

No. 2025-9241

**Official Order
of the
Texas Commissioner of Insurance**

Date: 04/08/2025

Subject Considered:

Daja Webb
Eules, Texas

Default Order
TDI Enforcement File No. 32731

General Remarks and Official Action Taken:

This is a default order taken against Daja Webb (Respondent) because Respondent engaged in fraudulent or dishonest acts or practices and was convicted of and imprisoned for a felony that directly relates to the duties and responsibilities of her licensed occupation. Respondent did not respond to a Notice of Allegations mailed by the Texas Department of Insurance. This order revokes Respondent's license.

The following findings of fact and conclusions of law are adopted.

Findings of Fact

Failure to Respond to Notice of Allegations

1. On February 12, 2025, the department sent a Notice of Allegations, attached as Exhibit A, to Respondent.
2. The department sent the Notice of Allegations to Respondent's last known address provided in writing to the department, [REDACTED] Eules, TX 76040, and to the mailing address where she is incarcerated in federal prison.
3. Respondent received and waived an opportunity for a hearing because Respondent failed to send the department a written response to the Notice of Allegations within 20 days after the date the Notice of Allegations was mailed.

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Commissioner's Order

Daja Webb

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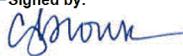
4. The department's factual allegations set out in the attached Notice of Allegations are incorporated in this order as findings of fact.

Conclusions of Law

1. The commissioner has jurisdiction under Texas law, including TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4005.101, 4005.102, 4101.051, and 4101.201; TEX. OCC. CODE §§ 53.021-53.023; 28 TEX. ADMIN. CODE § 1.502; and TEX. GOV'T CODE §§ 2001.003(1) and 2001.051-2001.178
2. The commissioner has authority to dispose of this case informally under TEX. GOV'T CODE § 2001.056; TEX. INS. CODE § 82.055; and 28 TEX. ADMIN. CODE § 1.47.
3. The department provided proper notice to Respondent under TEX. GOV'T CODE §§ 2001.003(1), 2001.051, 2001.052, 2001.054, and 2001.056(4), and 28 TEX. ADMIN. CODE §§ 1.28, 1.47, and 19.906.
4. Based on Respondent's failure to send the department a written response to the Notice of Allegations, the department is entitled to disposition by default under 28 TEX. ADMIN. CODE § 1.47.
5. Respondent failed to show compliance with the law.
6. The department's factual and legal allegations set out in the attached Notice of Allegations are incorporated in this order and deemed admitted as true under 28 TEX. ADMIN. CODE § 1.47.

Order

It is ordered that any licenses held by Daja Webb are revoked. A copy of this order will be provided to law enforcement or other appropriate administrative agencies for further investigation as may be warranted.

Signed by:

FC5D7EDDFB4F8..

Cassie Brown
Commissioner of Insurance

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Commissioner's Order

Daja Webb

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Prepared and reviewed by:

Casey Dick

Casey Dick, Staff Attorney
Enforcement

Affidavit

STATE OF TEXAS §

§

COUNTY OF TRAVIS §

Before me, the undersigned authority, personally appeared David Moreno, who, being by me duly sworn, deposed as follows:

"My name is David Moreno and I am employed by the Texas Department of Insurance. I am of sound mind, capable of making this affidavit, and have personal knowledge of these facts which are true and correct.

I have reviewed TDI's records concerning Daja Webb. I have confirmed that:

- a. The last mailing address provided to the department in writing by Daja Webb is [REDACTED], Euless, TX 76040.
- b. The file maintained by Enforcement contains a Notice of Allegations dated February 12, 2025, which was sent to Daja Webb.
- c. On February 12, 2025, the Notice of Allegations addressed to Daja Webb was mailed first-class and certified, return receipt requested, to her last known address and one additional address: "Daja Webb [REDACTED], Federal Prison Camp, P.O. Box 2149, Bryan, TX 77805."

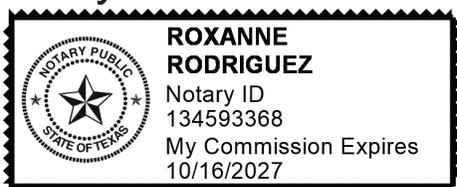
Copies of the first-class mail log and certified mail log maintained by Enforcement are attached as Exhibit B and Exhibit C, respectively."

Signed by:

 C70C872657394CA...
 Affidavit

SWORN TO AND SUBSCRIBED before me by means of an interactive two-way audio and video communication on 3/18/2025. This notarial act was an online notarization.

