

No. **2025-9203**

**Official Order
of the
Texas Commissioner of Insurance**

Date: 03/12/2025

Subject Considered:

Compusys/ERISA Group, Inc.
13706 N Highway 183 Ste. 308
Austin, TX 78750-1840

Default Order
TDI Enforcement File No. 35817

General Remarks and Official Action Taken:

This is a default order taken against Compusys/ERISA Group, Inc. (Respondent) because it failed to comply with requirements to maintain its third-party administrator (TPA) certificate of authority. Respondent did not respond to a Notice of Allegations mailed by the Texas Department of Insurance. This order revokes Respondent's certificate of authority.

The following findings of fact and conclusions of law are adopted.

Findings of Fact

Failure to Respond to Notice of Allegations

1. On January 29, 2025, the department sent a Notice of Allegations, attached as Exhibit A, to Respondent.
2. The department sent the Notice of Allegations to Respondent's last known address provided in writing to the department, 13706 N Highway 183 Ste. 308, Austin, TX 78750-1840.

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3. Respondent received and waived an opportunity for a hearing because Respondent failed to send the department a written response to the Notice of Allegations within 20 days after the date the Notice of Allegations was mailed.
4. The department's factual allegations set out in the attached Notice of Allegations are incorporated in this order as findings of fact.

Conclusions of Law

1. The commissioner has jurisdiction under Texas law, including TEX. INS. CODE §§ 82.051–82.055, 4151.051, 4151.056, 4151.205, 4151.206, 4151.212, 4151.301–4151.309; TEX. GOV'T CODE §§ 2001.051–2001.178, 2001.003(1); and 28 TEX. ADMIN. CODE §§ 7.1601, 7.1603, and 7.1609.
2. The commissioner has authority to dispose of this case informally under TEX. GOV'T CODE § 2001.056; TEX. INS. CODE § 82.055; and 28 TEX. ADMIN. CODE § 1.47.
3. The department provided proper notice to Respondent under TEX. GOV'T CODE §§ 2001.003(1), 2001.051, 2001.052, 2001.054, and 2001.056(4), and 28 TEX. ADMIN. CODE §§ 1.28 and 1.47.
4. Based on Respondent's failure to send the department a written response to the Notice of Allegations, the department is entitled to disposition by default under 28 TEX. ADMIN. CODE § 1.47.
5. Respondent failed to show compliance with the law.
6. The department's factual and legal allegations set out in the attached Notice of Allegations are incorporated in this order and deemed admitted as true under 28 TEX. ADMIN. CODE § 1.47.

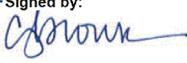
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Order

It is ordered that the third-party administrator certificate of authority held by Compusys/ERISA Group, Inc. is revoked.

It is also ordered that Compusys/ERISA Group, Inc. cease and desist engaging in the business of a third-party administrator in Texas.

Signed by: 
FC5D7EDDFFBB4F8... _____
Cassie Brown
Commissioner of Insurance

Prepared and reviewed by:



Casey Dick, Staff Attorney
Enforcement

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Affidavit

STATE OF TEXAS §

§

COUNTY OF TRAVIS §

Before me, the undersigned authority, personally appeared Roxanne Rodriguez, who, being by me duly sworn, deposed as follows:

"My name is Roxanne Rodriguez, and I am employed by the Texas Department of Insurance. I am of sound mind, capable of making this affidavit, and have personal knowledge of these facts which are true and correct.

I have reviewed TDI's records concerning Compusys/ERISA Group, Inc. I have confirmed that:

- a. The last mailing address provided to the department in writing by Compusys/ERISA Group, Inc. is 13706 N Highway 183 Ste. 308, Austin, TX 78750-1840.
- b. The file maintained by Enforcement contains a Notice of Allegations dated January 29, 2025, which was sent to Compusys/ERISA Group, Inc.
- c. On January 29, 2025, the Notice of Allegations addressed to Compusys/ERISA Group, Inc. was mailed first-class and certified, return receipt requested, to its last known address.

Copies of the first-class mail log and certified mail log maintained by Enforcement are attached as Exhibit B and Exhibit C, respectively."

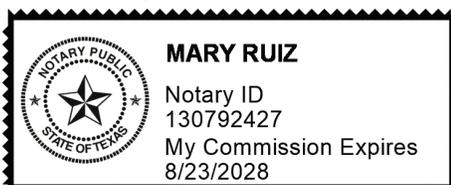
Signed by:

Roxanne Rodriguez _____

CF59130C0FDA437...
Affiant

SWORN TO AND SUBSCRIBED before me by means of an interactive two-way audio and video communication on 2/25/2025. This notarial act was an online notarization.

