Official Order of the Texas Commissioner of Insurance

Date: 7/11/2023

Subject Considered:

GloriFi Reciprocal Insurance Exchange 11700 Preston Rd Ste 600 394 Dallas, Texas 75230

Default Order SOAH Docket No. 454-23-17249.C TDI Enforcement File No. 31614

General remarks and official action taken:

This is a default order taken against GloriFi Reciprocal Insurance Exchange (Respondent) because it failed to file an annual report and quarterly financial statements and has not written policies in Texas since its inception. Respondent did not respond to a Notice of Hearing filed by the Texas Department of Insurance. This order suspends Respondent's certificate of authority and orders Respondent to cease and desist from violating Texas laws regarding the filing of financial statements and annual reports.

The following findings of fact and conclusions of law are adopted:

Findings of Fact

Failure to Respond to Notice of Hearing

- 1. On April 20, 2023, the department filed a Notice of Hearing, attached as Exhibit A, and an Original Petition, attached as Exhibit B, with the State Office of Administrative Hearings.
- 2. The department's factual allegations set out in the attached Notice of Hearing and Original Petition are incorporated in this order as findings of fact.

Commissioner's Order GloriFi Reciprocal Insurance Exchange SOAH Docket No. 454-23-17249.C Page 2 of 5

- 3. The department sent the Notice of Hearing and Original Petition to Respondent's last known address provided in writing to the department, 11700 Preston Rd Ste 600 394, Dallas, Texas 75230.
- 4. Respondent failed to file a written response to the Notice of Hearing within 20 days of the date the Notice of Hearing and Original Petition were mailed.

Conclusions of Law

- 1. The commissioner has jurisdiction under Texas law, including Tex. INS. CODE §§ 82.051-82.055, 801.051-801.053, 801.057, 942.003, 942.051-942.054, 942.101; and Tex. Gov't Code §§ 2001.051-2001.178.
- 2. The commissioner has authority to dispose of this case informally under Tex. Gov'T CODE § 2001.056; Tex. Ins. Code § 82.055; and 28 Tex. Admin. Code §§ 1.47, 1.88, and 1.89.
- 3. The department provided proper notice of the hearing under Tex. GOV'T CODE §§ 2001.051, 2001.052, and 2001.054; and 28 Tex. ADMIN. CODE §§ 1.28, 1.88, 1.89, and 19.906.
- 4. Based on Respondent's failure to file a written response to the Notice of Hearing, the department is entitled to disposition by default under 28 Tex. ADMIN. CODE §§ 1.88 and 1.89.
- 5. The department's factual and legal allegations set out in the attached Notice of Hearing and Original Petition are incorporated in this order and deemed admitted as true under 28 Tex. ADMIN. CODE § 1.89.

Commissioner's Order GloriFi Reciprocal Insurance Exchange SOAH Docket No. 454-23-17249.C Page 3 of 5

Order

It is ordered that any certificates of authority held by GloriFi Reciprocal Insurance Exchange are suspended for a period of six months.

It is ordered that Glorifi Reciprocal Insurance Exchange cease and desist from violating Texas laws by failing to file annual reports and financial statements.

It is ordered that Glorifi Reciprocal Insurance Exchange file all outstanding annual reports and financial statements within 30 days of entry of this order. In lieu of filing the outstanding reports and statements, Glorifi Reciprocal Insurance Exchange may surrender its certificate of authority.

If Glorifi Reciprocal Insurance Exchange fails to comply with the terms of this order, the department may seek to revoke its certificate of authority.

A copy of this order will be provided to law enforcement or other appropriate administrative agencies for further investigation as may be warranted.

FC5D7EDDFFBB4F

Cassie Brown

Commissioner of Insurance

Prepared and reviewed by:

Sydney More, Staff Attorney

Enforcement

Commissioner's Order GloriFi Reciprocal Insurance Exchange SOAH Docket No. 454-23-17249.C Page 4 of 5

Affidavit

STATE OF TEXAS §

COUNTY OF TRAVIS §

Before me, the undersigned authority, personally appeared David Moreno, who, being by me duly sworn, deposed as follows:

"My name is David Moreno and I am employed by the Texas Department of Insurance. I am of sound mind, capable of making this affidavit, and have personal knowledge of these facts which are true and correct.

