

No. 2024-8994

**Official Order
of the
Texas Commissioner of Insurance**

Date: 12/04/2024

Subject Considered:

Loniquel Trachelle Hoskins
Richardson, TX 75082

Default Order
SOAH Docket No. 454-24-18282.C
TDI Enforcement File No. 31050

General remarks and official action taken:

The subject of this default order is whether an insurance adjuster license should be issued to Loniquel Trachelle Hoskins (Respondent). Respondent did not appear at the hearing on the merits. This order denies Respondent's license application.

The following findings of fact and conclusions of law are adopted:

Findings of Fact

Failure to Appear at Hearing on the Merits

1. On May 16, 2024, the Texas Department of Insurance (TDI) filed a Notice of Hearing, together with a previously filed Original Petition, with the State Office of Administrative Hearings, and which attached documents were admitted as Exhibit 1 at the hearing on the merits.
2. TDI's factual allegations set out in the attached Notice of Hearing and Original Petition are incorporated in this order as findings of fact.

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Commissioner's Order

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3. TDI sent the Notice of Hearing and Original Petition together to Respondent's last known address provided in writing to TDI, [REDACTED], Richardson, TX 75082. The Notice of Hearing and Original Petition were also sent by electronic mail and to two additional addresses associated with Respondent: lhoskins@geico.com and [REDACTED]
4. After receiving proper notice of the date, time, and location of the hearing on the merits, Respondent failed to appear for the hearing on October 17, 2024, as shown in the record in SOAH Docket No. 454-24-18282.C.

Conclusions of Law

1. The commissioner has jurisdiction under Texas law, including TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4001.102, 4001.105, 4005.101-4005.105, 4101.051; TEX. OCC. CODE §§ 53.021-53.023; 28 TEX. ADMIN. CODE § 1.502; and TEX. GOV'T CODE §§ 2001.051-2001.178.
2. The commissioner has authority to dispose of this case informally under TEX. GOV'T CODE § 2001.056; TEX. INS. CODE § 82.055; and 28 TEX. ADMIN. CODE §§ 1.47, 1.88, and 1.89.
3. TDI provided proper notice of the hearing under TEX. GOV'T CODE §§ 2001.051, 2001.052, 2001.054; and 28 TEX. ADMIN. CODE §§ 1.28, 1.88, 1.89, and 19.906.
4. Based on Respondent's failure to appear in person or by legal representative at the hearing, TDI is entitled to disposition by default under 28 TEX. ADMIN. CODE §§ 1.88 and 1.89.
5. TDI's factual and legal allegations set out in the attached Notice of Hearing and Original Petition are incorporated in this order and deemed admitted as true under 28 TEX. ADMIN. CODE § 1.89.

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Commissioner's Order

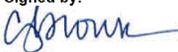
Loniquel Trachelle Hoskins

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Order

It is ordered that Loniquel Hoskin's application is denied. A copy of this order will be provided to law enforcement or other appropriate administrative agencies for further investigation as may be warranted.

Signed by:

FC5D7EDDFB4F8...

Cassie Brown
Commissioner of Insurance

Prepared and reviewed by:

/s/ Jeannie Ricketts

Jeannie Ricketts, Staff Attorney
Enforcement

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Commissioner's Order
Loniuel Trachelle Hoskins
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Affidavit

STATE OF TEXAS §

§

COUNTY OF TRAVIS §

Before me, the undersigned authority, personally appeared David Moreno, who, being by me duly sworn, deposed as follows:

"My name is David Moreno and I am employed by the Texas Department of Insurance. I am of sound mind, capable of making this affidavit, and have personal knowledge of these facts which are true and correct.

I have reviewed TDI's records concerning Loniuel Trachelle Hoskins. I have confirmed that:

- a. The last mailing address provided to TDI in writing by Loniuel Trachelle Hoskins is [REDACTED] Richardson, TX 75082.
- b. The file maintained by Enforcement contains a Notice of Hearing, dated May 16, 2024, and an Original Petition dated May 13, 2024, which were filed together with the State Office of Administrative Hearings on May 16, 2024.
- c. On May 16, 2024, the Notice of Hearing and Original Petition addressed to Loniuel Trachelle Hoskins were mailed first-class and certified, return receipt requested, to her last known address.

Copies of the first-class mail log and certified mail log maintained by Enforcement are attached as Exhibit A and Exhibit B, respectively."

Signed by:

David Moreno _____

07602FF6C647434...
Affidavit

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Commissioner's Order
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SWORN TO AND SUBSCRIBED before me by means of an interactive two-way audio and video communication on 11/14/2024. This notarial act was an online notarization.

