No. 2026-10191

Official Order
of the
Texas Commissioner of Insurance

Date: 10/16/2026

Subject Considered:

Cody Scott Lindsey
Nacogdoches, Texas

Default Order
SOAH Docket No. 454-26-21351.C
TDI Enforcement File No. 38570

General remarks and official action taken:

The subject of this default order is whether a life agent license should be issued to Cody Scott Lindsey (Respondent). Respondent did not appear at the hearing on the merits. This order denies Respondent's license application.

The following findings of fact and conclusions of law are adopted:

Findings of Fact

Failure to Appear at Hearing on the Merits

1. On June 4, 2026, the Texas Department of Insurance (TDI) filed a Notice of Hearing, together with a previously filed Original Petition and Scheduling Order, with the State Office of Administrative Hearings, and which attached documents were admitted as Exhibit 1 at the hearing on the merits.

2. The department's factual allegations set out in the attached Notice of Hearing and Original Petition are incorporated in this order as findings of fact.

3. The department sent the Notice of Hearing, Original Petition, and Scheduling Order together to Respondent's last known address provided in writing to the department, [redacted], Nacogdoches, Texas 75961. The Notice of

Hearing, Original Petition, and Scheduling Order were also sent to Respondent's electronic mail address he last designated for receipt of official department communications: [redacted].

4. After being properly served the notice of the date, time and location of the hearing on the merits, Respondent failed to appear for the hearing on September 16, 2026, and the State Office of Administrative Hearings (SOAH) has remanded this matter to the commissioner for informal disposition by default, as shown in the record in SOAH Docket No. 454-26-21351.C.

Conclusions of Law

1. The commissioner has jurisdiction under Texas law, including TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4001.102, 4001.105, 4005.101-4005.105, and 4054.301; TEX. OCC. CODE §§ 53.021-53.023; 28 TEX. ADMIN. CODE § 1.502; and TEX. GOV'T CODE §§ 2001.051-2001.178.

2. Based on Respondent's failure to appear in person or by legal representative at the hearing, the commissioner has authority to informally dispose of this case by default under TEX. GOV'T CODE §§ 2001.056(4) and 2001.058(d-1), and TEX. INS. CODE § 82.055.

3. The department provided proper notice of the hearing under TEX. GOV'T CODE §§ 2001.051, 2001.052, and 2001.054; TEX. INS. CODE § 4001.252(a)(1); and, 28 TEX. ADMIN. CODE §§ 1.1302, 1.28 and 19.906.

4. The department's factual and legal allegations set out in the attached Notice of Hearing and Original Petition are incorporated in this order and were deemed admitted as true by SOAH under 1 TEX. ADMIN. CODE § 155.501(d)(1).

Order

It is ordered that Cody Scott Lindsey's application is denied. A copy of this order will be provided to law enforcement or other appropriate administrative agencies for further investigation as may be warranted.

Signed by:
Amanda Crawford
FE10434BC41A470...

Amanda Crawford
Commissioner of Insurance

Prepared and reviewed by:

Morgan Brown

Morgan Brown, Staff Attorney
Enforcement

Affidavit

STATE OF TEXAS §
§
COUNTY OF TRAVIS §

Before me, the undersigned authority, personally appeared Daniel Mireles, who, being by me duly sworn, deposed as follows:

"My name is Daniel Mireles and I am employed by the Texas Department of Insurance. I am of sound mind, capable of making this affidavit, and have personal knowledge of these facts which are true and correct.

I have reviewed TDI's records concerning Cody Scott Lindsey. I have confirmed that:

a. The last mailing address provided to the department in writing by Cody Scott Lindsey is [redacted], Nacogdoches, Texas 75961.

b. The file maintained by Enforcement contains a Notice of Hearing and Original Petition dated June 4, 2026, which were filed with the State Office of Administrative Hearings.

c. On June 4, 2026, the Notice of Hearing, Original Petition, and Scheduling Order, were addressed to Cody Scott Lindsey and mailed first-class and certified, return receipt requested, to his last known address and sent to the electronic mail address he last designated for receipt of official department communications: [redacted].

Copies of the first-class mail log and certified mail log maintained by Enforcement are attached as Exhibit A and Exhibit B, respectively."

Signed by:
Daniel Mireles
A1D39DDC89A644F...
Affiant

SWORN TO AND SUBSCRIBED before me by means of an interactive two-way audio and video communication on 9/30/2026. This notarial act was an online notarization.

