

No. **2026-9761**

**Official Order
of the
Texas Commissioner of Insurance**

Date: 01/27/2026

Subject Considered:

Realeo, Inc.
1721 W. Plano Pkwy., Ste 101
Plano, Texas 75075-8633

Consent Order
TDI Enforcement File No. 38070

General remarks and official action taken:

This is a consent order with Realeo, Inc. (Realeo). Realeo failed to timely file its 2023 title insurance agent statistical report. Realeo has agreed to pay an administrative penalty of \$3,500.

Waiver

Realeo acknowledges that the Texas Insurance Code and other applicable law provide certain rights. Realeo waives all of these rights, and any other applicable procedural rights, in consideration of the entry of this consent order.

Findings of Fact

1. Realeo, firm identification number 202528, holds a title agency license issued by the Texas Department of Insurance (TDI) on May 11, 2023.

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Late-Filed 2023 Statistical Report

2. On September 6, 2024, TDI issued Bulletin No. B-0016-24 to Texas title insurance agents regarding the 2023 Title Insurance Agent Data Call for the reporting period of January 1 through December 31, 2023. The bulletin required submission of business data by October 14, 2024, for TDI's use in setting title insurance premium rates.
3. Realeo did not submit its statistical report by October 14, 2024, and was listed as a non-reporter in TDI's 2023 Texas Title Insurance Agent Experience Report Compilation.
4. On March 6, 2025, Realeo filed its statistical report with TDI, 154 days late.

Conclusions of Law

1. The commissioner has jurisdiction over this matter under TEX. INS. CODE §§ 82.051–82.055, 84.021–84.044, 2651.301, and 2703.153.
2. The commissioner has the authority to informally dispose of this matter as set forth in TEX. GOV'T CODE § 2001.056, and TEX. INS. CODE §§ 36.104 and 82.055.
3. Realeo has knowingly and voluntarily waived all procedural rights to which it may have been entitled regarding the entry of this order, including, but not limited to, issuance and service of notice of intention to institute disciplinary action, notice of hearing, a public hearing, a proposal for decision, rehearing by the commissioner, and judicial review.
4. Realeo violated TEX. INS. CODE § 2703.153 by failing to timely submit its 2023 statistical report.

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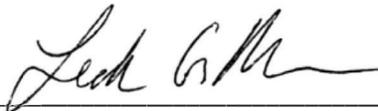
It is ordered that Realeo, Inc. pay an administrative penalty of \$3,500 within 30 days from the date of this order. The administrative penalty must be paid as instructed in the invoice, which TDI will send after entry of this order.

Signed by:

FC5D7EDDFFBB4F8...

Cassie Brown
Commissioner of Insurance

Recommended and reviewed by:



Leah Gillum, Deputy Commissioner
Fraud and Enforcement Division



Nancy Williams, Staff Attorney
Enforcement

Affidavit

STATE OF California §

§

COUNTY OF Ventura §

Before me, the undersigned authority, personally appeared Paz Olson-Pacheco, who being by me duly sworn, deposed as follows:

"My name is Paz Olson-Pacheco. I am of sound mind, capable of making this statement, and have personal knowledge of these facts which are true and correct.

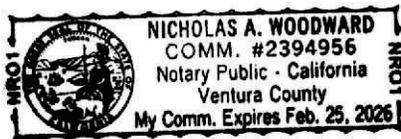
I hold the office of CFO and am the authorized representative of Realeo, Inc. I am duly authorized by said organization to execute this statement.

Realeo, Inc. has knowingly and voluntarily entered into the foregoing consent order and agrees with and consents to the issuance and service of the same by the commissioner of insurance of the state of Texas."

Paz Olson-Pacheco
Affiant

SWORN TO AND SUBSCRIBED before me on January 16, 2026.

(NOTARY SEAL)



Nicholas A. Woodward
Signature of Notary Public

Nicholas A. Woodward
Printed Name of Notary Public