Notary Seal



Digital Certificate

Signed by:
Mary Ruiz

795DC4D59167489...
Notary Public State of Texas

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PO Box 12030 | Austin, TX 78711 | 800-578-4677 | tdi.texas.gov

January 29, 2025

Compusys/ERISA Group, Inc.
13706 N. Highway 183 Ste. 308
Austin, TX 78750-1840

Via CM/RRR No.
9214 8901 9403 8398 8141 75
Via First Class Mail
Via Email: sthomas@cserisa.com

TDI ENFORCEMENT CASE NO. 35817
NOTICE OF ALLEGATIONS AGAINST COMPUSYS/ERISA GROUP, INC.

The Texas Department of Insurance (TDI) seeks to take disciplinary action against Compusys/ERISA Group, Inc. to revoke its certificate of authority to act as a third-party administrator. This Notice states the allegations against Compusys/ERISA Group, Inc. and the relief sought by TDI.

YOUR WRITTEN RESPONSE IS REQUIRED WITHIN 20 DAYS

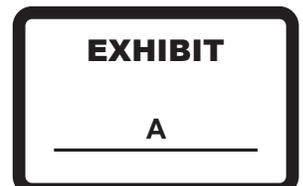
YOU HAVE THE RIGHT TO A HEARING AND ARE INVITED TO SHOW COMPLIANCE WITH THE LAW. To request a hearing, you must send a written response to TDI within 20 days of the date this Notice was mailed.

If you fail to send a written response by the deadline, *you waive your right to a hearing*, and TDI may seek disposition by default under 28 TEX. ADMIN. CODE § 1.47, TEX. INS. CODE § 82.055, and TEX. GOV'T. CODE § 2001.056.

If you fail to send a written response by the deadline, without further notice to you, the commissioner of insurance may issue a default order that admits the factual matters asserted, deems all allegations as true, and orders the relief recommended in this Notice.

You must send your written response by mail, fax, or email to:

Casey Dick, Staff Attorney
Texas Department of Insurance
Enforcement, MC ENF
P.O. Box 12030
Austin, Texas 78711-2030
(512) 490-1020 (Fax)
Casey.Dick@tdi.texas.gov



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Jurisdiction

The commissioner of insurance has jurisdiction over this matter under TEX. INS. CODE §§ 82.051–82.055, 4151.051, 4151.056, 4151.205, 4151.206, 4151.212, 4151.301–4151.309; TEX. GOV'T CODE §§ 2001.003(1) and 2001.051–2001.178; and 28 TEX. ADMIN. CODE §§ 7.1601, 7.1603, and 7.1609.

Factual Allegations

1. On November 2, 1990, TDI issued Compusys/ERISA Group, Inc. a third-party administrator (TPA) certificate of authority no. 2989072.
2. Texas law states that TPA certificates of authority are effective until suspended, canceled, or revoked.
3. TPAs must file annual reports by June 30th of each year covering the preceding calendar year. The report must include an audited financial statement performed by an independent certified public accountant.
4. TPAs must pay a non-refundable \$200 filing fee for each annual report.
5. A TPA is subject to discipline, including revocation of its certificate of authority, if it fails to timely file its annual report.
6. Compusys/ERISA Group, Inc. failed to file its annual reports and pay the associated \$200 filing fees for calendar years 2020-2023.

Legal Allegations

1. Compusys/ERISA Group, Inc. failed to timely file annual TPA reports by June 30th on a form prescribed by the commissioner, in violation of TEX. INS. CODE §§ 4151.205 and 4151.301(14), and 28 TEX. ADMIN. CODE § 7.1609.
2. Compusys/ERISA Group, Inc. failed to pay the annual \$200 TPA filing fee in violation of TEX. INS. CODE § 4151.206(a)(3) and 28 TEX. ADMIN. CODE § 7.1609(a).

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3. Compusys/ERISA Group, Inc. has willfully violated an insurance law of this state, as contemplated by TEX. INS. CODE § 4151.301(1).
4. Compusys/ERISA Group, Inc. has willfully violated a commissioner rule, as contemplated by TEX. INS. CODE § 4151.301(10).

Relief Sought

TDI seeks the following relief:

1. revocation of your TPA certificate of authority;
2. an order mandating you cease and desist from engaging in the acts of a TPA in Texas; and
3. imposition of any other just and appropriate relief to which the department may be entitled to by law, including any combination of the above actions.