Notary Seal



Digital Certificate

Signed by:
David Moreno
455E4109E15D4CD...
Notary Public State of Texas

STATE OFFICE OF ADMINISTRATIVE HEARINGS RECEIVED ON 9/24/2026 11:35 AM

2026-10191
ACCEPTED
454-26-21351
9/24/2026 12:39:00 pm
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Kevin Garza, CLERK

FILED
454-26-21351
9/24/2026 11:35 AM
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Kevin Garza, CLERK

SOAH DOCKET NO. 454-26-21351
TDI ENFORCEMENT FILE NO. 38570

TEXAS DEPARTMENT OF INSURANCE,	**BEFORE THE STATE OFFICE**
Petitioner	
v.	**OF**
CODY SCOTT LINDSEY,	**ADMINISTRATIVE HEARINGS**
Respondent	

TDI Exhibit 1

STATE OFFICE OF ADMINISTRATIVE HEARINGS RECEIVED ON 6/4/2026 12:17 PM

FILED
2026-10191
454-26-21351
6/4/2026 12:17 PM
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Jessica Cisneros, CLERK

ACCEPTED
454-26-21351
6/4/2026 12:23:13 pm
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Jessica Cisneros, CLERK

SOAH DOCKET NO. 454-26-21351
TDI ENFORCEMENT FILE NO. 38570

TEXAS DEPARTMENT OF INSURANCE,	**BEFORE THE STATE OFFICE**
Petitioner	
v.	**OF**
CODY SCOTT LINDSEY,	**ADMINISTRATIVE HEARINGS**
Respondent	

NOTICE OF HEARING

The Texas Department of Insurance (TDI) seeks to deny your license application. This Notice of Hearing and the Original Petition, which is attached and incorporated for all purposes, states the allegations against you and the relief sought by TDI.

A public hearing will be held before an Administrative Law Judge on **Wednesday, September 16, 2026, at 9:00 a.m.** The hearing will take place via videoconference using a videoconference platform controlled by the State Office of Administrative Hearings (SOAH), unless otherwise ordered to proceed in another manner by the Administrative Law Judge. The attached SOAH scheduling order includes the hyperlink and telephone contact information to attend the videoconference hearing.

The hearing will be conducted under TEX. GOV'T CODE, ch. 2001 and 1 TEX. ADMIN. CODE, ch. 155. Unless otherwise directed by the Administrative Law Judge, the hearing will continue from day to day on the videoconference platform until concluded, unless otherwise ordered by the Administrative Law Judge. You have the right to appear at this hearing and to be represented by an attorney.

Parties that are not represented by an attorney may obtain information regarding contested case hearings on the public website of the State Office of Administrative Hearings at www.soah.texas.gov, or in printed format upon request to SOAH.

Your failure to appear on the day and time set for the hearing entitles TDI to move to proceed on a default basis, under 1 TEX. ADMIN. CODE § 155.501. If you don't appear, SOAH may grant TDI's motion, deem the allegations against you as true, and issue a default dismissal or default proposal for decision. The Commissioner of

EXHIBIT
1

Insurance may then issue a default order granting the relief sought, including denial of your license application.

Electronically Filing and Receiving Documents from SOAH

Under 1 TEX. ADMIN. CODE §§ 155.101, 155.103, and 155.105, you may file with SOAH an answer or written response to TDI's allegations, but you should also serve it on TDI and any other party. Any answer, response, or other pleading should be filed and served by mail, fax, hand-delivery, email, or filed electronically as instructed on SOAH's website, to:

(1) Docketing Division
State Office of Administrative Hearings
300 West 15th Street, Room 504
P.O. Box 13025
Austin, Texas 78711-3025
(512) 322-2061 (Fax)
www.soah.texas.gov

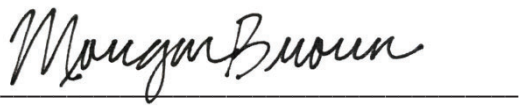
(2) Morgan Brown, Staff Attorney
Texas Department of Insurance
Enforcement, MC ENF
P.O. Box 12030
Austin, Texas 78711-2030
(512) 490-1020 (Fax)
morgan.brown@tdi.texas.gov

SOAH offers you the ability to electronically file documents and receive orders and other documents issued by SOAH by email instead of by mail. If you want to electronically file documents or receive SOAH-issued documents by email, follow the instructions on SOAH's website: www.soah.texas.gov.

