

No. **2026-10088**

**Official Order
of the
Texas Commissioner of Insurance**

Date: 08/26/2026

Subject Considered:

iCare Health Options, LLC
7352 NW 34th Street
Miami, Florida 33122

Consent Order
TDI Enforcement File No. 38857

General remarks and official action taken:

This is a consent order with iCare Health Options, LLC (iCare Health) because it failed to comply with requirements to maintain its third party administrator (TPA) certificate of authority. iCare Health has agreed to pay an administrative penalty of \$3,000.

Waiver

iCare Health acknowledges that the Texas Insurance Code and other applicable law provide certain rights. iCare Health waives all of these rights, and any other applicable procedural rights, in consideration of the entry of this consent order.

Findings of Fact

1. On October 16, 2019, TDI issued iCare Health a third party administrator (TPA) certificate of authority no. 2989232
2. Texas law states that TPA certificates of authority are effective until suspended, canceled, or revoked.

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3. TPAs must file annual reports by June 30th of each year covering the preceding calendar year. The report must include an audited financial statement performed by an independent certified public accountant.
4. TPAs must pay a non-refundable \$200 filing fee for each annual report.
5. A TPA is subject to discipline, including revocation of its certificate of authority, if it fails to timely file its annual report.
6. iCare Health failed to file its annual reports and pay the associated \$200 filing fees for calendar year 2024. Additionally, iCare Health failed to pay the associated \$200 filing fees for calendar years 2020, 2021, and 2023.
7. iCare Health has now filed its delinquent annual report and paid all outstanding associated filing fees.

Conclusions of Law

1. The commissioner of insurance has jurisdiction over this matter under TEX. INS. CODE §§ 82.051–82.055, 4151.051, 4151.056, 4151.205, 4151.206, 4151.212, 4151.301–4151.309; TEX. GOV'T CODE §§ 2001.003(1), 2001.051–2001.178; and, 28 TEX. ADMIN. CODE §§ 7.1601, 7.1603, and 7.1609.
2. The commissioner has authority to informally dispose of this matter as set forth under TEX. GOV'T CODE § 2001.056 and TEX. INS. CODE §§ 82.055 and 36.104.
3. iCare Health has knowingly and voluntarily waived all procedural rights to which it may have been entitled regarding the entry of this order, including, but not limited to, issuance and service of notice of intention to institute disciplinary action, notice of hearing, a public hearing, a proposal for decision, rehearing by the commissioner, and judicial review.
4. iCare Health failed to timely file annual TPA reports by June 30th on a form prescribed by the commissioner, in violation of TEX. INS. CODE §§ 4151.205 and 4151.301(14), and 28 TEX. ADMIN. CODE § 7.1609.
5. iCare Health failed to pay the annual \$200 TPA filing fee in violation of TEX. INS. CODE § 4151.206(a)(3) and 28 TEX. ADMIN. CODE § 7.1609(a).

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6. iCare Health has willfully violated an insurance law of this state, as contemplated by TEX. INS. CODE § 4151.301(1).
7. iCare Health has willfully violated a commissioner rule, as contemplated by TEX. INS. CODE § 4151.301(10).

Order

It is ordered that iCare Health Options, LLC pay an administrative penalty of \$3,000 within 30 days from the date of this order. The administrative penalty must be paid as instructed in the invoice, which the department will send after entry of this order.

Signed by:

Amanda Crawford

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Amanda Crawford
Commissioner of Insurance

Recommended and reviewed by:

Leah Gillum

Leah Gillum, Deputy Commissioner
Fraud and Enforcement Division

Stephanie Andrews

Stephanie Andrews, Staff Attorney
Enforcement

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Affidavit

STATE OF NEW YORK §
§
COUNTY OF SUFFOLK §

Before me, the undersigned authority, personally appeared Stuart Thompson,
who being by me duly sworn, deposed as follows:

"My name is Stuart Thompson. I am of sound mind, capable of making
this statement, and have personal knowledge of these facts which are true and correct.

I hold the office of Secretary and am the authorized representative
of iCare Health Options, LLC. I am duly authorized by said organization to execute this
statement.

iCare Health Options, LLC has knowingly and voluntarily entered into the foregoing
consent order and agrees with and consents to the issuance and service of the same by
the commissioner of insurance of the state of Texas."

Stuart Thompson

Affiant

SWORN TO AND SUBSCRIBED before me on July 20, 2026.

(NOTARY SEAL)

JACQUELINE P. STRAEHLE
Notary Public, State of New York
Registration #01ST6082954
Qualified In Nassau County
Commission Expires Nov 4, 2026

Jacqueline P. Straeble
Signature of Notary Public

Jacqueline P. Straeble
Printed Name of Notary Public