

No. 2025-9329

**Official Order
of the
Texas Commissioner of Insurance**

Date: 6/9/2025

Subject Considered:

Kaylynn Roshon Preston
Cypress, Texas

Default Order
SOAH Docket No. 454-25-02912
TDI Enforcement File No. 33653

General remarks and official action taken:

This is a default order taken against Kaylynn Roshon Preston (Respondent) because she engaged in dishonest or fraudulent acts or practices, failed to timely notify the Texas Department of Insurance (TDI) that her Washington nonresident insurance license was revoked, and has not been actively engaged in soliciting or writing insurance for the public generally. Respondent did not appear at the hearing on the merits. This order revokes Respondent's license.

The following findings of fact and conclusions of law are adopted.

Findings of Fact

Failure to Appear at Hearing on the Merits

1. On February 7, 2025, TDI filed with the State Office of Administrative Hearings (SOAH) an Amended Notice of Hearing, together with an Original Petition filed October 10, 2024, and an Order Setting Hearing for March 12, 2025, attached as Exhibit A. At the hearing on the merits, SOAH took judicial notice of Exhibit A, and also admitted Exhibits 1 and 2 into the record in SOAH Docket No. 454-25-02912.
2. The department's factual allegations set out in the attached Amended Notice of Hearing and Original Petition are incorporated in this order as findings of fact.

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Kaylynn Roshon Preston

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3. The department sent the Amended Notice of Hearing, Original Petition, and Order Setting Hearing for March 12, 2025, together to Respondent's last known address provided in writing to the department, [REDACTED] Cypress, TX 77429-1659. Those documents were also sent by electronic mail.
4. After receiving proper notice of the date, time and location of the hearing on the merits, Respondent failed to appear for the hearing on March 12, 2025, and the State Office of Administrative Hearings (SOAH) has remanded this matter to the commissioner for informal disposal by default, as shown in the record in SOAH Docket No. 454-25-02912.

Conclusions of Law

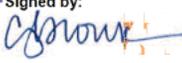
1. The Commissioner of Insurance has jurisdiction under Texas law, including TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4005.101, 4005.102, 4051.051 and 4054.051, and TEX. GOV'T CODE §§ 2001.051-2001.178.
2. Based on Respondent's failure to appear in person or by legal representative at the hearing, the commissioner has authority to informally dispose of this case by default under TEX. GOV'T CODE §§ 2001.056(4) and 2001.058(d-1), and TEX. INS. CODE § 82.055.
3. The department provided proper notice of the hearing under TEX. GOV'T CODE §§ 2001.051, 2001.052, and 2001.054; TEX. INS. CODE § 4001.252(a)(1); and, 28 TEX. ADMIN. CODE §§ 1.28 and 19.906.
4. The department's factual and legal allegations set out in the attached Amended Notice of Hearing and Original Petition are incorporated in this order and were deemed admitted as true by SOAH under 1 TEX. ADMIN. CODE § 155.501(d)(1).

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Order

It is ordered that any licenses held by Kaylynn Roshon Preston are revoked. A copy of this order will be provided to law enforcement or other appropriate administrative agencies for further investigation as may be warranted.

Signed by:

FC5D7EDDFFBB4F8

Cassie Brown
Commissioner of Insurance

Prepared and reviewed by:


Casey Dick, Staff Attorney
Enforcement

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Commissioner's Order
Kaylynn Roshon Preston
SOAH Docket No. 454-25-02912
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Affidavit

STATE OF TEXAS §

§

COUNTY OF TRAVIS §

Before me, the undersigned authority, personally appeared David Moreno, who, being by me duly sworn, deposed as follows:

"My name is David Moreno and I am employed by the Texas Department of Insurance. I am of sound mind, capable of making this affidavit, and have personal knowledge of these facts which are true and correct.