Notary Seal



Digital Certificate

DocuSigned by:
Roxanne Rodriguez
C3FD016A04434A6...
Notary Public State of Texas

ACCEPTED **2024-8994**

454-24-18282
5/16/2024 9:54:11 am
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Kevin Garza, CLERK

SOAH DOCKET NO. 454-24-18282.0
TDI ENFORCEMENT FILE NO. 31050



TEXAS DEPARTMENT OF INSURANCE,

Petitioner

v.

LONIQUEL TRACHELLE HOSKINS,

Respondent

BEFORE THE STATE OFFICE

OF

ADMINISTRATIVE HEARINGS

NOTICE OF HEARING

The Texas Department of Insurance (TDI) seeks to deny your license application. This Notice of Hearing and the Original Petition, which is attached and incorporated for all purposes, states the allegations against you and the relief sought by TDI.

A public hearing will be held before an Administrative Law Judge on **Thursday, October 17, 2024, at 9:00 a.m.** The hearing will take place via videoconference using a videoconference platform controlled by the State Office of Administrative Hearings (SOAH), unless otherwise ordered to proceed in another manner by the Administrative Law Judge. The attached SOAH scheduling order includes the hyperlink and telephone contact information to attend the videoconference hearing.

The hearing shall be conducted under TEX. GOV'T CODE, ch. 2001 and 1 TEX. ADMIN. CODE, ch. 155. Unless otherwise directed by the Administrative Law Judge, the hearing shall continue from day to day in the offices of SOAH until concluded. You have the right to appear at this hearing and to be represented by an attorney.

Parties that are not represented by an attorney may obtain information regarding contested case hearings on the public website of the State Office of Administrative Hearings at www.soah.texas.gov, or in printed format upon request to SOAH.

YOU MUST FILE A WRITTEN RESPONSE TO THE NOTICE OF HEARING WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS WITHIN 20 DAYS OF THE DATE THE NOTICE OF HEARING WAS MAILED. FAILURE TO FILE A WRITTEN RESPONSE BY THIS DEADLINE SHALL ENTITLE TDI TO SEEK DISPOSITION BY DEFAULT UNDER 1 TEX. ADMIN. CODE § 155.501 AND 28 TEX. ADMIN. CODE §§ 1.88 AND 1.89.



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Notice of Hearing

Loniquel Trachelle Hoskins

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IF YOU FAIL TO FILE A WRITTEN RESPONSE, THE SCHEDULED HEARING CAN BE CANCELED AND WITHOUT FURTHER NOTICE TO YOU THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING DENIAL OF YOUR LICENSE APPLICATION, IS GRANTED BY DEFAULT.

IF YOU FILE A WRITTEN RESPONSE BUT THEN FAIL TO APPEAR ON THE DAY AND TIME SET FOR HEARING, WITHOUT FURTHER NOTICE TO YOU, THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING DENIAL OF YOUR LICENSE APPLICATION, IS GRANTED BY DEFAULT.

In accord with 28 TEX. ADMIN. CODE § 1.90(e) and 1 TEX. ADMIN. CODE §§ 155.101 and 155.103, you should send copies of your written response to:

- (1) *(by mail, fax, or electronically)*
Docketing Division
State Office of Administrative Hearings
300 West 15th Street, Room 504
P.O. Box 13025
Austin, Texas 78711-3025
(512) 322-2061 (Fax);
www.soah.texas.gov

- (2) *(by mail, fax, or email)*
Chief Clerk
Texas Department of Insurance
P.O. Box 12030, MC GC-CCO
Austin, Texas 78711-2030
(512) 490-1064 (Fax)
chiefclerk@tdi.texas.gov; and

- (3) *(by mail, fax, or email)*
Jeannie Ricketts, Staff Attorney
Texas Department of Insurance
Enforcement, MC ENF

2024-8994

Notice of Hearing

Loniquel Trachelle Hoskins

SOAH Docket No. 454-24-18282.C

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P.O. Box 12030
Austin, Texas 78711-2030
(512) 490-1020 (Fax)
jeannie.ricketts@tdi.texas.gov

Receiving Documents Electronically and Filing Documents with SOAH

The State Office of Administrative Hearings (SOAH) offers you the ability to electronically receive orders and other documents issued by SOAH by email instead of by mail. If you want to receive SOAH-issued documents by email, follow the instructions on SOAH's website: www.soah.texas.gov.

A request to receive SOAH-issued documents by email does not change the procedures you must follow to file documents or exhibits with SOAH. Instructions on how to file documents and exhibits are on SOAH's website. SOAH's website also includes guidance for representing yourself.