I have reviewed TDI's records concerning GloriFi Reciprocal Insurance Exchange. I have confirmed that:

- a. The last mailing address provided to the department in writing by GloriFi Reciprocal Insurance Exchange is 11700 Preston Rd Ste 600 394, Dallas, Texas 75230.
- b. The file maintained by Enforcement contains a Notice of Hearing and Original Petition dated April 20, 2023, which were filed with the State Office of Administrative Hearings.
- c. On April 20, 2023, the Notice of Hearing and Original Petition addressed to GloriFi Reciprocal Insurance Exchange were mailed first-class and certified, return receipt requested, to its last known address.

Copies of the first-class mail log and certified mail log maintained by Enforcement are attached as Exhibit C and Exhibit D, respectively."

DocuSigned by:	
David Moreno	
F75356ECB87349B	
Affiant	

Commissioner's Order GloriFi Reciprocal Insurance Exchange SOAH Docket No. 454-23-17249.C Page 5 of 5

SWORN TO AND SUBSCRIBED before me by means of an interactive two-way audio and video communication on $\frac{5/18/2023}{}$. This notarial act was an online notarization.

Notary Seal



Digital Certificate

DocuSigned by:

Mary Ruiy

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Notary Public State of Texas

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ADMINISTRATIVE HEARINGS
Pegah Nasrollahzadeh, CLERK

SOAH DOCKET NO. 454-23-17249.C

TDI ENFORCEMENT FILE NO. 31614

TEXAS DEPARTMENT OF INSURANCE,

Petitioner

v. OF

GLORIFI RECIPROCAL INSURANCE
EXCHANGE, ADMINISTRATIVE HEARINGS

Respondent

NOTICE OF HEARING

The Texas Department of Insurance seeks to take disciplinary action against GloriFi Reciprocal Insurance Exchange. This Notice of Hearing and the Original Petition, which is attached and incorporated for all purposes, states the allegations against GloriFi Reciprocal Insurance Exchange and the relief sought by the Department.

A public hearing will be held before an Administrative Law Judge on **Tuesday**, **July 25**, **2023**, **at 9:00 a.m.** The hearing will take place via videoconference using a videoconference platform controlled by the State Office of Administrative Hearings, unless otherwise ordered to proceed in another manner by the Administrative Law Judge.

The hearing shall be conducted under Tex. GOV'T CODE, ch. 2001 and 1 Tex. ADMIN. CODE, ch. 155. Unless otherwise directed by the Administrative Law Judge, the hearing shall continue from day to day in the offices of the State Office of Administrative Hearings until concluded. You have the right to appear at this hearing and to be represented by an attorney.

Parties that are not represented by an attorney may obtain information regarding contested case hearings on the public website of the State Office of Administrative Hearings at www.soah.texas.gov, or in printed format upon request to SOAH.

YOU MUST FILE A WRITTEN RESPONSE TO THE NOTICE OF HEARING WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS WITHIN 20 DAYS OF THE DATE THE NOTICE OF HEARING WAS MAILED. FAILURE TO FILE A WRITTEN RESPONSE BY

Notice of Hearing GloriFi Reciprocal Insurance Exchange SOAH Docket No. 454-23-17249.C Page 2 of 5

THIS DEADLINE SHALL ENTITLE TDI TO SEEK DISPOSITION BY DEFAULT UNDER 1 Tex. Admin. Code § 155.501 AND 28 Tex. Admin. Code §§ 1.88 AND 1.89.

IF YOU FAIL TO FILE A WRITTEN RESPONSE, THE SCHEDULED HEARING CAN BE CANCELED AND WITHOUT FURTHER NOTICE TO YOU THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING REVOCATION OF YOUR LICENSE, ISSUANCE OF A CEASE AND DESIST ORDER, IMPOSITION OF ADMINISTRATIVE PENALTIES, AND/OR PAYMENT OF RESTITUTION, IS GRANTED BY DEFAULT.

