

No. 2025-9381

**Official Order
of the
Texas Commissioner of Insurance**

Date: 07/02/2025

Subject Considered:

Sergio Iglesias
El Paso, Texas

Default Order
TDI Enforcement File No. 34495

General remarks and official action taken:

The subject of this default order is whether a Life Agent license should be issued to Sergio Iglesias¹ (Iglesias). Respondent did not respond to a Notice of Allegations mailed by the Texas Department of Insurance. This order denies Respondent's license application.

The following findings of fact and conclusions of law are adopted:

Findings of Fact

Failure to Respond to Notice of Allegations

1. On February 13, 2025, the department sent a Notice of Allegations, attached as Exhibit A, to Respondent.
2. The department sent the Notice of Allegations to Respondent's last known address provided in writing to the department, [REDACTED], El Paso, Texas 79930-5026.

¹ Respondent's last name was misspelled in the Notice of Allegations as "Iglecias", it has been corrected here.

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3. Respondent received and waived an opportunity for a hearing because Respondent failed to send the department a written response to the Notice of Allegations within 20 days after the date the Notice of Allegations was mailed.
4. The department's factual allegations set out in the attached Notice of Allegations are incorporated in this order as findings of fact.

Conclusions of Law

1. The commissioner has jurisdiction under Texas law, including TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4001.102, 4001.105, 4005.101-4005.105, and 4101.051, 4054.301; TEX. OCC. CODE §§ 53.021-53.023; 28 TEX. ADMIN. CODE § 1.502; and TEX. GOV'T CODE §§ 2001.003(1) and 2001.051-2001.178.
2. The commissioner has authority to dispose of this case informally under TEX. GOV'T CODE § 2001.056; TEX. INS. CODE § 82.055; and 28 TEX. ADMIN. CODE § 1.47.
3. The department provided proper notice to Respondent under TEX. GOV'T CODE §§ 2001.003(1), 2001.051, 2001.052, 2001.054, and 2001.056(4), and 28 TEX. ADMIN. CODE §§ 1.28, 1.47, and 19.906.
4. Based on Respondent's failure to send the department a written response to the Notice of Allegations, the department is entitled to disposition by default under 28 TEX. ADMIN. CODE § 1.47.
5. Respondent failed to show compliance with the law.
6. The department's factual and legal allegations set out in the attached Notice of Allegations are incorporated in this order and deemed admitted as true under 28 TEX. ADMIN. CODE § 1.47.

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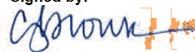
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Order

It is ordered that Sergio Iglesias' application is denied. A copy of this order will be provided to law enforcement or other appropriate administrative agencies for further investigation as may be warranted.

Signed by:

FC5D7EDDFFBB4F8

Cassie Brown
Commissioner of Insurance

Prepared and reviewed by:



Jacob Harry, Staff Attorney
Enforcement

Affidavit

STATE OF TEXAS §

§

COUNTY OF TRAVIS §

Before me, the undersigned authority, personally appeared David Moreno, who, being by me duly sworn, deposed as follows:

"My name is David Moreno and I am employed by the Texas Department of Insurance. I am of sound mind, capable of making this affidavit, and have personal knowledge of these facts which are true and correct.

I have reviewed TDI's records concerning Sergio Iglesias. I have confirmed that:

- a. The last mailing address provided to the department in writing by Sergio Iglesias is [REDACTED] El Paso, Texas 79930-5026.
- b. The file maintained by Enforcement contains a Notice of Allegations dated February 13, 2025, which was sent to Sergio Iglesias.
- c. On February 13, 2025, the Notice of Allegations addressed to Sergio Iglesias was mailed first-class and certified, return receipt requested, to his last known address.

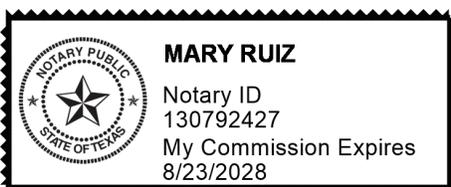
Copies of the first-class mail log and certified mail log maintained by Enforcement are attached as Exhibit B and Exhibit C, respectively."

Signed by:


 4D5A9142F1B343F...

SWORN TO AND SUBSCRIBED before me by means of an interactive two-way audio and video communication on 4/24/2025. This notarial act was an online notarization.

Notary Seal



Digital Certificate

Signed by:


 795DC4D59167489...
 Notary Public State of Texas

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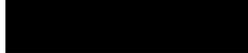
PO Box 12030 | Austin, TX 78711 | 800-578-4677 | tdi.texas.gov

EXHIBIT

A

February 13, 2025

Sergio Iglecias



El Paso, Texas 79930-5026

Via CM/RRR No. 9214 8901 9403 8300 9251 59

Via First Class

**TDI ENFORCEMENT CASE NO. 34495
NOTICE OF ALLEGATIONS AGAINST SERGIO IGLECIAS**

The Texas Department of Insurance (TDI) seeks to deny your license application. This Notice states the allegations against you and the relief sought by TDI.

