

No. 2024-8946

**Official Order
of the
Texas Commissioner of Insurance**

Date: 11/08/2024

Subject Considered:

Manuel Garcia
McAllen, TX

Default Order
SOAH Docket No. 454-24-20655
TDI Enforcement File No. 33532

General remarks and official action taken:

The subject of this default order is whether a personal lines property and casualty agent license should be issued to Manuel Garcia (Respondent). Respondent did not appear at the hearing on the merits. This order denies Respondent's license application.

The following findings of fact and conclusions of law are adopted:

Findings of Fact

Failure to Appear at Hearing on the Merits

1. On July 10, 2024, the Texas Department of Insurance (TDI) filed a Notice of Hearing, together with a previously filed Original Petition, with the State Office of Administrative Hearings (SOAH). On September 17, 2024, TDI filed an Amended Notice of Hearing, together with a previously filed Original Petition, with SOAH, and which attached documents were admitted as Exhibit 1 at the hearing on the merits.
2. TDI's factual allegations set out in the attached Amended Notice of Hearing and Original Petition are incorporated in this order as findings of fact.

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3. TDI sent the Amended Notice of Hearing and Original Petition together to Respondent's last known address provided in writing to TDI: [REDACTED], McAllen, TX 78503. The Amended Notice of Hearing and Original Petition were also sent by electronic mail.
4. After receiving proper notice of the date, time, and location of the hearing on the merits, Respondent failed to appear for the hearing on October 2, 2024, as shown in the record in SOAH Docket No. 454-24-20655.C.

Conclusions of Law

1. The commissioner has jurisdiction under Texas law, including TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4001.102, 4001.105, 4005.101, 4005.102, 4051.401; TEX. OCC. CODE §§ 53.021-53.023; 28 TEX. ADMIN. CODE § 1.502; and TEX. GOV'T CODE §§ 2001.051-2001.178.
2. The commissioner has authority to dispose of this case informally under TEX. GOV'T CODE § 2001.056; TEX. INS. CODE § 82.055; and 28 TEX. ADMIN. CODE §§ 1.47, 1.88, and 1.89.
3. TDI provided proper notice of the hearing under TEX. GOV'T CODE §§ 2001.051, 2001.052, and 2001.054, and 28 TEX. ADMIN. CODE §§ 1.28, 1.88, 1.89, and 19.906.
4. Based on Respondent's failure to appear in person or by legal representative at the hearing, TDI is entitled to disposition by default under 28 TEX. ADMIN. CODE §§ 1.88 and 1.89.
5. TDI's factual and legal allegations set out in the attached Amended Notice of Hearing and Original Petition are incorporated in this order and deemed admitted as true under 28 TEX. ADMIN. CODE § 1.89.

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Order

It is ordered that Manuel Garcia's application is denied. A copy of this order will be provided to law enforcement and other appropriate administrative agencies for further investigation as may be warranted.

Signed by:

FC5D7EDDFB4F8...

Cassie Brown
Commissioner of Insurance

Prepared and reviewed by:

/s/Erik Huhn

Erik Huhn, Staff Attorney
Enforcement

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Affidavit

STATE OF TEXAS §

§

COUNTY OF TRAVIS §

Before me, the undersigned authority, personally appeared David Moreno, who, being by me duly sworn, deposed as follows:

"My name is David Moreno and I am employed by the Texas Department of Insurance. I am of sound mind, capable of making this affidavit, and have personal knowledge of these facts which are true and correct.

I have reviewed TDI's records concerning Manuel Garcia. I have confirmed that:

- a. The last mailing address provided to the department in writing by Manuel Garcia is [REDACTED], McAllen, TX 78503.
- b. The file maintained by Enforcement contains a Notice of Hearing, dated July 10, 2024, and an Original Petition dated June 24, 2024, which were filed together with the State Office of Administrative Hearings on July 10, 2024. Enforcement's file also contains an Amended Notice of Hearing, which was filed with the State Office of Administrative Hearings on September 17, 2024.
- c. On July 10, 2024, the Notice of Hearing and Original Petition addressed to Manuel Garcia were mailed first-class and certified, return receipt requested, to his last known address. On September 17, 2024, the Amended Notice of Hearing addressed to Manuel Garcia was mailed first-class and certified, return receipt requested to his last known address.