A request to receive SOAH-issued documents by email does not change the procedures you must follow to file documents or pre-file exhibits with SOAH. Again, instructions on how to electronically file documents and pre-file exhibits are on SOAH's website.

If you have any questions, please contact me at the email address or telephone number shown below.

Respectfully Submitted,



Morgan Brown
State Bar No. 24149233
Texas Department of Insurance
Enforcement, MC ENF
P.O. Box 12030
Austin, Texas 78711-2030
(512) 676-6355 (Direct)
(512) 490-1020 (Fax)
Morgan.Brown@tdi.texas.gov

ATTORNEY FOR THE PETITIONER
TEXAS DEPARTMENT OF INSURANCE

Enclosures: Original Petition and SOAH Scheduling Order

cc: Leah Gillum, Deputy Commissioner, Fraud and Enforcement Division, MC ENF
Ginger Loeffler, Litigation Director, Enforcement, MC ENF
Administrative Review, MC CO-AAL

CERTIFICATE OF SERVICE

I, Morgan Brown, certify that a true and correct copy of the *Notice of Hearing, the Original Petition, and the SOAH Scheduling Order* were sent by the following methods shown, on this 4th day of June, 2026 to:

Cody Scott Lindsey
[redacted]
Nacogdoches, Texas 75961
Respondent Pro Se

Via CM/RRR No. 9214 8901 9403 8327 1598 03
Via First Class Mail

Cody Scott Lindsey
[redacted]
Respondent Pro Se

Via Email

Morgan Brown

STATE OFFICE OF ADMINISTRATIVE HEARINGS RECEIVED ON 5/28/2026 1:24 PM

2026-10191

FILED
454-26-21351
5/28/2026 1:24 PM
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Amy Tippie , CLERK

454-26-21351

SOAH DOCKET NO. 454-_____
TDI ENFORCEMENT FILE NO. 38570

ACCEPTED
454-26-21351
5/28/2026 1:37:56 pm
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Amy Tippie , CLERK

TEXAS DEPARTMENT OF INSURANCE,	**BEFORE THE STATE OFFICE**
Petitioner	
v.	**OF**
CODY SCOTT LINDSEY,	**ADMINISTRATIVE HEARINGS**
Respondent	

ORIGINAL PETITION

The Texas Department of Insurance seeks to deny Cody Scott Lindsey's license application. In support of this petition, the department makes the following allegations upon information and belief:

Jurisdiction

The Commissioner of Insurance has jurisdiction over this matter under TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4005.101, 4005.102, and 4054.301, TEX. OCC. CODE §§ 53.021-53.023, 28 TEX. ADMIN. CODE § 1.502, and TEX. GOV'T CODE §§ 2001.051-2001.178.

Factual Allegations

License Application

1. On February 4, 2026, Cody Scott Lindsey (Lindsey), individual identification no. 3275155, submitted an application to TDI for a life agent license.

2. The department proposed to deny Lindsey's application on February 24, 2026, based on his criminal history. Lindsey appealed that decision and made a written request for hearing.

Criminal History

1. On January 6, 2014, Lindsey was charged with Aggravated Sexual Assault of a Child, a first-degree felony, in the 123rd District Court of Shelby County, Texas, in case number 14CR-19048.

2. The Information filed in case number 14CR-19048 charged Lindsey with intentionally or knowingly causing the penetration of the female sexual organ of C.B., a child who was then and there younger than 14 years of age.

3. The age of the victim at the time of the offense was 11 years old.

4. On January 10, 2014, Lindsey pled guilty to Aggravated Sexual Assault of a Child. He was sentenced to deferred adjudication probation for 10 years.

5. On January 12, 2016, the State moved to adjudicate guilt, alleging that Lindsey violated the following terms and conditions in Shelby County, Texas, during the period of his probation:

    a. Lindsey came in contact with a child 17 years of age or younger;

    b. Lindsey attempted to reside in a household where a child 17 years of age or younger resided;

    c. Lindsey was arrested for Class C Misdemeanor Possession of Drug Paraphernalia;

    d. While being a person required to register with the local law enforcement authority in the county where he resided or intended to reside for more than seven days, because of a reportable conviction for Aggravated Sexual Assault of a Child, Lindsey intentionally or knowingly failed to notify the local law enforcement authority that his occupation status had changed;

    e. Lindsey admitted to his probation officer that he had used alcohol;

    f. Lindsey submitted to urinalysis, the results of which confirmed the presence of marijuana;

g. Lindsey intentionally and knowingly failed to remit to the probation office monies due on costs in the sum of $800.00;