Important Security Notice (for In-Person Hearings ONLY)

ALL VISITORS TO THE WILLIAM P. CLEMENTS BUILDING WITHOUT AN AGENCY OR DPS ISSUED ID CARD MUST PROVIDE THE BUILDING SECURITY OFFICER WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS DOCKET NUMBER AND RECEIVE A VISITOR'S PASS IN ORDER TO BE ALLOWED ACCESS TO THE HEARING ROOM. INDIVIDUALS SHOULD ALLOW ADDITIONAL TIME TO GO THROUGH THE SECURITY PROCESS.

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Notice of Hearing
Loniquel Trachelle Hoskins
SOAH Docket No. 454-24-18282.C
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If you have any questions, please contact me at the address or telephone number shown below.

Respectfully Submitted,

/s/ Jeannie Ricketts

Jeannie Ricketts
State Bar No. 24041774
Texas Department of Insurance
Enforcement, MC ENF
P.O. Box 12030
Austin, Texas 78711-2030
(512) 676-6336 (Direct)
(512) 490-1020 (Fax)
jeannie.ricketts@tdi.texas.gov

ATTORNEY FOR THE PETITIONER
TEXAS DEPARTMENT OF INSURANCE

Enclosures: Original Petition and SOAH Scheduling Order

cc: Leah Gillum, Deputy Commissioner, Fraud and Enforcement Division, MC ENF
Whitney Fraser, Litigation Director, Enforcement, MC ENF
Administrative Review, MC CO-AAL

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CERTIFICATE OF SERVICE

I, Jeannie Ricketts, certify that a true and correct copy of the *Notice of Hearing, the Original Petition, and the SOAH Scheduling Order* were sent by the following methods shown, on this 16th day of May, 2024 to:

Loniquel Trachelle Hoskins
[REDACTED]
Richardson, TX 75082
Respondent Pro Se

Via CM/RRR No.:
9214 8901 9403 8362 0915 40
Via First Class Mail

[REDACTED]

Via Email

/s/Jeannie Ricketts
Jeannie Ricketts

FILED **2024-8994**
454-24-18282
5/13/2024 10:57 AM
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Julian Jaramillo, CLERK

SOAH Docket No. 454-24-18282

ACCEPTED
454-24-18282
5/13/2024 11:55:27 am
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Julian Jaramillo, CLERK

SOAH DOCKET NO. 454-_____
TDI ENFORCEMENT FILE NO. 31050

TEXAS DEPARTMENT OF INSURANCE,

BEFORE THE STATE OFFICE

Petitioner

v.

OF

LONIQUEL TRACHELLE HOSKINS,

ADMINISTRATIVE HEARINGS

Respondent

ORIGINAL PETITION

The Texas Department of Insurance (TDI) seeks to deny Loniquel Trachelle Hoskins’s (Hoskin) license application. In support of this petition, TDI makes the following allegations upon information and belief:

Jurisdiction

The commissioner of insurance has jurisdiction over this matter under TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4005.101, 4005.102, and 4101.051; TEX. GOV’T CODE §§ 2001.051-2001.178; TEX. OCC. CODE §§ 53.021-53.023; and 28 TEX. ADMIN. CODE § 1.502.¹

Factual Allegations

License Application:

1. On September 26, 2022, Hoskins applied for an insurance adjuster license. She disclosed her criminal history.
2. On November 8, 2022, TDI proposed to deny Hoskins license application.
3. On November 23, 2022, Hoskins requested a hearing.

¹ All references to 28 TEX. ADMIN. CODE § 1.502 herein, are to the version of that rule pre-dating amendments adopted in Order 2023-8185, effective on and after September 26, 2023.

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Original Petition
Loniuel Trachelle Hoskins
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Criminal History:

Case No. 164806401010 – Class B Misdemeanor Theft Conviction, Harris County, TX

4. On December 16, 2009, in Case No. 164806401010, in Harris County Criminal Court of Law No. 8, Hoskins was charged with misdemeanor theft, which occurred on December 15, 2009.
5. On August 6, 2010, Hoskins pleaded guilty to, and the court convicted her of Class B Misdemeanor Theft \$50-\$100. She was sentenced to 10 days in Harris County Jail with two days credit toward incarceration to run concurrently with Case No. 169308301010. It assessed \$228 in court costs.

Case No. 169308301010 – Class B Misdemeanor Theft Conviction, Harris County, TX

6. On July 11, 2010, in Case No. 169308301010, in Harris County Criminal Court of Law No. 8, Hoskins was charged with misdemeanor theft, which occurred on July 11, 2010.
7. On July 12, 2010, in case no. 169308301010, in Harris County Criminal Court of Law No. 8, Hoskins pleaded guilty to, and the court convicted her of Class B Misdemeanor Theft \$50-\$500, which occurred on July 11, 2010. The court sentenced her to five days in county jail with two days credit toward incarceration to run concurrently with Case No. 164806401010. It assessed \$222 in court costs.

