CHAPTER 127: DESIGNATED DOCTOR PROCEDURES AND REQUIREMENTS SUBCHAPTER A. DESIGNATED DOCTOR SCHEDULING AND EXAMINATIONS 28 TAC §127.1-127.25

5 **TEXT.**

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6 §127.1. Requesting Designated Doctor Examinations.

7	(a) Initiating an examination. At the request of the insurance carrier, an injured		
8	employee, the injured employee's representative, or on its own motion, the division may		
9	order a medical examination by a designated doctor to resolve questions about [the		
10	following]:		
11	(1) the impairment caused by the injured employee's compensable injury;		
12	(2) the attainment of maximum medical improvement (MMI);		
13	(3) the extent of the injured employee's compensable injury;		
14	(4) whether the injured employee's disability is a direct result of the work-		
15	related injury;		
16	(5) the ability of the injured employee to return to work; or		
17	(6) issues similar to those described by paragraphs (1)[-]-[-](5) of this		
18	subsection.		
19	(b) <u>Requirements for a request.</u> To request a designated doctor examination, a		
20	<u>requester</u> [requestor] must:		
21	(1) provide a specific reason for the examination;		
22	(2) report the injured employee's current diagnosis or diagnoses and body		
23	part or body parts affected by the injury;		
24	[(3) list all injuries determined to be compensable by the division or court,		
25	or all injuries accepted as compensable by the insurance carrier;]		
26	(3) [(4)] provide general information <u>about</u> [regarding] the identity of the		
27	<u>requester</u> [requestor], injured employee, [employer,] treating doctor, insurance carrier;		

(4) [(5)] identify the workers' compensation health care network certified 1 2 under Insurance Code[,] Chapter 1305 through which the injured employee is receiving treatment, if applicable; 3 (5) [(6)] identify whether the claim involves medical benefits provided 4 through a political subdivision under Labor Code §504.053(b)(2) and the name of the 5 health plan, if applicable; 6 7 (6) [(7)] submit the request on the form prescribed by the division under this section. A copy of the prescribed form is [can be obtained from]: 8 (A) on the division's website at www.tdi.texas.gov/wc 9 10 [www.tdi.texas.gov/wc/indexwc.html]; or (B) at the division's headquarters in Austin, Texas [the Texas 11 Department of Insurance, Division of Workers' Compensation, 7551 Metro Center Drive, 12 Suite100, Austin, Texas 78744] or any [local] division field office location; 13 (7) [(8)] submit the request to the division and a copy of the request to 14 15 each party listed in subsection (a) of this section who did not request the designated doctor examination: 16 (8) [(9)] provide all information listed in subparagraphs (A)[-]-[-](G) [of this 17 paragraph] below that applies [applicable] to the type of examination the requester 18 [requestor] seeks: 19 20 (A) if the <u>requester</u> [requestor] seeks an examination on the attainment of MMI, include the statutory date of MMI [maximum medical improvement], 21 if any; 22 23 (B) if the requester [requestor] seeks an examination on the 24 impairment rating of the injured employee, include the date of MMI that has been determined to be valid by a final decision of division or court or by agreement of the 25 parties, if any; 26

(C) if the <u>requester</u> [requestor] seeks an examination on the extent
 of the compensable injury, include a description of the accident or incident that caused
 the claimed injury and a list of all injuries in question;

(D) if the <u>requester</u> [requestor] seeks an examination on whether
the injured employee's disability is a direct result of the work-related injury, include the
beginning and ending dates for the claimed periods of disability <u>and</u> [;] state if the
injured employee is either not working or is earning less than pre-injury wages as
defined by Labor Code §401.011(16);

9 (E) if the <u>requester</u> [requestor] seeks an examination <u>on</u> [regarding] 10 the injured employee's ability to return to work in any capacity and <u>the</u> [what] activities 11 the injured employee can perform, include the beginning and ending dates for the 12 periods to be addressed. If no dates are included, [if the requestor is requesting for] the 13 designated doctor <u>will</u> [to] examine the injured employee's work status <u>as of the date of</u> 14 <u>the examination</u> [during a period other than the current period];

15 (F) if the <u>requester</u> [requestor] seeks an examination to determine whether [or not] an injured employee entitled to supplemental income benefits may 16 return to work in any capacity for the identified period, include the beginning and 17 ending dates for the gualifying periods to be addressed and whether [or not] this period 18 involves the ninth quarter or a subsequent quarter of supplemental income benefits; 19 (G) if the requester [requestor] seeks an examination on topics 20 under subsection (a)(6) of this section, specify the issue in sufficient detail for the 21 designated doctor to identify and answer the questions [question(s)]; and 22

(9) [(10)] provide a signature to attest that every reasonable effort has
 been made to ensure the accuracy and completeness of the information [provided] in
 the request.