IF YOU FILE A WRITTEN RESPONSE BUT THEN FAIL TO APPEAR ON THE DAY AND TIME SET FOR HEARING, WITHOUT FURTHER NOTICE TO YOU, THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING REVOCATION OF YOUR LICENSE, ISSUANCE OF A CEASE AND DESIST ORDER, IMPOSITION OF ADMINISTRATIVE PENALTIES, AND/OR PAYMENT OF RESTITUTION, IS GRANTED BY DEFAULT.

In accord with 28 Tex. Admin. Code § 1.90(e) and 1 Tex. Admin. Code §§ 155.101 and 155.103, you should send copies of your written response to:

- (1) (by mail, fax, or electronically)
 Docketing Division
 State Office of Administrative Hearings
 300 West 15th Street, Room 504
 P.O. Box 13025
 Austin, Texas 78711-3025
 (512) 322-2061 (Fax);
 www.soah.texas.gov
- (2) (by mail, fax, or email)
 Chief Clerk
 Texas Department of Insurance
 P.O. Box 12030, MC GC-CCO
 Austin, Texas 78711-2030
 (512) 490-1064 (Fax)
 chiefclerk@tdi.texas.gov; and

Notice of Hearing GloriFi Reciprocal Insurance Exchange SOAH Docket No. 454-23-17249.C Page 3 of 5

(3) (by mail, fax, or email)
Sydney Moore, Staff Attorney
Texas Department of Insurance
Enforcement, MC ENF
P.O. Box 12030
Austin, Texas 78711-2030
(512) 490-1020 (Fax)
Sydney.moore@tdi.texas.gov

Receiving Documents Electronically and Filing Documents with SOAH

The State Office of Administrative Hearings (SOAH) offers you the ability to electronically receive orders and other documents issued by SOAH by email instead of by mail. If you want to receive SOAH-issued documents by email, follow the instructions on SOAH's website: www.soah.texas.gov.

A request to receive SOAH-issued documents by email does <u>not</u> change the procedures you must follow to file documents or exhibits with SOAH. Instructions on how to file documents and exhibits are on SOAH's website. SOAH's website also includes guidance for representing yourself.

Important Security Notice (for In-Person Hearings ONLY)

ALL VISITORS TO THE WILLIAM P. CLEMENTS BUILDING WITHOUT AN AGENCY OR DPS ISSUED ID CARD MUST PROVIDE THE BUILDING SECURITY OFFICER WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS DOCKET NUMBER AND RECEIVE A VISITOR'S PASS IN ORDER TO BE ALLOWED ACCESS TO THE HEARING ROOM. INDIVIDUALS SHOULD ALLOW ADDITIONAL TIME TO GO THROUGH THE SECURITY PROCESS.

Notice of Hearing GloriFi Reciprocal Insurance Exchange SOAH Docket No. 454-23-17249.C Page 4 of 5

If you have any questions, please contact me at the address or telephone number shown below.

Respectfully Submitted,

Sydney Moere
State Bar No. 24056052
Texas Department of Insurance
Enforcement, MC ENF
P.O. Box 12030
Austin, Texas 78711-2030
(512) 676-6339 (Direct)
(512) 490-1020 (Fax)
Sydney.moore@tdi.texas.gov

ATTORNEY FOR THE PETITIONER
TEXAS DEPARTMENT OF INSURANCE

Enclosure: Original Petition

cc: Leah Gillum, Deputy Commissioner, Fraud and Enforcement Division, MC ENF Whitney Fraser, Litigation Director, Enforcement, MC ENF Administrative Review, MC CO-AAL Jamie Walker, Deputy Commissioner, Financial Regulation Division, MC-FRD

Notice of Hearing GloriFi Reciprocal Insurance Exchange SOAH Docket No. 454-23-17249.C Page 5 of 5

CERTIFICATE OF SERVICE

I, Sydney Moore, certify that a true and correct copy of the *Notice of Hearing and the Original Petition* were sent by regular, first-class mail and by certified mail, return receipt requested, on this 20th day of April, 2023 to:

GloriFi Reciprocal Insurance Exchange 11700 Preston Rd Ste 600 394 Dallas, TX 75230 Respondent Pro Se Via CM/RRR No. 9214 8901 9403 8311 7662 84

Sydney Moore



ACCEPTED 454-23-17249 4/18/2023 2:22:52 pm STATE OFFICE OF ADMINISTRATIVE HEARINGS April Bermea , CLERK

TEXAS DEPARTMENT OF INSURANCE,	BEFORE THE STATE OFFICE
Petitioner	
v.	OF
GLORIFI RECIPROCAL INSURANCE EXCHANGE,	ADMINISTRATIVE HEARINGS
Respondent	

ORIGINAL PETITION

The Texas Department of Insurance seeks to take disciplinary action against GloriFi Reciprocal Insurance Exchange's license. In support of this petition, the department makes the following allegations upon information and belief:

Jurisdiction

The Commissioner of Insurance has jurisdiction over this matter under Tex. INS. CODE §§ 82.051-82.055, 801.051-801.053, 801.057, 942.003, 942.051-942.054, 942.101, 942.201, and Tex. Gov't Code §§ 2001.051-2001.178.

Factual Allegations

- 1. GloriFi Reciprocal Insurance Exchange (GloriFi) holds a certificate of authority to transact business in the state of Texas that was issued by the department on December 29, 2021.
- 2. GloriFi is required to file an annual report with the department not later than March 1 of each year.
- 3. GloriFi is required to file quarterly financial statements with the department.
- 4. GloriFi failed to file any financial statements with the department since the first quarter of 2022.

Original Petition GloriFi Reciprocal Insurance Exchange Page 2 of 3

- 5. GloriFi failed to file the annual report with the department that was due March 1, 2023.
- 6. The department has attempted to contact GloriFi regarding the delinquent filings but has been unsuccessful.
- 7. GloriFi has not written policies in Texas and has no in-force business since its inception.

Legal Allegations

- 1. GloriFi violated Tex. Ins. Code § 942.201 and 28 Tex. Admin. Code §7.68(f)(1) by not filing its annual report with the department by March 1.
- 2. GloriFi violated 28 Tex. ADMIN. CODE § 7.68(f)(2) by not filing quarterly financial statements with the department.
- 3. GloriFi is subject to its license being suspended or revoked for failing to file its annual statement pursuant to Tex. Ins. Code § 801.057.

Relief Sought

If one or more of the above allegations is found to be true, the department asks the Administrative Law Judge to enter a Proposal for Decision recommending that the Commissioner of Insurance issue an order:

- 1. revoking GloriFi Reciprocal Insurance Exchange's certificate of authority, and
- 2. imposing any other just and appropriate relief to which the department may be entitled to by law, including any combination of the above actions.

Respectfully Submitted,

Sydney Moore

State Bar No. 24056052

Texas Department of Insurance

Original Petition GloriFi Reciprocal Insurance Exchange Page 3 of 3

> Enforcement, MC ENF P.O. Box 12030 Austin, Texas 78711-2030 (512) 676-6339 (Direct) (512) 490-1020 (Fax) Sydney.moore@tdi.texas.gov

ATTORNEY FOR THE PETITIONER
TEXAS DEPARTMENT OF INSURANCE

Automated Certificate of eService

This automated certificate of service was created by the efiling system. The filer served this document via email generated by the efiling system on the date and to the persons listed below. The rules governing certificates of service have not changed. Filers must still provide a certificate of service that complies with all applicable rules.

Mary Ruiz on behalf of Sydney Moore Bar No. 24056052 Enforcementgeneral@tdi.texas.gov

Envelope ID: 74754340

Filing Code Description: Request to Docket

Filing Description: Request to Docket Status as of 4/18/2023 2:25 PM CST

Associated Case Party: Chief Clerk

Name	BarNumber	Email	TimestampSubmitted	Status
Chief Clerk		ChiefClerk@tdi.texas.gov	4/18/2023 11:37:32 AM	SENT

Associated Case Party: Texas Department of Insurance

Name	BarNumber	Email	TimestampSubmitted	Status
Sydney Moore		Sydney.Moore@tdi.texas.gov	4/18/2023 11:37:32 AM	SENT
Whitney Fraser		Whitney.Fraser@tdi.texas.gov	4/18/2023 11:37:32 AM	SENT
Texas Department of Insurance	·	Enforcementgeneral@tdi.texas.gov	4/18/2023 11:37:32 AM	SENT

Automated Certificate of eService

This automated certificate of service was created by the efiling system. The filer served this document via email generated by the efiling system on the date and to the persons listed below. The rules governing certificates of service have not changed. Filers must still provide a certificate of service that complies with all applicable rules.

