

Decision Time Frames

Coverage Types	Life Threatening- Preauthorization/ Concurrent	Non-Life Threatening Preauthorization/ Concurrent	Retrospective
Health	3 days	20 days	20 days
Workers' Compensation Network	8 days	20 days	30 days from receipt of IRO fee*
Workers' Compensation Non-Network	8 days	20 days	30 days from receipt of IRO fee**

*Carrier pays the fee.

**Requestor pays the fee. (If the injured employee is the requestor, carrier pays the fee.)