h. Lindsey intentionally and knowingly failed to remit to the probation office monies due on fees in the sum of $550.00;

i. Lindsey intentionally and knowingly failed to remit to the probation office monies due on monthly UA fees in the sum of $60.00;

j. Lindsey intentionally and knowingly failed to work community service restitution;

k. Lindsey intentionally and knowingly failed to remit to the probation office monies due on state comptroller sex offender supervision fees in the amount of $60.00;

l. While knowing he was a person required to register under the Sex Offender Registration Program, Chapter 62 of the Texas Code of Criminal Procedure, Lindsey failed to comply with the program because, after having a reportable conviction, deferred adjudication or adjudication for the offense of Aggravated Sexual Assault of a Child, he failed to report in person and provide the local law enforcement authority, namely, the Shelby County Sherrif's Department, and his community supervision officer, of his intended change of his address with his anticipated move date and new address prior to the seventh day before the intended change;

m. Lindsey failed to have a sex offender sign placed on his residence and/or his yard; and

n. Lindsey failed to maintain a residence that was approved by his community supervision officer and/or the court.

6. On February 26, 2016, Lindsey was convicted of Aggravated Sexual Assault of a Child. Lindsey was sentenced to 10 years institutional confinement.

7. Lindsey was released to parole on March 31, 2022, and was discharged from parole on August 31, 2025.

8. Lindsey is a lifetime registered sex offender under TEX. CRIM. PRO. CODE §§ 62.001(6)(A) and 62.101(a)(1) due to his reportable conviction for a sexually violent offense.

Legal Allegations

1. Lindsey committed acts for which a license may be denied under TEX. INS. CODE § 4005.101, as contemplated by TEX. INS. CODE § 4005.102.

2. Lindsey has been convicted of a felony, in violation of TEX. INS. CODE § 4005.101(b)(8).

3. Under TEX. OCC. CODE §§ 53.021(a)(2) and (3) and TEX. CRIM. PROC. CODE §§ 42A.054(a)(9) and 62.001(6)(A), the department may disqualify a person who has been convicted of Aggravated Assault of a Child from receiving a license.

4. Lindsey committed an offense that directly relates to the duties and responsibilities of the licensed occupation, as contemplated by 28 TEX. ADMIN. CODE §§ 1.502(d)(1) and 1.502(f)(4)(F) and TEX. OCC. CODE §§ 53.021-53.023.

5. Lindsey committed an offense that the department considers to be of such serious nature that it is of prime importance in determining fitness for licensure, as contemplated by 28 TEX. ADMIN. CODE §§ 1.502(f)(4)(F), 1.502(f)(5), and 1.502(f)(6).

6. Department guidelines, 28 TEX. ADMIN. CODE § 1.502(c)-(f), emphasize that TDI:

   a. considers it very important that applicants be honest, trustworthy, and reliable;

   b. may refuse to issue an original license if the department determines that the applicant has committed an offense that directly relates to the duties and responsibilities of the licensed occupation; and

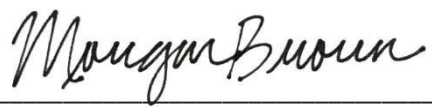
   c. considers the offense of Aggravated Sexual Assault of a Child to be of such a serious nature that it is of prime importance when determining fitness for licensure. 28 TEX. ADMIN. CODE § 1.502(f)(4)(F).

Relief Sought

If one or more of the above allegations is found to be true, the department asks the Administrative Law Judge to enter a Proposal for Decision recommending that the Commissioner of Insurance issue an order:

1. denying Cody Scott Lindsey's license application; and
2. imposing any other just and appropriate relief to which the department may be entitled to by law.

Respectfully Submitted,



Morgan Brown
State Bar No. 24149233
Texas Department of Insurance
Enforcement, MC ENF
P.O. Box 12030
Austin, Texas 78711-2030
(512) 676-6355 (Direct)
(512) 490-1020 (Fax)
Morgan.Brown@tdi.texas.gov

ATTORNEY FOR THE PETITIONER
TEXAS DEPARTMENT OF INSURANCE

2026-10191

Automated Certificate of eService

This automated certificate of service was created by the efiling system. The filer served this document via email generated by the efiling system on the date and to the persons listed below. The rules governing certificates of service have not changed. Filers must still provide a certificate of service that complies with all applicable rules.

