No. 2020-6426

Official Order
of the
Texas Commissioner of Insurance

Date: 08/06/2020

Subject Considered:

Kristy Kay George
7 Manor Lane
Lucas, Texas 75002

Default Order
SOAH Docket No. 454-20-3195.C
TDI Enforcement File No. 17643

General remarks and official action taken:

The subject of this default order is whether a general lines agent license with a property and casualty qualification should be issued to Kristy Kay George (Respondent). Respondent did not respond to a Notice of Hearing filed by the Texas Department of Insurance or appear at the hearing on the merits. This order denies Respondent's license application.

The following findings of fact and conclusions of law are adopted:

Findings of Fact

Failure to Respond to Notice of Hearing

1. On April 1, 2020, the department filed a Notice of Hearing, attached as Exhibit A, and an Original Petition, attached as Exhibit B, with the State Office of Administrative Hearings.

2. The department's factual allegations set out in the attached Notice of Hearing and Original Petition are incorporated in this order as findings of fact.

3. The department sent the Notice of Hearing and Original Petition to Respondent's last known address provided in writing to the department, 7 Manor Lane, Lucas, Texas 75002. The Notice of Hearing and Original Petition were also sent to 2595 N. Dallas Tollway, STE 106, Frisco, Texas 75034. In addition, these documents were sent electronically to four email addresses associated with the Respondent.

4. Respondent failed to file a written response to the Notice of Hearing within 20 days of the date the Notice of Hearing and Original Petition were mailed.

Failure to Appear at Hearing on the Merits

5. After receiving proper notice of the date, time, and location of the hearing on the merits, Respondent failed to appear for the hearing on June 25, 2020, as shown in the record in SOAH Docket No. 454-20-3195.C.

Conditional Order of Default, Dismissal, and Remand

6. As shown in the record in SOAH Docket No. 454-20-3195.C, on June 30, 2020, Order No. 2 was issued by the Administrative Law Judge, conditionally dismissing and remanding this matter pursuant to 1 TEX. ADMIN. CODE § 155.501(d)(1). It became final without further action by the Administrative Law Judge, unless Respondent filed a motion to set aside the default not later than 15 days from the date of that order.

7. Respondent did not file a motion to set aside the default.

Conclusions of Law

1. The commissioner has jurisdiction pursuant to Texas law, including TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4005.101, 4005.102, 4051.051; TEX. GOV'T CODE §§ 2001.051-2001.178; 28 TEX. ADMIN. CODE § 1.502; and TEX. OCC. CODE §§ 53.021-53.023.[1]

[1] All citation to the Texas Occupations Code in this Order refers to the law in effect prior to H.B. 1342 (86th R.S.), effective September 1, 2019. Section 14 of H.B. 1342 states: "The changes in law made by this Act apply only to an application for a license submitted on or after the effective date of this Act. An application for a license submitted before the effective date of this Act is governed by the law in effect on the date the application was submitted, and the former law is continued in effect for that purpose."

2. The commissioner has authority to dispose of this case informally pursuant to TEX. GOV'T CODE § 2001.056; TEX. INS. CODE § 82.055; and 28 TEX. ADMIN. CODE §§ 1.47, 1.88, and 1.89.

3. The department provided proper notice of the hearing pursuant to TEX. GOV'T CODE §§ 2001.051, 2001.052, and 2001.054, and 28 TEX. ADMIN. CODE §§ 1.28, 1.88, 1.89, and 19.906.

4. Based on Respondent's failure to file a written response to the Notice of Hearing and failure to appear in person or by legal representative at the hearing, the department is entitled to disposition by default pursuant to 28 TEX. ADMIN. CODE §§ 1.88 and 1.89.

5. The department's factual and legal allegations set out in the attached Notice of Hearing and Original Petition are incorporated in this order and deemed admitted as true pursuant to 28 TEX. ADMIN. CODE § 1.89.

Order

It is ordered that Kristy Kay George's application for a general lines agent license is denied. A copy of this order will be provided to law enforcement and/or other appropriate administrative agencies for further investigation as may be warranted.

