

No. **2025-9358**

**Official Order  
of the  
Texas Commissioner of Insurance**

**Date: 06/18/2025**

**Subject Considered:**

GSA Insurance Agency Co  
888 Veterans Hwy Ste 540  
Hauppauge, New York 11788-2954

Default Order  
TDI Enforcement File No. 36004

**General remarks and official action taken:**

This is a default order taken against GSA Insurance Agency Co (Respondent) because it failed to comply with requirements to maintain its third party administrator (TPA) certificate of authority. Respondent did not respond to a Notice of Allegations mailed by the Texas Department of Insurance. This order revokes Respondent's certificate of authority.

The following findings of fact and conclusions of law are adopted:

**Findings of Fact**

**Failure to Respond to Notice of Allegations**

1. On December 12, 2024, the department sent a Notice of Allegations, attached as Exhibit A, to Respondent.
2. The department sent the Notice of Allegations to Respondent's last known address provided in writing to the department, 888 Veterans Hwy Ste 540 Hauppauge, New York 11788-2954.

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3. Respondent received and waived an opportunity for a hearing because Respondent failed to send the department a written response to the Notice of Allegations within 20 days after the date the Notice of Allegations was mailed.
4. The department's factual allegations set out in the attached Notice of Allegations are incorporated in this order as findings of fact.

### **Conclusions of Law**

1. The commissioner has jurisdiction under Texas law, including TEX. INS. CODE §§ 82.051–82.055, 4151.051, 4151.056, 4151.205, 4151.206, 4151.212, 4151.301–4151.309; TEX. GOV'T CODE §§ 2001.051–2001.178, 2001.003(1); and 28 TEX. ADMIN. CODE §§ 7.1601, 7.1603, and 7.1609.
2. The commissioner has authority to dispose of this case informally under TEX. GOV'T CODE § 2001.056; TEX. INS. CODE § 82.055; and 28 TEX. ADMIN. CODE § 1.47.
3. The department provided proper notice to Respondent under TEX. GOV'T CODE §§ 2001.003(1), 2001.051, 2001.052, 2001.054, and 2001.056(4), and 28 TEX. ADMIN. CODE §§ 1.28 and 1.47.
4. Based on Respondent's failure to send the department a written response to the Notice of Allegations, the department is entitled to disposition by default under 28 TEX. ADMIN. CODE § 1.47.
5. Respondent failed to show compliance with the law.
6. The department's factual and legal allegations set out in the attached Notice of Allegations are incorporated in this order and deemed admitted as true under 28 TEX. ADMIN. CODE § 1.47.

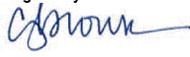
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## Order

It is ordered that the third party administrator certificate of authority held by GSA Insurance Agency Co is revoked.

It is also ordered that GSA Insurance Agency Co cease and desist engaging in the business of a third party administrator in Texas.

Signed by:  
  
FC5D7EDDFFB4F8...  
Cassie Brown  
Commissioner of Insurance

Prepared and reviewed by:



Victor Moya III, Staff Attorney  
Enforcement

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## Affidavit

**STATE OF TEXAS** §

§

**COUNTY OF TRAVIS** §

Before me, the undersigned authority, personally appeared Roxanne Rodriguez, who, being by me duly sworn, deposed as follows:

"My name is Roxanne Rodriguez and I am employed by the Texas Department of Insurance. I am of sound mind, capable of making this affidavit, and have personal knowledge of these facts which are true and correct.

I have reviewed TDI's records concerning GSA Insurance Agency Co. I have confirmed that:

- a. The last mailing address provided to the department in writing by GSA Insurance Agency Co is 888 Veterans Hwy Ste 540 Hauppauge, New York 11788-2954.
- b. The file maintained by Enforcement contains a Notice of Allegations dated December 12, 2024, which was sent to GSA Insurance Agency Co.
- c. On December 12, 2024, the Notice of Allegations addressed to GSA Insurance Agency Co was mailed first-class and certified, return receipt requested, to its last known address.

