

No. **2026-10074**

**Official Order
of the
Texas Commissioner of Insurance**

Date: 08/13/2026

Subject Considered:

Sha-keena Lee Jones
North Lauderdale, FL

Default Order
TDI Enforcement File No. 37548

General remarks and official action taken:

The subject of this default order is whether a non-resident General Lines Property & Casualty license should be issued to Sha-keena Lee Jones (Respondent). Respondent did not respond to a Notice of Allegations mailed by the Texas Department of Insurance. This order denies Respondent's license application.

The following findings of fact and conclusions of law are adopted:

Findings of Fact

Failure to Respond to Notice of Allegations

1. On July 8, 2026, the department sent a Notice of Allegations, attached as Exhibit A, to Respondent.
2. The department sent the Notice of Allegations to Respondent's last known address provided in writing to the department, [REDACTED], North Lauderdale, Florida 33068. The department also sent the Notice of Allegations to Respondent's electronic mail address she last designated for receipt of official department communications.

3. The department gave Respondent notice and opportunity for a hearing, which Respondent waived by failing to send a written response to the Notice of Allegations within 20 days after the date it was mailed.
4. The department's factual allegations set out in the attached Notice of Allegations are incorporated in this order as findings of fact.

Conclusions of Law

1. The commissioner has jurisdiction under Texas law, including TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4001.102, 4001.105, 4005.101-4005.105, and 4051.051; and TEX. GOV'T CODE §§ 2001.003(1) and 2001.051-2001.178.
2. The commissioner has authority to dispose of this case informally under TEX. GOV'T CODE § 2001.056; TEX. INS. CODE § 82.055; and 28 TEX. ADMIN. CODE § 1.47.
3. The department provided proper notice to Respondent under TEX. GOV'T CODE §§ 2001.003(1), 2001.051, 2001.052, 2001.054, and 2001.056(4), and 28 TEX. ADMIN. CODE §§ 1.1302, 1.28, 1.47, and 19.906.
4. Based on Respondent's failure to send the department a written response to the Notice of Allegations, the department is entitled to disposition by default under 28 TEX. ADMIN. CODE § 1.47.
5. Respondent failed to show compliance with the law.
6. The department's factual and legal allegations set out in the attached Notice of Allegations are incorporated in this order and deemed admitted as true under 28 TEX. ADMIN. CODE § 1.47.

Order

It is ordered that Sha-keena Lee Jones' application is denied. A copy of this order will be provided to law enforcement or other appropriate administrative agencies for further investigation as may be warranted.

Signed by:

Amanda Crawford

FE10434BC41A470...

Amanda Crawford

Commissioner of Insurance

Prepared and reviewed by:

Sarah Bonee

Sarah Bonee, Staff Attorney
Enforcement

Affidavit

STATE OF TEXAS §

§

COUNTY OF TRAVIS §

Before me, the undersigned authority, personally appeared Daniel Mireles, who, being by me duly sworn, deposed as follows:

"My name is Daniel Mireles and I am employed by the Texas Department of Insurance. I am of sound mind, capable of making this affidavit, and have personal knowledge of these facts which are true and correct.

I have reviewed TDI's records concerning Sha-keena Lee Jones. I have confirmed that:

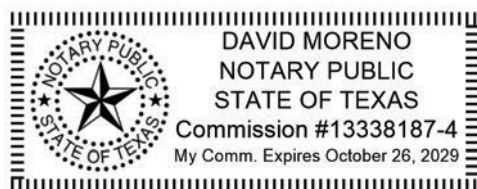
- a. The last mailing address provided to the department in writing by Sha-keena Lee Jones is [REDACTED], North Lauderdale, Florida 33068.
- b. The file maintained by Enforcement contains a Notice of Allegations dated July 8, 2026, which was sent to Sha-Keena Lee Jones.
- c. On July 8, 2026, the Notice of Allegations addressed to Sha-keena Lee Jones was mailed first-class and certified, return receipt requested, to her last known address.

A copy of the certified mail log maintained by Enforcement is attached as Exhibit B."