Kent C. Sullivan
Commissioner of Insurance

By: DocuSigned by: Doug Slape C77A87C8C21B435...
Doug Slape
Chief Deputy Commissioner
Commissioner's Order No. 2018-5528

Prepared and reviewed by:

A Kalapach

Anna Kalapach, Staff Attorney
Enforcement Division

Affidavit

STATE OF TEXAS §
§
COUNTY OF TRAVIS §

Before me, the undersigned authority, personally appeared Mary Ruiz, who, being by me duly sworn, deposed as follows:

"My name is Mary Ruiz and I am employed by the Texas Department of Insurance. I am of sound mind, capable of making this affidavit, and have personal knowledge of these facts which are true and correct.

I have reviewed TDI's records concerning Kristy Kay George. I have confirmed that:

a. The last mailing address provided to the department in writing by Kristy Kay George is 7 Manor Lane, Lucas, Texas 75002.

b. The file maintained by the Enforcement Division contains a Notice of Hearing and Original Petition dated April 1, 2020, which were filed with the State Office of Administrative Hearings.

c. On April 1, 2020, the Notice of Hearing and Original Petition addressed to Kristy Kay George were mailed first-class and certified, return receipt requested, to her last known address and to 2595 N. Dallas Tollway, STE 106, Frisco, Texas 75034. In addition, these documents were sent electronically to four email addresses associated with Kristy Kay George.

Copies of the first-class mail log and certified mail log maintained by the Enforcement Division are attached as Exhibit C and Exhibit D, respectively."

DocuSigned by:
Mary Ruiz
69C6FAF19B074B9...

Affiant

SWORN TO AND SUBSCRIBED before me by means of an interactive two-way audio and video communication on 7/21/2020, 2020. This notarial act was an online notarization.

Notary Seal

NOTARY PUBLIC STATE OF TEXAS
FRANCHETTA EVON ALEXANDER
Notary ID
131254328
My Commission Expires
8/18/2021

Digital Certificate

DocuSigned by:
Franchetta Alexander
ED54610E15BF40C...

Notary Public State of Texas

STATE OFFICE OF ADMINISTRATIVE HEARINGS RECEIVED ON 4/1/2020 10:36 AM

2020-6426

FILED
454-20-3195.C
4/1/2020 10:36 AM
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Jessie Harbin, CLERK

ACCEPTED
454-20-3195.C
04/01/2020 10:54 AM
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Jessie Harbin, CLERK

SOAH DOCKET NO. 454-20-3195.C
TDI ENFORCEMENT FILE NO. 17643

TEXAS DEPARTMENT OF INSURANCE,	**BEFORE THE STATE OFFICE**
Petitioner	
v.	**OF**
KRISTY KAY GEORGE,	**ADMINISTRATIVE HEARINGS**
Respondent	

NOTICE OF HEARING

The Texas Department of Insurance seeks to deny your license application. This Notice of Hearing and the Original Petition, which is attached and incorporated for all purposes, states the allegations against you and the relief sought by the Department.

A public hearing will be held before an Administrative Law Judge on **Thursday, June 25, 2020, at 9:00 a.m.** The hearing will take place at the State Office of Administrative Hearings, located in the William P. Clements Building, 300 W. 15th Street, 4th Floor, Austin, Texas, 78701.

The hearing shall be conducted pursuant to TEX. GOV'T CODE, ch. 2001 and 1 TEX. ADMIN. CODE, ch. 155. Unless otherwise directed by the Administrative Law Judge, the hearing shall continue from day to day in the offices of the State Office of Administrative Hearings until concluded. You have the right to appear at this hearing and to be represented by an attorney.

Parties that are not represented by an attorney may obtain information regarding contested case hearings on the public website of the State Office of Administrative Hearings at www.soah.texas.gov, or in printed format upon request to SOAH.

YOU MUST FILE A WRITTEN RESPONSE TO THE NOTICE OF HEARING WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS WITHIN 20 DAYS OF THE DATE THE NOTICE OF HEARING WAS MAILED. FAILURE TO FILE A WRITTEN RESPONSE BY THIS DEADLINE SHALL ENTITLE TDI TO SEEK DISPOSITION BY DEFAULT PURSUANT TO 1 TEX. ADMIN. CODE § 155.501 AND 28 TEX. ADMIN. CODE §§ 1.88 AND 1.89.