Copies of the first-class mail log and certified mail log maintained by Enforcement are attached as Exhibit A and Exhibit B, respectively."

Signed by:

2B75342EA04745E...
Affiant

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SWORN TO AND SUBSCRIBED before me by means of an interactive two-way audio and video communication on 10/31/2024. This notarial act was an online notarization.

Notary Seal



Digital Certificate

Signed by:
Mary Ruiz
795DC4D59167489...

Notary Public State of Texas

FILED **2024-8946**
454-24-20655
9/17/2024 2:15 PM
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Jessica Rodriguez, CLERK

ACCEPTED
454-24-20655
9/17/2024 2:27:05 pm
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Jessica Rodriguez, CLERK

**SOAH DOCKET NO. 454-24-20655
TDI ENFORCEMENT FILE NO. 33532**

TEXAS DEPARTMENT OF INSURANCE,

BEFORE THE STATE OFFICE

Petitioner

v.

OF

MANUEL GARCIA,

ADMINISTRATIVE HEARINGS

Respondent

AMENDED NOTICE OF HEARING

The Texas Department of Insurance (TDI) seeks to deny your license application. This Amended Notice of Hearing and the Original Petition, which is attached and incorporated for all purposes, states the allegations against you and the relief sought by TDI.

A public hearing will be held before an Administrative Law Judge on **Wednesday, October 2, 2024, at 9 a.m.** The hearing will take place via videoconference using a videoconference platform controlled by the State Office of Administrative Hearings (SOAH), unless otherwise ordered to proceed in another manner by the Administrative Law Judge. The attached SOAH scheduling order includes the hyperlink and telephone contact information to attend the videoconference hearing.

The hearing shall be conducted under TEX. GOV'T CODE, ch. 2001 and 1 TEX. ADMIN. CODE, ch. 155. Unless otherwise directed by the Administrative Law Judge, the hearing shall continue from day to day in the offices of the State Office of Administrative Hearings until concluded. You have the right to appear at this hearing and to be represented by an attorney.

Parties that are not represented by an attorney may obtain information regarding contested case hearings on the public website of the State Office of Administrative Hearings at www.soah.texas.gov, or in printed format upon request to SOAH.

YOU MUST FILE A WRITTEN RESPONSE TO THE NOTICE OF HEARING WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS WITHIN 20 DAYS OF THE DATE THE NOTICE OF HEARING WAS MAILED. FAILURE TO FILE A WRITTEN RESPONSE BY THIS



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Manuel Garcia
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DEADLINE SHALL ENTITLE TDI TO SEEK DISPOSITION BY DEFAULT UNDER 1 TEX. ADMIN. CODE § 155.501 AND 28 TEX. ADMIN. CODE §§ 1.88 AND 1.89.

IF YOU FAIL TO FILE A WRITTEN RESPONSE, THE SCHEDULED HEARING CAN BE CANCELED AND WITHOUT FURTHER NOTICE TO YOU THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING DENIAL OF YOUR LICENSE APPLICATION, IS GRANTED BY DEFAULT.

IF YOU FILE A WRITTEN RESPONSE BUT THEN FAIL TO APPEAR ON THE DAY AND TIME SET FOR HEARING, WITHOUT FURTHER NOTICE TO YOU, THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING DENIAL OF YOUR LICENSE APPLICATION, IS GRANTED BY DEFAULT.

In accord with 28 TEX. ADMIN. CODE § 1.90(e) and 1 TEX. ADMIN. CODE §§ 155.101 and 155.103, you should send copies of your written response to:

- (1) *(by mail, fax, or electronically)*
Docketing Division
State Office of Administrative Hearings
300 West 15th Street, Room 504
P.O. Box 13025
Austin, Texas 78711-3025
(512) 322-2061 (Fax);
www.soah.texas.gov
- (2) *(by mail, fax, or email)*
Chief Clerk
Texas Department of Insurance
P.O. Box 12030, MC GC-CCO
Austin, Texas 78711-2030
(512) 490-1064 (Fax)
chiefclerk@tdi.texas.gov; and
- (3) *(by mail, fax, or email)*

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Amended Notice of Hearing
Manuel Garcia
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Page 3 of 5

Erik Huhn, Staff Attorney
Texas Department of Insurance
Enforcement Division, MC ENF
P.O. Box 12030
Austin, Texas 78711-2030
(512) 490-1020 (Fax)
Erik.Huhn@tdi.texas.gov

Receiving Documents Electronically and Filing Documents with SOAH

The State Office of Administrative Hearings (SOAH) offers you the ability to electronically receive orders and other documents issued by SOAH by email instead of by mail. If you want to receive SOAH-issued documents by email, follow the instructions on SOAH's website: www.soah.texas.gov.