(c) <u>Scheduling an examination within 60 days. The division will not schedule</u> [If a
 party submits a request for] a designated doctor examination [under subsection (b) of

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this section that would require the division to schedule an examination] within 60 days 1 2 of the most recent designated doctor [a previous] examination absent a showing of [of the injured employee that party must provide] good cause [for scheduling that 3 designated doctor examination in order for the division to approve the party's request]. 4 [For the purposes of this subsection, the commissioner or the commissioner's designee 5 shall determine good cause on a case by case basis and will require at a minimum:] 6 7 (1) Good cause requires the requester to show that the requested examination [if that requestor also requested the previous examination, a showing by 8 the requestor that the submitted questions could not have reasonably been included in 9 10 the prior examination and a designated doctor examination] is reasonably necessary to resolve the submitted questions [question(s)] and that it will affect entitlement to 11 benefits. [; or] 12 (2) If the requester already asked for an examination on the claim, they 13 must also show that the submitted questions could not reasonably have been included 14 15 in the previous examination. [if that requestor did not request the previous examination, a showing by the requestor a designated doctor examination is reasonably necessary to 16 resolve the submitted question(s) and will affect entitlement to benefits.] 17 (d) <u>Denial of a request. The division will determine whether good cause exists on</u> 18 a case-by-case basis. The division will [shall] deny a request for a designated doctor 19 20 examination and provide a written explanation for the denial to the requester if 21 [requestor]: (1) [if] the request does not comply with any of the requirements of 22 23 subsection (b) or (c) of this section; 24 (2) [if] the request would require the division to schedule an examination that violates [in violation of] Labor Code §§408.0041, 408.123, or 408.151; 25 (3) there is an unresolved dispute about compensability reported under 26 27 §124.2 of this title (relating to Insurance Carrier Notification Requirements); or

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- (4) [if the commissioner or the commissioner's designee determines] the
 request [to be frivolous because it] lacks [either] any legal or [any] factual basis that
 would reasonably merit approval. [; or]
- [(4) if the insurance carrier has denied the compensability of the claim or
 otherwise denied liability for the claim as a whole and reported the denial to the division
 in accordance with \$124.2of this title (relating to Carrier Reporting and Notification
 Requirements) and the dispute is not yet resolved.]
- 8 (e) Examination ordered during a dispute. During a dispute on the compensability 9 of a claim as a whole, if [4f] a division administrative law judge or benefit review officer 10 determines [during a dispute regarding the compensability of a claim as a whole] that 11 an expert medical opinion would be necessary to resolve a dispute <u>about</u> [as to] 12 whether the claimed injury resulted from the claimed incident, the administrative law 13 judge or benefit review officer may order the injured employee to attend a designated 14 doctor examination to address that issue.
- (f) <u>Disputes about designated doctor requests. The</u> [A party may dispute the
 division's approval or denial of a designated doctor request through the] dispute
 resolution processes outlined in Chapters 140[-]-[-]144 and 147 of this title (relating to
 Dispute Resolution processes, proceedings, and procedures) <u>govern disputes about</u>
 designated doctor requests.
- (1) The insurance carrier, an injured employee, or the injured employee's
 representative may dispute the division's approval or denial of a designated doctor
 examination request.
- (2) Until the division has either approved or denied the request, a party
 [Parties] may not dispute the [a] designated doctor examination request itself or the
 accuracy of any information on the request [until the division has either approved or
 denied the request].

(3) To dispute an approved or denied request for a designated doctor 1 examination, [Additionally,] a party may [is entitled to] seek an expedited contested case 2 hearing under §140.3 of this title (relating to Expedited Proceedings). The party must file 3 the request within three working days of receiving the order under §127.5(b) of this title 4 (relating to Scheduling Designated Doctor Appointments). [to dispute an approved or 5 denied request for a designated doctor examination.] 6 7 (4) If the division receives and approves a timely [The division, upon timely receipt and approval of the] request for expedited proceedings to dispute a designated 8 doctor examination, the division will [shall] stay the disputed examination pending the 9 10 outcome [decision and order] of the expedited contested case hearing. [Parties seeking expedited proceedings and the stay of an ordered examination must file their request 11 for expedited proceedings with the division within three working days of receiving the 12 order of designated doctor examination under §127.5(b) of this title (relating to 13 Scheduling Designated Doctor Appointments).] 14

15 [(g) This section will become effective on December 6, 2018.]

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§127.5. Scheduling Designated Doctor Appointments.

2 [(a) Applicability. This section applies to designated doctor examination requests
 3 made on or after the effective date of this section.]

(a) [(b)] Order assigning a designated doctor. Within [The division, within] 10 days
after approving [approval of] a valid request, the division will [shall] issue an order that
assigns a designated doctor and will [shall] notify the designated doctor, the treating
doctor, if any, the injured employee, the injured employee's representative, if any, and
the insurance carrier that the designated doctor is [will be] directed to examine the
injured employee. The order will [shall]:

- (1) indicate the designated doctor's name, license number, examination
 address, fax number, [and] telephone number, and the date and time of the examination
 or the date range for the examination to be conducted;
- (2) explain the purpose of the designated doctor examination;
 (3) require the injured employee to submit to an examination by the
 designated doctor;
- 16 (4) require the designated doctor to perform the examination at the 17 indicated examination address; and

(5) require the treating doctor, if any, and insurance carrier to forward all
 medical records to the designated doctor in compliance with §127.10(a)(3) of this title
 (relating to General Procedures for Designated Doctor Examinations).