I have reviewed TDI's records concerning Kaylynn Roshon Preston. I have confirmed that:

- a. The last mailing address provided to the department in writing by Kaylynn Roshon Preston is [REDACTED], Cypress, TX 77429-1659.
- b. The file maintained by Enforcement contains an Amended Notice of Hearing dated February 7, 2025, and an Original Petition dated October 10, 2024, which were filed together on February 7, 2025, with the State Office of Administrative Hearings.
- c. On February 7, 2025, the Amended Notice of Hearing, Original Petition, and Order Setting Hearing for March 12, 2025, were addressed to Kaylynn Roshon Preston and mailed first-class and certified, return receipt requested, to her last known address.

Copies of the first-class mail log and certified mail log maintained by Enforcement are attached as Exhibit B and Exhibit C, respectively."

Signed by:

FA06640AF0644BF...
Attiant

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SWORN TO AND SUBSCRIBED before me by means of an interactive two-way audio and video communication on 5/19/2025. This notarial act was an online notarization.

Notary Seal



Digital Certificate

Signed by:
Mary Ruiz
795DC4D59167489...

Notary Public State of Texas

FILED
454-25-02912 **2025-9329**
2/7/2025 12:15 PM
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Jessica Rodriguez, CLERK

ACCEPTED
454-25-02912
2/7/2025 12:21:50 pm
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Jessica Rodriguez, CLERK

SOAH DOCKET NO. 454-25-02912
TDI ENFORCEMENT FILE NO. 33653

TEXAS DEPARTMENT OF INSURANCE,

Petitioner

v.

KAYLYNN ROSHON PRESTON,

Respondent

BEFORE THE STATE OFFICE

OF

ADMINISTRATIVE HEARINGS

AMENDED NOTICE OF HEARING

The Texas Department of Insurance (TDI) seeks to take disciplinary action against you. This Amended Notice of Hearing and the Original Petition, which is attached and incorporated for all purposes, states the allegations against you and the relief sought by TDI. TDI has not made any changes to the allegations, and this Amended Notice of Hearing is made to conform with the attached scheduling order, titled "Order Setting Hearing for March 12, 2025," issued by the State Office of Administrative Hearings (SOAH).

A public hearing will be held before an Administrative Law Judge on **Wednesday, March 12, 2025, at 9:00 a.m.** The hearing will take place via videoconference using a videoconference platform controlled by SOAH, unless otherwise ordered to proceed in another manner by the Administrative Law Judge. The attached SOAH scheduling order includes the hyperlink and telephone contact information to attend the videoconference hearing.

The hearing shall be conducted under TEX. GOV'T CODE, ch. 2001 and 1 TEX. ADMIN. CODE, ch. 155. Unless otherwise directed by the Administrative Law Judge, the hearing shall continue from day to day in the offices of the State Office of Administrative Hearings until concluded. You have the right to appear at this hearing and to be represented by an attorney.

Parties that are not represented by an attorney may obtain information regarding contested case hearings on the public website of the State Office of Administrative Hearings at www.soah.texas.gov, or in printed format upon request to SOAH.

EXHIBIT

A

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Amended Notice of Hearing
Kaylynn Roshon Preston
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YOU MUST FILE A WRITTEN RESPONSE TO THE NOTICE OF HEARING WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS WITHIN 20 DAYS OF THE DATE THE NOTICE OF HEARING WAS MAILED. FAILURE TO FILE A WRITTEN RESPONSE BY THIS DEADLINE SHALL ENTITLE TDI TO SEEK DISPOSITION BY DEFAULT UNDER 1 TEX. ADMIN. CODE § 155.501 AND 28 TEX. ADMIN. CODE §§ 1.88 AND 1.89.

IF YOU FAIL TO FILE A WRITTEN RESPONSE, THE SCHEDULED HEARING CAN BE CANCELED AND WITHOUT FURTHER NOTICE TO YOU THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING REVOCATION OF YOUR LICENSE, IS GRANTED BY DEFAULT.

IF YOU FILE A WRITTEN RESPONSE BUT THEN FAIL TO APPEAR ON THE DAY AND TIME SET FOR HEARING, WITHOUT FURTHER NOTICE TO YOU, THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING REVOCATION OF YOUR LICENSE, IS GRANTED BY DEFAULT.

