

No. 2024-8990

**Official Order  
of the  
Texas Commissioner of Insurance**

**Date:** 12/04/2024

**Subject Considered:**

Kimerly Nicole Jefferson  
Houston, Texas 77096

Default Order  
SOAH Docket No. 454-24-19952.C  
TDI Enforcement File No. 33564

**General remarks and official action taken:**

The subject of this default order is whether an adjuster all lines license should be issued to Kimerly Nicole Jefferson (Respondent). Respondent did not appear at the hearing on the merits. This order denies Respondent's license application.

The following findings of fact and conclusions of law are adopted:

**Findings of Fact**

Failure to Appear at Hearing on the Merits

1. On June 14, 2024, the Texas Department of Insurance (TDI) filed a Notice of Hearing, together with a previously filed Original Petition, with the State Office of Administrative Hearings, and which attached documents were admitted as Exhibit 1 at the hearing on the merits.
2. TDI's factual allegations set out in the attached Notice of Hearing and Original Petition are incorporated in this order as findings of fact.
3. TDI sent the Notice of Hearing and Original Petition together to Respondent's last known address provided in writing to the department, [REDACTED],

# 2024-8990

Commissioner's Order

Kimerly Nicole Jefferson

SOAH Docket No. 454-24-19952.C

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Houston, Texas 77096. The Notice of Hearing and Original Petition were also sent by electronic mail.

4. After being properly served the notice of the date, time, and location of the hearing on the merits, Respondent failed to appear for the hearing on October 9, 2024, as shown in the record in SOAH Docket No. 454-24-19952.C.

## Conclusions of Law

1. The commissioner has jurisdiction under Texas law, including TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4001.102, 4001.105, 4005.101-4005.105, and 4101.051; TEX. OCC. CODE §§ 53.021-53.023; 28 TEX. ADMIN. CODE § 1.502; and TEX. GOV'T CODE §§ 2001.051-2001.178.
2. The commissioner has authority to dispose of this case informally under TEX. GOV'T CODE § 2001.056; TEX. INS. CODE § 82.055; and 28 TEX. ADMIN. CODE §§ 1.47, 1.88, and 1.89.
3. TDI provided proper notice of the hearing under TEX. GOV'T CODE §§ 2001.051, 2001.052, and 2001.054; and 28 TEX. ADMIN. CODE §§ 1.28, 1.88, 1.89, and 19.906.
4. Based on Respondent's failure to appear in person or by legal representative at the hearing, TDI is entitled to disposition by default under 28 TEX. ADMIN. CODE §§ 1.88 and 1.89.
5. TDI's factual and legal allegations set out in the attached Notice of Hearing and Original Petition are incorporated in this order and deemed admitted as true under 28 TEX. ADMIN. CODE § 1.89.

# 2024-8990

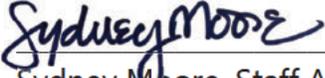
Commissioner's Order  
Kimerly Nicole Jefferson  
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Page 3 of 5

## Order

It is ordered that Kimerly Nicole Jefferson's application is denied. A copy of this order will be provided to law enforcement or other appropriate administrative agencies for further investigation as may be warranted.

Signed by:   
FC5D7EDDFFB84F8... \_\_\_\_\_  
Cassie Brown  
Commissioner of Insurance

Prepared and reviewed by:

  
Sydney Moore, Staff Attorney  
Enforcement

# 2024-8990

Commissioner's Order  
Kimerly Nicole Jefferson  
SOAH Docket No. 454-24-19952.C  
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## Affidavit

**STATE OF TEXAS** §

§

**COUNTY OF TRAVIS** §

Before me, the undersigned authority, personally appeared David Moreno, who, being by me duly sworn, deposed as follows:

"My name is David Moreno and I am employed by the Texas Department of Insurance. I am of sound mind, capable of making this affidavit, and have personal knowledge of these facts which are true and correct.

I have reviewed TDI's records concerning Kimerly Nicole Jefferson. I have confirmed that:

- a. The last mailing address provided to the department in writing by Kimerly Nicole Jefferson is [REDACTED], Houston, Texas 77096.
- b. The file maintained by Enforcement contains a Notice of Hearing, dated June 14, 2024, and an Original Petition dated June 12, 2024, which were filed together with the State Office of Administrative Hearings on June 14, 2024.
- c. On June 14, 2024, the Notice of Hearing and Original Petition addressed to Kimerly Nicole Jefferson were mailed first-class and certified, return receipt requested, to her last known address.