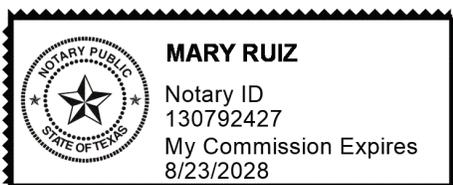
Copies of the first-class mail log and certified mail log maintained by Enforcement is attached as Exhibit B and Exhibit C, respectively."

Signed by:

*Roxanne Rodriguez* \_\_\_\_\_  
274FE34519F7408...  
ATTORNEY

SWORN TO AND SUBSCRIBED before me by means of an interactive two-way audio and video communication on 2/12/2025. This notarial act was an online notarization.

### Notary Seal



### Digital Certificate

Signed by:  
*Mary Ruiz* \_\_\_\_\_  
795DC4D59167489...  
Notary Public State of Texas

**2025-9358**



PO Box 12030 | Austin, TX 78711 | 800-578-4677 | tdi.texas.gov

December 12, 2024

GSA Insurance Agency Co  
888 Veterans Hwy Ste 540  
Hauppauge, NY 11788-2954

Via CM/RRR No. 9214 8901 9403 8391 3465 29  
Via Email: jcastrova@gsanational.com  
Via First Class Mail

**TDI ENFORCEMENT CASE NO. 36004  
NOTICE OF ALLEGATIONS AGAINST GSA INSURANCE AGENCY CO**

The Texas Department of Insurance (TDI) seeks to take disciplinary action against GSA Insurance Agency Co to revoke its certificate of authority to act as a third party administrator. This Notice states the allegations against GSA Insurance Agency Co and the relief sought by TDI.

**YOUR WRITTEN RESPONSE IS REQUIRED WITHIN 20 DAYS**

**YOU HAVE THE RIGHT TO A HEARING AND ARE INVITED TO SHOW COMPLIANCE WITH THE LAW.** To request a hearing, you must send a written response to TDI within 20 days of the date this Notice was mailed.

If you fail to send a written response by the deadline, *you waive your right to a hearing*, and TDI may seek disposition by default under 28 TEX. ADMIN. CODE § 1.47, TEX. INS. CODE § 82.055, and TEX. GOV'T. CODE § 2001.056.

If you fail to send a written response by the deadline, without further notice to you, the commissioner of insurance may issue a default order that admits the factual matters asserted, deems all allegations as true, and orders the relief recommended in this Notice.

You must send your written response by mail, fax, or email to:

Victor Moya III, Staff Attorney  
Texas Department of Insurance  
Enforcement, MC ENF  
P.O. Box 12030  
Austin, Texas 78711-2030  
(512) 490-1020 (Fax)  
Victor.Moya@tdi.texas.gov



## Jurisdiction

The commissioner of insurance has jurisdiction over this matter under TEX. INS. CODE §§ 82.051–82.055, 4151.051, 4151.056, 4151.205, 4151.206, 4151.212, 4151.301–4151.309; TEX. GOV'T CODE §§ 2001.051–2001.178; 28 TEX. ADMIN. CODE §§ 7.1601, 7.1603, and 7.1609; and TEX. GOV'T CODE § 2001.003(1).

## Factual Allegations

1. On February 17, 2006, TDI issued GSA Insurance Agency Co third party administrator (TPA) certificate of authority no. 2989001.
2. Texas law states that TPA certificates of authority are effective until suspended, canceled, or revoked.
3. TPAs must file annual reports by June 30th of each year covering the preceding calendar year. The report must include an audited financial statement performed by an independent certified public accountant.
4. TPAs must pay a non-refundable \$200 filing fee for each annual report.
5. A TPA is subject to discipline, including revocation of its certificate of authority, if it fails to timely file its annual report.
6. GSA Insurance Agency Co failed to file its annual reports and pay the associated \$200 filing fees for calendar years 2019–2023.
7. On January 8, 2004, GSA Insurance Agency Co filed an application for registration as a corporation with the Texas Secretary of State.
8. On June 24, 2022, the Texas Secretary of State forfeited the registration of GSA Insurance Agency Co.