Case No. 36C01-1210-FC-69 – Class D Felony Dealing in Marijuana, Jackson County, IN

8. On October 15, 2012, in Case No. 36C01-1210-FC-69, in Jackson County, Indiana Circuit Court, Hoskins was charged with Count 1, Dealing in Marijuana, a Class C Felony. And Count 2, Possession of Marijuana, a Class D Felony.
9. On May 3, 2013, Hoskins pleaded guilty to Count 1, Felony Dealing in Marijuana, and the court convicted her of a Class D Felony. It suspended the sentence and placed her on supervised probation for three years. It ordered her to submit to a drug and alcohol program approved by the Jackson County Probation Department. She was ordered to pay court costs, probation fees, a drug interdiction fee of \$200, and drug and alcohol fees.

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Original Petition

Loniuel Trachelle Hoskins

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Case No. 157107601010 – Felony Forgery of a Financial Instrument Elder, Harris County, TX

10. On or about January 18, 2018, in Case No. 157107601010, in Harris County District Court, Hoskins was indicted for Felony Forgery, which occurred on or about April 28, 2017, while Hoskins was employed as a U.S. Postal Service Letter Carrier and against a senior citizen.
11. On May 7, 2018, in the 185th District Court of Harris County, Texas, Hoskins pleaded guilty to Third Degree Felony Forgery of a Financial Instrument Elder. The court sentenced her to four years deferred adjudication, assessed a \$2,000 fine (at the rate of \$45 per month), ordered her to pay a \$12.50 fine for an Offender Identification Card, pay a one-time \$100 screening and assessment fee, and a \$10 per month drug testing fee, refrain from using, consuming, or possessing alcoholic beverages, and attend the Education Program Thinking for a Change.
12. The Harris County Supervision and Corrections Department issued a letter to Hoskins stating her period of supervision terminated on February 10, 2022.
13. On March 24, 2022, the court issued its First Amended Conditions of Community Supervision order, which extended Hoskins community supervision by one year, until May 6, 2023.
14. On or about May 5, 2023, the court issued its Second Amended Conditions of Community Supervision order, which extended Hoskins community supervision by six months, until November 6, 2023.
15. On June 23, 2023, the state motioned the court to adjudicated guilt and to arrest Hoskins for violating the terms of her community supervision by failing to pay her fees and by committing assault and criminal mischief less than or equal to \$750 in Case Nos. 2457511 and 2457512.² Hoskins outstanding fees included: \$1,633.50 for supervision, \$450 for drug testing, \$4.50 for assessment, and \$2,212 in court costs.

² On May 7, 2023, in Case Nos. 2457511 and 2457512, in Harris County Criminal Court at Law No. 8, Hoskins was charged with Misdemeanor Assault and Misdemeanor Criminal Mischief, against, ML, which occurred on March 5, 2023. On November 9, 2023, the court dismissed the case for lack of evidence.

16. On November 1, 2023, the court overruled the State’s Motion to Adjudicate Guilt and terminated Hoskins community supervision.

Legal Allegations

1. Hoskins engaged in fraudulent or dishonest acts or practices, as contemplated by TEX. INS. CODE § 4005.101(b)(5) and 28 TEX. ADMIN. CODE § 1.502(f)(1).
2. Hoskins has been convicted of a misdemeanor and a felony that directly relates to the duties and responsibilities of the licensed occupation as contemplated in TEX. OCC. CODE ANN. §§ 53.021 and 28 TEX. ADMIN. CODE § 1.502.
3. Hoskins committed an offense under the laws of another state, Indiana that contains elements substantially similar to the elements of an offense listed in 28 TEX. ADMIN. CODE § 1.502(e)(4)(G).
4. Hoskins may be considered to have been convicted of the Third-Degree Felony Offense of Forgery of a Financial Instrument referred to in 28 TEX. ADMIN. CODE § 1.502(e)(4)(F) that directly relates to the duties and responsibilities of the licensed occupation under TEX. OCC. CODE § 53.021(a)(1) and (d)(1)(B)(i) because she completed her supervision less than five years before the date she applied for a license.
5. TDI guidelines and 28 TEX. ADMIN. CODE § 1.502(c)-(e), emphasize that TDI:
 - a. considers it very important that applicants be honest, trustworthy, and reliable;
 - b. may refuse to issue an original license if TDI determines that the applicant has committed a felony or has engaged in fraudulent or dishonest activity that directly relates to the duties and responsibilities of the licensed occupation; and
 - c. considers Theft, Dealing in Marijuana, and Forgery of a Financial Instrument Elder to be offenses of such a serious nature that they are of prime importance when determining fitness for licensure, as 28 TEX. ADMIN. CODE § 1.502(e)(1), (e)(4)(F), and (e)(4)(G) contemplate.
6. The factors listed in 28 TEX. ADMIN. CODE § 1.502(h) do not outweigh the serious nature of Hoskins’s criminal offense, as 28 TEX. ADMIN. CODE § 1.502(f) contemplates.

