATE LIFE INSURANCE COMPANY	0	2,236	0.00
MONARCH LIFE INSURANCE COMPANY	0	161	0.00
MONITOR LIFE INSURANCE COMPANY OF NEW YORK	0	11	0.00
MONY LIFE INSURANCE COMPANY OF AMERICA	0	13,377	0.00
MONY Life Insurance Company	0	20,477	0.00
MTL INSURANCE COMPANY	0	4,680	0.00
MUTUAL OF AMERICA LIFE INSURANCE COMPANY	0	22,637	0.00
Madison National Life Insurance Company, Inc.	0	10,346	0.00
Manhattan National Life Insurance Company	0	1,586	0.00
Marquette National Life Insurance Company	0	2,709	0.00
Massachusetts Mutual Life Insurance Company	0	181,753	0.00
MetLife Insurance Company USA	0	169,419	0.00
Metropolitan Life Insurance Company	4	5,136,509	0.22
Mid-West National Life Insurance Company of Tennessee	0	7,465	0.00
Midwestern United Life Insurance Company	0	465	0.00
Modern Woodmen of America	0	53,239	0.00
NATIONAL BENEFIT LIFE INSURANCE COMPANY	0	12,087	0.00
NATIONAL FARM LIFE INSURANCE COMPANY	0	139,198	0.00
NATIONAL FARMERS UNION LIFE INSURANCE COMPANY	0	1,674	0.00
NATIONAL FOUNDATION LIFE INSURANCE COMPANY	0	7	0.00
NATIONAL SECURITY INSURANCE COMPANY	0	519	0.00

NATIONAL SECURITY LIFE AND ANNUITY COMPANY	0	2	0.00
NATIONAL TEACHERS ASSOCIATES LIFE INSURANCE COMPANY	0	2,849	0.00
NATIONAL WESTERN LIFE INSURANCE COMPANY	1	29,357	9.66
NATIONWIDE LIFE AND ANNUITY INSURANCE COMPANY	0	24,731	0.00
NATIONWIDE LIFE INSURANCE COMPANY	1	126,673	2.24
NEW ENGLAND LIFE INSURANCE COMPANY	0	8,996	0.00
NEW YORK LIFE INSURANCE AND ANNUITY CORPORATION	0	75,111	0.00
NEW YORK LIFE INSURANCE COMPANY	1	433,586	0.65
NORTH AMERICAN COMPANY FOR LIFE AND HEALTH INSURANCE	1	34,220	8.29
NORTHWESTERN MUTUAL LIFE INSURANCE COMPANY, THE	0	265,773	0.00
NYLIFE INSURANCE COMPANY OF ARIZONA	0	3,389	0.00
National Family Care Life Insurance Company	0	5,201	0.00
National Guardian Life Insurance Company	0	22,265	0.00
National Life Insurance Company	0	4,036	0.00
National Slovak Society of the United States of America	0	5	0.00
New Era Life Insurance Company	0	6,075	0.00
New Era Life Insurance Company of the Midwest	0	1,310	0.00
North America Life Insurance Company	0	13,786	0.00
North Carolina Mutual Life Insurance Company	0	1,088	0.00
OCCIDENTAL LIFE INSURANCE COMPANY OF NORTH CAROLINA	0	5,194	0.00
OHIO NATIONAL LIFE ASSURANCE CORPORATION	0	18,762	0.00
OHIO NATIONAL LIFE INSURANCE COMPANY	0	47,771	0.00
OHIO STATE LIFE INSURANCE COMPANY, THE	0	3,354	0.00
OLD AMERICAN INSURANCE COMPANY	0	14,001	0.00
OLD REPUBLIC LIFE INSURANCE COMPANY	0	5,919	0.00
OLD SURETY LIFE INSURANCE COMPANY	0	262	0.00
OLD UNITED LIFE INSURANCE COMPANY	0	18,170	0.00
ONENATION INSURANCE COMPANY	0	5,569	0.00
OTIS E. (BUCK) BANKS CLUB OF THE DALLAS FIRE DEPARTMENT	0	2,538	0.00
OZARK NATIONAL LIFE INSURANCE COMPANY	0	2,527	0.00
Oxford Life Insurance Company	0	29,766	0.00
PACIFIC GUARDIAN LIFE INSURANCE COMPANY, LIMITED	0	18	0.00
PACIFIC LIFE & ANNUITY COMPANY	0	658	0.00
PACIFIC LIFE INSURANCE COMPANY	0	242,347	0.00
PAN-AMERICAN ASSURANCE COMPANY	0	2,119	0.00