Respectfully,



Casey Dick
State Bar No. 24132039
Texas Department of Insurance
Enforcement, MC ENF
P.O. Box 12030
Austin, Texas 78711-2030
(512) 676-6328 (Direct)
(512) 490-1020 (Fax)
Casey.Dick@tdi.texas.gov

cc: Leah Gillum, Deputy Commissioner, Fraud and Enforcement Division, MC: ENF
Rachel Cloyd, Litigation Director, Enforcement, MC: ENF

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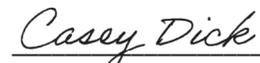
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CERTIFICATE OF SERVICE

I, Casey Dick, certify that a true and correct copy of this *Notice of Allegations Against Compusys/ERISA Group, Inc.* was sent by the following methods on this 29th day of January, 2025 to:

Compusys/ERISA Group, Inc.
13706 N. Highway 183 Ste. 308
Austin, TX 78750-1840

Via CM/RRR No.
9214 8901 9403 8398 8141 75
Via First Class Mail
Via Email: sthomas@cserisa.com



Casey Dick

Name and Address of Sender
 Texas Dept of Insurance
 Mail Code ENF
 1601 Congress Avenue, Suite 6, 900
 Austin TX 78701
 Mary Ruiz, January 29, 2025

Check type of mail or service
 Adult Signature Required
 Adult Signature Restricted Delivery
 Certified Mail
 Certified Mail Restricted Delivery
 Collect on Delivery (COD)
 Insured Mail
 Priority Mail
 First-Class Mail
 Priority Mail Express
 Registered Mail
 Return Receipt for Merchandise
 Signature Confirmation
 Signature Confirmation Restricted Delivery

Affix Stamp Here
 (if issued as an international certificate of mailing or for additional copies of this receipt), Postmark with Date of Receipt

Firm Mailing Book For Account

EXHIBIT
 B

DICK/35817 USPS Tracking/Article Number

Address (Name, Street, City, State, & Zip Code)
 COMPUSYS/ERISA GROUP, INC.
 13706 N. HIGHWAY 183 STE. 308
 AUSTIN, TX 78750-1840

Postage

(Extra Service) Fee

Handling Charge

Actual Value if Registered

Insured Value

Due Sender if COD

ASR Fee

ASRD Fee

RD Fee

RR Fee

SC Fee

SCRD Fee

SH Fee



RECEIVED
 JAN 31 2025
TDI - ENFORCEMENT

Handling Charge-if Registered and over \$50,000 in value

Adult Signature Re
 Adult Signature Restrict
 Restricted Deliv
 Return Receipt
 Signature Confirmat
 Signature Confirmation Re
 Special Handling



quodient
 CORRECTION
 IMI
\$002.00⁰⁰
 01/29/2025 ZIP 7871
 043M32206395

2025 9203

Total Number of Pieces
 Received at Post Office

1

Postmaster: Per (Name of receiving employee)
 uhhannid

Completed in Ink

Privacy Note: For more information on USPS privacy policies, visit usps.com/privacy policy.

Shipment Confirmation
Acceptance Notice



A. Mailer Action

Note to Mailer: The labels and volume associated to this form online, must match the labeled packages being presented to the USPS® employee with this form.

Shipment Date: 01/29/2025
Shipped From:
Name: ENF M RUIZ
Address: 1601 CONGRESS AVENUE
City: AUSTIN
State: TX ZIP+4® 78701

Type of Mail	Volume
Priority Mail Express®	
Priority Mail®	
First-Class Package Service®	
Returns	
International*	
Other	1
Total	1

*Start time for products with service guarantees will begin when mail arrives at the local Post Office™ and items receive individual processing and acceptance scans.

B. USPS Action

Note to RSS Clerk:

1. Home screen > Mailing/Shipping > More
2. Select Shipment Confirm
3. Scan or enter the barcode/label number from PS Form 5630
4. Confirm the volume count message by selecting Yes or No
5. Select Pay and End Visit to complete transaction

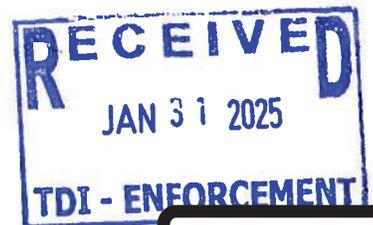
USPS EMPLOYEE: Please scan upon pickup or receipt of mail. Leave form with customer or in customer's mail receptacle.

USPS SCAN AT ACCEPTANCE



9275 0901 1935 6200 0058 6742 14

DICK/35817



EXHIBIT

C