A request to receive SOAH-issued documents by email does not change the procedures you must follow to file documents or exhibits with SOAH. Instructions on how to file documents and exhibits are on SOAH's website. SOAH's website also includes guidance for representing yourself.

Important Security Notice (for In-Person Hearings ONLY)

ALL VISITORS TO THE WILLIAM P. CLEMENTS BUILDING WITHOUT AN AGENCY OR DPS ISSUED ID CARD MUST PROVIDE THE BUILDING SECURITY OFFICER WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS DOCKET NUMBER AND RECEIVE A VISITOR'S PASS IN ORDER TO BE ALLOWED ACCESS TO THE HEARING ROOM. INDIVIDUALS SHOULD ALLOW ADDITIONAL TIME TO GO THROUGH THE SECURITY PROCESS.

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Amended Notice of Hearing
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If you have any questions, please contact me at the address or telephone number shown below.

Respectfully Submitted,

/s/Erik Huhn

Erik Huhn
State Bar No. 24132806
Texas Department of Insurance
Enforcement Division, MC ENF
P.O. Box 12030
Austin, Texas 78711-2030
(512) 676-6355 (Direct)
(512) 490-1020 (Fax)
Erik.Huhn@tdi.texas.gov

ATTORNEY FOR THE PETITIONER
TEXAS DEPARTMENT OF INSURANCE

Enclosures: Original Petition and SOAH Scheduling Order

cc: Leah Gillum, Deputy Commissioner, Fraud & Enforcement Division, MC ENF
Whitney Fraser, Litigation Director, Enforcement, MC ENF
Administrative Review, MC CO-AAL

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Amended Notice of Hearing
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CERTIFICATE OF SERVICE

I, Erik Huhn, certify that a true and correct copy of the *Amended Notice of Hearing, the Original Petition, and the SOAH Scheduling Order* were sent by the following methods shown, on this 17th day of September 2024 to:

Manuel Garcia
[REDACTED]
McAllen, TX 78503
Respondent Pro Se

CM/RRR: 9214 8901 9403 8378 3508 84

Via Email:
[REDACTED] &
[REDACTED]

Via First Class Mail:

/s/Erik Huhn

Erik Huhn

FILED **2024-8946**
454-24-20655
6/24/2024 9:31 AM
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Julian Jaramillo, CLERK

SOAH Docket No. 454-24-20655

ACCEPTED
454-24-20655
6/24/2024 10:36:19 am
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Julian Jaramillo, CLERK

SOAH DOCKET NO. 454-_____
TDI ENFORCEMENT FILE NO. 33532

TEXAS DEPARTMENT OF INSURANCE,

Petitioner

v.

MANUEL GARCIA,

Respondent

BEFORE THE STATE OFFICE

OF

ADMINISTRATIVE HEARINGS

ORIGINAL PETITION

The Texas Department of Insurance (TDI) seeks to deny Manuel Garcia’s (Garcia) license application. In support of this petition, TDI makes the following allegations upon information and belief:

Jurisdiction

The commissioner of insurance has jurisdiction over this matter under TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4005.101, 4005.102, 4051.401; TEX. OCC. CODE §§ 53.021-53.023; 28 TEX. ADMIN. CODE § 1.502;¹ and TEX. GOV’T CODE §§ 2001.051-2001.178.

Factual Allegations

1. On September 6, 2023, Garcia applied for a personal lines property and casualty agent license. Garcia disclosed his criminal history on his application.
2. TDI proposed to deny Garcia’s application due to his criminal history and Garcia requested a hearing on the denial.
3. On October 10, 2006, in the 275th Judicial District Court of Hidalgo County, Texas, Case No. CR-2966-05-E, a jury convicted Garcia of one count of Murder, a first-degree felony, and one count of Criminal Attempted Murder, a second-degree felony.

¹ All references to 28 TEX. ADMIN. CODE § 1.502 herein, are to the version of that rule pre-dating amendments adopted in Order 2023-8185, effective on and after September 26, 2023.