Relief Sought

If one or more of the above allegations is found to be true, TDI asks the Administrative Law Judge to enter a Proposal for Decision recommending that the commissioner of insurance issue an order:

1. denying Hoskins's license application; and
2. imposing any other just and appropriate relief to which TDI may be entitled to by law, including any combination of the above actions.

Respectfully Submitted,

/s/ Jeannie Ricketts

Jeannie Ricketts
State Bar No. 24041774
Texas Department of Insurance
Enforcement, MC ENF
P.O. Box 12030
Austin, Texas 78711-2030
(512) 676-6336 (Direct)
(512) 490-1020 (Fax)
jeannie.ricketts@tdi.texas.gov

ATTORNEY FOR THE PETITIONER
TEXAS DEPARTMENT OF INSURANCE

2024-8994

Automated Certificate of eService

This automated certificate of service was created by the eFiling system. The filer served this document via email generated by the eFiling system on the date and to the persons listed below. The rules governing certificates of service have not changed. Filers must still provide a certificate of service that complies with all applicable rules.

Mary Ruiz on behalf of Jeannie Ricketts
Bar No. 24041774
Enforcementgeneral@tdi.texas.gov
Envelope ID: 87655034
Filing Code Description: Request to Docket
Filing Description: Request to Docket
Status as of 5/13/2024 11:58 AM CST

Associated Case Party: Chief Clerk

Name	BarNumber	Email	TimestampSubmitted	Status
Chief Clerk		ChiefClerk@tdi.texas.gov	5/13/2024 10:57:55 AM	SENT

Associated Case Party: Texas Department of Insurance

Name	BarNumber	Email	TimestampSubmitted	Status
Jeannie Ricketts		Jeannie.Ricketts@tdi.texas.gov	5/13/2024 10:57:55 AM	SENT
Whitney Fraser		Whitney.Fraser@tdi.texas.gov	5/13/2024 10:57:55 AM	SENT
Texas Department of Insurance		Enforcementgeneral@tdi.texas.gov	5/13/2024 10:57:55 AM	SENT

Associated Case Party: Loniquel Trachelle Hoskins

Name	BarNumber	Email	TimestampSubmitted	Status
Loniquel Trachelle Hoskins		[REDACTED]	5/13/2024 10:57:55 AM	SENT
Loniquel Trachelle Hoskins		[REDACTED]	5/13/2024 10:57:55 AM	ERROR

FILED
454-24-18282-**2024-8994**
5/15/2024 11:27 AM
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Matilda Salas, CLERK

ACCEPTED
454-24-18282
5/15/2024 11:31:26 am
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Matilda Salas, CLERK

SOAH Docket No. 454-24-18282

Suffix: C

**BEFORE THE
STATE OFFICE OF ADMINISTRATIVE
HEARINGS**

**TEXAS DEPARTMENT OF INSURANCE,
PETITIONER
v.
LONIQUEL TRACHELLE HOSKINS,
RESPONDENT**

ORDER NO. 1 SCHEDULING HEARING ON THE MERITS

1. **Case Referred.** This case has been docketed at the State Office of Administrative Hearings (SOAH) and assigned to the undersigned Administrative Law Judge (ALJ). The parties are encouraged to visit SOAH's website at www.soah.texas.gov for information about hearings, including a link to SOAH's procedural rules, which govern this case.
2. **Hearing.** A **four-hour** hearing will be held at **9:00 AM (CT) on October 17, 2024**, remotely via Zoom videoconference. 1 Tex. Admin. Code § 155.405(c).¹ The audio portion of the hearing will be recorded, and it will be the official record of the proceeding. Attend the hearing in one of these ways:

¹ Each party is allotted half of the hearing time and should plan accordingly. If the parties believe four hours will not suffice, they must notify the ALJ immediately.

