

No. 2025-9584

**Official Order
of the
Texas Commissioner of Insurance**

Date: 11/3/2025

Subject Considered:

TrueNorth Companies, L.C.
500 1ST ST SE
Cedar Rapids, IA 52401-2002

Consent Order
TDI Enforcement File No. 37497

General remarks and official action taken:

This is a consent order with TrueNorth Companies, L.C. (TrueNorth). TrueNorth failed to timely file surplus lines policies and related documents. TrueNorth has agreed to pay an administrative penalty of \$2,700 for these violations.

Waiver

TrueNorth acknowledges that the Texas Insurance Code and other applicable law provide certain rights. TrueNorth waives all of these rights, and any other applicable procedural rights, in consideration of the entry of this consent order.

Findings of Fact

1. TrueNorth, license number 1834484, holds a surplus lines license issued by the Texas Department of Insurance.
2. Pursuant to TEX. INS. CODE § 981.105(a), a surplus lines insurance agent must file with the Surplus Lines Stamping Office of Texas either:
 - a. a copy of the policy issued, or
 - b. if the policy has not yet been issued, a copy of the certificate, cover note, or other confirmation of insurance delivered to the insured.

2025-9584

Commissioner's Order
TrueNorth Companies, L.C.
Page 2 of 4

This information is due not later than the 60th day after the later of the effective date or the issue date of new or renewal surplus lines insurance.

3. In 2024, TrueNorth filed surplus lines policies and related documents late.

Conclusions of Law

1. The commissioner of insurance has jurisdiction over this matter pursuant to TEX. INS. CODE §§ 82.051-82.055, 84.021-84.044, and 981.105.
2. The commissioner of insurance has authority to informally dispose of this matter under TEX. GOV'T CODE § 2001.056, and TEX. INS. CODE §§ 36.104 and 82.055.
3. TrueNorth has knowingly and voluntarily waived all procedural rights to which it may have been entitled regarding the entry of this order, including, but not limited to, issuance and service of notice of intention to institute disciplinary action, notice of hearing, a public hearing, a proposal for decision, rehearing by the commissioner, and judicial review.
4. TrueNorth violated TEX. INS. CODE § 981.105(a) by failing to timely file new or renewal surplus lines policies and related documents.

Order

It is ordered that TrueNorth Companies, L.C. must pay an administrative penalty of \$2,700 within 30 days from the date of this order. The administrative penalty must be paid as instructed in the invoice, which the department will send after entry of this order.

Signed by:

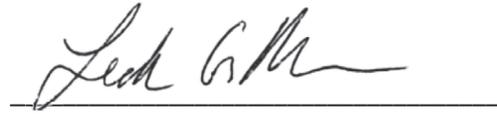
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Cassie Brown
Commissioner of Insurance

2025-9584

Commissioner's Order
TrueNorth Companies, L.C.
Page 3 of 4

Recommended and reviewed by:



Leah Gillum, Deputy Commissioner
Fraud and Enforcement Division



Nancy Williams, Attorney
Enforcement

Affidavit

THE STATE OF IOWA §

§

COUNTY OF LINN §

Before me, the undersigned authority, personally appeared the affiant, who being by me duly sworn, deposed as follows:

"My name is Robynn Westphal I am of sound mind, capable of making this statement, and have personal knowledge of these facts which are true and correct.

I hold the office of Chief Legal Officer and am the authorized representative of TrueNorth Companies, L.C. I am duly authorized by the organization to execute this statement.

TrueNorth Companies, L.C. has knowingly and voluntarily entered into the foregoing consent order and agrees with and consents to the issuance and service of the same by the commissioner of insurance of the state of Texas."

Robynn Westphal
Affiant

SWORN TO AND SUBSCRIBED before me on October 15, 2025.

(NOTARY SEAL)



Jennifer Schilling
Signature of Notary Public

Jennifer Schilling
Printed Name of Notary Public