

No. **2025-9062**

**Official Order  
of the  
Texas Commissioner of Insurance**

**Date: 01/13/2025**

**Subject Considered:**

Managed Care International, LLC  
8150 N Central Expy Ste 1750  
Dallas, Texas 75206-1894

Default Order  
TDI Enforcement File No. 36048

**General Remarks and Official Action Taken:**

This is a default order taken against Managed Care International, LLC (Respondent) because it failed to comply with requirements to maintain its third party administrator (TPA) certificate of authority. Respondent did not respond to a Notice of Allegations mailed by the Texas Department of Insurance. This order revokes Respondent's certificate of authority.

The following findings of fact and conclusions of law are adopted.

**Findings of Fact**

Failure to Respond to Notice of Allegations

1. On November 21, 2024, the department sent a Notice of Allegations, attached as Exhibit A, to Respondent.
2. The department sent the Notice of Allegations to Respondent's last known address provided in writing to the department, 8150 N Central Expy Ste 1750, Dallas, Texas 75206-1894.
3. Respondent received and waived an opportunity for a hearing because Respondent failed to send the department a written response to the Notice of Allegations within 20 days after the date the Notice of Allegations was mailed.

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4. The department's factual allegations set out in the attached Notice of Allegations are incorporated in this order as findings of fact.

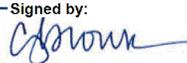
## Conclusions of Law

1. The commissioner has jurisdiction under Texas law, including TEX. INS. CODE §§ 82.051–82.055, 4151.051, 4151.056, 4151.205, 4151.206, 4151.212, 4151.301–4151.309; TEX. GOV'T CODE §§ 2001.051–2001.178, 2001.003(1); and 28 TEX. ADMIN. CODE §§ 7.1601, 7.1603, and 7.1609.
2. The commissioner has authority to dispose of this case informally under TEX. GOV'T CODE § 2001.056; TEX. INS. CODE § 82.055; and 28 TEX. ADMIN. CODE § 1.47.
3. The department provided proper notice to Respondent under TEX. GOV'T CODE §§ 2001.003(1), 2001.051, 2001.052, 2001.054, and 2001.056(4), and 28 TEX. ADMIN. CODE §§ 1.28 and 1.47.
4. Based on Respondent's failure to send the department a written response to the Notice of Allegations, the department is entitled to disposition by default under 28 TEX. ADMIN. CODE § 1.47.
5. Respondent failed to show compliance with the law.
6. The department's factual and legal allegations set out in the attached Notice of Allegations are incorporated in this order and deemed admitted as true under 28 TEX. ADMIN. CODE § 1.47.

## Order

It is ordered that the third party administrator certificate of authority held by Managed Care International, LLC is revoked.

It is also ordered that Managed Care International, LLC cease and desist engaging in the business of a third party administrator in Texas.

Signed by:  
  
FC5D7EDDFFB4F8...  
Cassie Brown  
Commissioner of Insurance

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Prepared and reviewed by:

*Mandy Meesey*

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Mandy Meesey, Associate Commissioner  
Enforcement

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## Affidavit

**STATE OF TEXAS** §

§

**COUNTY OF TRAVIS** §

Before me, the undersigned authority, personally appeared David Moreno, who, being by me duly sworn, deposed as follows:

"My name is David Moreno and I am employed by the Texas Department of Insurance. I am of sound mind, capable of making this affidavit, and have personal knowledge of these facts which are true and correct.

I have reviewed TDI's records concerning Managed Care International, LLC. I have confirmed that:

- a. The last mailing address provided to the department in writing by Managed Care International, LLC is 8150 N Central Expy Ste 1750, Dallas, Texas 75206-1894.
- b. The file maintained by Enforcement contains a Notice of Allegations dated November 21, 2024, which was sent to Managed Care International, LLC.
- c. On November 21, 2024, the Notice of Allegations addressed to Managed Care International, LLC was mailed first-class and certified, return receipt requested, to the last known address.

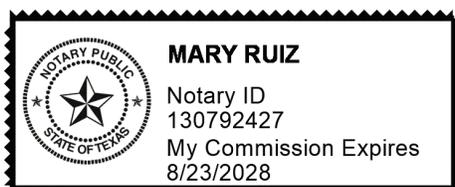
Copies of the first-class mail log and certified mail log maintained by Enforcement are attached as Exhibit B and Exhibit C, respectively."