Signed by:
Daniel Mireles
AF30D4A9F53E406...
Affiant

SWORN TO AND SUBSCRIBED before me by means of an interactive two-way audio and video communication on 8/3/2026. This notarial act was an online notarization.

Notary Seal



Digital Certificate

Signed by:
David Moreno
455E4109E15D4CD...
Notary Public State of Texas

2026-10074



PO Box 12030 | Austin, TX 78711 | 800-578-4677 | tdi.texas.gov

EXHIBIT

A

July 8, 2026

Sha-Keena Lee Jones



North Lauderdale, Florida 33068

Via CM/RRR No.9214 8901 9403 8332 6313 70

Via Email:



TDI ENFORCEMENT CASE NO. 37548
NOTICE OF ALLEGATIONS AGAINST SHA-KEENA LEE JONES

The Texas Department of Insurance (TDI) seeks to deny your license application. This Notice states the allegations against you and the relief sought by TDI.

YOUR WRITTEN RESPONSE IS REQUIRED WITHIN 20 DAYS

YOU HAVE THE RIGHT TO A HEARING AND ARE INVITED TO SHOW COMPLIANCE WITH THE LAW. To request a hearing, you must send a written response to TDI within 20 days of the date this Notice was mailed.

If you fail to send a written response by the deadline, *you waive your right to a hearing*, and TDI may seek disposition by default under 28 TEX. ADMIN. CODE § 1.47, TEX. INS. CODE § 82.055, and TEX. GOV'T. CODE § 2001.056.

If you fail to send a written response by the deadline, without further notice to you, the commissioner of insurance may issue a default order that admits the factual matters asserted, deems all allegations as true, and orders the relief recommended in this Notice.

You must send your written response by mail, fax, or email to:

Sarah Bonee, Staff Attorney
Texas Department of Insurance
Enforcement, MC ENF
P.O. Box 12030
Austin, Texas 78711-2030
(512) 490-1020 (Fax)
Sarah.Bonee@tdi.texas.gov

Jurisdiction

The commissioner of insurance has jurisdiction over this matter under TEX. INS. CODE §§ 82.051–82.055, 4001.002, 4005.101, 4005.102, and 4051.051; and TEX. GOV'T CODE §§ 2001.003(1) and 2001.051–2001.178.

Factual Allegations

Licensing Application

1. On July 8, 2025, Sha-keena Lee Jones (Jones) applied for a non-resident General Lines Property & Casualty license.
2. On August 1, 2025, TDI proposed to deny her license application due to prior administrative actions she disclosed. On August 12, 2025, Jones requested a hearing regarding her proposed application denial.
3. Jones previously held a non-resident General Lines Property & Casualty license originally issued by TDI on June 22, 2017, until it expired on November 30, 2019, when Jones failed to renew it.

Administrative Actions

The Minnesota Order

1. On April 1, 2019, Jones became a licensed non-resident insurance producer in Minnesota.
2. On October 4, 2019, the Minnesota Department of Commerce issued a show cause order, with the following allegations:
 - a. On January 18, 2019, Jones solicited insurance business from a Minnesota consumer. Said solicitation occurred prior to Jones being a licensed insurance producer in Minnesota;
 - b. Jones misappropriated or converted money received in the course of doing insurance business from said consumer; and

- c. Jones failed to notify the consumer that their insurance was subject to cancellation, despite having knowledge of that fact for over a month.
3. On March 3, 2020, Jones' non-resident insurance producer license was revoked by the Minnesota Department of Commerce. Additionally, Jones was ordered to pay a fine in the amount of \$25,000.
4. As of July 8, 2026, no payments toward the \$25,000 fine have been made.

The Virginia Order

5. On December 12, 2017, Jones became a licensed non-residence insurance producer in Virginia.
6. On January 26, 2021, the Virginia Bureau of Insurance issued an order revoking Jones' non-resident insurance agent license. The order contained the following findings:
 - a. Jones violated the Code of Virginia by failing to comply with an investigation initiated by the Virginia State Corporation Commission; and
 - b. Jones violated the Code of Virginia by refusing to permit the Virginia State Corporation Commission, or any of its employees or agents, to examine insurance records related to an investigation.