Notary Seal



Digital Certificate

DocuSigned by:

 C3FD016A04434A6...
 Notary Public State of Texas

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PO Box 12030 | Austin, TX 78711 | 800-578-4677 | tdi.texas.gov

February 12, 2025

Daja Webb

Eules, TX 76040

9214 8901 9403 8300 7179 07

Daja Webb 21965-511

Bryan, TX 77805

9214 8901 9403 8300 7184 30

**TDI ENFORCEMENT CASE NO. 32731
NOTICE OF ALLEGATIONS AGAINST DAJA WEBB**

The Texas Department of Insurance (TDI) seeks to take disciplinary action against you. This Notice states the allegations against you and the relief sought by TDI.

YOUR WRITTEN RESPONSE IS REQUIRED WITHIN 20 DAYS

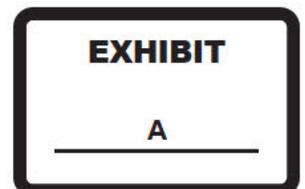
YOU HAVE THE RIGHT TO A HEARING AND ARE INVITED TO SHOW COMPLIANCE WITH THE LAW. To request a hearing, you must send a written response to TDI within 20 days of the date this Notice was mailed.

If you fail to send a written response by the deadline, *you waive your right to a hearing*, and TDI may seek disposition by default under 28 TEX. ADMIN. CODE § 1.47, TEX. INS. CODE § 82.055, and TEX. GOV'T. CODE § 2001.056.

If you fail to send a written response by the deadline, without further notice to you, the commissioner of insurance may issue a default order that admits the factual matters asserted, deems all allegations as true, and orders the relief recommended in this Notice.

You must send your written response by mail, fax, or email to:

Casey Dick, Staff Attorney
Texas Department of Insurance
Enforcement, MC ENF



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Notice of Allegations

Daja Webb

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P.O. Box 12030
Austin, Texas 78711-2030
(512) 490-1020 (Fax)
casey.dick@tdi.texas.gov

Jurisdiction

The commissioner of insurance has jurisdiction over this matter under TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4005.101, 4005.102, 4101.051, and 4101.201; TEX. OCC. CODE §§ 53.021-53.023; 28 TEX. ADMIN. CODE § 1.502; and TEX. GOV'T CODE §§ 2001.003(1) and 2001.051-2001.178.

Factual Allegations

Licensure and Background

1. Daja Webb (Webb), individual identification number 2627652, holds an adjuster license with a property and casualty qualification issued by TDI on October 19, 2022.
2. Webb was employed by Allstate Fire and Casualty Insurance Company (Allstate) as a claims adjuster and worked remotely. As part of her employment, Allstate provided Webb with unique login, password, and virtual private network (VPN) credentials to access Allstate's servers, including its claims and payment systems.
3. Allstate terminated Webb's employment and notified TDI of that termination because of suspicious payments Webb made in July 2023 using her unique credentials.

Criminal Conviction and Imprisonment

4. On July 18, 2024, in case number 4:24-CR-00179 in the United States District Court Northern District of Texas, Fort Worth Division, Webb was charged by Information for conspiracy to commit wire fraud.
5. Specifically, according to the Information, Webb allowed co-conspirators to utilize her insurance company owned laptop, along with her unique login, password, and VPN credentials to issue approximately 73 unauthorized

payments totaling \$1,063,850 to over 40 different debit cards, which Webb's co-conspirators manually entered into the insurance company's systems.

6. On July 24, 2024, Webb pleaded guilty to one count of felony conspiracy to commit wire fraud in case number 4:24-CR-00179 in the United States District Court Northern District of Texas, Fort Worth Division.
7. As part of her guilty plea, Webb stipulated and agreed to the following facts in a Factual Resume:
 - a. Webb agreed and conspired with persons known and unknown to her to commit wire fraud;
 - b. It was part of the conspiracy and scheme to defraud that Webb let her co-conspirators use her insurance company laptop and login credentials in return for compensation;
 - c. Webb's co-conspirators misrepresented themselves as acting on behalf of the insurance company and authorized and issued payments usually ranging from \$7,000 - \$20,000 for insurance claims, and directed those payments to accounts and debit cards that they controlled;
 - d. Webb knew that her laptop would be used to deceive and cheat the insurance company based on materially false and fraudulent representations and pretenses;
 - e. Webb knowingly and willfully passed her laptop to the co-conspirators;
 - f. Webb knew that her co-conspirators would use the laptop and login credentials to use interstate wires to log into insurance company's servers for the purpose of carrying out the conspiracy and scheme to defraud; and,
 - g. In furtherance of the conspiracy, on or about July 28, 2023, Webb provided her insurance company laptop to the co-conspirators, who took the laptop to other co-conspirators in order to conduct the fraud scheme described above.
8. On December 19, 2024, Webb was adjudged guilty and convicted of one count of felony conspiracy to commit wire fraud in case number 4:24-CR-00179 and was sentenced to 30 months of imprisonment in the Federal Bureau of Prisons and was ordered to self-surrender on or before January 21, 2025. The district court also sentenced her to three-years of supervision upon release. In addition, Webb was ordered to pay restitution jointly and severally with three other co-

defendants, for \$1,018,450, payable to the U.S. District Clerk with disbursements to be made to Allstate Insurance Claims Recovery.