Copies of the first-class mail log and certified mail log maintained by Enforcement are attached as Exhibit A and Exhibit B, respectively."

Signed by:  
  
2248500744094BB...  
ATTIANT

# 2024-8990

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SWORN TO AND SUBSCRIBED before me by means of an interactive two-way audio and video communication on 11/18/2024. This notarial act was an online notarization.

## Notary Seal



## Digital Certificate

DocuSigned by:  
*Roxanne Rodriguez*  
C3FD016A04434A6...  
Notary Public State of Texas

FILED **2024-8990**  
 454-24-19952  
 6/14/2024 11:23 AM  
 STATE OFFICE OF  
 ADMINISTRATIVE HEARINGS  
 Amy Robles, CLERK

ACCEPTED  
 454-24-19952  
 6/14/2024 11:29:09 AM TDI 001  
 STATE OFFICE OF  
 ADMINISTRATIVE HEARINGS  
 Amy Robles, CLERK

**SOAH DOCKET NO. 454-24-19952.C**  
**TDI ENFORCEMENT FILE NO. 33564**

**TEXAS DEPARTMENT OF INSURANCE,**

**Petitioner**

**v.**

**KIMERLY NICOLE JEFFERSON,**

**Respondent**

**BEFORE THE STATE OFFICE**

**EXHIBIT**

**TDI 1**

**OF**

**ADMINISTRATIVE HEARINGS**

**NOTICE OF HEARING**

The Texas Department of Insurance (TDI) seeks to deny your license application. This Notice of Hearing and the Original Petition, which is attached and incorporated for all purposes, states the allegations against you and the relief sought by TDI.

A public hearing will be held before an Administrative Law Judge on **Wednesday, October 9, 2024, at 9:00 a.m.** The hearing will take place via videoconference using a videoconference platform controlled by the State Office of Administrative Hearings (SOAH), unless otherwise ordered to proceed in another manner by the Administrative Law Judge. The attached SOAH scheduling order includes the hyperlink and telephone contact information to attend the videoconference hearing.

The hearing shall be conducted under TEX. GOV'T CODE, ch. 2001 and 1 TEX. ADMIN. CODE, ch. 155. Unless otherwise directed by the Administrative Law Judge, the hearing shall continue from day to day in the offices of SOAH until concluded. You have the right to appear at this hearing and to be represented by an attorney.

**Parties that are not represented by an attorney may obtain information regarding contested case hearings on the public website of the State Office of Administrative Hearings at [www.soah.texas.gov](http://www.soah.texas.gov), or in printed format upon request to SOAH.**

**YOU MUST FILE A WRITTEN RESPONSE TO THE NOTICE OF HEARING WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS WITHIN 20 DAYS OF THE DATE THE NOTICE OF HEARING WAS MAILED. FAILURE TO FILE A WRITTEN RESPONSE BY THIS DEADLINE SHALL ENTITLE TDI TO SEEK DISPOSITION BY DEFAULT UNDER 1 TEX. ADMIN. CODE § 155.501 AND 28 TEX. ADMIN. CODE §§ 1.88 AND 1.89.**

**IF YOU FAIL TO FILE A WRITTEN RESPONSE, THE SCHEDULED HEARING CAN BE CANCELED AND WITHOUT FURTHER NOTICE TO YOU THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING DENIAL OF YOUR LICENSE APPLICATION, IS GRANTED BY DEFAULT.**

**IF YOU FILE A WRITTEN RESPONSE BUT THEN FAIL TO APPEAR ON THE DAY AND TIME SET FOR HEARING, WITHOUT FURTHER NOTICE TO YOU, THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING DENIAL OF YOUR LICENSE APPLICATION, IS GRANTED BY DEFAULT.**

In accord with 28 TEX. ADMIN. CODE § 1.90(e) and 1 TEX. ADMIN. CODE §§ 155.101 and 155.103, you should send copies of your written response to:

- (1) *(by mail, fax, or electronically)*  
Docketing Division  
State Office of Administrative Hearings  
300 West 15th Street, Room 504  
P.O. Box 13025  
Austin, Texas 78711-3025  
(512) 322-2061 (Fax);  
[www.soah.texas.gov](http://www.soah.texas.gov)
  
