

No. 2026-9922

**Official Order
of the
Texas Commissioner of Insurance**

Date: 05/14/2026

Subject Considered:

Shatry Enterprises, Inc.
14520 Old Katy Rd. Ste. 131
Houston, Texas 77079-1017

Default Order
TDI Enforcement File No. 37167

General remarks and official action taken:

This is a default order taken against Shatry Enterprises, Inc. (Respondent) because Respondent failed to maintain its qualifications for its corporate licensure, specifically failing to have and maintain at least one officer that is individually licensed by TDI separately from the corporation. Respondent did not respond to a Notice of Allegations mailed by the Texas Department of Insurance. This order revokes Respondent's license.

The following findings of fact and conclusions of law are adopted:

Findings of Fact

Failure to Respond to Notice of Allegations

1. On April 1, 2026, the department sent a Notice of Allegations, attached as Exhibit A, to Respondent.
2. The department sent the Notice of Allegations to Respondent's last known address provided in writing to the department, 14520 Old Katy Rd. Ste. 131, Houston, TX 77079-1017. The department also sent the Notice of Allegations to Respondent's electronic mail address it last designated for receipt of official department communications.

2026-9922

Commissioner's Order

Shatry Enterprises, Inc.

Page 2 of 4

3. Respondent received and waived an opportunity for a hearing because Respondent failed to send the department a written response to the Notice of Allegations within 20 days after the date the Notice of Allegations was mailed.
4. The department's factual allegations set out in the attached Notice of Allegations are incorporated in this order as findings of fact.

Conclusions of Law


1. The commissioner has jurisdiction under Texas law, including TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4001.004, 4001.104, 4001.106, 4001.254, 4005.101, 4005.102, and 4051.051; and TEX. GOV'T CODE §§ 2001.003(1) and 2001.051-2001.178
2. The commissioner has authority to dispose of this case informally under TEX. GOV'T CODE § 2001.056; TEX. INS. CODE § 82.055; and 28 TEX. ADMIN. CODE § 1.47.
3. The department provided proper notice to Respondent under TEX. GOV'T CODE §§ 2001.003(1), 2001.051, 2001.052, 2001.054, and 2001.056(4), and 28 TEX. ADMIN. CODE §§ 1.1302, 1.28, 1.47, and 19.906.
4. Based on Respondent's failure to send the department a written response to the Notice of Allegations, the department is entitled to disposition by default under 28 TEX. ADMIN. CODE § 1.47.
5. Respondent failed to show compliance with the law.
6. The department's factual and legal allegations set out in the attached Notice of Allegations are incorporated in this order and deemed admitted as true under 28 TEX. ADMIN. CODE § 1.47.

2026-9922

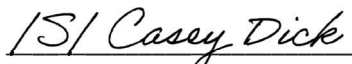
Commissioner's Order
Shatry Enterprises, Inc.
Page 3 of 4

Order

It is ordered that any licenses held by Shatry Enterprises, Inc. are revoked. A copy of this order will be provided to law enforcement or other appropriate administrative agencies for further investigation as may be warranted.

Signed by:

FE10434BC41A470...
Amanda Crawford
Commissioner of Insurance

Prepared and reviewed by:


Casey Dick, Staff Attorney
Enforcement

2026-9922

Commissioner’s Order
Shatry Enterprises, Inc.
Page 4 of 4

Affidavit

STATE OF TEXAS §
 §
COUNTY OF TRAVIS §

Before me, the undersigned authority, personally appeared Jackie Gonzales, who, being by me duly sworn, deposed as follows:

“My name is Jackie Gonzales and I am employed by the Texas Department of Insurance. I am of sound mind, capable of making this affidavit, and have personal knowledge of these facts which are true and correct.

I have reviewed TDI’s records concerning Shatry Enterprises, Inc. I have confirmed that:

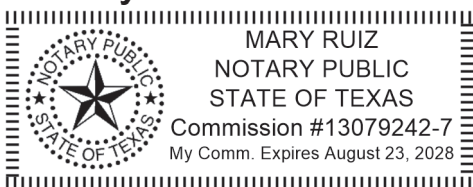
- a. The last mailing address provided to the department in writing by Shatry Enterprises, Inc. is 14520 Old Katy Rd. Ste. 131, Houston, TX 77079-1017.
- b. The file maintained by Enforcement contains a Notice of Allegations dated April 1, 2026, which was sent to Shatry Enterprises Inc.
- c. On April 1, 2026, the Notice of Allegations addressed to Shatry Enterprises, Inc. was mailed first-class and certified, return receipt requested, to its last known address.

Copies of the first-class mail log and certified mail log maintained by Enforcement are attached as Exhibit B and Exhibit C, respectively.”

Signed by:
Jackie Gonzales
Affiant

SWORN TO AND SUBSCRIBED before me by means of an interactive two-way audio and video communication on 4/24/2026. This notarial act was an online notarization.