EXHIBIT A

IF YOU FAIL TO FILE A WRITTEN RESPONSE, THE SCHEDULED HEARING CAN BE CANCELED AND WITHOUT FURTHER NOTICE TO YOU THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING DENIAL OF YOUR LICENSE APPLICATION, IS GRANTED BY DEFAULT.

IF YOU FILE A WRITTEN RESPONSE BUT THEN FAIL TO APPEAR ON THE DAY AND TIME SET FOR HEARING, WITHOUT FURTHER NOTICE TO YOU, THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING DENIAL OF YOUR LICENSE APPLICATION, IS GRANTED BY DEFAULT.

In accord with 28 TEX. ADMIN. CODE § 1.90(e) and 1 TEX. ADMIN. CODE §§ 155.101 and 155.103, you should send copies of your written response to:

(1) Docketing Division
State Office of Administrative Hearings
300 West 15th Street, Room 504
P.O. Box 13025
Austin, Texas 78711-3025
(512) 322-2061 (Fax);

(2) Chief Clerk
Texas Department of Insurance
P.O. Box 149104, MC112-2A
Austin, Texas 78714-9104
(512) 490-1064 (Fax)
chiefclerk@tdi.texas.gov; and

(3) Anna Kalapach, Staff Attorney
Texas Department of Insurance
Enforcement Division, MC110-1A
P.O. Box 149104
Austin, Texas 78714-9104
(512) 490-1020 (Fax)
anna.kalapach@tdi.texas.gov

Receiving Documents

The State Office of Administrative Hearings (SOAH) offers you the ability to receive service of orders and other documents issued by SOAH through email instead of by mail or fax. If you want to receive SOAH-issued documents by email, go to SOAH's website, www.soah.texas.gov, click on the "E-Services" tab, then click the "eFiling" hyperlink, and follow the instructions.

NOTE: A request to receive SOAH-issued documents by email does not change the procedures you must follow to file documents with SOAH. The rules for filing documents and providing copies to all other parties in the case are described in SOAH's Procedural Rules, which are available on SOAH's website. Click the "Agency" tab, then click "Administrative Rules and Laws" to view SOAH's Procedural Rules.

Important Security Notice

ALL VISITORS TO THE WILLIAM P. CLEMENTS BUILDING WITHOUT AN AGENCY OR DPS ISSUED ID CARD MUST PROVIDE THE BUILDING SECURITY OFFICER WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS DOCKET NUMBER AND RECEIVE A VISITOR'S PASS IN ORDER TO BE ALLOWED ACCESS TO THE HEARING ROOM. INDIVIDUALS SHOULD ALLOW ADDITIONAL TIME TO GO THROUGH THE SECURITY PROCESS.

If you have any questions, please contact me at the address or telephone number shown below.

Respectfully Submitted,

_____

Anna Kalapach
State Bar No. 24083290
Texas Department of Insurance
Enforcement Division, MC110-1A
P.O. Box 149104
Austin, Texas 78714-9104
(512) 676-6326 (Direct)
(512) 490-1020 (Fax)
anna.kalapach@tdi.texas.gov

ATTORNEY FOR THE PETITIONER
TEXAS DEPARTMENT OF INSURANCE

Enclosure: Original Petition

cc: Leah Gillum, Deputy Commissioner, Enforcement Division, MC-110-1A
Rachel Cloyd, Litigation Director, Enforcement Division, MC-110-1A
Administrative Review, MC107-1A

CERTIFICATE OF SERVICE

I, Anna Kalapach, certify that a true and correct copy of the *Notice of Hearing and the Original Petition* were sent by the following methods, on this 1st day of April, 2020 to:

Kristy Kay George
7 Manor Ln.
Lucas, TX 75002
Respondent Pro Se

Via CM/RRR No.: 9214 8901 9403 8310 2660 13
Via First Class Mail
Via email to couturethisway@gmail.com
and pinkgeorge1977@gmail.com
and kay@adorncouture.com
and adorncouturebykay@yahoo.com