4. Garcia was sentenced to 20 years imprisonment in the Institutional Division of the Texas Department of Criminal Justice (TDCJ) for his murder conviction and 10 years imprisonment for his criminal attempted murder conviction. Both sentences were set to run concurrently. Garcia was given credit for 488 days spent in jail.
5. On March 1, 2022, Garcia was released from TDCJ custody on parole. Garcia is expected to be on parole until June 2025.

Legal Allegations

1. TDI may deny Garcia's license application because he has been convicted of a felony, as contemplated by TEX. INS. CODE § 4005.101(b)(8).
2. TDI may deny Garcia's license application because he has been convicted of an offense listed in TEX. CODE OF CRIM. PROC. Art. 42A.054, as contemplated by TEX. OCC. CODE § 53.021(a)(2).
3. TDI may deny Garcia's license application because he has been convicted of an offense of such serious nature that it is of prime importance in determining fitness for licensure, as contemplated by 28 TEX. ADMIN. CODE § 1.502(e)(3) and (e)(4)(A).
4. The factors listed in 28 TEX. ADMIN. CODE § 1.502(h) do not outweigh the serious nature of Garcia's criminal history, as 28 TEX. ADMIN. CODE § 1.502(f) contemplates.

Relief Sought

If one or more of the above allegations is found to be true, TDI asks the Administrative Law Judge to enter a Proposal for Decision recommending that the commissioner of insurance issue an order:

1. Denying Garcia's license application; and
2. Imposing any other just and appropriate relief to which TDI may be entitled to by law.

Respectfully Submitted,

/s/Erik Huhn

Erik Huhn
State Bar No. 24132806
Texas Department of Insurance
Enforcement, MC ENF
P.O. Box 12030
Austin, Texas 78711-2030
(512) 676-6355 (Direct)
(512) 490-1020 (Fax)
Erik.Huhn@tdi.texas.gov

ATTORNEY FOR THE PETITIONER
TEXAS DEPARTMENT OF INSURANCE

2024-8946

Automated Certificate of eService

This automated certificate of service was created by the eFiling system. The filer served this document via email generated by the eFiling system on the date and to the persons listed below. The rules governing certificates of service have not changed. Filers must still provide a certificate of service that complies with all applicable rules.

Mary Ruiz on behalf of Erik Huhn
Bar No. 24132806
Enforcementgeneral@tdi.texas.gov
Envelope ID: 89099935
Filing Code Description: Request to Docket
Filing Description: Request to Docket Manuel Garcia
Status as of 6/24/2024 10:41 AM CST

Associated Case Party: Chief Clerk

| Name | BarNumber | Email | TimestampSubmitted | Status |
|-------------|-----------|--------------------------|----------------------|--------|
| Chief Clerk | | ChiefClerk@tdi.texas.gov | 6/24/2024 9:31:01 AM | SENT |

Associated Case Party: TDI

| Name | BarNumber | Email | TimestampSubmitted | Status |
|-------------------------------|-----------|----------------------------------|----------------------|--------|
| Erik Huhn | | Erik.Huhn@tdi.texas.gov | 6/24/2024 9:31:01 AM | SENT |
| Whitney Fraser | | [REDACTED] | 6/24/2024 9:31:01 AM | SENT |
| Texas Department of Insurance | | Enforcementgeneral@tdi.texas.gov | 6/24/2024 9:31:01 AM | SENT |

Case Contacts

| Name | BarNumber | Email | TimestampSubmitted | Status |
|---------------|-----------|------------|----------------------|--------|
| Manuel Garcia | | [REDACTED] | 6/24/2024 9:31:01 AM | SENT |

Associated Case Party: Manuel Garcia

| Name | BarNumber | Email | TimestampSubmitted | Status |
|---------------|-----------|------------|----------------------|--------|
| Manuel Garcia | | [REDACTED] | 6/24/2024 9:31:01 AM | ERROR |