Signed by:

*David Moreno* \_\_\_\_\_  
A3F471BE38EF494...  
ATTIANT

SWORN TO AND SUBSCRIBED before me by means of an interactive two-way audio and video communication on 12/18/2024. This notarial act was an online notarization.

### Notary Seal



### Digital Certificate

Signed by:  
*Mary Ruiz* \_\_\_\_\_  
795DC4D59167489...  
Notary Public State of Texas



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## Jurisdiction

The commissioner of insurance has jurisdiction over this matter under TEX. INS. CODE §§ 82.051–82.055, 4151.051, 4151.056, 4151.205, 4151.206, 4151.212, 4151.301–4151.309; TEX. GOV'T CODE §§ 2001.051–2001.178; 28 TEX. ADMIN. CODE §§ 7.1601, 7.1603, and 7.1609; and TEX. GOV'T CODE § 2001.003(1).

## Factual Allegations

1. On August 31, 2012, TDI issued Managed Care International, LLC third party administrator (TPA) certificate of authority no. 2989182.
2. Texas law states that TPA certificates of authority are effective until suspended, canceled, or revoked.
3. TPAs must file annual reports by June 30th of each year covering the preceding calendar year. The report must include an audited financial statement performed by an independent certified public accountant.
4. TPAs must pay a non-refundable \$200 filing fee for each annual report.
5. A TPA is subject to discipline, including revocation of its certificate of authority, if it fails to timely file its annual report.
6. Managed Care International, LLC failed to file its annual reports and pay the associated \$200 filing fees for calendar years 2022-2023.

## Legal Allegations

1. Managed Care International, LLC failed to timely file annual TPA reports by June 30th on a form prescribed by the commissioner, in violation of TEX. INS. CODE §§ 4151.205 and 4151.301(14), and 28 TEX. ADMIN. CODE § 7.1609.
2. Managed Care International, LLC failed to pay the annual \$200 TPA filing fee in violation of TEX. INS. CODE § 4151.206(a)(3) and 28 TEX. ADMIN. CODE § 7.1609(a).

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3. Managed Care International, LLC has willfully violated an insurance law of this state, as contemplated by TEX. INS. CODE § 4151.301(1).
4. Managed Care International, LLC has willfully violated a commissioner rule, as contemplated by TEX. INS. CODE § 4151.301(10).

## Relief Sought

TDI seeks the following relief:

1. revocation of your TPA certificate of authority;
2. an order mandating you cease and desist from engaging in the acts of a TPA in Texas; and
3. imposition of any other just and appropriate relief to which the department may be entitled to by law, including any combination of the above actions.

Respectfully,



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Mandy Meeseey  
State Bar No. 24047567  
Texas Department of Insurance  
Enforcement, MC ENF  
P.O. Box 12030  
Austin, Texas 78711-2030  
(512) 676-6348 (Direct)  
(512) 490-1020 (Fax)  
Mandy.Meeseey@tdi.texas.gov

cc: Leah Gillum, Deputy Commissioner, Fraud and Enforcement Division, MC: ENF

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## CERTIFICATE OF SERVICE

I, Mandy Meesey, certify that a true and correct copy of this *Notice of Allegations Against Managed Care International, LLC* was sent by the following methods on this 21st day of November, 2024 to:

Managed Care International, LLC  
8150 N Central Expy Ste 1750  
Dallas, Texas 75206-1894

*Via CM/RRR No.: 9214 8901 9403 8389 1284 89*  
*Via First Class Mail*  
*Via Email: cadams@nationalppo.com*



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Mandy Meesey

**Name and Address of Sender**  
 Texas Dept of Insurance  
 Mail Code ENF  
 1601 Congress Avenue, Suite 6.900  
 Austin TX 78701  
 Mary Ruiz, November 21, 2024

Check type of mail or service

Adult Signature Required  Priority Mail Express  
 Adult Signature Restricted Delivery  Registered Mail  
 Certified Mail  Return Receipt for Merchandise  
 Certified Mail Restricted Delivery  Signature Confirmation  
 Collect on Delivery (COD)  Signature Confirmation Restricted Delivery  
 Insured Mail  Priority Mail  
 First-Class Mail

USPS Tracking/Article Number	Address (Name, Street, City, State, & ZIP Code)	Postage	(Extra Service) Fee	Handling Charge	Actual Value if Registered	Insured Value	Due Sender if COD	ASR Fee	ASRD Fee	RD Fee	RR Fee	SC Fee	SCRD Fee	SH Fee
MESEV/36048	MANAGED CARE INTERNATIONAL, LLC 8150 N CENTRAL EXPY STE 1750 DALLAS, TEXAS 75206-1894	81												

2025 9062  
 Total Number of Pieces Received at Post Office

Postmaster (Name of Postage Inspector)  
 Completed in Ink



Handling Charge: If Registered and over \$50.00

Privacy Note: For more information on USPS privacy policies, visit usps.com/privacy policy.