Mary Ruiz on behalf of Morgan Brown
Bar No. 24149233
Enforcementgeneral@tdi.texas.gov
Envelope ID: 115448929
Filing Code Description: Request to Docket
Filing Description: Request to Docket 38570 Lindsey Cody
Status as of 5/28/2026 1:44 PM CST

Case Contacts

Name	BarNumber	Email	TimestampSubmitted	Status
Chief Clerk		ChiefClerk@tdi.texas.gov	5/28/2026 1:24:16 PM	SENT
Morgan Brown		morgan.brown@tdi.texas.gov	5/28/2026 1:24:16 PM	SENT
Ginger Loeffler		Ginger.Loeffler@tdi.texas.gov	5/28/2026 1:24:16 PM	SENT
Texas Department of Insurance		Enforcementgeneral@tdi.texas.gov	5/28/2026 1:24:16 PM	SENT
Cody Scott Lindsey		[redacted]	5/28/2026 1:24:16 PM	SENT

STATE OFFICE OF ADMINISTRATIVE HEARINGS RECEIVED ON 6/3/2026 2:45 PM

FILED
454-26-21351
6/3/2026 2:45 PM
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Amy Robles, CLERK

2026-10191

ACCEPTED
454-26-21351
6/3/2026 2:51:18 pm
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Amy Robles, CLERK

SOAH Docket No. 454-26-21351 **Suffix: C**

BEFORE THE STATE OFFICE OF ADMINISTRATIVE HEARINGS

TEXAS DEPARTMENT OF INSURANCE,
PETITIONER
V.
CODY SCOTT LINDSEY,
RESPONDENT

ORDER SCHEDULING HEARING ON THE MERITS

1. **Case Referred**. This case has been docketed at the State Office of Administrative Hearings (SOAH) and assigned to the undersigned Administrative Law Judge (ALJ). The parties are encouraged to visit SOAH's website at www.soah.texas.gov for information about hearings, including a link to SOAH's procedural rules, which govern this case.

2. **Hearing**. A hearing will be held at **9:00 AM (CT) on September 16, 2026**, remotely via Zoom videoconference. 1 Tex. Admin. Code § 155.405(c). Unless Staff for the Texas Department of Insurance provides a court reporter to transcribe the proceedings, the audio portion of the hearing will be recorded, and it will be the official record of the proceeding. Attend the hearing in one of these ways:

To join by computer or smart device, go to

https://soah-texas.zoomgov.com and enter:

Meeting ID: 165 155 0271

Video Passcode: CSL235

To join by telephone (audio only), call

+1 669 254 5252, and enter:

Meeting ID: 165 155 0271

Telephone Passcode: 008047

3. **Notice**. Staff for the Texas Department of Insurance must issue a notice of hearing. Tex. Gov't Code §§ 2001.051–.052.

4. **Three Business Days Before the Hearing.** The following must be done at least three business days before the hearing. Failure to comply with these requirements may result in the exclusion of evidence.

a. **Exhibits**:

- Make an exhibit list;
- Number each exhibit sequentially; and
- Paginate or bates stamp multipage documents.

b. **Witness List**:

- Identify each witness you will call to testify;
- Mention what each witness will testify about; and
- Estimate how long each witness will testify.

c. **Witnesses**:

- Give each witness the information to access the hearing;

- Give each witness the documents needed to participate in the hearing;
- Have each witness's contact information available so additional documents can be provided to each witness during the hearing if needed.

d. **Upload Your Exhibit List, Exhibits, and Witness List.**

- Upload your exhibit list, exhibits, and witness list using Kiteworks by going to https://soah.kiteworks.com/form/upload#/
- Exhibits must be labeled by party and exhibit number.
- You can submit ten files or folders per upload. Exhibits in folders should not be nested in additional subfolders.
- Separate CONFIDENTIAL exhibits from non-confidential exhibits. Upload confidential exhibits with separate uploads in Kiteworks. Select the appropriate security classification in the "Designate Classification" field in Kiteworks. Confidential files and folders must be clearly labeled "CONFIDENTIAL."
- Audiovisual evidence must be in a common non-proprietary file format that can be played using either Windows Media or VLC Media Player.
- Further information may be found here.

e. **Share Your Exhibit List, Exhibits, and Witness List**.

- Send your exhibit list, exhibits, and witness list to the other parties.
- Uploading documents through Kiteworks sends them to the judge but not to the other parties.
- Talk to the other party to confirm they received your documents. Be prepared to show that you gave them the documents. *See* 1 Tex. Admin. Code § 155.429(b)(4)(B).