(b) [(c)] Change of examination address. The examination address indicated on
 the order in subsection (a)(4) [(b)(4)] of this section may not be changed by any party or
 by an agreement of any parties without good cause and the division's approval [of the
 division].

(c) [(d)] <u>Availability of designated doctor.</u> Except as provided in subsection (g)
 [(h)] of this section, the division shall select the next available doctor on the designated
 doctor list for a medical examination requested under §127.1 of this title (relating to

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Requesting Designated Doctor Examinations). A designated doctor is available to
 perform an examination at any address the doctor has filed with the division if the
 doctor:

4 (1) does not have any disqualifying associations as described in §127.140
5 of this title (relating to Disqualifying Associations);

6 (2) is appropriately qualified to perform the examination in accordance
7 with §127.130 of this title (relating to Qualification Standards for Designated Doctor
8 Examinations);

9 (3) is [a] certified [designated doctor] on the day the examination is
 offered and has not failed to timely file for <u>renewal</u> [recertification] under §127.100 of
 this title (relating to Designated Doctor Certification) [\$127.110 of this title (relating to
 Designated Doctor Recertification)], if applicable; [and]

(4) has not treated or examined the injured employee in a <u>different health</u>
 <u>care provider role:</u> [non-designated doctor capacity]

15 (<u>A</u>) within the past 12 months<u>; or</u>

16 (B) for [and has not examined or treated the injured employee in a 17 non-designated doctor capacity with regard to] a medical condition being evaluated in

18 the designated doctor examination.

(d) [(e)] <u>Designated doctor lists.</u> To select the next available doctor, the division
 will maintain two independent designated doctor lists for each county in <u>Texas</u> [this
 state].

(1) One list will consist of designated doctors qualified to perform
 examinations under §127.130(b)(1) - (4) of this title. [, and the]

24 (2) The other list will consist of designated doctors qualified to perform
 25 examinations under §127.130(b)(5) - (9) of this title.

26 (3) Nothing in this section prevents a qualified designated doctor from

27 being on both lists.

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(4) [(1)] A designated doctor will be added to the appropriate designated 1 2 doctor list for the county of each address the doctor has filed with the division. (5) [(2)] When a designated doctor adds an address for a county the 3 doctor is not currently listed in, the doctor will be placed at the bottom of the 4 appropriate list for that county. 5 (6) $\left[\frac{3}{3}\right]$ When a designated doctor removes the only address for a county 6 7 the doctor is currently listed in, the designated doctor will be removed from the list for that county. 8 (e) [(f)] Assignment of designated doctor examinations. Except as provided in 9 10 subsection (f) [(h)] of this section, the division will assign designated doctor examinations as follows: 11 (1) Each working day all examination requests within a [given] county will 12 be sorted and distributed to the appropriate list based on the designated doctor 13 qualification standards. 14 15 (2) Depending on the volume of requested examinations, the division will [then] assign up to five examinations to the next available designated doctor at the top 16 of the appropriate list. 17 (3) <u>An</u> [Assignment of an] examination <u>assignment</u> moves the designated 18 doctor receiving the assignment to the bottom of the list from which the designated 19 20 doctor was selected. Receipt of an assignment on one list does not change a designated 21 doctor's position on the other list. (4) The division may choose not to offer a designated doctor an 22 23 examination if it is reasonably probable that the designated doctor will not be certified 24 on the date of the examination. (f) [(g)] Exemptions. Nothing in this section prevents the division from exempting 25 a designated doctor from the applicable gualification standard under §127.130(d) of this 26 27 title. If there is no available designated doctor in the county of the injured employee, the

Page 9 of 68 Informal Working Draft [The] division may assign a designated doctor as necessary [if there is no available
 designated doctor in the county of the injured employee].

(g) [(h)] Subsequent examinations. If the division has previously assigned a 3 designated doctor to the claim at the time a request is made, the division will assign the 4 same [shall reassign that] doctor to a subsequent examination for that claim [again] 5 unless the division has authorized or required the doctor to stop providing services on 6 7 the claim in accordance with §127.130 of this title. Examinations under this subsection must be conducted at the same examination address as the designated doctor's 8 previous examination of the injured employee or at another examination address 9 10 approved by the division.

(h) [(i)] Mutual agreement required to reschedule. The designated doctor's office 11 and the injured employee must [shall] contact each other if there is a scheduling conflict 12 [exists for the designated doctor appointment]. The designated doctor or the injured 13 employee who has the scheduling conflict must [make the] contact the other at least 14 15 one working day before [prior to] the appointment. The one working day requirement is [will be] waived in an emergency situation. An examination cannot be rescheduled 16 without the mutual agreement of [both] the designated doctor and the injured 17 employee. The designated doctor must maintain and document: 18

(1) the date and time of the designated doctor examination listed on thedivision's order;

(2) the date and time of the agreement to reschedule with the injuredemployee;

(3) how contact was made to reschedule, <u>indicating</u> [indicate] the
telephone number, <u>fax</u> [facsimile] number, or email [address] used to make contact;

- 25 (4) the reason for the scheduling conflict; and
- 26 (5) the date and time of the rescheduled designated doctor examination.