9. Webb reported to the Federal Bureau of Prisons on or about January 21, 2025, and is currently incarcerated in the Bryan Federal Prison Camp in Bryan, Texas. Webb is not scheduled to be released from prison until March 7, 2027.

Legal Allegations

1. Webb has committed acts for which a license holder may be disciplined under TEX. INS. CODE §§ 4005.101 and 4005.102, because Webb:
 - a. engaged in fraudulent or dishonest practices, in violation of Tex. Ins. Code § 4005.101(b)(5); and,
 - b. has been convicted of a felony, in violation of TEX. INS. CODE § 4005.101(b)(8).
2. Webb committed an offense that directly relates to the duties and responsibilities of the licensed occupation, as contemplated in 28 TEX. ADMIN. CODE §§ 1.502(c)-(d) and TEX. OCC. CODE § 53.021(a)(1).
3. Webb committed an offense TDI considers to be of such serious nature that it is of prime importance in determining fitness for licensure or authorization, as contemplated in 28 TEX. ADMIN. CODE §§ 1.502(f), specifically:
 - a. an offense for which fraud, dishonesty, or deceit is an essential element, as contemplated by 28 TEX. ADMIN. CODE § 1.502(f)(1);
 - b. a felony involving moral turpitude or breach of fiduciary duty, as contemplated by 28 TEX. ADMIN. CODE § 1.502(f)(3); and,
 - c. conspiring to commit a fraud offense, as contemplated by 28 TEX. ADMIN. CODE § 1.502(f)(7).
4. TDI guidelines and 28 TEX. ADMIN. CODE § 1.502(c)-(e), emphasize that TDI:
 - a. considers it very important that license holders be honest, trustworthy, and reliable;
 - b. may revoke a licensee's license if TDI determines that the license holder has engaged in fraudulent or dishonest activity that directly relates to the duties and responsibilities of the licensed occupation;

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Notice of Allegations

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- c. considers any offense for which fraud, dishonesty, or deceit is an essential element to be of such a serious nature that it is of prime importance when determining fitness for licensure;
 - d. considers any felony involving moral turpitude or breach of fiduciary duty to be of such a serious nature that it is of prime importance when determining fitness for licensure; and,
 - e. considers any conspiratory offense to commit fraud to be of such a serious nature that it is of prime importance when determining fitness for licensure.
5. TDI must revoke Webb's license because she has been convicted of an offense that directly relates to the duties and responsibilities of the licensed occupation, and she has been imprisoned following that felony conviction, as contemplated by TEX. OCC. CODE § 53.021(a)(1) and (b).
 6. Webb has been convicted of a felony involving dishonesty or breach of trust, as specified in 18 U.S.C. § 1033, and requiring written consent from the commissioner of insurance to engage or participate in the business of insurance.

Relief Sought

TDI seeks the following relief:

1. revocation of your license; and,
2. imposition of any other just and appropriate relief to which the department may be entitled to by law.

Respectfully,

Casey Dick

Casey Dick

State Bar No. 24132039

Texas Department of Insurance

Enforcement, MC ENF

P.O. Box 12030

Austin, Texas 78711-2030

(512) 676-6328 (Direct)

(512) 490-1020 (Fax)

Casey.Dick@tdi.texas.gov

cc: Leah Gillum, Deputy Commissioner, Fraud and Enforcement Division, MC: ENF
Rachel Cloyd, Litigation Director, Enforcement, MC: ENF
Administrative Review, MC: CO-AAL

CERTIFICATE OF SERVICE

I, Casey Dick, certify that a true and correct copy of this *Notice of Allegations Against Daja Webb* was sent by the following methods on this 12th day of February, 2025, to:

Daja Webb

[Redacted]

Eules, TX 76040

Via CM/RRR No. 9214 8901 9403 8300 7179 07

Via First Class Mail

Via Email: [Redacted]

And: [Redacted]

Daja Webb 21965-511

[Redacted]