In accord with 28 TEX. ADMIN. CODE § 1.90(e) and 1 TEX. ADMIN. CODE §§ 155.101 and 155.103, you should send copies of your written response to:

- (1) *(by mail, fax, or electronically)*
Docketing Division
State Office of Administrative Hearings
300 West 15th Street, Room 504
P.O. Box 13025
Austin, Texas 78711-3025
(512) 322-2061 (Fax);
www.soah.texas.gov

- (2) *(by mail, fax, or email)*
Chief Clerk
Texas Department of Insurance
P.O. Box 12030, MC GC-CCO
Austin, Texas 78711-2030
(512) 490-1064 (Fax)

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chiefclerk@tdi.texas.gov; and

- (3) *(by mail, fax, or email)*
Casey Dick, Staff Attorney
Texas Department of Insurance
Enforcement Division, MC ENF
P.O. Box 12030
Austin, Texas 78711-2030
(512) 490-1020 (Fax)
Casey.Dick@tdi.texas.gov

Receiving Documents Electronically and Filing Documents with SOAH

The State Office of Administrative Hearings (SOAH) offers you the ability to electronically receive orders and other documents issued by SOAH by email instead of by mail. If you want to receive SOAH-issued documents by email, follow the instructions on SOAH's website: www.soah.texas.gov.

A request to receive SOAH-issued documents by email does not change the procedures you must follow to file documents or exhibits with SOAH. Instructions on how to file documents and exhibits are on SOAH's website. SOAH's website also includes guidance for representing yourself.

Important Security Notice (for In-Person Hearings ONLY)

ALL VISITORS TO THE WILLIAM P. CLEMENTS BUILDING WITHOUT AN AGENCY OR DPS ISSUED ID CARD MUST PROVIDE THE BUILDING SECURITY OFFICER WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS DOCKET NUMBER AND RECEIVE A VISITOR'S PASS IN ORDER TO BE ALLOWED ACCESS TO THE HEARING ROOM. INDIVIDUALS SHOULD ALLOW ADDITIONAL TIME TO GO THROUGH THE SECURITY PROCESS.

If you have any questions, please contact me at the address or telephone number shown below.

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Amended Notice of Hearing
Kaylynn Roshon Preston
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Respectfully Submitted,

Casey Dick

Casey Dick
State Bar No. 24132039
Texas Department of Insurance
Enforcement, MC ENF
P.O. Box 12030
Austin, Texas 78711-2030
(512) 676-6328 (Direct)
(512) 490-1020 (Fax)
Casey.Dick@tdi.texas.gov

ATTORNEY FOR THE PETITIONER
TEXAS DEPARTMENT OF INSURANCE

Enclosures: Original Petition and SOAH Scheduling Order titled "Order Setting Hearing for March 12, 2025"

cc: Leah Gillum, Deputy Commissioner, Fraud and Enforcement Division, MC ENF
Rachel Cloyd, Litigation Director, Enforcement, MC ENF
Administrative Review, MC CO-AAL

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Amended Notice of Hearing
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CERTIFICATE OF SERVICE

I, Casey Dick, certify that a true and correct copy of the *Amended Notice of Hearing, the Original Petition, and the SOAH Scheduling Order titled "Order Setting Hearing for March 12, 2025"* were sent by the following methods shown, on this 7th day of February, 2025 to:

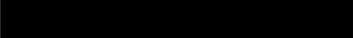
Kaylynn Roshon Preston



Cypress, TX 77429-1659

Via CM/RRR: 9214 8901 9403 8300 1392 80

Via First Class Mail

Via Email: 

Respondent Pro Se

Casey Dick

Casey Dick

2025-9329

ACCEPTED
454-25-02912
10/10/2024 3:27:04 pm
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Julian Jaramillo, CLERK

SOAH Docket No. 454-25-02912

ACCEPTED
454-25-02912
10/10/2024 3:27:04 pm
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Julian Jaramillo, CLERK

SOAH DOCKET NO. 454-_____
TDI ENFORCEMENT FILE NO. 33653

TEXAS DEPARTMENT OF INSURANCE,

BEFORE THE STATE OFFICE

Petitioner

v.