Kristy Kay George
2595 N. Dallas Tollway, STE 106
Frisco, TX 75034

Via CM/RRR No.: 9214 8901 9403 8310 2660 51
Via First Class Mail

A Kalapach

_____
Anna Kalapach

ACCEPTED
454-20-3195
3/27/2020 3:59 PM
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Donnie Roland, CLERK

2020-6426

FILED
454-20-3195
3/27/2020 3:46 PM
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Donnie Roland, CLERK

Upload Date: 20200327040019
Account Number: 4119
Upload Description: 993e91da-2814-4547-ba3f-e6496308cef-1

SOAH DOCKET NO. 454-20-3195.C
TDI ENFORCEMENT FILE NO. 17643

TEXAS DEPARTMENT OF INSURANCE,	**BEFORE THE STATE OFFICE**
Petitioner	
v.	**OF**
KRISTY KAY GEORGE,	**ADMINISTRATIVE HEARINGS**
Respondent	

ORIGINAL PETITION

The Texas Department of Insurance seeks to deny Kristy Kay George's license application. In support of this petition, the department makes the following allegations upon information and belief:

Jurisdiction

The commissioner of insurance has jurisdiction over this matter pursuant to TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4005.101, 4005.102, 4051.051, TEX. GOV'T CODE §§ 2001.051-2001.178, 28 TEX. ADMIN. CODE § 1.502, and TEX. OCC. CODE §§ 53.021-53.023.[1]

Factual Allegations

Prior Licensure

1. Kristy Kay George ("George") previously held the following licenses with the department, all of which she failed to renew in accordance with TEX. INS. CODE § 4003.007:

[1] All citation to the Texas Occupations Code in this Original Petition refers to the law in effect prior to H.B. 1342 (86th R.S.), effective September 1, 2019. Section 14 of H.B. 1342 states: "The changes in law made by this Act apply only to an application for a license submitted on or after the effective date of this Act. An application for a license submitted before the effective date of this Act is governed by the law in effect on the date the application was submitted, and the former law is continued in effect for that purpose."

EXHIBIT B

a. George was issued a general lines agent license with a life, accident, health, and HMO qualification on March 23, 2000, which expired on March 23, 2010;

b. George was issued a solicitor license on April 7, 2000, which was later converted to a property and casualty qualification under her general lines license on April 7, 2002, and which expired on March 23, 2010; and

c. George was issued an adjuster license on March 29, 2004, which expired on March 29, 2008.

License Application

2. On July 12, 2018, George submitted an application to the department for a general lines agent license with a property and casualty qualification.

3. The department proposed to deny George's application on September 28, 2018, based on her criminal history. George appealed that decision and made a written request for a hearing.

Criminal History

4. On December 16, 2010, George was charged with two counts of Prescription Fraud, a felony, in the 416th District Court of Collin County, Texas, in case numbers 416-82818-2010 and 416-82819-2010.

5. The indictments filed in case numbers 416-82818-2010 and 416-82819-2010 stated that George did knowingly possess, obtain, and attempt to possess and obtain a controlled substance, hydrocodone, by misrepresentation, fraud, forgery, deception, and subterfuge through use of a fraudulent oral and telephonically communicated prescription.

6. George pled guilty to prescription fraud in case numbers 416-82818-2010 and 416-82819-2010, received deferred adjudication, and was placed on community supervision for four years in each case.

7. On August 27, 2015, the State of Texas filed a Petition to Enter a Final Adjudication of Defendant's Guilt in case numbers 416-82818-2010 and 416-82819-2010.

8. On March 14, 2016, George was found guilty of prescription fraud in case numbers 416-82818-2010 and 416-82819-2010, and sentenced to two years confinement in the Texas Department of Criminal Justice, to run concurrently.

