

No. **2025-9524**

**Official Order  
of the  
Texas Commissioner of Insurance**

**Date: 09/22/2025**

**Subject Considered:**

Acrisure National Lender Services of Texas, LLC  
550 S. Watters Rd. Ste. 257  
Allen, Texas 75013-5230

Consent Order  
TDI Enforcement File No. 37115

**General remarks and official action taken:**

This is a consent order with Acrisure National Lender Services of Texas, LLC (Acrisure National Lender) for failing to submit its annual trust fund account audit report for fiscal year ending December 31, 2024, and failing to timely submit one of its Title Agent Certifications of Agent's Quarterly Tax Report. Acrisure National Lender has agreed to pay an administrative penalty of \$7,000.

**Waiver**

Acrisure National Lender acknowledges that the Texas Insurance Code and other applicable law provide certain rights. Acrisure National Lender waives all of these rights, and any other applicable procedural rights, in consideration of the entry of this consent order.

**Findings of Fact**

Background and Licensure

1. Acrisure National Lender, firm identification number 113629, holds a title agency license issued by the Texas Department of Insurance (TDI) on October 16, 2015.

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## Failure to Timely File Annual Trust Fund Account Audit Report

2. The Texas Insurance Code requires title agencies to file with TDI an annual trust fund account audit report prepared by a certified public accountant ("the report").
3. The report is due before the 91st day after the end of the title agency's fiscal year.
4. Acrisure National Lender's fiscal year ended on December 31, 2024.
5. Acrisure National Lender failed to timely file the report by March 31, 2025.
6. TDI received Acrisure National Lender's report on July 14, 2025, 105 days late.

## Failure to Timely File Quarterly Tax Report

7. The Texas Insurance Code requires title agencies to file with TDI a Certification of Agent's Quarterly Tax Report (Form T-S5).
8. Each Form T-S5 is due no later than 45 days from the end of each quarter.
9. Acrisure National Lender failed to timely submit Form T-S5 for the second quarter of 2024 by August 15, 2024.
10. Acrisure National Lender submitted the report on June 26, 2025, 316 days late.

### **Conclusions of Law**

1. The commissioner has jurisdiction over this matter under TEX. INS. CODE §§ 82.051–82.055, 84.021–84.044, 2551.001, 2551.003, 2651.151-2651.157, and 2651.301; and TEX. GOV'T CODE §§ 2001.051-2001.178.
2. The commissioner has the authority to informally dispose of this matter as set forth in TEX. GOV'T CODE § 2001.056, and TEX. INS. CODE §§ 36.104 and 82.055.
3. Acrisure National Lender has knowingly and voluntarily waived all procedural rights to which it may have been entitled regarding the entry of this order, including, but not limited to, issuance and service of notice of intention to institute disciplinary action, notice of hearing, a public hearing, a proposal for decision, rehearing by the commissioner, and judicial review.

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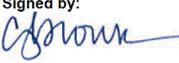
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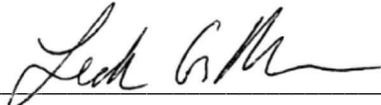
4. Acrisure National Lender violated TEX. INS. CODE § 2651.151 by failing to timely submit an annual trust fund account audit report.
5. Acrisure National Lender violated Rule S.5 of the Basic Manual, Section VI, by failing to timely file with TDI one quarterly tax report (Form T-S5).

## Order

It is ordered that Acrisure National Lender Services of Texas, LLC pay an administrative penalty of \$7,000 within 30 days from the date of this order. The administrative penalty must be paid as instructed in the invoice, which TDI will send after entry of this order.

Signed by:  
  
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Cassie Brown  
Commissioner of Insurance

Recommended and reviewed by:

  
Leah Gillum, Deputy Commissioner  
Fraud and Enforcement Division

  
Sarah White, Staff Attorney  
Enforcement

**Affidavit**

**STATE OF** Michigan §

§

**COUNTY OF** Kent §

Before me, the undersigned authority, personally appeared the affiant, who being by me duly sworn, deposed as follows:

"My name is Courtney Kolenda. I am of sound mind, capable of making this statement, and have personal knowledge of these facts which are true and correct.

I hold the office of Vice President of Licensing and am the authorized representative of Acrisure National Lender Services of Texas, LLC. I am duly authorized by said organization to execute this statement.

Acrisure National Lender Services of Texas, LLC has knowingly and voluntarily entered into the foregoing consent order and agrees with and consents to the issuance and service of the same by the commissioner of insurance of the state of Texas."

  
Affiant

SWORN TO AND SUBSCRIBED before me on September 9, 2025.

(NOTARY SEAL)



  
Signature of Notary Public

Heather Cole  
Printed Name of Notary Public