YOUR WRITTEN RESPONSE IS REQUIRED WITHIN 20 DAYS

YOU HAVE THE RIGHT TO A HEARING AND ARE INVITED TO SHOW COMPLIANCE WITH THE LAW. To request a hearing, you must send a written response to TDI within 20 days of the date this Notice was mailed.

If you fail to send a written response by the deadline, *you waive your right to a hearing*, and TDI may seek disposition by default under 28 TEX. ADMIN. CODE § 1.47, TEX. INS. CODE § 82.055, and TEX. GOV'T. CODE § 2001.056.

If you fail to send a written response by the deadline, without further notice to you, the commissioner of insurance may issue a default order that admits the factual matters asserted, deems all allegations as true, and orders the relief recommended in this Notice.

You must send your written response by mail, fax, or email to:

Jacob Harry, Staff Attorney
Texas Department of Insurance
Enforcement, MC ENF
P.O. Box 12030
Austin, Texas 78711-2030
(512) 490-1020 (Fax)
Jacob.Harry@tdi.texas.gov

Jurisdiction

The commissioner of insurance has jurisdiction over this matter under TEX. INS. CODE §§ 82.051–82.055, 4001.002, 4005.101, and 4005.102, and 4054.301, TEX. OCC. CODE §§ 53.021–53.023, 28 TEX. ADMIN. CODE § 1.502, and TEX. GOV'T CODE §§ 2001.003(1) and 2001.051–2001.178.

Factual Allegations

License Application

1. On November 28, 2023, Sergio Iglecias (Iglecias), individual identification number 2848998, submitted an application to the department for a life agent license.
2. The department proposed to deny Iglecias' application on March 14, 2024, based on his criminal history. Igelcias appealed that decision and made a written request for hearing.

Criminal History

3. On July 12, 2006, Igelcias was Knowingly in Possession of Marijuana, > 50lbs but <= 2,000lbs. On November 9, 2006, Iglecias pleaded guilty to the felony offense of Possession of Marijuana in Cause No. 20060D0361 in the 384th Impact Court of El Paso County, Texas. He received eight years of deferred adjudication, a \$500 fine, and \$140 in restitution. He was discharged from his deferred adjudication on February 12, 2009.
4. Starting on December 31, 2017, and continuing through and including May 6, 2018, Igelcias was part of a Conspiracy to Possess with Intent to Distribute 500 Grams or More of Methamphetamine. On July 12, 2021, Iglecias pleaded guilty to the felony offense of Conspiracy to Possess with Intent to Distribute 500 Grams or More of Methamphetamine in Cause No. EP:20-CR-02305-DB (2) in the United States District Court, Western District of Texas, El Paso Division. He was sentenced to serve 70-months incarceration, complete a 500-hour comprehensive drug abuse treatment program, and have a three-year period of supervised release, upon his release from prison.
5. Starting on January 4, 2019, and continuing through and including on April 12, 2019, Iglecias was part of a Conspiracy to Possess with the Intent to Distribute 500

Grams or More of Cocaine. On July 12, 2021, Iglecias pleaded guilty to the felony offense of Conspiracy to Possess with Intent to Distribute 500 Grams or More of Cocaine in Cause No. EP:20-CR-02305-DB (2) in the United States District Court, Western District of Texas, El Paso Division. He was sentenced to serve 70-months incarceration to run concurrent with the above amphetamine charge; the 500-hour comprehensive drug abuse treatment program and the 3-year supervised release were derived from this charge.

Legal Allegations

1. Iglecias committed acts for which a license may be denied pursuant to TEX. INS. CODE § 4005.101, as contemplated by TEX. INS. CODE § 4005.102.
2. Iglecias willfully violated an insurance law of this state, in violation of TEX. INS. CODE § 4005.101(b)(1).
3. Iglecias has been convicted of a felony, in violation of TEX. INS. CODE § 4005.101(b)(8).
4. Iglecias committed an offense that directly relates to the duties and responsibilities of the licensed occupation, as contemplated by 28 TEX. ADMIN. CODE §§ 1.502(d)(1), 1.502(f)(7), 1.502(f)(8), and 1.502(f)(4)(T), and TEX. OCC. CODE §§ 53.021-53.023.
5. Iglecias committed an offense that the department considers to be of such a serious nature that it is of prime importance in determining fitness for licensure, as contemplated by 28 TEX. ADMIN. CODE. §§ 1.502(f)(7), 1.502(f)(8), and 1.502(f)(4)(T), and TEX. OCC. CODE §§ 53.021-53.023.
6. Department guidelines, 28 TEX. ADMIN. CODE § 1.502(c)-(e), emphasize that the department:
 - a. considers it very important that applicants be honest, trustworthy, and reliable;
 - b. may refuse to issue an original license if the department determines that the applicant has committed a felony, or misdemeanor that directly relates to the duties and responsibilities of the licensed occupation; and

- c. considers the felony offenses of Conspiracy to Possess with the Intent to Distribute 500 Grams or More of Methamphetamine and Conspiracy to Possess with the Intent to Distribute 500 Grams or More of Cocaine to be of such a serious nature that they are of prime importance when determining fitness for licensure. 28 TEX. ADMIN. CODE §§ 1.502(d)(1) and 1.502(f)(4)(T).