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(i) [(j)] Documentation required. Failure to document and maintain the
 information in subsection (h) [(i)] of this section[-] creates a rebuttable presumption that
 the examination was rescheduled without mutual agreement of [both] the designated
 doctor and injured employee.

5 (j) [(k)] <u>Rescheduling timeframes.</u> The rescheduled examination <u>will</u> [shall] be set 6 to occur no later than 21 days after the <u>originally</u> scheduled <u>examination</u> date. [of the 7 originally scheduled examination and] <u>It</u> may not be rescheduled to occur before the 8 originally scheduled examination <u>date</u>.

9 <u>(1)</u> Within one working day of rescheduling, the designated doctor <u>must</u> 10 <u>provide the time and date of the rescheduled examination to</u> [shall contact] the division, 11 the injured employee or the injured employee's representative, if any, the injured 12 employee's treating doctor, and the insurance carrier [with the time and date of the 13 rescheduled examination].

(2) If the examination cannot be rescheduled to occur within [no later
than] 21 days of [after] the originally scheduled examination date, [of the originally
scheduled examination] or if the injured employee fails to attend the rescheduled
examination, the designated doctor must [shall] notify the division within [as soon as
possible but not later than] 21 days of [after] the originally scheduled examination date
[of the originally scheduled examination].

20 (3) After receiving this notice, the division may select a new designated 21 doctor.

[(I) This section will become effective on December 6, 2018.]

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1 §127.10. General Procedures for Designated Doctor Examinations.

2 (a) <u>Authorization to receive documents</u>. The designated doctor is authorized <u>under Labor Code §408.0041(c)</u> to receive the injured employee's confidential medical 3 records and analyses of the injured employee's medical condition, functional abilities, 4 and return-to-work opportunities without a signed release from the injured employee to 5 help resolve [to assist in the resolution of] a dispute under this subchapter [without a 6 7 signed release from the injured employee]. The following requirements apply to the designated doctor's receipt of medical records and analyses [by the designated doctor]: 8 (1) The treating doctor and insurance carrier must [shall] provide [to] the 9 10 designated doctor copies of all the injured employee's medical records in their possession relating to the medical condition to be evaluated by the designated doctor. 11 (A) For subsequent examinations with the same designated doctor, 12 the treating doctor and insurance carrier must provide only those medical records not 13 previously sent [must be provided]. 14 15 (B) The cost of copying must [shall] be reimbursed in accordance with §134.120 of this title (relating to Reimbursement for Medical Documentation). 16 (2) The treating doctor and insurance carrier may also send the designated 17 doctor an analysis of the injured employee's medical condition, functional abilities, and 18 return-to-work opportunities. 19 20 (A) The analysis sent by any party may only cover the injured employee's medical condition, functional abilities, and return-to-work opportunities as 21 provided in Labor Code §408.0041. The analysis may include supporting information, 22 23 such as videotaped activities of the injured employee and [, as well as] marked copies of medical records. 24 (B) If the insurance carrier sends an analysis to the designated 25 doctor, the insurance carrier must [shall] send a copy to the treating doctor, the injured 26 27 employee, and the injured employee's representative, if any.

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(C) If the treating doctor sends an analysis to the designated doctor, 1 2 the treating doctor must [shall] send a copy to the insurance carrier, the injured employee, and the injured employee's representative, if any. The analysis sent by any 3 party may only cover the injured employee's medical condition, functional abilities, and 4 return-to-work opportunities as provided in Labor Code §408.0041.] 5 (3) The treating doctor and insurance carrier must [shall] ensure that the 6 7 designated doctor receives the required records and analyses (if any) [are received by the designated doctor] no later than three working days before [prior to] the date of the 8 designated doctor examination. 9 10 (A) If the designated doctor has not received the medical records or any part of them [thereof] at least three working days before [prior to] the examination, 11 the designated doctor must [shall] report this violation to the division within one 12 working day of not timely receiving the records. 13 (B) Once notified, the division will [shall] take action necessary to 14 15 ensure that the designated doctor receives the records. (C) If the designated doctor does not receive the medical records 16 within one working day of the examination or [if the designated doctor] does not have 17 sufficient time to review the late medical records before the examination, the designated 18 doctor must [shall] reschedule the examination to occur no later than 21 days after 19 receiving [receipt of] the records. 20 (b) Requirement to review information. Before examining an injured employee, 21 the designated doctor must [shall] review the injured employee's medical records, 22 23 including any analysis of the injured employee's medical condition, functional abilities, 24 and return to work opportunities that [provided by] the insurance carrier and treating doctor provide in accordance with subsection (a) of this section, and any materials the 25 division submits [submitted] to the doctor [by the division]. 26

(1) The designated doctor <u>must</u> [shall] also review the injured employee's
 medical condition, [and] history, and any medical records [as provided by] the injured
 employee <u>provides</u>; [, any medical records provided by the injured employee,] and <u>must</u>
 [shall] perform a complete physical examination of the injured employee.

5 (2) The designated doctor <u>must</u> [shall] give the medical records reviewed
6 the weight the designated doctor determines to be appropriate.

(c) <u>Additional testing and referrals.</u> The designated doctor <u>must [shall]</u> perform
additional testing when necessary to resolve the issue in question. The designated
doctor <u>must [shall]</u> also refer an injured employee to other health care providers when
the referral is necessary to resolve the issue in question, and the designated doctor is
not qualified to fully resolve <u>it [the issue in question]</u>.