## Legal Allegations

1. GSA Insurance Agency Co failed to timely file annual TPA reports by June 30th on a form prescribed by the commissioner, in violation of TEX. INS. CODE §§ 4151.205 and 4151.301(14), and 28 TEX. ADMIN. CODE § 7.1609.

2. GSA Insurance Agency Co failed to pay the annual \$200 TPA filing fee in violation of TEX. INS. CODE § 4151.206(a)(3) and 28 TEX. ADMIN. CODE § 7.1609(a).
3. GSA Insurance Agency Co failed to maintain at all times the qualifications for a certificate of authority, as required by TEX. INS. CODE § 4151.212 and 28 TEX. ADMIN. CODE § 7.1607(e).
4. GSA Insurance Agency Co has willfully violated an insurance law of this state, as contemplated by TEX. INS. CODE § 4151.301(1).
5. GSA Insurance Agency Co has willfully violated a commissioner rule, as contemplated by TEX. INS. CODE § 4151.301(10).

**Relief Sought**

TDI seeks the following relief:

1. revocation of your TPA certificate of authority;
2. an order mandating you cease and desist from engaging in the acts of a TPA in Texas; and
3. imposition of any other just and appropriate relief to which the department may be entitled to by law, including any combination of the above actions.

Respectfully,



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Victor Moya III  
State Bar No. 24104330  
Texas Department of Insurance  
Enforcement, MC ENF

# 2025-9358

Notice of Allegations  
GSA Insurance Agency Co  
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P.O. Box 12030  
Austin, Texas 78711-2030  
(512) 676-6332 (Direct)  
(512) 490-1020 (Fax)  
Victor.Moya@tdi.texas.gov

cc: Leah Gillum, Deputy Commissioner, Fraud and Enforcement Division, MC: ENF  
Ginger Loeffler, Litigation Director, Enforcement, MC: ENF

**CERTIFICATE OF SERVICE**

I, Victor Moya III, certify that a true and correct copy of this *Notice of Allegations Against GSA Insurance Agency Co* was sent by the following methods on this 12th day of December, 2024 to:

GSA Insurance Agency Co  
888 Veterans Hwy Ste 540  
Hauppauge, NY 11788-2954

*Via CM/RRR No.:* 9214 8901 9403 8391 3465 29  
*Via First Class Mail*  
*Via Email:* jcastrova@gsanational.com



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Victor Moya III

**Name and Address of Sender**  
 Texas Dept of Insurance  
 Mail Code ENF  
 1601 Congress Avenue, Suite 6.900  
 Austin TX 78701  
 Mary Ruiz, December 12, 2024

**Check type of mail or service**

<input type="checkbox"/> Adult Signature Required	<input type="checkbox"/> Priority Mail Express
<input type="checkbox"/> Adult Signature Restricted Delivery	<input type="checkbox"/> Registered Mail
<input type="checkbox"/> Certified Mail	<input type="checkbox"/> Return Receipt for Merchandise
<input type="checkbox"/> Certified Mail Restricted Delivery	<input type="checkbox"/> Signature Confirmation
<input type="checkbox"/> Collect on Delivery (COD)	<input type="checkbox"/> Signature Confirmation Restricted Delivery
<input type="checkbox"/> Insured Mail	
<input type="checkbox"/> Priority Mail	
<input checked="" type="checkbox"/> First-Class Mail	

**Address (Name, Street, City, State, & Zip Code)**  
 GSA Insurance Agency Co  
 888 Veterans Hwy Ste 5A0  
 Hauppauge, NY 11788-2954

**Postage** 0.69

**Extra (Extra Service) Fee**

**Handling Charge** lue

**Actual Value if Registered**

**Insured Value**

**Due Sender if COD**

**ASR Fee**

**ASRD Fee**

**RO Fee**

**RR Fee**

**SC Fee**

**SCRD Fee**

**SH Fee**

Firm Mailing Book For Accountable Mail

**RECEIVED**  
 DEC 13 2024  
 TDI - ENFORCEMENT

CAPITOL STATION  
 DEC 2024  
 AUSTIN, TX

CAPITOL STATION  
 DEC 2024  
 AUSTIN, TX



quodient  
 CORRECTION  
 IM1  
 \$002.00  
 12/12/2024 ZIP 78701  
 043M32206395  
 US POSTAGE

**EXHIBIT**  
 Exhibit B

2025-9358

Total Number of Pieces Sent by Sender

Total Number of Pieces Received at Post Office

Postmaster Bar (Name and Address)

Completed in Ink

Privacy Note: For more information on USPS privacy policies, visit usps.com/privacy-policy.