Notary Seal



Digital Certificate

Signed by:
Mary Ruiz
Notary Public State of Texas

2026-9922



PO Box 12030 | Austin, TX 78711 | 800-578-4677 | tdi.texas.gov

April 1, 2026

Shatry Enterprises, Inc.
14520 Old Katy Rd. Ste. 131
Houston, TX 77079-1017

Via First Class Mail
Via CMRRR: 9214 8901 9403 8364 5345 40
Via Email: nafisa@lkaininsuranceagency.com

**TDI ENFORCEMENT CASE NO. 37167
NOTICE OF ALLEGATIONS AGAINST SHATRY ENTERPRISES, INC.**

The Texas Department of Insurance (TDI) seeks to take disciplinary action against Shatry Enterprises, Inc. This Notice states the allegations against you and the relief sought by TDI.

YOUR WRITTEN RESPONSE IS REQUIRED WITHIN 20 DAYS

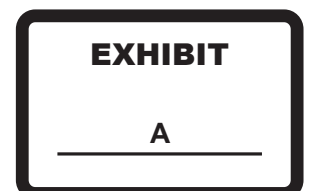
YOU HAVE THE RIGHT TO A HEARING AND ARE INVITED TO SHOW COMPLIANCE WITH THE LAW. To request a hearing, you must send a written response to TDI within 20 days of the date this Notice was mailed.

If you fail to send a written response by the deadline, *you waive your right to a hearing*, and TDI may seek disposition by default under 28 TEX. ADMIN. CODE § 1.47, TEX. INS. CODE § 82.055, and TEX. GOV'T. CODE § 2001.056.

If you fail to send a written response by the deadline, without further notice to you, the commissioner of insurance may issue a default order that admits the factual matters asserted, deems all allegations as true, and orders the relief recommended in this Notice.

You must send your written response by mail, fax, or email to:

Casey Dick, Staff Attorney
Texas Department of Insurance
Enforcement, MC ENF
P.O. Box 12030
Austin, Texas 78711-2030
(512) 490-1020 (Fax)
casey.dick@tdi.texas.gov



Jurisdiction

The commissioner of insurance has jurisdiction over this matter under TEX. INS. CODE §§ 82.051–82.055, 4001.002, 4001.004, 4001.104, 4001.106, 4001.254, 4005.101, 4005.102, and 4051.051; and TEX. GOV'T CODE §§ 2001.003(1) and 2001.051–2001.178.

Factual Allegations

Licensure and Background

1. Shatry Enterprises, Inc., firm identification number 111307, holds a general lines agency license with a property and casualty qualification issued by the Texas Department of Insurance (TDI) on September 17, 2015.
2. TDI's records also show Shatry Enterprises, Inc. registered the assumed name "LKA Insurance & Multiservices" on September 17, 2015.

Failure to Maintain Corporate License Qualification

3. The Texas Insurance Code requires a corporate license holder to have and maintain at least one officer that is individually licensed by TDI separately from the corporation.
4. TDI records show Nafisa Alwi Shatry, individual identification number 978393, is Shatry Enterprises, Inc.'s sole owner and the agency's only officer, director, and designated responsible licensed person (DRLP), until January 1, 2023, when her individual license expired for failing to renew.
5. For more than three years, Shatry Enterprises, Inc., has failed to maintain its qualifications for its corporate license because it no longer has an officer who is individually licensed by TDI separate from the corporation.

Legal Allegations

1. Shatry Enterprises, Inc. failed to maintain its qualifications for its corporate licensure in violation of TEX. INS. CODE § 4001.254, by failing to have and maintain at least one officer of the corporation individually licensed by TDI separate from the corporation, as contemplated in TEX. INS. CODE § 4001.106(b)(2).

Relief Sought

TDI seeks the following relief:

1. revocation of Shatry Enterprises, Inc.'s license; and
2. imposition of any other just and appropriate relief to which the department may be entitled to by law.

Respectfully,

Casey Dick

Casey Dick, Staff Attorney
Texas Department of Insurance
Enforcement, MC ENF
P.O. Box 12030
Austin, Texas 78711-2030
(512) 490-1020 (Fax)
casey.dick@tdi.texas.gov

cc: Leah Gillum, Deputy Commissioner, Fraud and Enforcement Division, MC: ENF
Rachel Cloyd, Litigation Director, Enforcement, MC: ENF
Administrative Review, MC: CO-AAL

CERTIFICATE OF SERVICE

I, Casey Dick, certify that a true and correct copy of this *Notice of Allegations Against Shatry Enterprises, Inc.* was sent by the following methods on this 1st day of April, 2026 to:

Shatry Enterprises, Inc.
14520 Old Katy Rd. Ste. 131
Houston, TX 77079-1017

Via First Class Mail
Via CMRRR: 9214 8901 9403 8364 5345 40
Via Email: nafisa@lkaininsuranceagency.com

Casey Dick

Casey Dick

Name and Address of Sender
 Texas Dept of Insurance
 Mail Code ENF
 1601 Congress Avenue, Suite 6.900
 Austin TX 78701
 David Moreno 4/1/2026