PAN-AMERICAN LIFE INSURANCE COMPANY	0	8,982	0.00
PARK AVENUE LIFE INSURANCE COMPANY	0	8	0.00
PARKER CENTENNIAL ASSURANCE COMPANY	0	90	0.00
PAUL REVERE LIFE INSURANCE COMPANY, THE	0	1,273	0.00

PAVONIA LIFE INSURANCE COMPANY OF MICHIGAN	0	7,917	0.00
PENN INSURANCE AND ANNUITY COMPANY, THE	0	1,946	0.00
PENN MUTUAL LIFE INSURANCE COMPANY, THE	0	16,665	0.00
PENNSYLVANIA LIFE INSURANCE COMPANY	0	1,169	0.00
PHILADELPHIA FINANCIAL LIFE ASSURANCE COMPANY	0	17	0.00
PHYSICIANS LIFE INSURANCE COMPANY	0	4,464	0.00
PIONEER MUTUAL LIFE INSURANCE COMPANY, A STOCK SUBSIDIARY OF AMERICAN UNITED MUTUAL INSURANCE HOLDIN	0	1,043	0.00
PIONEER SECURITY LIFE INSURANCE COMPANY	0	2,924	0.00
PLATEAU INSURANCE COMPANY	0	7,833	0.00
POLICE AND FIREMEN'S INSURANCE ASSOCIATION	0	2,725	0.00
POLISH NATIONAL ALLIANCE OF THE UNITED STATES OF NORTH AMERICA	0	3,257	0.00
POLISH ROMAN CATHOLIC UNION OF AMERICA	0	195	0.00
PREFERRED SECURITY LIFE INSURANCE COMPANY	0	727	0.00
PRESIDENTIAL LIFE INSURANCE COMPANY	0	749	0.00
PRIMERICA LIFE INSURANCE COMPANY	0	160,487	0.00
PRINCIPAL NATIONAL LIFE INSURANCE COMPANY	0	7,109	0.00
PROFESSIONAL INSURANCE COMPANY	0	116	0.00
PROTECTIVE LIFE AND ANNUITY INSURANCE COMPANY	0	429	0.00
PROVIDENT AMERICAN INSURANCE COMPANY	0	1,454	0.00
PROVIDENT AMERICAN LIFE & HEALTH INSURANCE COMPANY	0	937	0.00
PROVIDENT LIFE AND ACCIDENT INSURANCE COMPANY	0	99,835	0.00
PRUCO LIFE INSURANCE COMPANY	0	102,658	0.00
PRUDENTIAL ANNUITIES LIFE ASSURANCE CORPORATION	0	12,159	0.00
PRUDENTIAL RETIREMENT INSURANCE AND ANNUITY COMPANY	0	2,826	0.00
PYRAMID LIFE INSURANCE COMPANY, THE	0	1,536	0.00
Paul Revere Variable Annuity Insurance Company, The	0	9	0.00
Perico Life Insurance Company	0	2	0.00
Pharmacists Life Insurance Company, The	0	217	0.00
Philadelphia American Life Insurance Company	0	1,072	0.00
Phoenix Life Insurance Company	0	40	0.00
Pioneer American Insurance Company	0	3,111	0.00
Principal Life Insurance Company	0	245,839	0.00
Protective Life Insurance Company	1	181,095	1.57
Prudential Insurance Company of America, The	0	1,273,085	0.00
Puritan Life Insurance Company of America	0	208	0.00
REGAL LIFE OF AMERICA INSURANCE COMPANY	0	2,138	0.00
RELIABLE LIFE INSURANCE COMPANY, THE	13	589,251	6.26
RELIANCE STANDARD LIFE INSURANCE COMPANY OF TEXAS	0	95	0.00

RELIASTAR LIFE INSURANCE COMPANY OF NEW YORK	0	2,608	0.00
RIVERSOURCE LIFE INSURANCE COMPANY	0	83,145	0.00
ROYAL NEIGHBORS OF AMERICA	0	14,084	0.00
Reliance Standard Life Insurance Company	0	92,438	0.00
Reliastar Life Insurance Company	2	332,104	1.71
Reserve National Insurance Company	0	2,106	0.00
SCOR GLOBAL LIFE AMERICAS REINSURANCE COMPANY	0	10,275,007	0.00
SECURITY LIFE INSURANCE COMPANY OF AMERICA	0	212	0.00
SECURITY LIFE OF DENVER INSURANCE COMPANY	2	31,172	18.20
SECURITY MUTUAL LIFE INSURANCE COMPANY OF NEW YORK	0	5,343	0.00
SENIOR LIFE INSURANCE COMPANY	0	6,627	0.00
SENTINEL AMERICAN LIFE INSURANCE COMPANY	1	9,668	29.34