**BEFORE THE
STATE OFFICE OF ADMINISTRATIVE
HEARINGS**

**TDI,
PETITIONER
v.
MANUEL GARCIA,
RESPONDENT**

ORDER SCHEDULING HEARING ON THE MERITS

1. **Case Referred.** This case has been docketed at the State Office of Administrative Hearings (SOAH) and assigned to the undersigned Administrative Law Judge (ALJ). The parties are encouraged to visit SOAH's website at www.soah.texas.gov for information about hearings, including a link to SOAH's procedural rules, which govern this case.
2. **Hearing.** A four-hour hearing will be held at **9:00 AM (CT) on October 2, 2024**, remotely via Zoom videoconference. 1 Tex. Admin. Code § 155.405(c). The audio portion of the hearing will be recorded, and it will be the official record of the proceeding. Attend the hearing in one of these ways:

To join by computer or smart device, go to
<https://soah-texas.zoomgov.com> and enter:

Meeting ID: 161 481 0482

Video Passcode: TDC655

To join by telephone (audio only), call
+1 669 254 5252, and enter:

Meeting ID: 161 481 0482

Telephone Passcode: 992982

3. **Notice.** Staff for the Texas Department of Insurance must issue a notice of hearing. Tex. Gov't Code §§ 2001.051–.052.
4. **Before the Hearing: Exhibit List, Witness List, and Witness Preparation.** SOAH's Chief Administrative Law Judge has issued a General Order Relating to Submission of Exhibits For General Docket Hearings (<https://www.soah.texas.gov/general-order-relating-submission-exhibits>). A failure to comply with the requirements below may result in exclusion of the associated evidence of testimony:
 - a. **Seven (7) days before the hearing**, the parties will receive an email from SOAH's Secure File Transfers (noreply@moveitcloud.com) with a link to access the secure MOVEit platform.
 - b. **At least three (3) days before the hearing date**, submit a witness list, expert disclosures pursuant to 1 Texas Administrative Code § 155.255(a)(5) (if applicable), and all exhibits and evidence to be offered at the hearing electronically using MOVEit.
 - c. **Exhibits:**
 - Make an exhibit list;
 - Number each exhibit sequentially; and

- Paginate or bates stamp multipage documents.
- d. **Witness List:**
- Identify each witness you will call to testify;
 - Mention what each witness will testify about; and
 - Estimate how long each witness will testify.
- e. **Witness Preparation.** Before the hearing, the parties must:
- Give each witness the information above to access the hearing;
 - Give each witness all documents needed to participate in the hearing;
 - Have each witness's contact information available so additional documents can be provided to each witness during the hearing if needed.
5. **Prior to the hearing,** the parties shall confer to make sure each party received the other party's exhibits and witness lists.
6. **After the Hearing, File Admitted Exhibits.** *No later than the first business day following conclusion of the hearing,* the parties shall eFile only the exhibits that were admitted as evidence or accompanied by an offer of proof. 1 Tex. Admin. Code § 155.101(b)(1)(G)(iii). At the conclusion of the hearing, the ALJ will confirm on the record the admitted exhibits that are required to be filed. The ALJ may answer any procedural questions regarding this requirement.
7. **eFile.** Except as otherwise permitted by the SOAH Rules of Procedure, attorneys, state agencies, and other governmental entities are required to file pleadings electronically through eFileTexas.gov and an electronic filing service provider certified by the Texas Office of Court Administration. *See* 1 Tex. Admin. Code § 155.101.
8. **If you are Self-Represented.**

- a. **A Guide.** Some contested-case parties choose to represent themselves in the contested-case process. Self-represented litigants must follow SOAH’s procedures, but SOAH has published material that will help parties understand how to do that. Here is the Guide for Self Represented Litigants: <https://www.soah.texas.gov/representing-yourself-general-hearings-cases-state-office-administrative-hearings>.
 - b. **Filings.** If you are not represented by an attorney and you do not wish to file documents electronically, you may continue to file documents by fax; by mail addressed to SOAH, P.O. Box 13025, Austin, Texas 78711-3025; or by hand delivery to the appropriate SOAH office. All filings must contain the SOAH docket number and the names of the parties. For documents filed by mail, fax, or hand-delivery, the time of filing shall be determined by the SOAH file stamp.
 - c. **Electronic Service of SOAH orders.** SOAH is now offering you the ability to receive service of orders and other documents issued by SOAH through email rather than mail or fax. To elect to receive service of SOAH-issued documents by email, go to the E-Services tab on SOAH’s website (www.soah.texas.gov), click on “Request Email Service” and follow the instructions. NOTE: Your request to receive SOAH-issued documents by email does not change the procedures you must follow in order to file documents with SOAH.
9. **Questions about Zoom, MOVEit, or Filings.** Call SOAH’s Chief Clerk’s Office at (512) 475-4993.