Mary Ruiz on behalf of Sydney Moore Bar No. 24056052

Enforcementgeneral@tdi.texas.gov

Envelope ID: 74835071

Filing Code Description: Notice of Hearing

Filing Description: Notice of Hearing and Original Petition

Status as of 4/20/2023 8:28 AM CST

Associated Case Party: Texas Department of Insurance

Name	BarNumber	Email	TimestampSubmitted	Status
Whitney Fraser		Whitney.Fraser@tdi.texas.gov	4/20/2023 8:05:00 AM	SENT
Texas Department of Insurance		Enforcementgeneral@tdi.texas.gov	4/20/2023 8:05:00 AM	SENT
Sydney Moore		Sydney.Moore@tdi.texas.gov	4/20/2023 8:05:00 AM	SENT
Leah Gillum		Leah.Gillum@tdi.texas.gov	4/20/2023 8:05:00 AM	SENT
Catarina Tapia		Catarina.Tapia@tdi.texas.gov	4/20/2023 8:05:00 AM	SENT
Jamie Walker		Jamie.Walker@tdi.texas.gov	4/20/2023 8:05:00 AM	SENT

Associated Case Party: Chief Clerk

Name	BarNumber	Email	TimestampSubmitted	Status
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EXHIBIT

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Shipment Confirmation Acceptance Notice

Note to Mailer: The labels and volume associated to this form online, must match the labeled packages being presented to the USPS* employee with this form.

Shipment Date: 04/20/2023

Shipped From:

Name: MC ENF M RUIZ

1601 CONGRESS AVENUE SUITE 6 900

City: AUSTIN

State: TX ZIP+4® 78711

Type of Mail	Volume
Priority Mail Express®*	
Priority Mail®	0
First-Class Package Service®	
Returns	
International*	
Other	1
Total	1

^{*}Start time for products with service guarantees will begin when mail arrives at the local Post Office™ and items receive individual processing and acceptance scans.

B. USPS Action

Note to RSS Clerk:

Home screen > Mailing/Shipping > More
 Select Shipment Confirm

Scan or enter the barcode/label number from PS Form 5630

Confirm the volume count message by selecting Yes or No Select Pay and End Visit to complete transaction

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PS Form **3877**, January 2017 (Page 1 of 1) PSN 7530-02-000-9098 Jobid 441415



Shipment Confirmation Acceptance Notice

Note to Mailer: The labels and volume associated to this form online, must match the labeled packages being presented to the USPS® employee with this form.

Shipment Date: 04/20/2023

Shipped From:

Name: MC ENF M RUIZ

1601 CONGRESS AVENUE SUITE 6 900

City: AUSTIN

State: TX ZIP+4® 78711

Type of Mail	Volume
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Priority Mail®	0
First-Class Package Service®	
Returns	
International*	
Other	1
Total	1

^{*}Start time for products with service guarantees will begin when mail arrives at the local Post Office™ and items receive individual processing and acceptance scans.

B. USPS Action

Note to RSS Clerk:

1. Home screen > Mailing/Shipping > More

Select Shipment Confirm

Scan or enter the barcode/label number from PS Form 5630

Confirm the volume count message by selecting Yes or No
 Select Pay and End Visit to complete transaction

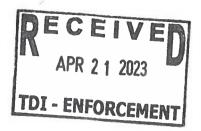
USPS EMPLOYEE: Please scan upon pickup or receipt of mail. Leave form with customer or in customer's mail receptacle.

USPS SCAN AT ACCEPTANCE



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