SENTINEL SECURITY LIFE INSURANCE COMPANY	0	3,489	0.00
SENTRY LIFE INSURANCE COMPANY	0	20,883	0.00
SERVCO LIFE INSURANCE COMPANY	0	1,326	0.00
SERVICE LIFE AND CASUALTY INSURANCE COMPANY	0	18,318	0.00
SETTLERS LIFE INSURANCE COMPANY	0	1,070	0.00
SMART INSURANCE COMPANY	0	182	0.00
SONS OF HERMANN IN THE STATE OF TEXAS, GRAND LODGE OF THE ORDER OF THE	0	77,703	0.00
SOUTHERN FARM BUREAU LIFE INSURANCE COMPANY	1	237,626	1.19
SOUTHERN FINANCIAL LIFE INSURANCE COMPANY	0	896	0.00
SOUTHWEST SERVICE LIFE INSURANCE COMPANY	0	3,252	0.00
SPJST	0	50,060	0.00
STANDARD LIFE AND ACCIDENT INSURANCE COMPANY	0	5,793	0.00
STANDARD LIFE AND CASUALTY INSURANCE COMPANY	0	764	0.00
STANDARD SECURITY LIFE INSURANCE COMPANY OF NEW YORK	0	541	0.00
STARMOUNT LIFE INSURANCE COMPANY	0	1,633	0.00
STATE FARM LIFE INSURANCE COMPANY	0	650,786	0.00
STATE LIFE INSURANCE COMPANY, THE	0	3,658	0.00
STATE MUTUAL INSURANCE COMPANY	0	3,643	0.00
STONEBRIDGE LIFE INSURANCE COMPANY	2	75,662	7.50
SULLIVAN SERVICE INSURANCE ASSOCIATION	0	631	0.00
SUNSET LIFE INSURANCE COMPANY OF AMERICA	0	1,730	0.00
SWBC Life Insurance Company	0	17,111	0.00
Sagicor Life Insurance Company	0	12,734	0.00
Savings Bank Life Insurance Company of Massachusetts, The	0	13,277	0.00
Securian Life Insurance Company	0	23,417	0.00
Security Benefit Life Insurance Company	1	40,070	7.08
Security National Life Insurance Company	1	42,891	6.61

Shenandoah Life Insurance Company	0	5,308	0.00
Sons of Norway	0	84	0.00
Southland National Insurance Corporation	0	3,339	0.00
Standard Insurance Company	0	232,298	0.00
Sterling Investors Life Insurance Company	0	120	0.00
Sterling Life Insurance Company	0	473	0.00
Sun Life Assurance Company of Canada	0	418,909	0.00
Sun Life and Health Insurance Company (U.S.)	0	10,343	0.00
Surety Life Insurance Company	0	37,411	0.00
Swiss Re Life & Health America Inc.	0	17	0.00
Symetra Life Insurance Company	1	41,680	6.80
Symetra National Life Insurance Company	0	74	0.00
T.J.M. LIFE INSURANCE COMPANY	0	8,109	0.00
TEACHERS INSURANCE AND ANNUITY ASSOCIATION OF AMERICA	0	135,087	0.00
TEXAS DIRECTORS LIFE INSURANCE COMPANY	0	8,483	0.00
TEXAS IMPERIAL LIFE INSURANCE COMPANY	0	16,758	0.00
TEXAS PARKS AND WILDLIFE MUTUAL ASSOCIATION	0	327	0.00
THRIVENT FINANCIAL FOR LUTHERANS	0	109,915	0.00
THRIVENT LIFE INSURANCE COMPANY	0	3,282	0.00
TIAA-CREF LIFE INSURANCE COMPANY	0	3,488	0.00
TRANS WORLD ASSURANCE COMPANY	0	6,474	0.00
TRANS-WESTERN LIFE INSURANCE COMPANY	0	5,211	0.00
TRANSAMERICA ADVISORS LIFE INSURANCE COMPANY	0	4,645	0.00
TRANSAMERICA FINANCIAL LIFE INSURANCE COMPANY	0	26,514	0.00
TRANSAMERICA LIFE INSURANCE COMPANY	3	254,044	3.35
TRINITY LIFE INSURANCE COMPANY	0	3,034	0.00
Texas Life Insurance Company	0	198,500	0.00
Texas Service Life Insurance Company	0	67,226	0.00
Time Insurance Company	0	9,456	0.00
Transamerica Premier Life Insurance Company	8	261,864	8.66
Trustmark Insurance Company	0	15,373	0.00