5. **One Business Day After the Hearing, File Admitted Exhibits**. The first business day after the hearing, the parties must eFile only the exhibits that were admitted as evidence or accompanied by an offer of proof. 1 Tex.

Admin. Code § 155.101(b)(1)(G)(iii). The admitted exhibits and offer of proof will constitute the official evidentiary record of the proceeding. *See* 1 Tex. Admin. Code § 155.101(b)(1)(A). For more information, see the SOAH General Order.

6. **eFile**. Except as otherwise permitted by the SOAH Rules of Procedure, attorneys, state agencies, and other governmental entities are required to file pleadings electronically through eFileTexas.gov and an electronic filing service provider certified by the Texas Office of Court Administration. *See* 1 Tex. Admin. Code § 155.101.

7. **Representing Yourself.**

   a. **A Guide**. Some parties choose to represent themselves in the contested-case process. Self-represented litigants must follow SOAH's procedures, but SOAH has published material that will help parties understand how to do that. Here is the Guide for Self Represented Litigants: https://www.soah.texas.gov/representing-yourself-general-hearings-cases-state-office-administrative-hearings.

   b. **Filings**. If you are not represented by an attorney and you do not wish to file documents using eFileTexas, you may file documents in one of these ways: by email to GeneralDocketFax@soah.labusa.com; by mail addressed to SOAH, P.O. Box 13025, Austin, Texas 78711-3025; or by hand delivery to the appropriate SOAH office. All filings must contain the SOAH docket number and the names of the parties. For documents filed by mail, fax, or hand-delivery, the time of filing shall be determined by the SOAH file stamp.

   c. **Electronic Service of SOAH orders**. You can receive documents from SOAH by email. To elect to receive service of SOAH-issued documents by email, go to the E-Services tab on SOAH's website (www.soah.texas.gov), click on "Request Email Service" and follow the instructions. NOTE: Your request to receive SOAH-issued documents by email does not change the procedures you must follow in order to file documents with SOAH.

   d. **Filing Admitted Exhibits**. Under certain circumstances, SOAH may file admitted exhibits on behalf of self-represented litigants.

8. **Notice Regarding Use of Artificial Intelligence.** All case participants—including counsel, advocates, self-represented parties, and witnesses—must exercise caution and due diligence regarding any use of Artificial Intelligence (AI) technologies to assist with their participation in this matter. In accordance with the *Advisory of the Chief Administrative Law Judge Regarding the Use of Artificial Intelligence (AI)*, issued October 9, 2025, each party bears an independent obligation to verify that all legal authorities cited, factual statements made, and materials submitted to the tribunal are accurate and truthful. The filing or presentation of briefs, pleadings, materials, or argument containing fictitious, altered, or unverified information may constitute a violation of SOAH's procedural rules and may subject the filing party or counsel to appropriate corrective action or sanction. The *Advisory* may be found at https://www.soah.texas.gov/advisories-and-standing-orders.

9. **Rescheduling**. As this matter is not subject to a statutory deadline, SOAH reserves the authority to continue or reschedule proceedings as necessary to accommodate current budgetary and staffing constraints and give priority to cases carrying a time-sensitive mandate for expedited resolution.

10. **Questions about Zoom, Kiteworks, or Filings**. Call SOAH's Chief Clerk's Office at (512) 475-4993.

Signed June 3, 2026.



Megan Johnson

Presiding Administrative Law Judge

2026-10191

Automated Certificate of eService

This automated certificate of service was created by the efiling system. The filer served this document via email generated by the efiling system on the date and to the persons listed below. The rules governing certificates of service have not changed. Filers must still provide a certificate of service that complies with all applicable rules.

Envelope ID: 115694411
Filing Code Description: Order Scheduling Hearing on the Merits
Filing Description: Order Scheduling Hearing on the Merits
Status as of 6/3/2026 2:54 PM CST

Case Contacts

Name	BarNumber	Email	TimestampSubmitted	Status
Ginger Loeffler		Ginger.Loeffler@tdi.texas.gov	6/3/2026 2:45:22 PM	SENT
Chief Clerk		ChiefClerk@tdi.texas.gov	6/3/2026 2:45:22 PM	SENT
Texas Department of Insurance		Enforcementgeneral@tdi.texas.gov	6/3/2026 2:45:22 PM	SENT
Morgan Brown		morgan.brown@tdi.texas.gov	6/3/2026 2:45:22 PM	SENT
Cody Scott Lindsey		[redacted]	6/3/2026 2:45:22 PM	SENT

2026-10191

Automated Certificate of eService

This automated certificate of service was created by the efiling system. The filer served this document via email generated by the efiling system on the date and to the persons listed below. The rules governing certificates of service have not changed. Filers must still provide a certificate of service that complies with all applicable rules.