- (2) *(by mail, fax, or email)*  
Chief Clerk  
Texas Department of Insurance  
P.O. Box 12030, MC GC-CCO  
Austin, Texas 78711-2030  
(512) 490-1064 (Fax)  
[chiefclerk@tdi.texas.gov](mailto:chiefclerk@tdi.texas.gov); and
  
- (3) *(by mail, fax, or email)*  
Sydney Moore, Staff Attorney  
Texas Department of Insurance

Notice of Hearing  
Kimerly Nicole Jefferson  
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Enforcement, MC ENF  
P.O. Box 12030  
Austin, Texas 78711-2030  
(512) 490-1020 (Fax)  
Sydney.moore@tdi.texas.gov

### **Receiving Documents Electronically and Filing Documents with SOAH**

The State Office of Administrative Hearings (SOAH) offers you the ability to electronically receive orders and other documents issued by SOAH by email instead of by mail. If you want to receive SOAH-issued documents by email, follow the instructions on SOAH's website: [www.soah.texas.gov](http://www.soah.texas.gov).

A request to receive SOAH-issued documents by email does not change the procedures you must follow to file documents or exhibits with SOAH. Instructions on how to file documents and exhibits are on SOAH's website. SOAH's website also includes guidance for representing yourself.

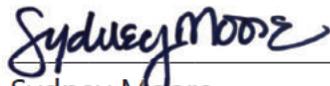
### **Important Security Notice** (for In-Person Hearings ONLY)

**ALL VISITORS TO THE WILLIAM P. CLEMENTS BUILDING WITHOUT AN AGENCY OR DPS ISSUED ID CARD MUST PROVIDE THE BUILDING SECURITY OFFICER WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS DOCKET NUMBER AND RECEIVE A VISITOR'S PASS IN ORDER TO BE ALLOWED ACCESS TO THE HEARING ROOM. INDIVIDUALS SHOULD ALLOW ADDITIONAL TIME TO GO THROUGH THE SECURITY PROCESS.**

Notice of Hearing  
Kimerly Nicole Jefferson  
SOAH Docket No. 454-24-19952.C  
Page 4 of 5

If you have any questions, please contact me at the address or telephone number shown below.

Respectfully Submitted,



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Sydney Moore  
State Bar No. 24056052  
Texas Department of Insurance  
Enforcement, MC ENF  
P.O. Box 12030  
Austin, Texas 78711-2030  
(512) 676-6339 (Direct)  
(512) 490-1020 (Fax)  
Sydney.moore@tdi.texas.gov

ATTORNEY FOR THE PETITIONER  
TEXAS DEPARTMENT OF INSURANCE

Enclosures: Original Petition and SOAH Scheduling Order

cc: Leah Gillum, Deputy Commissioner, Fraud and Enforcement Division, MC ENF  
Whitney Fraser, Litigation Director, Enforcement, MC ENF  
Administrative Review, MC CO-AAL

Notice of Hearing  
Kimerly Nicole Jefferson  
SOAH Docket No. 454-24-19952.C  
Page 5 of 5

**CERTIFICATE OF SERVICE**

I, Sydney Moore, certify that a true and correct copy of the *Notice of Hearing, the Original Petition, and the SOAH Scheduling Order* were sent by the following methods shown, on this 14th day of June, 2024 to:

Kimerly Nicole Jefferson

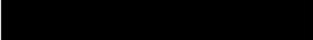


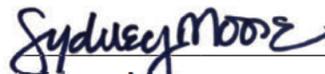
Houston, Texas 77096

*Respondent Pro Se*

Via CM/RRR No.: 9214 8901 9403 8365 9609 59

Via First Class Mail

Via Email: 

  
\_\_\_\_\_  
Sydney Moore

FILED **2024-8990**  
454-24-19952  
6/12/2024 9:04 AM  
STATE OFFICE OF  
ADMINISTRATIVE HEARINGS  
Julian Jaramillo, CLERK

SOAH Docket No. 454-24-19952

ACCEPTED  
454-24-19952 TDL006  
6/12/2024 9:12:17 am  
STATE OFFICE OF  
ADMINISTRATIVE HEARINGS  
Julian Jaramillo, CLERK