To join by computer or smart device, go to <https://soah-texas.zoomgov.com> and enter:

Meeting ID: 161 809 0337

Video Passcode: TDC282

To join by telephone (audio only), call +1 669 254 5252, and enter:

Meeting ID: 161 809 0337

Telephone Passcode: 017361

3. **Notice.** Staff for the Texas Department of Insurance must issue a notice of hearing. Tex. Gov't Code §§ 2001.051–.052.
4. **Before the Hearing: Exhibit List, Witness List, and Witness Preparation.** SOAH's Chief Administrative Law Judge has issued a General Order Relating to Submission of Exhibits For General Docket Hearings (<https://www.soah.texas.gov/general-order-relating-submission-exhibits>). A failure to comply with the requirements below may result in exclusion of the associated evidence or testimony:
 - a. **Seven (7) days before the hearing**, the parties will receive an email from SOAH's Secure File Transfers (noreply@moveitcloud.com) with a link to access the secure MOVEit platform.²
 - b. **At least three (3) business days before the hearing date**, submit a witness list, an exhibit list, and all exhibits and evidence to be offered at the hearing electronically using MOVEit.
 - c. **Exhibits:**
 - Submit an exhibit list identifying all exhibits the parties intend to offer at the hearing on the merits;
 - Number each exhibit sequentially; and
 - Paginate or bates stamp multipage documents.

² It is the parties' responsibility to ensure their email addresses are on file with SOAH prior to this date. If you do not receive this email, call SOAH's Docketing Division at (512) 475-4993.

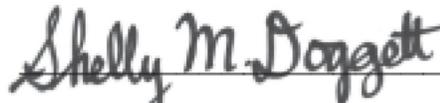
- d. **Witness List:**
 - Submit a witness list with the names and job titles of each witness you intend to call to testify;
 - Mention what each witness will testify about; and
 - Estimate how long each witness will testify.
- e. **Witness Preparation.** Before the hearing, the parties must:
 - Give each witness the information above to access the hearing;
 - Give each witness all documents needed to participate in the hearing; and
 - Have each witness's contact information available so additional documents can be provided to each witness during the hearing if needed.
5. **Prior to the hearing,** the parties shall confer to make sure each party received the other party's exhibits and witness lists.
6. **After the Hearing, File Admitted Exhibits.** *No later than the first business day following conclusion of the hearing,* the parties shall eFile only the exhibits that were admitted as evidence or accompanied by an offer of proof. 1 Tex. Admin. Code § 155.101(b)(1)(G)(iii). At the conclusion of the hearing, the ALJ will confirm on the record the admitted exhibits that are required to be filed. The ALJ may answer any procedural questions regarding this requirement.
7. **eFile.** Except as otherwise permitted by the SOAH Rules of Procedure, attorneys, state agencies, and other governmental entities are required to file pleadings electronically through eFileTexas.gov and an electronic filing service provider certified by the Texas Office of Court Administration. *See* 1 Tex. Admin. Code § 155.101.
8. **If you are Self-Represented.**
 - a. **A Guide.** Some contested-case parties choose to represent themselves in the contested-case process. Self-represented litigants must follow SOAH's procedures, but SOAH has published material that will help

parties understand how to do that. Here is the Guide for Self Represented Litigants: <https://www.soah.texas.gov/representing-yourself-general-hearings-cases-state-office-administrative-hearings>.

- b. **Filings.** If you are not represented by an attorney and you do not wish to file documents electronically, you may continue to file documents by fax; by mail addressed to SOAH, P.O. Box 13025, Austin, Texas 78711-3025; or by hand delivery to the appropriate SOAH office. All filings must contain the SOAH docket number and the names of the parties. For documents filed by mail, fax, or hand-delivery, the time of filing shall be determined by the SOAH file stamp.
 - c. **Electronic Service of SOAH orders.** SOAH is now offering you the ability to receive service of orders and other documents issued by SOAH through email rather than mail or fax. To elect to receive service of SOAH-issued documents by email, go to the E-Services tab on SOAH’s website (www.soah.texas.gov), click on “Request Email Service” and follow the instructions. NOTE: Your request to receive SOAH-issued documents by email does not change the procedures you must follow in order to file documents with SOAH.
9. **Questions about Zoom, MOVEit, or Filings.** Call SOAH’s Chief Clerk’s Office at (512) 475-4993.

SIGNED MAY 15, 2024

ALJ Signature:



Shelly M. Doggett

Presiding Administrative Law Judge

2024-8994

Automated Certificate of eService

This automated certificate of service was created by the eFiling system. The filer served this document via email generated by the eFiling system on the date and to the persons listed below. The rules governing certificates of service have not changed. Filers must still provide a certificate of service that complies with all applicable rules.