OF

KAYLYNN ROSHON PRESTON,

ADMINISTRATIVE HEARINGS

Respondent

ORIGINAL PETITION

The Texas Department of Insurance seeks to take disciplinary action against Kaylynn Roshon Preston. In support of this petition, the department makes the following allegations upon information and belief:

Jurisdiction

The Commissioner of Insurance has jurisdiction over this matter under TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4005.101, 4005.102, 4051.051 and 4054.051, and TEX. GOV'T CODE §§ 2001.051-2001.178.

Factual Allegations

Licensure

1. Kaylynn Roshon Preston (Preston), individual identification no. 2086170, holds a general agent license with a life, accident, health, and HMO qualification issued by the Texas Department of Insurance (TDI) on October 9, 2019. Preston also holds a property and casualty qualification issued on February 24, 2023.
2. Preston previously held a county mutual agent license which expired on March 31, 2023, for failure to renew, and two temporary licenses which were cancelled on December 29, 2019.

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Original Petition
Kaylynn Roshon Preston
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Fraudulent or Dishonest Acts or Practices

3. On November 21, 2023, in order No. 23-0230, the State of Washington Office of the Insurance Commissioner (OIC) revoked Preston's nonresident insurance producer license effective December 6, 2023.
4. In this order, the OIC found that Preston:
 - a. made changes to a consumer's insurance policy despite the consumer showing signs of confusion and a lack of engagement in the conversation;
 - b. used the "Special Enrollment Period" for disasters to modify a consumer's policy when, according to "Humana's Natural Disaster Guidance document, there was no disaster declared in the beneficiary's state and county at the time of enrollment;" and,
 - c. acknowledged, during an interview with an OIC investigator, that she proceeded with the policy sales process despite the consumer's apparent confusion and memory loss.

Failure to Report Washington Order

5. Preston is required to notify TDI on a monthly basis of the OIC's order but failed to timely notify TDI of the administrative action.
6. Preston waited more than eight months after the OIC's order was entered, notifying TDI of its existence on or about July 29, 2024.

Not Actively Engaged in the Business of Insurance

7. On January 8, 2024, Preston's appointments to act as an agent for State Farm and its affiliates were canceled.
8. Preston has not obtained any new insurance appointments since then and TDI records show Preston has no active appointments with any insurer in Texas.
9. For nine months, Preston has not been actively engaged in soliciting or writing insurance for the public generally.

Legal Allegations

1. Preston has committed acts for which a license holder may be disciplined under TEX. INS. CODE §§ 4005.101-4005.102 because she:
 - a. engaged in fraudulent or dishonest acts or practices, in violation of TEX. INS. CODE § 4005.101(b)(5); and
 - b. is not actively engaged in soliciting or writing insurance for the public generally as required by TEX. INS. CODE § 4001.104(a), and in violation of TEX. INS. CODE § 4005.101(b)(10).
2. Preston failed to notify TDI on a monthly basis of an administrative action taken against her by the State of Washington Office of the Insurance Commissioner, an insurance regulator of another state, in violation of TEX. INS. CODE § 4001.252(a)(3).

Relief Sought

If one or more of the above allegations is found to be true, TDI asks the Administrative Law Judge to enter a Proposal for Decision recommending that the Commissioner of Insurance issue an order:

1. revoking Kaylynn Roshon Preston's license; and,
2. imposing any other just and appropriate relief to which the department may be entitled to by law, including any combination of the above actions.

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Original Petition
Kaylynn Roshon Preston
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Respectfully Submitted,

Casey Dick

Casey Dick

State Bar No. 24132039

Texas Department of Insurance
Enforcement, MC ENF

P.O. Box 12030

Austin, Texas 78711-2030

(512) 676-6328 (Direct)

(512) 490-1020 (Fax)

Casey.Dick@tdi.texas.gov

ATTORNEY FOR THE PETITIONER
TEXAS DEPARTMENT OF INSURANCE

2025-9329

Automated Certificate of eService

This automated certificate of service was created by the eFiling system. The filer served this document via email generated by the eFiling system on the date and to the persons listed below. The rules governing certificates of service have not changed. Filers must still provide a certificate of service that complies with all applicable rules.