- (1) Any additional testing or referrals required for the evaluation are [is]
 not subject to preauthorization requirements.
- (2) Payment for additional testing or referrals that the designated doctor 14 has determined are necessary under this subsection will not [nor shall those services] be 15 denied prospectively or retrospectively, regardless of any potential disagreements about 16 [based on] medical necessity, extent of injury, or compensability. [in accordance with the 17 Labor Code §408.027and §413.014, Insurance Code Chapter 1305, or Chapters 10, 18 19,133, or 134 of this title (relating to Workers' Compensation Health Care Networks, 19 Agents' Licensing, General Medical Provisions, and Benefits--Guidelines for Medical 20 Services, Charges, and Payments, respectively) but is] 21 (3) Any additional testing or referrals required for the evaluation are 22 23 subject to the requirements of §180.24 of this title (relating to Financial Disclosure). (4) Any additional testing or referrals required for the evaluation of an 24 injured employee under a certified workers' compensation network under Insurance 25 Code Chapter 1305 or a political subdivision under Labor Code §504.053(b): 26

1(A) are not required to use a provider in the same network as the2injured employee; and

3 (B) are not subject to the network or out-of-network restrictions in
 4 Insurance Code §1305.101 (relating to Providing or Arranging for Health Care).
 5 (5) Any additional testing or referral examination and the designated
 6 doctor's report must be completed within 15 working days of the designated doctor's

physical examination of the injured employee unless the designated doctor receives
division approval for additional time before the [expiration of the] 15 working days
expire.

(6) If the injured employee fails or refuses to attend the designated
 doctor's requested additional testing or referral examination within 15 working days or
 within the additional time [approved by] the division approved, the designated doctor
 <u>must</u> [shall] complete the [doctor's] report based on the designated doctor's
 examination of the injured employee, the medical records received, and other
 information available to the doctor and indicate the injured employee's failure or refusal
 to attend the testing or referral examination in the report.

(d) MMI and impairment ratings. Any evaluation relating to either MMI 17 [maximum medical improvement (MMI)], an impairment rating, or both, must [shall] be 18 conducted in accordance with §130.1 of this title (relating to Certification of Maximum 19 Medical Improvement and Evaluation of Permanent Impairment). The [If a] designated 20 21 doctor may [is simultaneously requested to address MMI or impairment rating and the extent of the compensable injury in a single examination, the designated doctor shall] 22 23 provide multiple certifications of MMI and impairment ratings only when directed by the 24 division [that take into account each reasonable outcome for the extent of the injury]. (e) Reports on MMI and impairment ratings. A designated doctor who determines 25 the injured employee has reached MMI, [or who] assigns an impairment rating, or [who] 26 27 determines the injured employee has not reached MMI, must [shall] complete and file a

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report as required by <u>§</u>§130.1 [of this title] and [§]130.3 of this title (relating to
Certification of Maximum Medical Improvement and Evaluation of Permanent
Impairment by a Doctor Other than the Treating Doctor).

(1) If the designated doctor provides [provided] multiple certifications of 4 MMI and impairment ratings, the designated doctor must file a Report of Medical 5 Evaluation under §130.1(d) of this title for each assigned impairment rating. [assigned 6 7 and a Designated Doctor Examination Data Report pursuant to §127.220 of this title (relating to the Designated Doctor Reports) for the doctor's extent of injury 8 determination. 9 10 (2) The designated doctor must [, however, shall only] submit only one narrative report required by §130.1(d)(1)(B) of this title on [for] all assigned impairment 11 ratings [assigned] and extent of injury findings. 12

(3) All designated doctor narrative reports submitted under this subsection
 <u>must [shall also]</u> comply with the requirements of §127.220(a) of this title <u>(relating to</u>
 <u>Designated Doctor Reports)</u>.

(f) [(e)] <u>Reports on return-to-work</u>. A designated doctor who examines an injured 16 employee for [pursuant to] any question relating to return to work must complete [is 17 required to file] a Work Status Report that <u>complies with</u> [meets the required elements 18 of these reports described in] §129.5 of this title (relating to Work Status Reports) and a 19 narrative report that complies with the requirements of §127.220(a) of this title. The 20 21 designated doctor must file the work status report and the narrative report together within seven working days of the date the designated doctor examines [of the 22 23 examination of] the injured employee.

24 (1) The designated doctor must file the reports [This report shall be filed]
 25 with the treating doctor, the division, and the insurance carrier by <u>fax</u> [facsimile] or
 26 electronic transmission.