9. On February 23, 2011, George was charged with theft of property greater or equal to $50.00, but less than $500.00, a Class B misdemeanor, in case number 006-80556-2011 in County Court at Law 6, Collin County, Texas. On August 12, 2011, George received deferred adjudication assessing 18 months of community supervision in case number 006-80556-2011.

10. On April 4, 2011, George was charged with theft of property greater or equal to $50.00, but less than $500.00, a Class B misdemeanor, in case number 006-82271-2011 in County Court at Law 6, Collin County, Texas. On August 12, 2011, George received deferred adjudication assessing 18 months of community supervision in case number 006-82271-2011.

11. On April 4, 2011, George was charged with possession of a dangerous drug, a Class A misdemeanor, in case number 006-82270-2011 in County Court at Law 6, Collin County, Texas. George received deferred adjudication assessing 18 months of community supervision in case number 006-82270-2011.

12. On April 4, 2011, George was charged with possession of a controlled substance, in an amount greater than three grams, but less than 28 grams, a Class A misdemeanor, in case number 006-82272-2011 in County Court at Law 6, Collin County, Texas. On August 12, 2011, George received deferred adjudication assessing 18 months of community supervision in case number 006-82272-2011.

13. On April 15, 2011, George was charged with possession of a controlled substance in an amount greater than three grams, but less than 28 grams, a Class A misdemeanor, in case number 003-82626-2011 in County Court at Law 6, Collin County, Texas. On August 12, 2011, George received deferred adjudication assessing 18 months of community supervision in case number 003-82626-2011.

14. On April 15, 2011, George was charged with possession of a dangerous drug, a Class A misdemeanor, in case number 003-82627-2011 in County Court at Law 6, Collin County, Texas. On August 12, 2011, George received deferred adjudication assessing 18 months of community supervision in case number 003-82627-2011.

15. On July 22, 2011, George was charged with driving while intoxicated, a Class B misdemeanor, in case number 006-84882-2011 in County Court at Law 6, Collin County, Texas. On August 12, 2011, George was found guilty and received four days confinement in the Collin County jail, in case number 006-84882-2011.

16. On August 22, 2013, George was charged with driving while intoxicated, a Class A misdemeanor, in case number 006-85423-2013 in County Court at Law 6, Collin County, Texas. On July 31, 2014, George was found guilty and received two years of community supervision, in case number 006-85423-2013.

17. On February 12, 2016, George's probation in case number 006-85423-2013 was revoked and she received 50 days confinement.

18. On February 2, 2016, George was charged with possession of a controlled substance in penalty group one of less than one gram, a state jail felony, in case number 416-80273-2016 in the 416th District Court of Collin County, Texas. George was found guilty, in case number 416-80273-2016, and sentenced to 180 days confinement in state jail.

19. On March 15, 2018, George was arrested for criminal trespass and charged on June 20, 2018, in case number MB1810154, in County Criminal Court 8, Dallas County, Texas. On January 24, 2019, George was found guilty of misdemeanor criminal trespass and sentenced to three days confinement in case number MB1810154.

Material Misstatement on License Application and Attempt to Obtain License by Misrepresentation

20. The Application asked George, "Have you ever been convicted of a misdemeanor, had a judgment withheld or deferred, or are you currently charged with committing a misdemeanor?" The Application informed George that she may exclude misdemeanor convictions for traffic citations, driving under the influence, driving while intoxicated, driving without a license, reckless driving, driving with a suspended or revoked license, and any juvenile adjudications.

21. In George's Application, she answered "no" to that question, falsely stating she had not been convicted of the above-described misdemeanors, had judgments deferred, and that she was she not currently charged with a misdemeanor.

22. Prior to the submission of her application for licensure with the department, George was arrested and charged on June 21, 2018 with possession of marijuana in case number MB1810155, in County Criminal Court 8, Dallas County, Texas. On January 24, 2019, case number MB1810155 was dismissed.

Legal Allegations

1. George has intentionally made a material misstatement in her license application, as contemplated by TEX. INS. CODE § 4005.101(b)(2).

2. George has attempted to obtain a license by fraud or misrepresentation, as contemplated by TEX. INS. CODE § 4005.101(b)(3).