Mary Ruiz on behalf of Casey Dick
Bar No. 24132039
Enforcementgeneral@tdi.texas.gov
Envelope ID: 93034942
Filing Code Description: Request to Docket
Filing Description: Request to Docket ECase 33653
Status as of 10/10/2024 3:36 PM CST

Associated Case Party: Chief Clerk

Name	BarNumber	Email	TimestampSubmitted	Status
Chief Clerk		ChiefClerk@tdi.texas.gov	10/10/2024 3:06:02 PM	SENT

Associated Case Party: TDI

Name	BarNumber	Email	TimestampSubmitted	Status
Casey Dick		casey.dick@tdi.texas.gov	10/10/2024 3:06:02 PM	SENT
Texas Department of Insurance		Enforcementgeneral@tdi.texas.gov	10/10/2024 3:06:02 PM	SENT
Rachel Cloyd		Rachel.Cloyd@tdi.texas.gov	10/10/2024 3:06:02 PM	SENT

Associated Case Party: Kaylynn Roshon Preston

Name	BarNumber	Email	TimestampSubmitted	Status
Kaylynn Roshon Preston		[REDACTED]	10/10/2024 3:06:02 PM	SENT

**BEFORE THE
STATE OFFICE OF ADMINISTRATIVE
HEARINGS**

**TEXAS DEPARTMENT OF INSURANCE,
PETITIONER
V.
KAYLYNN ROSHON PRESTON,
RESPONDENT**

ORDER SETTING HEARING FOR MARCH 12, 2025

1. **Hearing.** A hearing in this matter will be held at **9:00 AM (CT) on March 12, 2025**, remotely via Zoom videoconference. 1 Tex. Admin. Code § 155.405(c). The Administrative Law Judge previously granted Petitioner's request that a court reporter make a transcript of the hearing. Thus, the court report's transcript will be the office record of the proceedings. The parties are encouraged to visit SOAH's website at www.soah.texas.gov for information about hearings, including a link to SOAH's procedural rules, which govern this case. Attend the hearing in one of these ways:

To join by computer or smart device, go to
<https://soah-texas.zoomgov.com> and enter:

Meeting ID: 160 272 6346

Video Passcode: TDC292

To join by telephone (audio only), call
+1 669 254 5252, and enter:

Meeting ID: 160 272 6346

Telephone Passcode: 230063

2. **Notice.** Staff for the Texas Department of Insurance must issue a notice of hearing. Tex. Gov't Code §§ 2001.051–.052.
3. **Three Business Days Before the Hearing.** The following must be done at least three business days before the hearing. Failure to comply with these requirements may result in the exclusion of evidence.
 - a. **Exhibits:**
 - Make an exhibit list;
 - Number each exhibit sequentially; and
 - Paginate or bates stamp multipage documents.
 - b. **Witness List:**
 - Identify each witness you will call to testify;
 - Mention what each witness will testify about; and
 - Estimate how long each witness will testify.
 - c. **Witnesses:**
 - Give each witness the information to access the hearing;

- Give each witness the documents needed to participate in the hearing;
- Have each witness's contact information available so additional documents can be provided to each witness during the hearing if needed.

d. **Upload Your Exhibit List, Exhibits, and Witness List.**

- Upload your exhibit list, exhibits, and witness list using Kiteworks by going to <https://soah.kiteworks.com/form/upload#/>
- Exhibits must be labeled by party, exhibit number, and description.
- You can submit ten files or folders per upload. Contents of folders must be clearly identified.
- Separate CONFIDENTIAL exhibits from non-confidential exhibits. Upload confidential exhibits with separate uploads in Kiteworks. Select the appropriate security classification in the "Designate Classification" field in Kiteworks. Confidential files and folders must be clearly labeled "CONFIDENTIAL."
- Further information may be found [here](#).

e. **Share Your Exhibit List, Exhibits, and Witness List.**

- Send your exhibit list, exhibits, and witness list to the other parties.
- Uploading documents through Kiteworks sends them to the judge but not to the other parties.
- Talk to the other party to confirm they received your documents. Be prepared to show that you gave them the documents. *See* 1 Tex. Admin. Code § 155.429(b)(4)(B).