(2) The [In addition, the] designated doctor must [shall] file the reports 1 2 with the injured employee and the injured employee's representative (if any) by fax [facsimile] or [by] electronic transmission if the designated doctor has a fax [been 3 provided with a facsimile] number or email [address] for the recipient. [, otherwise,] 4 (3) If the designated doctor has no fax number or email for a recipient, the 5 designated doctor <u>must</u> [shall] send them the reports [report] by other verifiable means. 6 7 (g) [f] <u>Report on other issues</u>. A designated doctor who resolves questions on issues other than those listed in subsections (d), [and] (e), and (f) of this section must file 8 [, shall file a Designated Doctor Examination Data Report that complies with \$127.220(c) 9 10 of this title and] a narrative report that complies with §127.220(a) of this title within seven working days of the date the designated doctor examines [of the examination of] 11 the injured employee. 12 (1) The designated doctor must file this report [These reports shall be filed] 13 with the treating doctor, the division, and the insurance carrier by fax [facsimile] or 14 15 electronic transmission. (2) The [In addition, the] designated doctor must [shall] provide this report 16 [these reports] to the injured employee and the injured employee's representative (if 17 any) by fax [facsimile] or [by] electronic transmission if the designated doctor has a fax 18 [been provided with a facsimile] number or email [address] for the recipient. [-19 otherwise,1 20 (3) If no fax number or email is provided for the recipient, the designated 21 doctor must [shall] send the report [reports] by other verifiable means. 22 23 (h) [(g)] Presumptive weight. The designated doctor's report [of the designated doctor] is given presumptive weight on the issue or issues [regarding the issue(s) in 24 question] the designated doctor was properly appointed to address, unless the 25 preponderance of the evidence is to the contrary. 26

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(i) [(h)] Payment of benefits during dispute. The insurance carrier must [shall] pay
 all benefits, including medical benefits, in accordance with the designated doctor's
 report for the issue or issues [issue(s)] in dispute.

(1) If the designated doctor provides multiple certifications of <u>MMI and</u>
impairment ratings [MMI/impairment ratings under subsection (d) of this section
because the designated doctor was also ordered to address the extent of the injured
employee's compensable injury,] the insurance carrier <u>must</u> [shall] pay benefits based on
the conditions to which the designated doctor determines the compensable injury
extends.

10 (2) For medical benefits, the insurance carrier <u>will</u> [shall] have 21 days from 11 receipt of the designated doctor's report to reprocess all medical bills previously denied 12 for reasons inconsistent with the <u>designated doctor's</u> findings [of the designated 13 doctor's report]. By the end of this period, insurance carriers <u>must pay</u> [shall tender 14 payment on] these medical bills in accordance with the <u>Labor Code</u> [Act] and Chapters 15 133 and 134 of this title.

(3) The [For all other benefits, the] insurance carrier must pay all other
 benefits [shall tender payment] no later than five days after receiving [receipt of] the
 report.

(j) [(i)] <u>Record retention.</u> The designated doctor <u>must</u> [shall] maintain accurate
 records for, at a minimum, five years from the anniversary date of the date of the
 designated doctor's last examination of the injured employee.

(1) This requirement does not reduce or replace any other record retention
 requirements imposed <u>on</u> [upon] a designated doctor by an appropriate licensing
 board.

(2) These records <u>must</u> [shall] include the injured employee's medical
 records, any analysis [submitted by] the insurance carrier or treating doctor <u>submits</u>
 (including supporting information), reports <u>the designated doctor generates</u> [generated]

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1	by the designated doctor] as a result of the examination, and narratives [provided by]	
2	the insurance carrier and treating doctor provide [7] to reflect:	
3	(A) [(1)] the date and time of any designated doctor appointments	
4	scheduled with an injured employee;	
5	(B) [(2)] the circumstances <u>for</u> [regarding] a cancellation, no-show <u>,</u>	
6	or other situation where the examination did not occur as initially scheduled or	
7	rescheduled, and [,] if applicable, documentation of the agreement [of the designated	
8	doctor and the injured employee] to reschedule the examination and the notice that the	
9	doctor provided to the division, the injured employee's treating doctor, and the	
10	insurance carrier within 24 hours of rescheduling an appointment;	
11	(C) [(3)] the date of the examination;	
12	(D) [(4)] the date <u>the designated doctor received</u> medical records	
13	[were received] from the treating doctor or any other person;	
14	(E) [(5)] the date <u>the designated doctor submitted the</u> reports	
15	described in subsections (d), (e), and (f) of this section [were submitted] to all required	
16	parties and documentation that these reports were submitted to the division, treating	
17	doctor, and insurance carrier by fax [facsimile] or electronic transmission and to other	
18	required parties by verifiable means;	
19	<u>(F)</u> [(6)] <u>if applicable,</u> the <u>names</u> [name(s)] of any referral health care	
20	providers <u>the designated doctor</u> used <u>,</u> [by the designated doctor, if any;] the <u>dates</u>	
21	[date] of referral health care provider appointments, [by referral health care providers;]	
22	and the reason the designated doctor referred them [for referral by the designated	
23	doctor]; and	
24	<u>(G)</u> [(7)] <u>if applicable,</u> the date [, if any,] the doctor contacted the	
25	division for assistance in <u>getting</u> [obtaining] medical records from the insurance carrier	
26	or treating doctor.	

Page 19 of 68 Informal Working Draft (k) [(j)] Dispute resolution. Parties may dispute any entitlement to benefits
 affected by a designated doctor's report through the dispute resolution processes
 outlined in Chapters 140[-]-[-]144 and 147 of this title (relating to <u>dispute resolution</u>
 [Dispute Resolution] processes, proceedings, and procedures).
 [(k) This section will become effective on December 6, 2018.]