Check type of mail or service
 Adult Signature Required
 Adult Signature Restricted Delivery
 Certified Mail
 Certified Mail Restricted Delivery
 Collect on Delivery (COD)
 Insured Mail
 Priority Mail
 First-Class Mail
 Priority Mail Express
 Registered Mail
 Return Receipt for Merchandise
 Signature Confirmation
 Signature Confirmation Restricted Delivery

Affix Stamp Here
 (If issued as an international certificate of mailing or for additional copies of this receipt), Postmark with Date of Receipt

Firm Mailing Book For Account

EXHIBIT
 B

USPS Tracking/article Number	Casey/37167	Address (Name, Street, City, State, & Zip Code)	Shaty Enterprises, Inc. 14520 Old Katy Rd. Ste. 131 Houston, TX 77079-1017	Postage	74	Handling Charge	0,000 in value	Actual Value if Registered	Insured Value	Due Sender if COD	ASR Fee	ASRD Fee	RD Fee	RR Fee	SC Fee	SCRD Fee	SH Fee
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Number of Pieces Sent By Sender	Total Number of Pieces Received at Post Office	Postmaster: Per (Name of receiving employee)	Completed In Ink	Handling Charge-if R	Adult Signatu	Adult Signature R	Restricted [Return Rec	Signature Conf	Signature Confirma	Special	quodient		CORRECTION		IM1		\$002.40		US POSTAGE	
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quodient
 CORRECTION
 IM1
 \$002.40
 04/01/2026 ZIP 78701
 043M32206395
 US POSTAGE

2026-9922
 PS Form 3877, June 2015
 Privacy Note: For more information on USPS privacy policies, visit usps.com/privacy policy.

2026-9922



Shipment Confirmation Acceptance Notice

A. Mailer Action

Note to Mailer: The labels and volume associated to this form online, **must** match the labeled packages being presented to the USPS® employee with this form.

Shipment Date: 04/01/2026

Shipped From:

Name: MC ENF D MORENO

Address: 1601 CONGRESS AVENUE SUITE 6 900

City: AUSTIN

State: TX ZIP+4® 78701



Type of Mail	Volume
Priority Mail Express®	
Priority Mail®	
First-Class Package Service®	
Returns	
International*	
Other	1
Total	1

*Start time for products with service guarantees will begin when mail arrives at the local Post Office™ and items receive individual processing and acceptance scans.

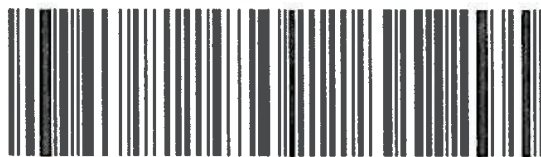
B. USPS Action

Note to RSS Clerk:

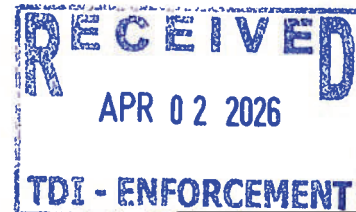
1. Home screen > Mailing/Shipping > More
2. Select Shipment Confirm
3. Scan or enter the barcode/label number from PS Form 5630
4. Confirm the volume count message by selecting Yes or No
5. Select Pay and End Visit to complete transaction

USPS EMPLOYEE: Please scan upon pickup or receipt of mail.
Leave form with customer or in customer's mail receptacle.

USPS SCAN AT ACCEPTANCE



9275 0901 1935 6200 0069 5423 42



Casey/37167

EXHIBIT

C



Firm Mailings **8306R** by Accountable Mail

Name and Address of Sender
MC ENF D MORENO
TEXAS DEPARTMENT OF INSURANCE
1601 CONGRESS AVENUE, SUITE 6.900
AUSTIN TX 78701

- Check type of mail or service
- Adult Signature Required
 - Adult Signature Restricted Delivery
 - Certified Mail
 - Certified Mail Restricted Delivery
 - Collect on Delivery (COD)
 - Insured Mail
 - Priority Mail
 - Priority Mail Express
 - Registered Mail
 - Return Receipt for Merchandise
 - Signature Confirmation
 - Signature Confirmation Restricted Delivery

Affix Stamp Here
(for additional copies of this receipt).
Postmark with Date of Receipt.



USPS Tracking/Article Number

1. 9214 8901 9403 8364 5345 40

Casey/37167

SHATRY ENTERPRISES, INC.
14520 OLD KATY RD. STE. 131
HOUSTON, TX 77079-1017

Postage	Postage (Extra Service) Fee	Handling Charge	Actual Value if Registered	Insured Value	Due Sender if COD	ASD Fee	ASD Restricted Delivery Fee	Return Receipt Fee	SC Fee	SCRD Fee	SH Fee
0.74	5.30	Handling Charge - if Registered and over \$50,000 in value									
						Adult Signature Required					
						Adult Signature Restricted Delivery					
						Restricted Delivery					
						Return Receipt					
						Signature Confirmation					
						Signature Confirmation Restricted Delivery					
						Special Handling					

RECEIVED
APR 02 2026
TDI - ENFORCEMENT

2026-9922

Total Number of Pieces Listed by Sender: 1
Total Number of Pieces Received at Post Office: 1
Postmaster, Per (Name of receiving employee):