Signed July 9, 2024



AMY DAVIS
ADMINISTRATIVE LAW JUDGE
STATE OFFICE OF ADMINISTRATIVE HEARINGS

2024-8946

Automated Certificate of eService

This automated certificate of service was created by the eFiling system. The filer served this document via email generated by the eFiling system on the date and to the persons listed below. The rules governing certificates of service have not changed. Filers must still provide a certificate of service that complies with all applicable rules.

Mary Ruiz on behalf of Erik Huhn
Bar No. 24132806
Enforcementgeneral@tdi.texas.gov
Envelope ID: 92124067
Filing Code Description: Notice of Hearing
Filing Description: Amended NOH OP Order 33532
Status as of 9/17/2024 2:27 PM CST

Associated Case Party: TDI

| Name | BarNumber | Email | TimestampSubmitted | Status |
|-------------------------------|-----------|----------------------------------|----------------------|--------|
| Whitney Fraser | | [REDACTED] | 9/17/2024 2:15:04 PM | SENT |
| Leah Gillum | | [REDACTED] | 9/17/2024 2:15:04 PM | SENT |
| Texas Department of Insurance | | Enforcementgeneral@tdi.texas.gov | 9/17/2024 2:15:04 PM | SENT |
| Erik Huhn | | Erik.Huhn@tdi.texas.gov | 9/17/2024 2:15:04 PM | SENT |
| Jodie Delgado | | [REDACTED] | 9/17/2024 2:15:04 PM | SENT |

Associated Case Party: Chief Clerk

| Name | BarNumber | Email | TimestampSubmitted | Status |
|-------------|-----------|--------------------------|----------------------|--------|
| Chief Clerk | | ChiefClerk@tdi.texas.gov | 9/17/2024 2:15:04 PM | SENT |

Case Contacts

| Name | BarNumber | Email | TimestampSubmitted | Status |
|---------------|-----------|------------|----------------------|--------|
| Manuel Garcia | | [REDACTED] | 9/17/2024 2:15:04 PM | SENT |

Associated Case Party: Manuel Garcia

| Name | BarNumber | Email | TimestampSubmitted | Status |
|---------------|-----------|------------|----------------------|--------|
| Manuel Garcia | | [REDACTED] | 9/17/2024 2:15:04 PM | SENT |
| Manuel Garcia | | [REDACTED] | 9/17/2024 2:15:04 PM | ERROR |

2024-8946



Shipment Confirmation Acceptance Notice

A. Mailer Action

Note to Mailer: The labels and volume associated to this form online, **must** match the labeled packages being presented to the USPS® employee with this form.

Shipment Date: 09/17/2024

Shipped From:

Name: MC ENF D MORENO

Address: 1601 CONGRESS AVENUE SUITE 6 900

City: AUSTIN

State: TX ZIP+4® 78701

| Type of Mail | Volume |
|------------------------------|--------|
| Priority Mail Express®* | |
| Priority Mail® | |
| First-Class Package Service® | |
| Returns | |
| International* | |
| Other | 1 |
| Total | 1 |

*Start time for products with service guarantees will begin when mail arrives at the local Post Office™ and items receive individual processing and acceptance scans.

B. USPS Action

Note to RSS Clerk:

1. Home screen > Mailing/Shipping > More
2. Select Shipment Confirm
3. Scan or enter the barcode/label number from PS Form 5630
4. Confirm the volume count message by selecting Yes or No
5. Select Pay and End Visit to complete transaction

USPS EMPLOYEE: Please scan upon pickup or receipt of mail.
Leave form with customer or in customer's mail receptacle.