1

§127.15. Undue Influence on a Designated Doctor.

2 (a) <u>Communication about medical condition or history.</u> To avoid undue influence
3 on the designated doctor:

(1) except as provided by \$127.10(a) of this title (relating to General 4 Procedures for Designated Doctor Examinations), only the injured employee or 5 appropriate division staff may communicate with the designated doctor about [prior to 6 7 the examination of the injured employee by the designated doctor regarding] the injured employee's medical condition or history before the designated doctor examines 8 the injured employee; 9 10 (2) after the examination is completed, <u>only appropriate division staff may</u> communicate [communication] with the designated doctor about [regarding] the injured 11 employee's medical condition or history [may be made only through appropriate 12 division staff]; and 13 (3) the designated doctor may initiate communication with: 14 15 (A) any health care provider who [has] previously treated or examined the injured employee for the work-related injury; or [with] 16 (B) a peer review doctor that [identified by] the insurance carrier 17 identifies as having [who] reviewed the injured employee's claim or any information 18 about that [regarding the injured employee's] claim. 19 (b) Communication about administrative matters. The insurance carrier, treating 20 21 doctor, injured employee, or injured employee's representative, if any, may contact the designated doctor's office to ask about administrative matters, including, but not limited 22 23 to, whether the designated doctor received the records, whether the exam took place, or whether the designated doctor has filed the report [has been filed], or other similar 24 matters. 25 [(c) This section becomes effective on February 1, 2011.] 26

27

§127.20. Requesting a Letter of Clarification Regarding Designated Doctor Reports. 1 2 (a) <u>Filing a clarification request</u>. Parties may file a request with the division for clarification of the designated doctor's report. 3 (1) The requesting party must provide copies of the request to all parties. 4 [A copy of the request must be provided to the opposing party.] 5 (2) The division may contact the designated doctor if it determines that 6 7 clarification is necessary to resolve an issue regarding the designated doctor's report. (3) Parties may only request clarification on issues already addressed by 8 the designated doctor's report or on issues that the designated doctor was ordered to 9 10 address but did not [address]. (4) A [Additionally, a] designated doctor must [shall] only respond to the 11 questions or requests submitted to the designated doctor in the request for clarification 12 and must [shall] not [otherwise] reconsider their [the doctor's] previous decision, issue a 13 new or amended decision, or provide clarification on their [the doctor's] previous 14 15 decision. (b) <u>Requirements.</u> Requests for clarification must: 16 (1) include the name of the designated doctor, the reason for the 17 [designated doctor's] examination, the date of the examination, and the requester's 18 name and signature [of the requestor]; 19 20 (2) explain why clarification of the designated doctor's report is necessary 21 and appropriate to resolve a future or pending dispute; (3) include guestions for the designated doctor to answer that are not 22 23 [neither] inflammatory or [nor] leading; and 24 (4) provide any medical records that were not previously provided to the designated doctor and explain why these records are necessary for the designated 25 doctor to respond to the request for clarification. 26

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(c) <u>Requests by the division. At its discretion, the division</u> [The division, at its
 <u>discretion</u>,] may also request clarification from the designated doctor on <u>any issue or</u>
 issues [the division deems appropriate].

4 (d) <u>Responses to requests.</u> To respond to <u>a</u> [the] request for clarification, the
5 designated doctor must be on the division's designated doctor list <u>on the date of</u> [at the
6 time] the request [is received by the division].

7 (1) The designated doctor <u>must</u> [shall] respond [,] in writing [,] to the
8 request for clarification within five working days of receipt and send copies of the
9 response to the parties listed in <u>§127.10(g)</u> [<u>§127.10(f)</u>] of this title (relating to General
10 Procedures for Designated Doctor Examinations).

(2) If the designated doctor must [If, in order to respond to the request for
 clarification, the designated doctor has to] reexamine the injured employee to respond
 to the request for clarification, the doctor must [shall]:

(A) [(1)] respond [, in writing,] to the request for clarification in
 writing, advising of the need for an additional examination within five working days of
 receiving [receipt of] the request and provide copies of the response to the parties
 specified in §127.10(g) [§127.10(f)] of this title;

(B) [(2) if the division orders the reexamination,] conduct the
 reexamination within 21 days from the date the division issues the order for the
 reexamination at the same [is issued by the division at the same examination] address as
 the original examination; and
 (C) [(3)] respond [,] in writing [,] to the request for clarification based
 on the additional examination within seven working days of the examination and
 provide copies of the response to the parties specified in §127.10(g) [§127.10(f)] of this

25 title.

(e) <u>Administrative violation.</u> Any refusal or failure by a designated doctor to
 conduct a reexamination that is necessary to respond to a request for clarification is an
 administrative violation.

- 4 [(f) This section will become effective September 1, 2012.]
- 5

1

§127.25. Failure to Attend a Designated Doctor Examination.

(a) <u>Suspension of benefits.</u> An insurance carrier may suspend temporary income
benefits (TIBs) if an injured employee [, without good cause,] fails<u>, without good cause</u>,
to attend a designated doctor examination <u>or a referral examination under §127.10(c) of</u>
<u>this title</u>.