3. George has engaged in fraudulent or dishonest acts or practices, as contemplated by TEX. INS. CODE § 4005.101(b)(5).

4. George has been convicted of a felony, as contemplated by TEX. INS. CODE § 4005.101(b)(8) and TEX. OCC. CODE § 53.021(a).

5. George has committed felony and misdemeanor offenses and has engaged in fraudulent or dishonest activity that directly relate to the duties and responsibilities of the licensed occupation, as contemplated in 28 TEX. ADMIN. CODE § 1.502(d) and (f).

6. George committed offenses that the department considers to be of such a serious nature that it is of prime importance in determining fitness for licensure, as contemplated by 28 TEX ADMIN. CODE § 1.502(e)(1) and (e)(4)(F), and TEX. OCC. CODE §§ 53.021 – 53.023.

7. Department guidelines, 28 TEX ADMIN. CODE § 1.502(c)-(e), emphasize that the department:

    a. considers it very important that applicants be honest, trustworthy, and reliable;

    b. may refuse to issue an original license if the department determines that the applicant has committed a felony or misdemeanor that directly relates to the duties and responsibilities of the licensed occupation;

c. considers the offense of Prescription Fraud to be of such a serious nature that it is of prime importance when determining fitness for licensure. 28 TEX ADMIN. CODE § 1.502(e)(1); and

d. considers the offense of Theft of Property to be of such a serious nature that it is of prime importance when determining fitness for licensure. 28 TEX ADMIN. CODE § 1.502(e)(4)(F).

8. George has been convicted of a felony involving dishonesty or breach of trust, as specified in 18 U.S.C. § 1033 and requiring written consent from the commissioner of insurance to engage or participate in the business of insurance.

Relief Sought

If one or more of the above allegations is found to be true, the department asks the Administrative Law Judge to enter a Proposal for Decision recommending that the Commissioner of Insurance issue an order:

1. denying Kristy Kay George's license application;
2. denying consent to allow Kristy Kay George to engage or participate in the business of insurance under 18 U.S.C. § 1033; and
3. any other just and appropriate relief to which the department may be entitled to by law, including any combination of the above actions.

Respectfully Submitted,

Anna Kalapach
State Bar No. 24083290
Texas Department of Insurance
Enforcement Division, MC110-1A
P.O. Box 149104
Austin, Texas 78714-9104
(512) 676-6326 (Direct)
(512) 490-1020 (Fax)
anna.kalapach@tdi.texas.gov

ATTORNEY FOR THE PETITIONER
TEXAS DEPARTMENT OF INSURANCE

Name and Address of Sender
Texas Dept of Insurance
Mail Code 110-1A
333 Guadalupe St
Austin TX 78701
Mary Ruiz
April 1, 2020

Check type of mail or service
- ☐ Adult Signature Required
- ☐ Adult Signature Restricted Delivery
- ☐ Certified Mail
- ☑ Certified Mail Restricted
- ☐ Collect on Delivery (COD)
- ☐ Insured Mail
- ☐ Priority Mail
- ☐ Priority Mail Express
- ☐ Registered Mail
- ☐ Return Receipt for Merchandise
- ☐ Signature Confirmation
- ☐ Signature Confirmation Restricted Delivery

Affix Stamp Here
(if issued as an international certificate of mailing or for additional copies of this receipt). Postmark with Date of Receipt

Firm Mailing Book For Accountable Mail

2020-6426

	USPS Tracking/Article Number	Address (Name, Street, City, State, & Zip Code)	Postage	(Extra Service) Fee	Handling Charge	Actual Value If Registered	Insured Value	Due Sender If COD	ASR Fee	ASRD Fee	RD Fee	RR Fee	SC Fee	SCRD Fee	SH Fee
ANNA/17643		KRISTY KAY GEOGE 7 MANOR LN. LUCAS, TX 75002	1.40												
		KRISTY KAY GEOGE 2595 N. DALLAS TOLLWAY, STE 106 FRISCO, TX 75034	1.40												

Handling over $50,000 in value

Special Handling
Signature Confirmation Restricted Delivery
Signature Confirmation
Return Receipt
Restricted Delivery
Adult Signature Restricted L
Adult Signature Re

neopost
04/01/2020
US POSTAGE $003.00
ZIP 78701
041M12252405

OFFICIAL BUSINESS
STATE OF TEXAS
PENALTY FOR PRIVATE USE

GMF WINDOW
APR - 1 2020
AUSTIN TX 78710

RECEIVED
APR 01 2020
TDI - ENFORCEMENT

Privacy Note: For more information on USPS privacy policies, visit usps.com/privacy policy.