Mary Ruiz on behalf of Morgan Brown
Bar No. 24149233
Enforcementgeneral@tdi.texas.gov
Envelope ID: 115738251
Filing Code Description: Notice of Hearing
Filing Description: Notice of Hearing and Original Petition
Status as of 6/4/2026 12:24 PM CST

Associated Case Party: Texas Department of Insurance

Name	BarNumber	Email	TimestampSubmitted	Status
Ginger Loeffler		Ginger.Loeffler@tdi.texas.gov	6/4/2026 12:17:51 PM	SENT
Texas Department of Insurance		Enforcementgeneral@tdi.texas.gov	6/4/2026 12:17:51 PM	SENT
Morgan Brown		morgan.brown@tdi.texas.gov	6/4/2026 12:17:51 PM	SENT
Leah Gillum		Leah.Gillum@tdi.texas.gov	6/4/2026 12:17:51 PM	SENT
Jodie Delgado		jodie.delgado@tdi.texas.gov	6/4/2026 12:17:51 PM	SENT

Associated Case Party: Cheif Clerk

Name	BarNumber	Email	TimestampSubmitted	Status
Chief Clerk		ChiefClerk@tdi.texas.gov	6/4/2026 12:17:51 PM	SENT

Associated Case Party: CodyScott Lindsey

Name	BarNumber	Email	TimestampSubmitted	Status
Cody Scott Lindsey		[redacted]	6/4/2026 12:17:51 PM	SENT

2026-10191

Automated Certificate of eService

This automated certificate of service was created by the efiling system. The filer served this document via email generated by the efiling system on the date and to the persons listed below. The rules governing certificates of service have not changed. Filers must still provide a certificate of service that complies with all applicable rules.

Chief Clerk on behalf of Justin Beam
Bar No. 24036199
chiefclerk@tdi.texas.gov
Envelope ID: 120337548
Filing Code Description: Filed Record Exhibits
Filing Description: TDI EX01
Status as of 9/24/2026 12:40 PM CST

Associated Case Party: Texas Department of Insurance

Name	BarNumber	Email	TimestampSubmitted	Status
Leah Gillum		Leah.Gillum@tdi.texas.gov	9/24/2026 11:35:04 AM	SENT
Ginger Loeffler		Ginger.Loeffler@tdi.texas.gov	9/24/2026 11:35:04 AM	SENT
Texas Department of Insurance		Enforcementgeneral@tdi.texas.gov	9/24/2026 11:35:04 AM	SENT
Jodie Delgado		jodie.delgado@tdi.texas.gov	9/24/2026 11:35:04 AM	SENT
Morgan Brown	24149233	morgan.brown@tdi.texas.gov	9/24/2026 11:35:04 AM	SENT

Associated Case Party: Cheif Clerk

Name	BarNumber	Email	TimestampSubmitted	Status
Chief Clerk		ChiefClerk@tdi.texas.gov	9/24/2026 11:35:04 AM	SENT

Associated Case Party: CodyScottLindsey

Name	BarNumber	Email	TimestampSubmitted	Status
Cody Scott Lindsey		[redacted]	9/24/2026 11:35:04 AM	SENT

EXHIBIT A

Name and Address of Sender
Texas Dept of Insurance
Mail Code ENF
1601 Congress Avenue, Suite 6.900
Austin TX 78701
Jackie Gonzales, June 4, 2026

Check type of mail or service
- ☐ Adult Signature Required
- ☐ Adult Signature Restricted Delivery
- ☐ Certified Mail
- ☐ Certified Mail Restricted Delivery
- ☐ Collect on Delivery (COD)
- ☐ Insured Mail
- ☐ Priority Mail
- ☑ First-Class Mail
- ☐ Priority Mail Express
- ☐ Registered Mail
- ☐ Return Receipt for Merchandise
- ☐ Signature Confirmation
- ☐ Signature Confirmation Restricted Delivery

Affix Stamp Here
(if issued as an international certificate of mailing or for additional copies of this receipt). Postmark with Date of Receipt