The Florida Order

7. On January 5, 2022, the Florida Department of Financial Services, Division of Insurance Agent and Agency Services (Florida department), issued an order:
 - a. Finding Jones failed to timely inform the Florida department of her license revocation in Minnesota;
 - b. Revoking Jones' insurance agent license; and
 - c. Placing a two-year bar on her applying for another insurance license in Florida.
8. On July 22, 2025, Jones became licensed again in her home state of Florida.

Legal Allegations

1. Jones has committed an act for which a license may be denied, as contemplated by TEX. INS. CODE § 4005.101.
2. Jones engaged in fraudulent or dishonest acts or practices, as contemplated by TEX. INS. CODE § 4005.101(b)(5).

Relief Sought

TDI seeks the following relief:

1. denial of your license application; and
2. imposition of any other just and appropriate relief to which the department may be entitled to by law, including any combination of the above actions.

Respectfully,

A handwritten signature in cursive script that reads "Sarah Bonee". The signature is written in black ink and is positioned above a horizontal line.

Sarah Bonee

State Bar No. 24130300

Texas Department of Insurance

Enforcement, MC ENF

P.O. Box 12030

Austin, Texas 78711-2030

(512) 676-6334 (Direct)

(512) 490-1020 (Fax)

Sarah.Bonee@tdi.texas.gov

cc: Leah Gillum, Deputy Commissioner, Fraud and Enforcement Division, MC: ENF
Whitney Fraser, Litigation Director, Enforcement, MC: ENF
Administrative Review, MC: CO-AAL

CERTIFICATE OF SERVICE

I, Sarah Bonee, certify that a true and correct copy of this *Notice of Allegations Against Sha-keena Lee Jones* was sent by the following methods on this 8th day of July, 2026 to:

Sha-keena Lee Jones

[REDACTED]

North Lauderdale, Florida 33068

Via CM/RRR No.: 9214 8901 9403 8332 6313 70

Via Email: [REDACTED]



Sarah Bonee

2026-10074

EXHIBIT

B

Shipment Confirmation
Acceptance Notice

A. Mailer Action

Note to Mailer: The labels and volume associated to this form online, must match the labeled packages being presented to the USPS® employee with this form.

Shipment Date: 07/08/2026

Shipped From:

Name: MC ENF D MORENO

Address: 1601 CONGRESS AVENUE SUITE 6 900

City: AUSTIN

State: TX ZIP+4® 78701

Type of Mail	Volume
Priority Mail Express®	
Priority Mail®	
First-Class Package Service®	
Returns	
International*	
Other	1
Total	1

*Start time for products with service guarantees will begin when mail arrives at the local Post Office™ and items receive individual processing and acceptance scans.

B. USPS Action

Note to RSS Clerk:

1. Home screen > Mailing/Shipping > More
2. Select Shipment Confirm
3. Scan or enter the barcode/label number from PS Form 5630
4. Confirm the volume count message by selecting Yes or No
5. Select Pay and End Visit to complete transaction

USPS EMPLOYEE: Please scan upon pickup or receipt of mail.
Leave form with customer or in customer's mail receptacle.

USPS SCAN AT ACCEPTANCE



9275 0901 1935 6200 0072 2684 37

Bonee/37548



2026-10074



Postmaster, Rec
of receiving
mple

Addressee (Name, Street, City, State, & ZIP Code™)

SHAKENALEE JONES

NORTH LAUDERDALE, FLORIDA 33068

Postage 1.03

(Extra Service) Fee 5.30

Handling Charge

Actual Value if Registered

Insured Value

Due Sender if COD

ASR Fee

ASRD Fee

RD Fee

RR Fee 2.82

SC Fee

SCRD Fee

Handling Charge - if Registered and over \$50,000 in value

Adult Signature Required

Adult Signature Restricted Delivery

Restricted Delivery

Return Receipt

Signature Confirmation

Signature Confirmation Restricted Delivery

Special Handling