**SOAH DOCKET NO. 454-\_\_\_\_\_**  
**TDI ENFORCEMENT FILE NO. 33564**

**TEXAS DEPARTMENT OF INSURANCE,**

**BEFORE THE STATE OFFICE**

**Petitioner**

**v.**

**OF**

**KIMERLY NICOLE JEFFERSON,**

**ADMINISTRATIVE HEARINGS**

**Respondent**

**ORIGINAL PETITION**

The Texas Department of Insurance (TDI) seeks to deny Kimerly Nicole Jefferson’s license application. In support of this petition, TDI makes the following allegations upon information and belief:

**Jurisdiction**

The commissioner of insurance has jurisdiction over this matter under TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4005.101, 4005.102, 4101.051; TEX. OCC. CODE §§ 53.021-53.023; 28 TEX. ADMIN. CODE § 1.502;<sup>1</sup> and TEX. GOV’T CODE §§ 2001.051-2001.178.

**Factual Allegations**

License Application

1. On September 21, 2023, Kimerly Nicole Jefferson (Jefferson), individual identification number 1814975, applied for an adjuster all lines license issued by TDI.
2. On November 7, 2023, TDI proposed to deny Jefferson’s application based on her criminal history. Jefferson appealed that decision and made a written request for hearing on November 15, 2023.

<sup>1</sup> All references to 28 TEX. ADMIN. CODE § 1.502 herein, are to the version of that rule pre-dating amendments adopted in Order 2023-8185, effective on and after September 26, 2023.

Criminal History

3. Between January 15, 2016, and June 15, 2016, Jefferson committed the offense of Theft over \$2,500 but less than \$30,000, a state jail felony. On July 19, 2018, Jefferson pleaded guilty to the offense in the 240th Judicial District Court of Fort Bend County, Texas, in Count 1 of Cause No. 17-DCR-076764A and was sentenced to five years deferred adjudication, a \$1,000 fine, 150 hours of community service restitution, and \$8,331.60 in restitution. On June 26, 2023, the court granted time credits for a reduction of her probation by 105 days and she was released from community supervision.
4. Between January 15, 2016, and June 15, 2016, Jefferson committed the offense of Misapplication of Fiduciary Property over \$2,500 but less than \$30,000, a state jail felony. On July 19, 2018, Jefferson pleaded guilty to the offense in the 240th Judicial District Court of Fort Bend County, Texas, in Count 2 of Cause No. 17-DCR-076764A and was sentenced to five years deferred adjudication, a \$1,000 fine, 150 hours of community service restitution, and \$8,331.60 in restitution. On June 26, 2023, the court granted time credits for a reduction of her probation by 105 days and she was released from community supervision.

**Legal Allegations**

1. Jefferson has committed an act for which a license may be denied under TEX. INS. CODE § 4005.101 as contemplated in TEX. INS CODE § 4001.105(3).
2. Jefferson has committed a felony or misdemeanor that directly relates to the responsibilities of the licensed occupation as contemplated in TEX. OCC CODE §§ 53.021-53.023 and 28 TEX. ADMIN. CODE § 1.502(d).
3. Jefferson may be considered to have been convicted of the state jail felony offenses of Theft over \$2,500 but less than \$30,000 and Misapplication of Fiduciary Property over \$2,500 but less than \$30,000, as referred to in 28 TEX. ADMIN. CODE §§ 1.502(e)(4)(F), 1.502(e)(1), and 1.502(e)(3) that directly relates to the duties and responsibilities of the licensed occupation under TEX. OCC. CODE § 53.021(a)(1) and (d)(1)(B)(i) because she completed the period of supervision less than five years before applying for a license.

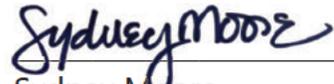
4. Jefferson committed an offense that TDI considers to be of such serious nature that it is of prime importance in determining fitness for licensure or authorization, as contemplated by 28 TEX. ADMIN. CODE §§ 1.502(e)(1), 1.502(e)(3), and 1.502(f)(4)(F).
5. TDI guidelines and 28 TEX. ADMIN. CODE § 1.502(c)-(e), emphasize that TDI:
  - a. considers it very important that applicants be honest, trustworthy, and reliable;
  - b. may refuse to issue an original license if the department determines that the applicant has committed a felony or has engaged in fraudulent or dishonest activity that directly relates to the duties and responsibilities of the licensed occupation; and
  - c. considers the offense of Theft, to be of such a serious nature that it is of prime importance when determining fitness for licensure. 28 TEX. ADMIN. CODE §§ 1.502(e)(1) and 1.502(f)(4)(F).
  - d. considers the offense of Misapplication of Fiduciary Property, to be of such a serious nature that it is of prime importance when determining fitness for licensure. 28 TEX. ADMIN. CODE §§ 1.502(e)(1) and 1.502(e)(3).