Firm Mailing Book For Accoun

	USPS Tracking/Article Number	Address (Name, Street, City, State, & Zip Code)	Postage	(Extra Service) Fee	Handling Charge	Actual Value if Registered	Insured Value	Due Sender if COD	ASR Fee	ASRD Fee	RD Fee	RR Fee	SC Fee	SCRD Fee	SH Fee
		Cody Scott Lindsey [redacted] Nacogdoches, Texas 75961	$1.90												
	Brown/38570				00 in value										
					Handling Charge if Re				Adult Signatur	Adult Signature Rest	Restricted De	Return Recei	Signature Confirm	Signature Confirmation	Special H

quadient
CORRECTION
IMI
$002.40
06/04/2026 ZIP 78701
043M32206395
US POSTAGE

RECEIVED
JUN 05 2026
TDI - ENFORCEMENT

CAPITOL STATION
JUN 2026
AUSTIN, TX
78711

Total Number of Pieces Listed by Sender | Total Number of Pieces Received at Post Office

Postmaster, Per (Name of receiving employee)

2026-10191

PS Form 3877, June 2015 | Completed in Ink | Privacy Note: For more information on USPS privacy policies, visit usps.com/privacy policy.

UNITED STATES POSTAL SERVICE®

Firm Mailing Book For Accounta

EXHIBIT B

Name and Address of Sender

ENF J. GONZALES
1601 CONGRESS AVE
STE 6.900
AUSTIN TX 78701

Check type of mail or service

- ☐ Adult Signature Required
- ☐ Adult Signature Restricted Delivery
- ☒ Certified Mail
- ☐ Certified Mail Restricted Delivery
- ☐ Collect on Delivery (COD)
- ☐ Insured Mail
- ☐ Priority Mail
- ☐ Priority Mail Express
- ☐ Registered Mail
- ☐ Return Receipt for Merchandise
- ☐ Signature Confirmation
- ☐ Signature Confirmation Restricted Delivery

Affix Stamp Here
(for additional copies of this receipt).
Postmark with Date of Receipt.

USPS Tracking/Article Number	Addressee (Name, Street, City, State, & ZIP Code™)	Postage	(Extra Service) Fee	Handling Charge	Actual Value if Registered	Insured Value	Due Sender if COD	ASR Fee	ASRD Fee	RD Fee	RR Fee	SC Fee	SCRD Fee	SH Fee
1. 9214 8901 9403 8327 1598 03 MORGAN/38570	CODY SCOTT LINDSEY [redacted] NACOGDOCHES, TEXAS 75961	2.17	5.30	Handling Charge - if Registered and over $50,000 in value				Adult Signature Required	Adult Signature Restricted Delivery	Restricted Delivery	2.82 Return Receipt	Signature Confirmation	Signature Confirmation Restricted Delivery	Special Handling

2026-10191

CAPITOL STATION JUN 2026 AUSTIN TX 78711

RECEIVED
JUN 05 2026
TDI - ENFORCEMENT

Total Number of Pieces Listed by Sender	Total Number of Pieces Received at Post Office	Postmaster, Per *(Name of receiving employee)*
1	1	

Privacy Notice: For more information on USPS privacy policies, visit *usps.com/privacypolicy.*

2026-10191

UNITED STATES POSTAL SERVICE®

Shipment Confirmation Acceptance Notice

A. Mailer Action

Note to Mailer: The labels and volume associated to this form online, **must** match the labeled packages being presented to the USPS® employee with this form.

Shipment Date: 06/04/2026

Shipped From:

Name: ENF J GONZALES

Address: 1601 CONGRESS AVE

City: AUSTIN

State: TX ZIP+4® 78701

Type of Mail	Volume
Priority Mail Express®*	
Priority Mail®	
First-Class Package Service®	
Returns	
International*	
Other	1
Total	1

*Start time for products with service guarantees will begin when mail arrives at the local Post Office™ and items receive individual processing and acceptance scans.

B. USPS Action

Note to RSS Clerk:
1. Home screen > Mailing/Shipping > More
2. Select Shipment Confirm
3. Scan or enter the barcode/label number from PS Form 5630
4. Confirm the volume count message by selecting Yes or No
5. Select Pay and End Visit to complete transaction

USPS EMPLOYEE: Please scan upon pickup or receipt of mail. Leave form with customer or in customer's mail receptacle.

USPS SCAN AT ACCEPTANCE

9275 0901 1935 6200 0071 3733 61

MORGAN/38570

RECEIVED
JUN 05 2026
TDI - ENFORCEMENT