Relief Sought

TDI seeks the following relief:

- 1. denial of your license application; and
- 2. imposition of any other just and appropriate relief to which the department may be entitled to by law, including any combination of the above actions.

Respectfully,



Jacob Harry
State Bar No. 24137475
Texas Department of Insurance
Enforcement, MC ENF
P.O. Box 12030
Austin, Texas 78711-2030
(512) 676-6361 (Direct)
(512) 490-1020 (Fax)
Jacob.Harry@tdi.texas.gov

cc: Leah Gillum, Deputy Commissioner, Fraud and Enforcement Division, MC: ENF
Ginger Loeffler, Litigation Director, Enforcement, MC: ENF
Administrative Review, MC: CO-AAL

CERTIFICATE OF SERVICE

I, Jacob Harry, certify that a true and correct copy of this *Notice of Allegations Against Sergio Iglecias* was sent by the following methods on this 13th day of February 2025 to:

Sergio Iglecias
[REDACTED]
El Paso, Texas 79930-5026
Respondent Pro Se

*Via CM/RRR No:*9214 8901 9403 8300 9251 59
Via First Class Mail
Via Email:

[REDACTED]



Jacob Harry

2025-9381



Shipment Confirmation
Acceptance Notice

A. Mailer Action

Note to Mailer: The labels and volume associated to this form online, must match the labeled packages being presented to the USPS® employee with this form.

Shipment Date: 02/13/2025

Shipped From:

Name: MC ENF D MORENO

Address: 1601 CONGRESS AVENUE SUITE 6 900

City: AUSTIN

State: TX ZIP+4® 78701

Type of Mail	Volume
Priority Mail Express®	
Priority Mail®	
First-Class Package Service®	
Returns	
International*	
Other	1
Total	1

*Start time for products with service guarantees will begin when mail arrives at the local Post Office™ and items receive individual processing and acceptance scans.

B. USPS Action

Note to RSS Clerk:

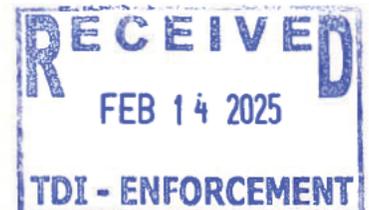
1. Home screen > Mailing/Shipping > More
2. Select Shipment Confirm
3. Scan or enter the barcode/label number from PS Form 5630
4. Confirm the volume count message by selecting Yes or No
5. Select Pay and End Visit to complete transaction

USPS EMPLOYEE: Please scan upon pickup or receipt of mail.
Leave form with customer or in customer's mail receptacle.

USPS SCAN AT ACCEPTANCE



9275 0901 1935 6200 0059 0534 52



Jacob/34495



Firm Mailing Book For Accountable Mail

2025-9381

Name and Address of Sender

MC ENF D MORENO
TEXAS DEPARTMENT OF INSURANCE
1601 CONGRESS AVENUE, SUITE 6.900
AUSTIN TX 78701

Check type of mail or service

- Adult Signature Required
- Adult Signature Restricted Delivery
- Certified Mail
- Certified Mail Restricted Delivery
- Collect on Delivery (COD)
- Insured Mail
- Priority Mail
- Priority Mail Express
- Registered Mail
- Return Receipt for Merchandise
- Signature Confirmation
- Signature Confirmation Restricted Delivery

USPS Tracking/Article Number

1. 9214 8901 9403 9300 9251 59

Jacob/34495

Addressee (Name, Street, City, State, & ZIP Code™)

SERGIO IGLECIAS
[REDACTED]
EL PASO, TEXAS 79930-5026

Affix Stamp Here
(for additional copies of this receipt).
Postmark with Date of Receipt.

Postage	(Extra Service) Fee	Handling Charge	Actual Value if Registered	Insured Value	Due Sender if COD	ASR Fee	ASRD Fee	RD Fee	RR Fee	SC Fee	SCRD Fee	SH Fee
0.97	4.85	Handling Charge - if Registered and over \$50,000 in value				Adult Signature Required	Adult Signature Restricted Delivery	Restricted Delivery	Return Receipt	Signature Confirmation	Signature Confirmation Restricted Delivery	Special Handling



Total Number of Pieces Listed by Sender: 1

Postmaster: [Signature] (Name of receiving employee)