



Health Care Provider and Insurance Carrier
 Quarterly Meeting
 July 15, 2025
 2 p.m. to 3:30 p.m.

Agenda

Item	Presenters
Welcome	Jeff Nelson Commissioner of Workers' Compensation
Health and Safety Update MMI by telemedicine and FAQs CY25 annual audit plan update Designated doctor update Medical Fee Dispute Resolution review	Mary Landrum, Deputy Commissioner Health and Safety Amy Rich, Health and Safety Project Manager Santiago Calderon, Director Designated Doctor Operations
Business Process Update Health Care Cost and Utilization report	Mary Landrum, Deputy Commissioner Health and Safety
External and Media Relations Update 89 th legislative session recap	Kate Sidora, Director External and Media Relations
Communications Update Conference and training update	Kara Mace, General Counsel Legal and Communications Services
Compliance and Investigations Update C&I stats update	Dan LaBruyere, Deputy Commissioner Compliance and Investigations
Hearings Update Implementation for videoconference hearings	Allen Craddock, Chief Administrative Law Judge Hearings
Q&A	
Closing Remarks	Jeff Nelson Commissioner of Workers' Compensation