### **Relief Sought**

If one or more of the above allegations is found to be true, TDI asks the Administrative Law Judge to enter a Proposal for Decision recommending that the commissioner of insurance issue an order:

1. denying Jefferson's license application, and
2. imposing any other just and appropriate relief to which the department may be entitled to by law, including any combination of the above actions.

Respectfully Submitted,



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Sydney Moore  
State Bar No. 24056052  
Texas Department of Insurance  
Enforcement, MC ENF  
P.O. Box 12030  
Austin, Texas 78711-2030  
(512) 676-6339 (Direct)  
(512) 490-1020 (Fax)  
Sydney.moore@tdi.texas.gov

ATTORNEY FOR THE PETITIONER  
TEXAS DEPARTMENT OF INSURANCE

**Automated Certificate of eService**

This automated certificate of service was created by the eFiling system. The filer served this document via email generated by the eFiling system on the date and to the persons listed below. The rules governing certificates of service have not changed. Filers must still provide a certificate of service that complies with all applicable rules.

Mary Ruiz on behalf of Sydney Moore  
Bar No. 24056052  
Enforcementgeneral@tdi.texas.gov  
Envelope ID: 88703565  
Filing Code Description: Request to Docket  
Filing Description: Request to Docket  
Status as of 6/12/2024 9:15 AM CST

Associated Case Party: Chief Clerk

Name	BarNumber	Email	TimestampSubmitted	Status
Chief Clerk		ChiefClerk@tdi.texas.gov	6/12/2024 9:04:46 AM	SENT

Associated Case Party: TDI

Name	BarNumber	Email	TimestampSubmitted	Status
Sydney Moore		Sydney.Moore@tdi.texas.gov	6/12/2024 9:04:46 AM	SENT
Whitney Fraser		Whitney.Fraser@tdi.texas.gov	6/12/2024 9:04:46 AM	SENT
Texas Department of Insurance		Enforcementgeneral@tdi.texas.gov	6/12/2024 9:04:46 AM	SENT

Associated Case Party: Kimerly Nicole Jefferson

Name	BarNumber	Email	TimestampSubmitted	Status
Kimerly NicoleJefferson		[REDACTED]	6/12/2024 9:04:46 AM	SENT

SOAH Docket No. 454-24-19952

Suffix: C

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**BEFORE THE  
STATE OFFICE OF ADMINISTRATIVE  
HEARINGS**

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**TDI,  
PETITIONER  
v.  
KIMERLY NICOLE JEFFERSON,  
RESPONDENT**

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**ORDER SCHEDULING HEARING ON THE MERITS**

1. **Case Referred.** This case has been docketed at the State Office of Administrative Hearings (SOAH) and assigned to the undersigned Administrative Law Judge (ALJ). The parties are encouraged to visit SOAH's website at [www.soah.texas.gov](http://www.soah.texas.gov) for information about hearings, including a link to SOAH's procedural rules, which govern this case.
2. **Hearing.** A hearing will be held at **9:00 AM (CT) on October 9, 2024**, remotely via Zoom videoconference. 1 Tex. Admin. Code § 155.405(c). The audio portion of the hearing will be recorded, and it will be the official record of the proceeding. Attend the hearing in one of these ways:

To join by computer or smart device, go to  
<https://soah-texas.zoomgov.com> and enter:

Meeting ID: 161 484 3980

Video Passcode: TDC952

To join by telephone (audio only), call  
+1 669 254 5252, and enter:

Meeting ID: 161 484 3980

Telephone Passcode: 804601

3. **Notice.** Staff for the Texas Department of Insurance must issue a notice of hearing. Tex. Gov't Code §§ 2001.051–.052.
4. **Before the Hearing: Exhibit List, Witness List, and Witness Preparation.** SOAH's Chief Administrative Law Judge has issued a General Order Relating to Submission of Exhibits For General Docket Hearings (<https://www.soah.texas.gov/general-order-relating-submission-exhibits>). A failure to comply with the requirements below may result in exclusion of the associated evidence of testimony:
  - a. **Seven (7) days before the hearing**, the parties will receive an email from SOAH's Secure File Transfers ([noreply@moveitcloud.com](mailto:noreply@moveitcloud.com)) with a link to access the secure MOVEit platform.
  - b. **At least three (3) days before the hearing date**, submit a witness list, expert disclosures pursuant to 1 Texas Administrative Code § 155.255(a)(5) (if applicable), and all exhibits and evidence to be offered at the hearing electronically using MOVEit.
  - c. **Exhibits:**
    - Make an exhibit list;
    - Number each exhibit sequentially; and
    - Paginate or bates stamp multipage documents.

- d. **Witness List:**
  - Identify each witness you will call to testify;
  - Mention what each witness will testify about; and
  - Estimate how long each witness will testify.
- e. **Witness Preparation.** Before the hearing, the parties must:
  - Give each witness the information above to access the hearing;
  - Give each witness all documents needed to participate in the hearing;
  - Have each witness's contact information available so additional documents can be provided to each witness during the hearing if needed.
5. **Prior to the hearing,** the parties shall confer to make sure each party received the other party's exhibits and witness lists.
6. **After the Hearing, File Admitted Exhibits.** *No later than the first business day following conclusion of the hearing,* the parties shall eFile only the exhibits that were admitted as evidence or accompanied by an offer of proof. 1 Tex. Admin. Code § 155.101(b)(1)(G)(iii). At the conclusion of the hearing, the ALJ will confirm on the record the admitted exhibits that are required to be filed. The ALJ may answer any procedural questions regarding this requirement.
7. **eFile.** Except as otherwise permitted by the SOAH Rules of Procedure, attorneys, state agencies, and other governmental entities are required to file pleadings electronically through eFileTexas.gov and an electronic filing service provider certified by the Texas Office of Court Administration. *See* 1 Tex. Admin. Code § 155.101.
8. **If you are Self-Represented.**
  - a. **A Guide.** Some contested-case parties choose to represent themselves in the contested-case process. Self-represented litigants must follow SOAH's procedures, but SOAH has published material that will help parties understand how to do that. Here is the Guide for Self

Represented Litigants: <https://www.soah.texas.gov/representing-yourself-general-hearings-cases-state-office-administrative-hearings>.

- b. **Filings.** If you are not represented by an attorney and you do not wish to file documents electronically, you may continue to file documents by fax; by mail addressed to SOAH, P.O. Box 13025, Austin, Texas 78711-3025; or by hand delivery to the appropriate SOAH office. All filings must contain the SOAH docket number and the names of the parties. For documents filed by mail, fax, or hand-delivery, the time of filing shall be determined by the SOAH file stamp.
- c. **Electronic Service of SOAH orders.** SOAH is now offering you the ability to receive service of orders and other documents issued by SOAH through email rather than mail or fax. To elect to receive service of SOAH-issued documents by email, go to the E-Services tab on SOAH's website ([www.soah.texas.gov](http://www.soah.texas.gov)), click on "Request Email Service" and follow the instructions. NOTE: Your request to receive SOAH-issued documents by email does not change the procedures you must follow in order to file documents with SOAH.
9. **Questions about Zoom, MOVEit, or Filings.** Call SOAH's Chief Clerk's Office at (512) 475-4993.

**Signed June 14, 2024**

  
\_\_\_\_\_  
AMY DAVIS  
ADMINISTRATIVE LAW JUDGE  
STATE OFFICE OF ADMINISTRATIVE HEARINGS

**Automated Certificate of eService**

This automated certificate of service was created by the e filing system. The filer served this document via email generated by the e filing system on the date and to the persons listed below. The rules governing certificates of service have not changed. Filers must still provide a certificate of service that complies with all applicable rules.