Handling Charge-if Registered

Adult Signature Required

Adult Signature Restricted Delivery

Restricted Delivery

Return Receipt

Signature Confirmation

Signature Confirmation Restricted Delivery

Special Handling

PS Form 3877, June 2015



# Shipment Confirmation Acceptance Notice

## A. Mailer Action

**Note to Mailer:** The labels and volume associated to this form online, **must** match the labeled packages being presented to the USPS® employee with this form.

Shipment Date: 12/12/2024  
Shipped From:  
Name: ENF M RUIZ  
Address: 1601 CONGRESS AVENUE  
City: AUSTIN  
State: TX ZIP+4® 78701

Type of Mail	Volume
Priority Mail Express®	
Priority Mail®	
First-Class Package Service®	
Returns	
International*	
Other	1
Total	1

\*Start time for products with service guarantees will begin when mail arrives at the local Post Office™ and items receive individual processing and acceptance scans.

## B. USPS Action

Note to RSS Clerk:

- Home screen > Mailing/Shipping > More
- Select Shipment Confirm
- Scan or enter the barcode/label number from PS Form 5630
- Confirm the volume count message by selecting Yes or No
- Select Pay and End Visit to complete transaction

USPS EMPLOYEE: Please scan upon pickup or receipt of mail.  
Leave form with customer or in customer's mail receptacle.

USPS SCAN AT ACCEPTANCE



9275 0901 1935 6200 0057 6439 52

**EXHIBIT**

Exhibit C

MOYA/36004





Firm Mailing Book For Accountable Mail

Name and Address of Sender  
ENF M RUIZ  
1601 CONGRESS AVENUE  
STE 6.900  
AUSTIN TX 78701

- Check type of mail or service
- Adult Signature Required
  - Adult Signature Restricted Delivery
  - Certified Mail
  - Certified Mail Restricted Delivery
  - Collect on Delivery (COD)
  - Insured Mail
  - Priority Mail
  - Priority Mail Express
  - Registered Mail
  - Return Receipt for Merchandise
  - Signature Confirmation
  - Signature Confirmation Restricted Delivery

Affix Stamp Here  
(for additional copies of this receipt).  
Postmark with Date of Receipt.

USPS Tracking/Article Number

1. 9214 8901 9403 8391 3465 29

MOYA/36004

Addresssee (Name, Street, City, State, & ZIP Code™)  
GSA INSURANCE AGENCY CO  
888 VETERANS HWY STE 540  
HAUPPAUGE, NY 11788-2954

Postage	(Extra Service) Fee	Handling Charge	Actual Value if Registered	Insured Value	Due Sender if COD	ASR Fee	ASRD Fee	RD Fee	RR Fee	SC Fee	SCRD Fee	SH Fee
0.69	4.85								2.62			

RECEIVED  
DEC 13 2024  
TDI - ENFORCEMENT

CAPITOL STATION  
DEC 2024  
AUSTIN, TX 78711

CAPITOL STATION  
DEC 2024  
AUSTIN, TX 78711

2025-9358

Total Number of Pieces Listed by Sender: 1

Total Number of Pieces Received at Post Office: 1

Postmaster (Per Name of receiving employee)

PS Form 3877, January 2017 (Page 1 of 1)

Complete in Ink

Privacy Notice: For more information on USPS privacy policies, visit [usps.com/privacypolicy](https://usps.com/privacypolicy).

PSN 7530-02-000-9098 JobId: 5515560