USPS SCAN AT ACCEPTANCE



9275 0901 1935 6200 0055 6234 99

Erik/33532

Name and Address of Sender
 Texas Dept of Insurance
 Mail Code ENF
 1601 Congress Avenue, Suite 6.900
 Austin TX 78701
 Mary Ruiz
 July 10, 2024

Check type of mail or service

- Adult Signature Required
- Adult Signature Restricted Delivery
- Certified Mail
- Certified Mail Restricted Delivery
- Collect on Delivery (COD)
- Insured Mail
- Priority Mail
- First-Class Mail
- Priority Mail Express
- Registered Mail
- Return Receipt for Merchandise
- Signature Confirmation
- Signature Confirmation Restricted Delivery

Address (Name, Street, City, State, & Zip Code)
 MANUEL GARCIA
 DONNA, TX 78537

After Stamp Here
 (if issued as an international certificate of mailing or for additional copies of this receipt). Postmark with Date of Receipt

EXHIBIT
 A



2024 8946

Total Number of Pieces Sent by Sender
 1

Total Number of Pieces Received at Post Office
 1

Postmaster, Per (Name of receiving employee)
 Completed in the

Privacy Note: For more information on USPS privacy policies, visit usps.com/privacy policy.

Handling Charge-if Registered and over \$5



quodient
 CORRECTION
 IMI
 \$002.00
 07/10/2024 ZIP 78701
 043M32206395
 US POSTAGE

- Adult Signature Required
- Adult Signature Restricted Delivery
- Restricted Delivery
- Return Receipt
- Signature Confirmation
- Signature Confirmation Restricted Delivery
- Special Handling

Firm Mailing Book For Accountable Mail



Firm Mailing Book For Accountable Mail

Name and Address of Sender
MC ENF M RUIZ
TEXAS DEPARTMENT OF INSURANCE
1601 CONGRESS AVENUE, SUITE 6 900
AUSTIN TX 78701

- Check type of mail or service
- Adult Signature Required
 - Adult Signature Restricted Delivery
 - Certified Mail
 - Certified Mail Restricted Delivery
 - Collect on Delivery (COD)
 - Insured Mail
 - Priority Mail
 - Priority Mail Express
 - Registered Mail
 - Return Receipt for Merchandise
 - Signature Confirmation
 - Signature Confirmation Restricted Delivery

Addresssee (Name, Street, City, State, & ZIP Code™)

1. 9214 8901 9403 8389 1039 56
HUHN/33532

MANUEL GARCIA
DONNA, TX 78537

| Postage | (Extra Service) Fee | Handling Charge | Actual Value if Registered | Insured Value | Due Sender if COD | ASR Fee | ASRD Fee | RD Fee | RR Fee | SC Fee | SCRD Fee |
|---------|---------------------|-----------------|----------------------------|---------------|-------------------|---------|----------|--------|--------|--------|----------|
| 0.88 | 4.40 | | | | | | | | 2.32 | | |

Affix Stamp Here
(for additional copies of this receipt).
Postmark with Date of Receipt.

Handling Charge - if Registered and over \$50,000 in value

RECEIVED
JUL 11 2024
TDI - ENFORCEMENT



Total Number of Pieces Listed by Sender: 1

Total Number of Pieces Received at Post Office: 1

Postmaster Fee (Name of receiving employee):
M. [Signature]

Complete in Ink

2024-8946

EXHIBIT
B



Name and Address of Sender
MC ENF D MORENO
TEXAS DEPARTMENT OF INSURANCE
1601 CONGRESS AVENUE, SUITE 6.900
AUSTIN TX 78701

- Check type of mail or service
- Adult Signature Required
 - Adult Signature Restricted Delivery
 - Certified Mail
 - Certified Mail Restricted Delivery
 - Collect on Delivery (COD)
 - Insured Mail
 - Priority Mail
 - Priority Mail Express
 - Registered Mail
 - Return Receipt for Merchandise
 - Signature Confirmation
 - Signature Confirmation Restricted Delivery

Affix Stamp Here
(for additional copies of this receipt).
Postmark with Date of Receipt.

USPS Tracking/Article Number

1. 9214 8901 9403 8378 3608 84

MANUEL GARCIA

Postage 0.97
(Extra Service) Fee 4.85

Eiik/33532

MCALLEN, TX 78503

Handling Charge
Actual Value if Registered
Insured Value
Due Sender if COD
ASR Fee
ASRD Fee
RD Fee
RR Fee
SC Fee
SCRD Fee
SH Fee

2024-8946

Handling Charge - if Registered and over \$50,000 in value

Adult Signature Required

Adult Signature Restricted Delivery

Restricted Delivery

Return Receipt

Signature Confirmation

Signature Confirmation Restricted Delivery

Special Handling

Total Number of Pieces Listed by Sender 1

Total Number of Pieces Received at Post Office

Postmaster: Per (Name of receiving employee)