Mary Ruiz on behalf of Sydney Moore  
Bar No. 24056052  
Enforcementgeneral@tdi.texas.gov  
Envelope ID: 88815277  
Filing Code Description: Notice of Hearing  
Filing Description: NOH\_OP\_OR  
Status as of 6/14/2024 11:31 AM CST

Associated Case Party: TDI

Name	BarNumber	Email	TimestampSubmitted	Status
Whitney Fraser		Whitney.Fraser@tdi.texas.gov	6/14/2024 11:23:57 AM	SENT
Texas Department of Insurance		Enforcementgeneral@tdi.texas.gov	6/14/2024 11:23:57 AM	SENT
Sydney Moore		Sydney.Moore@tdi.texas.gov	6/14/2024 11:23:57 AM	SENT
Leah Gillum		Leah.Gillum@tdi.texas.gov	6/14/2024 11:23:57 AM	SENT
Jodie Delgado		jodie.delgado@tdi.texas.gov	6/14/2024 11:23:57 AM	SENT

Associated Case Party: Chief Clerk

Name	BarNumber	Email	TimestampSubmitted	Status
Chief Clerk		ChiefClerk@tdi.texas.gov	6/14/2024 11:23:57 AM	SENT

Associated Case Party: Kimerly Nicole Jefferson

Name	BarNumber	Email	TimestampSubmitted	Status
Kimerly NicoleJefferson		[REDACTED]	6/14/2024 11:23:57 AM	SENT



2024-8990

EXHIBIT

B

Shipment Confirmation  
Acceptance Notice



A. Mailer Action

Note to Mailer: The labels and volume associated to this form online, must match the labeled packages being presented to the USPS® employee with this form.

Shipment Date: 06/14/2024  
Shipped From:  
Name: MC ENF M RUIZ  
Address: 1601 CONGRESS AVENUE SUITE 6 900  
City: AUSTIN  
State: TX ZIP+4® 78701

Type of Mail	Volume
Priority Mail Express®	
Priority Mail®	
First-Class Package Service®	
Returns	
International*	
Other	1
Total	1

\*Start time for products with service guarantees will begin when mail arrives at the local Post Office™ and items receive individual processing and acceptance scans.

B. USPS Action

Note to RSS Clerk:

1. Home screen > Mailing/Shipping > More
2. Select Shipment Confirm
3. Scan or enter the barcode/label number from PS Form 5630
4. Confirm the volume count message by selecting Yes or No
5. Select Pay and End Visit to complete transaction

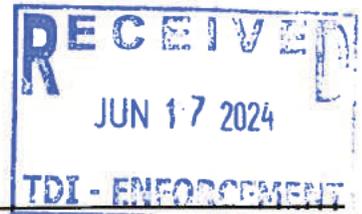
USPS EMPLOYEE: Please scan upon pickup or receipt of mail.  
Leave form with customer or in customer's mail receptacle.

USPS SCAN AT ACCEPTANCE



9275 0901 1935 6200 0053 4361 14

MOORE/33564





Firm Mailing Book For Accountable Mail

2024-8990

Name and Address of Sender

MC ENF M RUIZ  
TEXAS DEPARTMENT OF INSURANCE  
1601 CONGRESS AVENUE, SUITE 6.900  
AUSTIN TX 78701

Affix Stamp Here  
(for additional copies of this receipt).  
Postmark with Date of Receipt.

Check type of mail or service

- Adult Signature Required
- Adult Signature Restricted Delivery
- Certified Mail
- Certified Mail Restricted Delivery
- Collect on Delivery (COD)
- Insured Mail
- Priority Mail
- Priority Mail Express
- Registered Mail
- Return Receipt for Merchandise
- Signature Confirmation
- Signature Confirmation Restricted Delivery

USPS Tracking/Article Number

1. 9214 8901 9403 8365 9609 59

MOORE/33564

Addressee (Name, Street, City, State, & ZIP Code™)

KIMBERLY NICOLE JEFFERSON  
[REDACTED]  
HOUSTON, TEXAS 77096

Postage	(Extra Service) Fee	Handling Charge - if Registered and over \$50,000 in value	Actual Value if Registered	Insured Value	Due Sender if COD	ASR Fee	ASRD Fee	RD Fee	RR Fee	SC Fee	SCRD Fee	SH Fee
0.88	4.40								2.32			
						Adult Signature Required	Adult Signature Restricted Delivery	Restricted Delivery	Return Receipt	Signature Confirmation	Signature Confirmation Restricted Delivery	Special Handling

RECEIVED  
JUN 17 2024

Postmaster, Per (Name of receiving employee)

*[Signature]*

Complete in Ink

Total Number of Pieces Listed by Sender: 1

Total Number of Pieces Received at Post Office: 1

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JobId: 5095017

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