Envelope ID: 87761767

Filing Code Description: Order Scheduling Hearing on the Merits

Filing Description: ORDER NO. 1 - SCHEDULING HEARING ON THE MERITS

Status as of 5/15/2024 11:32 AM CST

Associated Case Party: Loniquel Trachelle Hoskins

Name	BarNumber	Email	TimestampSubmitted	Status
Loniquel Trachelle Hoskins		[REDACTED]	5/15/2024 11:27:40 AM	SENT
Loniquel Trachelle Hoskins		[REDACTED]	5/15/2024 11:27:40 AM	ERROR

Associated Case Party: Chief Clerk

Name	BarNumber	Email	TimestampSubmitted	Status
Chief Clerk		ChiefClerk@tdi.texas.gov	5/15/2024 11:27:40 AM	SENT

Associated Case Party: Texas Department of Insurance

Name	BarNumber	Email	TimestampSubmitted	Status
Whitney Fraser		Whitney.Fraser@tdi.texas.gov	5/15/2024 11:27:40 AM	SENT
Jeannie Ricketts		Jeannie.Ricketts@tdi.texas.gov	5/15/2024 11:27:40 AM	SENT
Texas Department of Insurance		Enforcementgeneral@tdi.texas.gov	5/15/2024 11:27:40 AM	SENT

2024-8994

Automated Certificate of eService

This automated certificate of service was created by the eFiling system. The filer served this document via email generated by the eFiling system on the date and to the persons listed below. The rules governing certificates of service have not changed. Filers must still provide a certificate of service that complies with all applicable rules.

Mary Ruiz on behalf of Jeannie Ricketts
Bar No. 24041774
Enforcementgeneral@tdi.texas.gov
Envelope ID: 87805840
Filing Code Description: Notice of Hearing
Filing Description: Notice of Hearing_OP_OR
Status as of 5/16/2024 9:55 AM CST

Associated Case Party: Texas Department of Insurance

Name	BarNumber	Email	TimestampSubmitted	Status
Whitney Fraser		Whitney.Fraser@tdi.texas.gov	5/16/2024 9:50:48 AM	SENT
Jeannie Ricketts		Jeannie.Ricketts@tdi.texas.gov	5/16/2024 9:50:48 AM	SENT
Texas Department of Insurance		Enforcementgeneral@tdi.texas.gov	5/16/2024 9:50:48 AM	SENT
Leah Gillum		Leah.Gillum@tdi.texas.gov	5/16/2024 9:50:48 AM	SENT
Jodie Delgado		jodie.delgado@tdi.texas.gov	5/16/2024 9:50:48 AM	SENT

Associated Case Party: Chief Clerk

Name	BarNumber	Email	TimestampSubmitted	Status
Chief Clerk		ChiefClerk@tdi.texas.gov	5/16/2024 9:50:48 AM	SENT

Associated Case Party: Loniquel Trachelle Hoskins

Name	BarNumber	Email	TimestampSubmitted	Status
Loniquel Trachelle Hoskins		[REDACTED]	5/16/2024 9:50:48 AM	SENT
Loniquel Trachelle Hoskins		[REDACTED]	5/16/2024 9:50:48 AM	ERROR

2024-8994

Shipment Confirmation Acceptance Notice



A. Mailer Action

Note to Mailer: The labels and volume associated to this form online, **must** match the labeled packages being presented to the USPS® employee with this form.

Shipment Date: 05/16/2024

Shipped From:

Name: MC ENF M RUIZ

Address: 1601 CONGRESS AVENUE SUITE 6 900

City: AUSTIN

State: TX ZIP+4® 78701

Type of Mail	Volume
Priority Mail Express®	
Priority Mail®	
First-Class Package Service®	
Returns	
International*	
Other	1
Total	1

*Start time for products with service guarantees will begin when mail arrives at the local Post Office™ and items receive individual processing and acceptance scans.

B. USPS Action

Note to RSS Clerk:

1. Home screen > Mailing/Shipping > More
2. Select Shipment Confirm
3. Scan or enter the barcode/label number from PS Form 5630
4. Confirm the volume count message by selecting Yes or No
5. Select Pay and End Visit to complete transaction

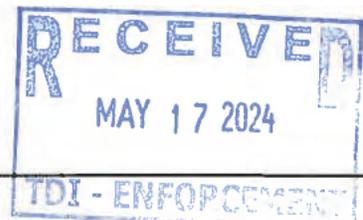
USPS EMPLOYEE: Please scan upon pickup or receipt of mail.
Leave form with customer or in customer's mail receptacle.

