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To: Texas Workers' Compensation System Participants

From: Jennifer Self, HCQR Manager

Date: May 28, 2026

RE: Proposed changes to the Medical Quality Review process

The Texas Department of Insurance, Division of Workers' Compensation (DWC) is accepting public comments on proposed changes to the Medical Quality Review (MQR) process. The MQR process is a medical case review based on a written complaint, which may include an internal referral, a plan-based audit, or monitoring resulting from a consent order. The proposed changes update "HCQR's Director" to "HCQR staff" for consistency and update the reference from DWC Enforcement manager to a DWC Compliance and Investigations attorney on the quality assurance committee.

The proposed revised MQR process is not a formal rule proposal under the Administrative Procedure Act. DWC will not treat comments as formal public comments. But DWC will consider any substantive comments before adopting the revised MQR process. The proposed revised MQR process is on the DWC website at [www.tdi.texas.gov/wc/hcprovider/medadvisor.html](http://www.tdi.texas.gov/wc/hcprovider/medadvisor.html).

Submit written comments on the proposed revised MQR process to: [OMA@tdi.texas.gov](mailto:OMA@tdi.texas.gov) by 5 p.m., Central time, on June 11, 2026.