Exhibit C

UNITED STATES POSTAL SERVICE®

Firm Mailing Book For Accountable Mail

2020-6426

Name and Address of Sender

MC 110-1A M RUIZ
Texas Department of Insurance
333 Guadalipe St
Austin Tx 78701

Check type of mail or service

- ☐ Adult Signature Required
- ☐ Adult Signature Restricted Delivery
- ☒ Certified Mail
- ☐ Certified Mail Restricted Delivery
- ☐ Collect on Delivery (COD)
- ☐ Insured Mail
- ☐ Priority Mail
- ☐ Priority Mail Express
- ☐ Registered Mail
- ☐ Return Receipt for Merchandise
- ☐ Signature Confirmation
- ☐ Signature Confirmation Restricted Delivery

Affix Stamp Here
(if issued as an international certificate of mailing or for additional copies of this receipt).
Postmark with Date of Receipt.

	USPS Tracking/Article Number	Addressee (Name, Street, City, State, & ZIP Code™)	Postage	(Extra Service) Fee	Handling Charge	Actual Value if Registered	Insured Value	Due Sender if COD	ASR Fee	ASRD Fee	RD Fee	RR Fee	SC Fee	SCRD Fee	SH Fee
1.	9214 8901 9403 8310 2660 13	KRISTY KAY GEORGE 7 MANOR LN LUCAS TX 75002	1.60	3.55								1.70			
2.	9214 8901 9403 8310 2660 51	KRISTY KAY GEORGE 2595 N DALLAS TOLLWAY STE 106 FRISCO TX 75034	1.60	3.55								1.70			

ANNA/17643

Handling Charge - if Registered and over $50,000 in value

Adult Signature Required | Adult Signature Restricted Delivery | Restricted Delivery | Return Receipt | Signature Confirmation | Signature Confirmation Restricted Delivery | Special Handling

AUSTIN TX 787 APR - 7 2020 CME WINDOW

RECEIVED APR 08 2020 TDI ENFORCEMENT

Exhibit D

Total Number of Pieces Listed by Sender	Total Number of Pieces Received at Post Office	Postmaster, Per *(Name of receiving employee)*
2	2	

Privacy Notice: For more information on USPS privacy policies, visit *usps.com/privacypolicy*.

2020-6426

UNITED STATES POSTAL SERVICE®

Shipment Confirmation Acceptance Notice

A. Mailer Action

Note to Mailer: The labels and volume associated to this form online, **must** match the labeled packages being presented to the USPS® employee with this form.

Shipment Date: 04/01/2020

Shipped From:

Name: MC 110-1A M RUIZ

Address: 333 GUADALIPE ST

City: AUSTIN

State: TX ZIP+4® 78701

Type of Mail	Volume
Priority Mail Express®*	
Priority Mail®	0
First-Class Package Service®	
Returns	
International*	
Other	2
Total	2

*Start time for products with service guarantees will begin when mail arrives at the local Post Office™ and items receive individual processing and acceptance scans.

B. USPS Action

Note to RSS Clerk:
1. Home screen > Mailing/Shipping > More
2. Select Shipment Confirm
3. Scan or enter the barcode/label number from PS Form 5630
4. Confirm the volume count message by selecting Yes or No
5. Select Pay and End Visit to complete transaction

USPS EMPLOYEE: Please scan upon pickup or receipt of mail. Leave form with customer or in customer's mail receptacle.

USPS SCAN AT ACCEPTANCE

9275 0901 1935 6200 0021 2975 87

RECEIVED APR 08 2020 TDI - ENFORCEMENT

ANNA/17643