

No. 2017- 5200

**OFFICIAL ORDER  
of the  
TEXAS COMMISSIONER OF INSURANCE**

Date: AUG 30 2017

**Subject Considered:**

LOU ANN SOSA  
2211 Moss Bluff Ln.  
Rosenberg, Texas 77471

**DEFAULT ORDER**  
TDI ENFORCEMENT FILE NO. 13300  
SOAH DOCKET NO. 454-17-5340.C

**General remarks and official action taken:**

This Order is in consideration of whether disciplinary action should be taken against Lou Ann Sosa.

**FINDINGS OF FACT**

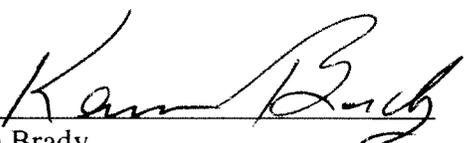
1. Lou Ann Sosa holds general lines agent license no. 1265090 with a property and casualty qualification, issued by the Texas Department of Insurance on February 2, 2004.
2. TDI's computer records show the last known mailing address provided to TDI by Sosa in writing is 2211 Moss Bluff Ln., Rosenberg, Texas 77471.
3. TDI sent the notice of hearing, dated July 24, 2017, to Sosa at 2211 Moss Bluff Ln., Rosenberg, Texas 77471 by first class mail and certified mail, return receipt requested. TDI also sent the notice of hearing to Sosa at an alternative address, 2914 Ave I, Rosenberg, Texas 77471 by first class mail and certified mail, return receipt requested.
4. Sosa failed to file a written response to the notice of hearing within 20 days of the date the notice was mailed.
5. On December 5, 2014, the commissioner of insurance entered official order no. 3706 against Sosa for illegally withholding money from an insurer. Official order no. 3706 imposed a \$1,000 administrative penalty against Sosa, and ordered her to pay \$416.05 in restitution to Endeavor General Agency, Inc., in lieu of revoking Sosa's license.

6. Sosa failed to pay the restitution and therefore failed to comply with official order no. 3706.

**CONCLUSIONS OF LAW**

1. The commissioner has jurisdiction over this matter pursuant to TEX. INS. CODE §§ 82.051-82.055, 84.021-84.022, 4001.002, 4005.101, 4005.102, and 4051.051 and TEX. GOV'T CODE §§ 2001.051-2001.178.
2. The commissioner has the authority to dispose of this case informally pursuant to TEX. GOV'T CODE § 2001.056; TEX. INS. CODE § 82.055; and 28 TEX. ADMIN. CODE §§ 1.47, 1.88, and 1.89.
3. Based on 28 TEX. ADMIN. CODE § 19.906, Sosa's last known mailing address is 2211 Moss Bluff Ln., Rosenberg, Texas 77471.
4. TDI mailed a notice of hearing to Sosa's last known address as required by 28 TEX. ADMIN. CODE §§ 1.28(c) and 1.88(c); 1 TEX. ADMIN. CODE § 155.401; and TEX. GOV'T CODE ch. 2001.
5. TDI also sent a notice of hearing to Sosa's alternative address at 2914 Ave I, Rosenberg, Texas 77471 by first class mail and certified mail, return receipt requested.
6. 28 TEX. ADMIN. CODE § 1.89 allows TDI to dispose of this case by default.
7. The allegations in the notice of hearing, set out in findings of fact nos. 1 and 5-6, are deemed admitted as true pursuant to 28 TEX. ADMIN. CODE § 1.89.
8. Sosa violated TEX. ADMIN. CODE § 82.054 by failing to comply with official order no. 3706.

It is ordered that Lou Ann Sosa's general lines agent license with a property and casualty qualification is revoked.

  
Kevin Brady  
Deputy Commissioner For Agency Affairs  
Texas Department of Insurance  
Delegation Order 4506

AFFIDAVIT

STATE OF TEXAS       §  
  §  
COUNTY OF TRAVIS   §

Before me, the undersigned authority, personally appeared Judy Lopez, who, being by me duly sworn, deposed as follows:

“My name is Judy Lopez and I am employed by the Texas Department of Insurance. I am of sound mind, capable of making this affidavit, and have personal knowledge of these facts which are true and correct.

I have reviewed TDI's records concerning Lou Ann Sosa. I have confirmed that:

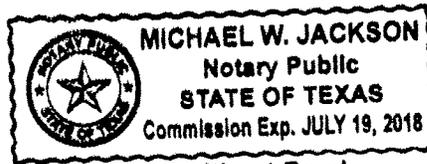
- (1) The last mailing address provided to the department in writing by Lou Ann Sosa was 2211 Moss Bluff Ln., Rosenberg, Texas 77471.
- (2) The file maintained by the Enforcement Section contains a notice of hearing dated July 24, 2017, filed with the State Office of Administrative Hearings.
- (3) A certified letter, return receipt requested, and a first class mailing, each containing a notice of hearing, addressed to Lou Ann Sosa's last known address, were deposited in the United States mails. A certified letter, return receipt requested, and a first class mailing, each containing a notice of hearing, addressed to Lou Ann Sosa's alternative address, were deposited in the United States mails.