Trustmark Life Insurance Company	0	110	0.00
U.S. FINANCIAL LIFE INSURANCE COMPANY	1	8,010	35.41
UBS LIFE INSURANCE COMPANY USA	0	8	0.00
ULLICO LIFE INSURANCE COMPANY	0	47	0.00
UN LIFE INSURANCE COMPANY	0	2,607	0.00
UNION CATOLICA DE SAN JOSE	0	253	0.00
UNITED AMERICAN INSURANCE COMPANY	1	7,886	35.96
UNITED ASSURANCE LIFE INSURANCE COMPANY	0	1,168	0.00

UNITED COMMERCIAL TRAVELERS OF AMERICA, THE ORDER OF	0	2,680	0.00
UNITED FIDELITY LIFE INSURANCE COMPANY	0	11,548	0.00
UNITED FUNERAL DIRECTORS BENEFIT LIFE INSURANCE COMPANY	0	29,292	0.00
UNITED HERITAGE LIFE INSURANCE COMPANY	0	4,255	0.00
UNITED HOME LIFE INSURANCE COMPANY	0	6,210	0.00
UNITED INSURANCE COMPANY OF AMERICA	3	97,995	8.68
UNITED LIFE INSURANCE COMPANY	0	1,255	0.00
UNITED NATIONAL LIFE INSURANCE COMPANY OF AMERICA	0	1,537	0.00
UNITED OF OMAHA LIFE INSURANCE COMPANY	3	346,303	2.46
UNITED SECURITY ASSURANCE COMPANY OF PENNSYLVANIA	0	3	0.00
UNITED STATES LETTER CARRIERS MUTUAL BENEFIT ASSOCIATION	0	959	0.00
UNITED TEACHER ASSOCIATES INSURANCE COMPANY	0	10,185	0.00
UNITED WORLD LIFE INSURANCE COMPANY	0	4,947	0.00
UNIVERSAL UNDERWRITERS LIFE INSURANCE COMPANY	0	434	0.00
USAA LIFE INSURANCE COMPANY	1	199,565	1.42
USable Life	0	665	0.00
UniCare Life & Health Insurance Company	0	43,492	0.00
Unified Life Insurance Company	0	2,210	0.00
Union Fidelity Life Insurance Company	0	10,013	0.00
Union Labor Life Insurance Company, The	0	6,368	0.00
Union Security Insurance Company	0	108,122	0.00
United States Life Insurance Company in the City of New York, The	0	22,715	0.00
UnitedHealthcare Insurance Company	0	117,048	0.00
UnitedHealthcare Life Insurance Company	0	478	0.00
Unity Financial Life Insurance Company	0	19,783	0.00
Universal Fidelity Life Insurance Company	0	887	0.00
Universal Guaranty Life Insurance Company	0	26,830	0.00
Unum Life Insurance Company of America	0	1,013,401	0.00
VANTIS LIFE INSURANCE COMPANY	0	590	0.00
VARIABLE ANNUITY LIFE INSURANCE COMPANY, THE	0	31,893	0.00
Voya Insurance and Annuity Company	0	7,637	0.00
Voya Retirement Insurance and Annuity Company	0	171,032	0.00
WASHINGTON NATIONAL INSURANCE COMPANY	0	19,070	0.00
WEST COAST LIFE INSURANCE COMPANY	0	39,674	0.00
WESTERN AMERICAN LIFE INSURANCE COMPANY	0	20,490	0.00
WESTERN AND SOUTHERN LIFE INSURANCE COMPANY, THE	0	47,192	0.00
WESTERN BANKERS LIFE INSURANCE COMPANY	0	1,094	0.00
WESTERN CATHOLIC UNION	0	797	0.00
WESTERN FRATERNAL LIFE ASSOCIATION	0	1,821	0.00

WESTERN-SOUTHERN LIFE ASSURANCE COMPANY	0	16,416	0.00
WILLIAMS LIFE INSURANCE COMPANY	0	375	0.00
WOMAN'S LIFE INSURANCE SOCIETY	0	1,538	0.00
Western United Life Assurance Company	0	1,216	0.00
William Penn Life Insurance Company of New York	0	332	0.00
Wilton Reassurance Life Company of New York	0	1,000	0.00
Woodmen of the World Life Insurance Society	0	64,681	0.00
ZALE LIFE INSURANCE COMPANY	0	26,307	0.00
ZURICH AMERICAN LIFE INSURANCE COMPANY	0	9,035	0.00
TOTAL	137	38,855,760	1.00