TDI Division of Workers' Compensation

Medical bill denial dispute paths

Medical bill denial reason (after reconsideration)

Not medically necessary

- Reduced or denied, the payer does not consider it medically necessary.
- Reduced or denied due to peer/utilization review.

Medical necessity dispute resolution

Form-LHL009

IRO review process

"CERL"

- Claim not **C**ompensable.
- **E**xtent of injury.
- Services not **R**elated to injury.
- **L**iability.

Benefit dispute resolution

DWC Form-045

Fee reasons

- All other reasons besides not medically necessary and "CERL."
- Timelines.
- Fee schedules.
- Designated doctor medical bills.

Network complaint process

Non-network fee dispute resolution

DWC Form-060