USPS SCAN AT ACCEPTANCE



9275 0901 1935 6200 0052 7700 97

RICKETTS/31050





Firm Mailing Book For Accountable Mail

2024-8994

- Check type of mail or service
- Adult Signature Required
 - Priority Mail Express
 - Adult Signature Restricted Delivery
 - Registered Mail
 - Certified Mail
 - Return Receipt for Merchandise
 - Certified Mail Restricted Delivery
 - Signature Confirmation
 - Collect on Delivery (COD)
 - Signature Confirmation Restricted Delivery
 - Insured Mail
 - Priority Mail

Affix Stamp Here
(for additional copies of this receipt).
Postmark with Date of Receipt.

Addressee (Name, Street, City, State, & ZIP Code™)

LONIQUEL TRACHELLE HOSKINS
[REDACTED]
RICHARDSON, TX 75082

USPS Tracking/Article Number

1. 9214 8901 9403 8362 0915 40
RICKETTS/31050

Postage (Extra Service) Fee	Handling Charge	Actual Value if Registered	Insured Value	Due Sender if COD	ASR Fee	ASRD Fee	RD Fee	RR Fee	SC Fee	SCRD Fee	SH Fee
0.88	4.40							2.32			
	Handling Charge - if Registered and over \$50,000 in value				Adult Signature Required	Adult Signature Restricted Delivery	Restricted Delivery	Return Receipt	Signature Confirmation	Signature Confirmation Restricted Delivery	Special Handling

RECEIVED
MAY 17 2024
TDI - ENFORCEMENT

CAPITOL STATION
MAY 20 2024
AUSTIN, TX 78711
1303678293031
19202122232425262728293031

Postmaster, Per (Name of receiving employee)

[Signature]

Complete in Ink

Total Number of Pieces Listed by Sender: 1
Total Number of Pieces Received at Post Office: 1

PS Form 3877, January 2017 (Page 1 of 1)

PSN 7530-02-000-9098 Jobid 5028446

Privacy Notice: For more information on USPS privacy policies, visit usps.com/privacypolicy.

2024-8994



Shipment Confirmation Acceptance Notice

A. Mailer Action

Note to Mailer: The labels and volume associated to this form online, **must** match the labeled packages being presented to the USPS® employee with this form.

Shipment Date: 05/16/2024

Shipped From:

Name: MC ENF M RUIZ

Address: 1601 CONGRESS AVENUE SUITE 6 900

City: AUSTIN

State: TX ZIP+4® 78701

Type of Mail	Volume
Priority Mail Express®*	
Priority Mail®	
First-Class Package Service®	
Returns	
International*	
Other	1
Total	1

*Start time for products with service guarantees will begin when mail arrives at the local Post Office™ and items receive individual processing and acceptance scans.

B. USPS Action

Note to RSS Clerk:

1. Home screen > Mailing/Shipping > More
2. Select Shipment Confirm
3. Scan or enter the barcode/label number from PS Form 5630
4. Confirm the volume count message by selecting Yes or No
5. Select Pay and End Visit to complete transaction

USPS EMPLOYEE: Please scan upon pickup or receipt of mail.
Leave form with customer or in customer's mail receptacle.

USPS SCAN AT ACCEPTANCE



9275 0901 1935 6200 0052 7700 97

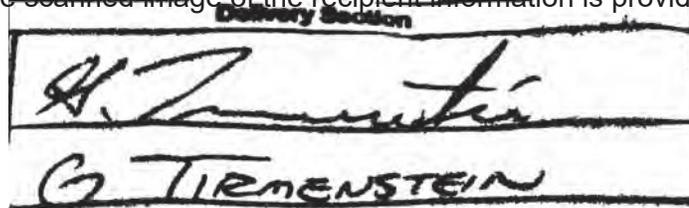
RICKETTS/31050

Date Produced: 05/21/2024

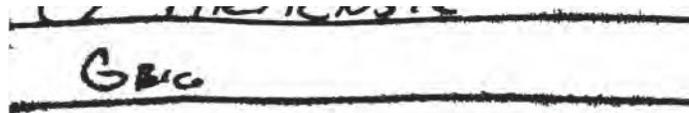
ConnectSuite Inc.:

The following is the delivery information for Certified Mail™/RRE item number 9214 8901 9403 8362 0915 40. Our records indicate that this item was delivered on 05/20/2024 at 11:32 a.m. in RICHARDSON, TX 75082. The scanned image of the recipient information is provided below.

Signature of Recipient :



Address of Recipient :



Thank you for selecting the Postal Service for your mailing needs. If you require additional assistance, please contact your local post office or Postal Service representative.

Sincerely,
United States Postal Service

The customer reference number shown below is not validated or endorsed by the United States Postal Service. It is solely for customer use.

This USPS proof of delivery is linked to the customers mail piece information on file as shown below:

OSKINS
RICHARDSON, TX 75082

Customer Reference Number: C5028446.30298099

Return Reference Number RICKETTS/31050