RECEIVED NOV 22 2024

Adult Signature Rec  
 Adult Signature Restrict  
 Restricted Deliver  
 Return Receipt  
 Signature Confirmation  
 Signature Confirmation Restricted Delivery  
 Special Handling

Firm Mailing Book For Account

**EXHIBIT**  
 B



# Shipment Confirmation Acceptance Notice

## A. Mailer Action

**Note to Mailer:** The labels and volume associated to this form online, **must** match the labeled packages being presented to the USPS® employee with this form.

Shipment Date: 11/21/2024  
Shipped From:  
Name: ENF M RUIZ  
Address: 1601 CONGRESS AVENUE  
City: AUSTIN  
State: TX ZIP+4® 78701

Type of Mail	Volume
Priority Mail Express®	
Priority Mail®	
First-Class Package Service®	
Returns	
International*	
Other	1
Total	1

\*Start time for products with service guarantees will begin when mail arrives at the local Post Office™ and items receive individual processing and acceptance scans.

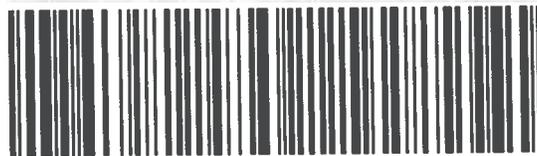
## B. USPS Action

Note to RSS Clerk:

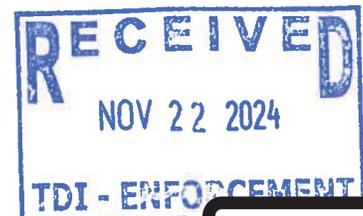
1. Home screen > Mailing/Shipping > More
2. Select Shipment Confirm
3. Scan or enter the barcode/label number from PS Form 5630
4. Confirm the volume count message by selecting Yes or No
5. Select Pay and End Visit to complete transaction

USPS EMPLOYEE: Please scan upon pickup or receipt of mail.  
Leave form with customer or in customer's mail receptacle.

USPS SCAN AT ACCEPTANCE



9275 0901 1935 6200 0057 2107 58



MEESEY/36048

**EXHIBIT**

C



Firm Mailing Book For Accountable Mail

Name and Address of Sender  
ENF M RUIZ  
1601 CONGRESS AVENUE  
STE 6.900  
AUSTIN TX 78701

- Check type of mail or service
- Adult Signature Required
  - Adult Signature Restricted Delivery
  - Certified Mail
  - Certified Mail Restricted Delivery
  - Collect on Delivery (COD)
  - Insured Mail
  - Priority Mail
  - Priority Mail Express
  - Registered Mail
  - Return Receipt for Merchandise
  - Signature Confirmation
  - Signature Confirmation Restricted Delivery

Addressee (Name, Street, City, State, & ZIP Code™)

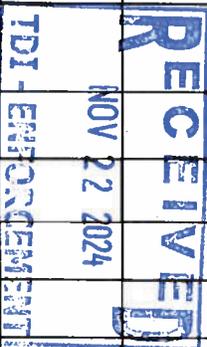
1. 9214 8901 9403 8389 1284 89  
MEESEY/36048

MANAGED CARE INTERNATIONAL, LLC  
8150 N CENTRAL EXPY STE 1750  
DALLAS, TEXAS 75206-1894

Postage	(Extra Service) Fee	Handling Charge	Actual Value if Registered	Insured Value	Due Sender if COD	ASR Fee	ASRD Fee	RD Fee	RR Fee	SC Fee	SCRD Fee	SH Fee
0.69	4.85								2.62			

Affix Stamp Here  
(for additional copies of this receipt)  
Postmark with Date of Receipt.

Handling Charge - if Registered and over \$50,000 in value



Adult Signature Required

Adult Signature Restricted Delivery

Restricted Delivery

Return Receipt

Signature Confirmation

Signature Confirmation Restricted Delivery

Special Handling

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Total Number of Pieces Listed by Sender: 1

Total Number of Pieces Received at Post Office: 1

Postmark (Name of receiving employee): [Signature]