4. **One Business Day After the Hearing, File Admitted Exhibits.** The first business day after the hearing, the parties must eFile only the exhibits that were admitted as evidence or accompanied by an offer of proof. 1 Tex. Admin. Code § 155.101(b)(1)(G)(iii). The admitted exhibits and offer of proof will constitute the official evidentiary record of the proceeding. *See* 1

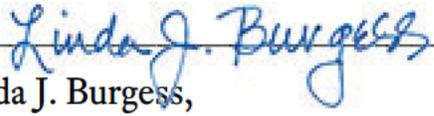
Tex. Admin. Code § 155.101(b)(1)(A). For more information, see the SOAH [General Order](#).

5. **eFile.** Except as otherwise permitted by the SOAH Rules of Procedure, attorneys, state agencies, and other governmental entities are required to file pleadings electronically through eFileTexas.gov and an electronic filing service provider certified by the Texas Office of Court Administration. *See* 1 Tex. Admin. Code § 155.101.
6. **Representing Yourself.**
 - a. **A Guide.** Some parties choose to represent themselves in the contested-case process. Self-represented litigants must follow SOAH’s procedures, but SOAH has published material that will help parties understand how to do that. Here is the Guide for Self Represented Litigants: <https://www.soah.texas.gov/representing-yourself-general-hearings-cases-state-office-administrative-hearings>.
 - b. **Filings.** If you are not represented by an attorney and you do not wish to file documents using eFileTexas, you may file documents in one of these ways: by email to GeneralDocketFax@soah.labusa.com; by mail addressed to SOAH, P.O. Box 13025, Austin, Texas 78711-3025; or by hand delivery to the appropriate SOAH office. All filings must contain the SOAH docket number and the names of the parties. For documents filed by mail, fax, or hand-delivery, the time of filing shall be determined by the SOAH file stamp.
 - c. **Electronic Service of SOAH orders.** You can receive documents from SOAH by email. To elect to receive service of SOAH-issued documents by email, go to the E-Services tab on SOAH’s website (www.soah.texas.gov), click on “Request Email Service” and follow the instructions. NOTE: Your request to receive SOAH-issued documents by email does not change the procedures you must follow in order to file documents with SOAH.
 - d. **Filing Admitted Exhibits.** Under certain circumstances, SOAH may file admitted exhibits on behalf of self-represented litigants.

7. **Questions about Zoom, Kiteworks, or Filings.** Call SOAH's Chief Clerk's Office at (512) 475-4993.

Signed February 4, 2025.

ALJ Signature:



Linda J. Burgess,

Presiding Administrative Law Judge

2025-9329

Automated Certificate of eService

This automated certificate of service was created by the eFiling system. The filer served this document via email generated by the eFiling system on the date and to the persons listed below. The rules governing certificates of service have not changed. Filers must still provide a certificate of service that complies with all applicable rules.

Mary Ruiz on behalf of Casey Dick
Bar No. 24132039
Enforcementgeneral@tdi.texas.gov
Envelope ID: 97117374
Filing Code Description: Notice of Hearing
Filing Description: Preston ANOH
Status as of 2/7/2025 12:22 PM CST

Associated Case Party: TDI

Name	BarNumber	Email	TimestampSubmitted	Status
Rachel Cloyd		Rachel.Cloyd@tdi.texas.gov	2/7/2025 12:15:49 PM	SENT
Texas Department of Insurance		Enforcementgeneral@tdi.texas.gov	2/7/2025 12:15:49 PM	SENT
Casey Dick		casey.dick@tdi.texas.gov	2/7/2025 12:15:49 PM	SENT
Leah Gillum		Leah.Gillum@tdi.texas.gov	2/7/2025 12:15:49 PM	SENT
Jodie Delgado		jodie.delgado@tdi.texas.gov	2/7/2025 12:15:49 PM	SENT