Bryan, TX 77805

Via CM/RRR No. 9214 8901 9403 8300 7184 30

Via First Class Mail

Casey Dick

Casey Dick

2025-9241

Firm Mailing Book For Accountable Mail

Name and Address of Sender
 Texas Dept of Insurance
 Mail Code ENF
 1601 Congress Avenue, Suite 6.900
 Austin TX 78701
 Mary Ruiz, February 12, 2025

- Check type of mail or service
- Adult Signature Required
 - Certified Mail
 - Certified Mail Restricted Delivery
 - Collect on Delivery (COD)
 - Insured Mail
 - Priority Mail
 - First-Class Mail
 - Priority Mail Express
 - Registered Mail
 - Return Receipt for Merchandise
 - Signature Confirmation
 - Signature Confirmation Restricted Delivery

Affix Stamp Here
 (If issued as an international certificate of mailing or for additional copies of this receipt), Postmark with Date of Receipt

USPS Tracking/Article Number	Address (Name, Street, City, State, & Zip Code)	Postage	(Extra Service) Fee	Handling Charge	Actual Value if Registered	Insured Value	Due Sender if COD	ASR Fee	ASRD Fee	RO Fee	RR Fee	SC Fee	SCRD Fee	SH Fee
DICK/32731	Daja Webb Eules, TX 76040	.69												
	Daja Webb 21965-511 Bryan, TX 77805	.69		00 in value										

quodient
 CORRECTION
 IMI
\$004.00⁰
 02/12/2025 ZIP 78701
 043M32206395



Handling Charge/Ret	Adult Signature	Adult Signature Res	Restricted Del	Return Receipt	Signature Confir	Signature Confirmation	Special H
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EXHIBIT
 B

Postmaster, for Number of Pieces Received at Post Office

Privacy Note: For more information on USPS privacy policies, visit usps.com/privacy policy.

2015

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Shipment Confirmation Acceptance Notice

A. Mailer Action

Note to Mailer: The labels and volume associated to this form online, must match the labeled packages being presented to the USPS® employee with this form.

Shipment Date: 02/12/2025

Shipped From:

Name: ENF M RUIZ

Address: 1601 CONGRESS AVENUE

City: AUSTIN

State: TX ZIP+4® 78701

Type of Mail	Volume
Priority Mail Express®	
Priority Mail®	
First-Class Package Service®	
Returns	
International*	
Other	2
Total	2

*Start time for products with service guarantees will begin when mail arrives at the local Post Office™ and items receive individual processing and acceptance scans.

B. USPS Action

Note to RSS Clerk:

1. Home screen > Mailing/Shipping > More
2. Select Shipment Confirm
3. Scan or enter the barcode/label number from PS Form 5630
4. Confirm the volume count message by selecting Yes or No
5. Select Pay and End Visit to complete transaction

USPS EMPLOYEE: Please scan upon pickup or receipt of mail.
Leave form with customer or in customer's mail receptacle.

USPS SCAN AT ACCEPTANCE



9275 0901 1935 6200 0059 0236 77



dick/32731





Firm Mailing Book For Accountable Mail

2025-9241

Name and Address of Sender
 ENF M RUIZ
 1601 CONGRESS AVENUE
 STE 6.900
 AUSTIN TX 78701

Check type of mail or service
 Adult Signature Required
 Adult Signature Restricted Delivery
 Certified Mail
 Certified Mail Restricted Delivery
 Collect on Delivery (COD)
 Insured Mail
 Priority Mail

Priority Mail Express
 Registered Mail
 Return Receipt for Merchandise
 Signature Confirmation
 Signature Confirmation Restricted Delivery

Affix Stamp Here
 (for additional copies of this receipt).
 Postmark with Date of Receipt.

USPS Tracking/Article Number	Postage	(Extra Service) Fee	Handling Charge - If Registered and over \$50,000 in value	Actual Value if Registered	Insured Value	Due Sender if COD	ASR Fee	ASRD Fee	RD Fee	RR Fee	SC Fee	SCRD Fee	SH Fee
1. 9214 8901 9403 8300 7179 07 dick/32731	0.69	4.85								2.62			
2. 9214 8901 9403 8300 7184 30	0.69	4.85								2.62			
			Handling Charge - If Registered and over \$50,000 in value				Adult Signature Required	Adult Signature Restricted Delivery	Restricted Delivery	Return Receipt	Signature Confirmation	Signature Confirmation Restricted Delivery	Special Handling



Total Number of Pieces Listed by Sender: 2

Total Number of Pieces Received at FBO Office: 2

Postmaster, For Waiver of Receiving Employee: *[Signature]*

Complete in Ink