

No. **2026-9710**

**Official Order
of the
Texas Commissioner of Insurance**

Date: 1/5/2026

Subject Considered:

Trucordia Insurance Services, LLC
2745 W 600 N Ste 500
Lindon, UT 84042-1266

Consent Order
TDI Enforcement File No. 37487

General remarks and official action taken:

This is a consent order with Trucordia Insurance Services, LLC. Trucordia Insurance Services, LLC, while still operating under its former name, PCF Insurance Services of the West, LLC, failed to timely file surplus lines policies and related documents. Trucordia Insurance Services, LLC has agreed to pay an administrative penalty of \$2,150 for these violations.

Waiver

Trucordia Insurance Services, LLC acknowledges that the Texas Insurance Code and other applicable law provide certain rights. Trucordia Insurance Services, LLC waives all of these rights, and any other applicable procedural rights, in consideration of the entry of this consent order.

Findings of Fact

1. Trucordia Insurance Services, LLC, license number 2452319, holds a surplus lines license issued by the Texas Department of Insurance. Trucordia Insurance Services, LLC operated under the legal name PCF Insurance Services of the West, LLC from October 25, 2017 to June 26, 2025. Effective June 27, 2025, the company amended its registration and began transacting business as Trucordia Insurance Services, LLC.

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2. Pursuant to TEX. INS. CODE § 981.105(a), a surplus lines insurance agent must file with the Surplus Lines Stamping Office of Texas either:
 - a. a copy of the policy issued or
 - b. if the policy has not yet been issued, a copy of the certificate, cover note, or other confirmation of insurance delivered to the insured.

This information is due not later than the 60th day after the later of the effective date or the issue date of new or renewal surplus lines insurance.

3. In 2024, Trucordia Insurance Services, LLC filed surplus lines policies and related documents late.

Conclusions of Law

1. The commissioner of insurance has jurisdiction over this matter pursuant to TEX. INS. CODE §§ 82.051-82.055, 84.021-84.044, and 981.105.
2. The commissioner of insurance has authority to informally dispose of this matter under TEX. GOV'T CODE § 2001.056, and TEX. INS. CODE §§ 36.104 and 82.055.
3. Trucordia Insurance Services, LLC has knowingly and voluntarily waived all procedural rights to which it may have been entitled regarding the entry of this order, including, but not limited to, issuance and service of notice of intention to institute disciplinary action, notice of hearing, a public hearing, a proposal for decision, rehearing by the commissioner, and judicial review.
4. Trucordia Insurance Services, LLC violated TEX. INS. CODE § 981.105(a) by failing to timely file new or renewal surplus lines policies and related documents.

Order

It is ordered that Trucordia Insurance Services, LLC must pay an administrative penalty of \$2,150 within 30 days from the date of this order. The administrative penalty must be paid as instructed in the invoice, which the department will send after entry of this order.

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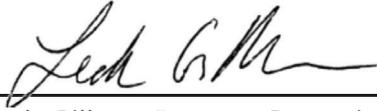
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Signed by:

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Cassie Brown
Commissioner of Insurance

Recommended and reviewed by:



Leah Gillum, Deputy Commissioner
Fraud and Enforcement Division



Priya Subramanian, Attorney
Enforcement

Affidavit

THE STATE OF Michigan §

§

COUNTY OF Montcalm §

Before me, the undersigned authority, personally appeared the affiant, who being by me duly sworn, deposed as follows:

"My name is Carla McParland. I am of sound mind, capable of making this statement, and have personal knowledge of these facts which are true and correct.

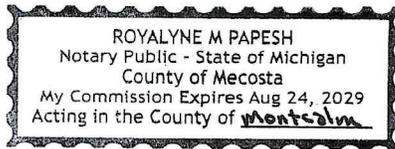
I hold the office of Director, Corporate and Regulatory Affairs and DRLP and am the authorized representative of Trucordia Insurance Services, LLC. I am duly authorized by the organization to execute this statement.

Trucordia Insurance Services, LLC has knowingly and voluntarily entered into the foregoing consent order and agrees with and consents to the issuance and service of the same by the commissioner of insurance of the state of Texas."

Carla J McParland
Affiant

SWORN TO AND SUBSCRIBED before me on 18 December, 2025.

(NOTARY SEAL)



Royalyn M Papesh
Signature of Notary Public

Royalyn M Papesh
Printed Name of Notary Public