Associated Case Party: Chief Clerk

Name	BarNumber	Email	TimestampSubmitted	Status
Chief Clerk		ChiefClerk@tdi.texas.gov	2/7/2025 12:15:49 PM	SENT

Associated Case Party: Kaylynn Roshon Preston

Name	BarNumber	Email	TimestampSubmitted	Status
Kaylynn Roshon Preston		[REDACTED]	2/7/2025 12:15:49 PM	SENT

Shipment Confirmation Acceptance Notice



A. Mailer Action

Note to Mailer: The labels and volume associated to this form online, **must** match the labeled packages being presented to the USPS® employee with this form.

Shipment Date: 02/07/2025

Shipped From:

Name: MC ENF D MORENO

Address: 1601 CONGRESS AVENUE SUITE 6 900

City: AUSTIN

State: TX ZIP+4® 78701

Type of Mail	Volume
Priority Mail Express®	
Priority Mail®	
First-Class Package Service®	
Returns	
International*	
Other	1
Total	1

*Start time for products with service guarantees will begin when mail arrives at the local Post Office™ and items receive individual processing and acceptance scans.

B. USPS Action

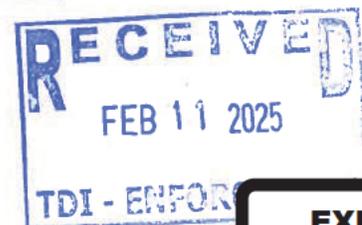
- Note to RSS Clerk:
1. Home screen > Mailing/Shipping > More
 2. Select Shipment Confirm
 3. Scan or enter the barcode/label number from PS Form 5630
 4. Confirm the volume count message by selecting Yes or No
 5. Select Pay and End Visit to complete transaction

USPS EMPLOYEE: Please scan upon pickup or receipt of mail.
Leave form with customer or in customer's mail receptacle.

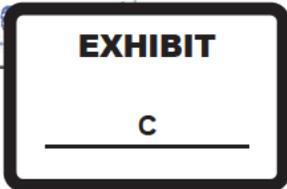
USPS SCAN AT ACCEPTANCE



9275 0901 1935 6200 0058 9247 60



Casey/33653





Firm Mailing Book For Accountable Mail

2025-9329

Name and Address of Sender

MC ENF D MORENO
TEXAS DEPARTMENT OF INSURANCE
1601 CONGRESS AVENUE, SUITE 6.900
AUSTIN TX 78701

Affix Stamp Here
(for additional copies of this receipt).
Postmark with Date of Receipt.

Check type of mail or service

- Adult Signature Required
- Adult Signature Restricted Delivery
- Certified Mail
- Certified Mail Restricted Delivery
- Collect on Delivery (COD)
- Insured Mail
- Priority Mail
- Priority Mail Express
- Registered Mail
- Return Receipt for Merchandise
- Signature Confirmation
- Signature Confirmation Restricted Delivery

USPS Tracking/Article Number

1. 9214 8901 9403 8300 1392 80

Casey/33653

Addressee (Name, Street, City, State, & ZIP Code™)

KAYLYNN ROSHON PRESTON
[REDACTED]
CYPRESS, TX 77429-1659

Postage	(Extra Service) Fee	Handling Charge	Actual Value if Registered	Insured Value	Due Sender if COD	ASR Fee	ASRD Fee	RD Fee	RR Fee	SC Fee	SCRD Fee	SH Fee
2.31	4.85	Handling Charge - If Registered and over \$50,000 in value				Adult Signature Required	Adult Signature Restricted Delivery	Restricted Delivery	Return Receipt	Signature Confirmation	Signature Confirmation Restricted Delivery	Special Handling



Postmaster, Per (Name of receiving employee)

Ukanda

Total Number of Pieces Listed by Sender: 1

Total Number of Pieces Received at Post Office

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PSN 7530-02-000-9098

Complete in Ink

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