Copies of the certified and first class mail logs maintained by the Enforcement Section are attached as Exhibit A and Exhibit B.”

Judy Lopez  
Affiant

SWORN TO AND SUBSCRIBED before me on August 17, 2017.

Michael W. Jackson  
Signature of Notary Public

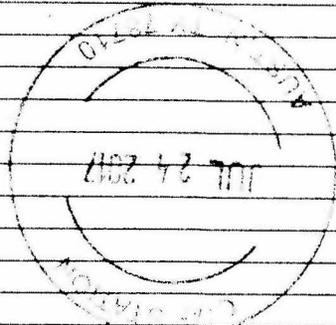


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**Name and Address of Sender**  
 Texas Dept of Insurance  
 Mail Code 110 1A  
 333 Guadalupe St  
 Austin TX 78701  
 July 24 2017  
 Judy Lopez

Check type of mail or service  
 Adult Signature Required      Priority Mail Express  
 Adult Signature Restricted Delivery      Registered Mail  
 Certified Mail      Return Receipt for Merchandise  
 Certified Mail Restricted      Signature Confirmation  
 Collect on Delivery (COD)      Signature Confirmation Restricted  
 Insured Mail  
 Priority Mail

**Affix Stamp Here**  
 (if issued as an international certificate of mailing or for additional copies of this receipt). Postmark with Date of Receipt

USPS Tracking/Article Number	Address (Name, Street, City, State, & Zip Code)	Postage	(Extra Service) Fee	Handling Charge	Actual Value if Registered	Insured Value	Due Sender if COD	ASR Fee	ASRD Fee	RD Fee	RR Fee	SC Fee	SCRD Fee	SH Fee
White 7016 2070 0000 2658 1944	Lou Ann Sosa 2211 Moss Bluff Ln Rosenberg, Texas 77471	46b	335								275			
White Ecase #13300 - Notice of Hearing 7016 2070 0000 2658 1951	Lou Ann Sosa 2914 Ave I Rosenberg, Texas 77471	46b	35								275			
														
<p>Handling Charge-if Registered and over \$50,000 in value</p> <p>Adult Signature Required</p> <p>Adult Signature Restricted Delivery</p> <p>Restricted Delivery</p> <p>Return Receipt</p> <p>Signature Confirmation</p> <p>Signature Confirmation Restricted Delivery</p>														



2017- 5200

Special Handling

**Name and Address of Sender**  
 Texas Dept of Insurance  
 Mail Code 110-1A  
 333 Guadalupe St  
 Austin TX 78701  
 July 24, 2017  
 Judy Lopez

**Check type of mail or service**  
 Adult Signature Required Priority Mail Express  
 Adult Signature Restricted Delivery Registered Mail  
 Certified Mail Return Receipt for Merchandise  
 Certified Mail Restricted Signature Confirmation  
 Collect on Delivery (COD) Signature Confirmation Restricted  
 Insured Mail  
 Priority Mail

**Affix Stamp Here**  
 (if issued as an international certificate of mailing or for additional copies of this receipt). Postmark with Date of Receipt

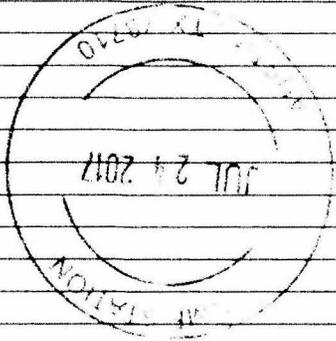
USPS Tracking/Article Number	Address (Name, Street, City, State, & Zip Code)	Postage	(Extra Service) Fee	Handling Charge	Actual Value if Registered	Insured Value	Due Sender if COD	ASR Fee	ASRD Fee	RD Fee	RR Fee	SC Fee	SCRD Fee	SH Fee
White	✓ Lou Ann Sosa 2211 Moss Bluff Ln Rosenberg, Texas 77471	4/1												
Ecase #13300 - Notice of Hearing														
White	✓ Lou Ann Sosa 2914 Ave I Rosenberg, Texas 77471	4/1												
Ecase #13300 - Notice of Hearing														

~\$50,000 in value

recpost # 07/24/2017

**US POSTAGE \$001.35<sup>0</sup>**

ZIP 78701  
041L12203074



OFFICIAL BUSINESS  
 STATE OF TEXAS  
 PENALTY FOR PRIVATE USE

Handling Ch.

Adult Signature Required

Adult Signature Restricted Delivery

Restricted Delivery

Return Receipt

Signature Confirmation

Signature Confirmation Restricted Delivery

Special Handling



2017-5200