6 (b) <u>No good cause. If there is no division finding that good cause exists</u>, [In the 7 absence of a finding by the division to the contrary,] an insurance carrier may presume 8 that the injured employee did not have good cause to fail to attend the examination if, 9 by the day the examination was originally scheduled to occur, the injured employee has 10 both:

11

(1) failed to submit to the examination; and

(2) failed to contact the designated doctor's office to reschedule theexamination.

(c) <u>Rescheduling timeframe.</u> If the injured employee contacts the designated
doctor within 21 days of the scheduled date of the missed examination to reschedule
the examination, the designated doctor <u>must</u> [shall] schedule the examination to occur
as soon as possible, but <u>no</u> [not] later than <u>21 days</u> [the 21st day] after the injured
employee contacted the doctor.

(d) <u>New examination request required.</u> If the injured employee fails to contact the
 designated doctor within 21 days of the [scheduled date of the] missed examination
 <u>date</u> but wishes to reschedule the examination, the injured employee must request a
 new examination under §127.1 of this title (relating to Requesting [a] Designated Doctor
 <u>Examinations [Examination]</u>).

(e) <u>Reinitiation of benefits.</u> The insurance carrier <u>must</u> [shall] reinstate TIBs
effective <u>on</u> [as of] the date the injured employee submitted to the rescheduled
examination under subsection (c) of this section or the <u>date the</u> examination <u>was</u>
scheduled <u>at</u> [pursuant to] the injured employee's request under subsection (d) of this

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1	section, unless the designated doctor's report [of the designated doctor] indicates that
2	the injured employee has reached MMI or is otherwise not eligible for income benefits.
3	The <u>reinitiation</u> [re-initiation] of TIBs <u>must</u> [shall] occur no later than the seventh day
4	following:
5	(1) the date the insurance carrier was notified that the injured employee
6	submitted to the examination; or
7	(2) the date that the insurance carrier was notified that the division found
8	that the injured employee had good cause for not attending the examination.
9	(f) <u>Benefits during suspension.</u> An injured employee is not entitled to TIBs <u>during</u>
10	the [for a] period when [during which] the insurance carrier suspended benefits
11	pursuant to this section unless the injured employee later submits to the examination
12	and <u>:</u>
13	(1) the division finds that the injured employee had good cause for not
14	attending the examination; or
15	(2) the insurance carrier determines that the injured employee had good
16	cause for not attending [failure to attend] the examination.
17	[(g) This section will become effective September 1, 2012.]

1 2 3 4 5	CHAPTER 127: DESIGNATED DOCTOR PROCEDURES AND REQUIREMENTS SUBCHAPTER B. DESIGNATED DOCTOR CERTIFICATION, <u>RENEWAL</u> [RECERTIFICATION], AND QUALIFICATIONS 28 TAC §127.100-127.140
6	TEXT.
7	§127.100. Designated Doctor Certification.
8	[(a) Applicability. This section applies to designated doctor applications received
9	on or after the effective date of this section.]
10	(a) [(b)] Qualifications to get or renew certification. The division will not assign
11	examinations to a designated doctor who does not meet all requirements for
12	certification or renewal. All designated doctors [In order to serve as a designated doctor,
13	a doctor must be certified as a designed doctor. To be certified as a designated doctor,
14	a doctor] must:
15	(1) <u>Have</u> [submit] a complete designated doctor certification application as
16	described <u>in</u> [by] subsection <u>(b)</u> [(c)] of this section <u>on file with the division. [;]</u>
17	(2) Complete all division-required trainings [submit a certificate or
18	certificates certifying that the doctor has] within 12 months of the date of application
19	and have current documentation confirming their completion on file with the division.
20	[successfully completed all division required trainings and]
21	(3) Pass [passed] all division-required [division required] testing on the
22	specific duties of a designated doctor under the Labor Code [Act] and division rules and
23	have current documentation confirming their passage on file with the division. Required
24	testing must have been completed on or after May 13, 2013, and includes [, including]
25	demonstrated proficient knowledge of the currently adopted edition of:
26	(A) the American Medical Association Guides to the Evaluation of
27	Permanent Impairment; and
28	(B) the division's adopted:

1	(i) treatment guidelines; and	
2	(ii) return-to-work guidelines. [;]	
3	[(3) be licensed in Texas;]	
4	(4) <u>Have</u> [have] maintained an active practice for at least three years during	
5	the doctor's career. For the purposes of this subsection, a doctor has an active practice if	
6	the doctor maintains or has maintained routine office hours of at least 20 hours per	
7	week for 40 weeks per year <u>to treat</u> [for the treatment of] patients <u>.</u> [; and]	
8	(5) For the duration of the doctor's term as a designated doctor:	
9	(A) be licensed in Texas;	
10	(B) [(5)] own or subscribe to [, for the duration of the doctor's term	
11	as a certified designated doctor,] the current edition of the American Medical	
12	Association Guides to the Evaluation of Permanent Impairment adopted by the division	
13	to assign [for the assignment of] impairment ratings and all return-to-work and	
14	treatment guidelines adopted by the division; and	
15	(C) comply with financial disclosure requirements in §180.24	
16	(relating to Financial Disclosure) of this title.	
17	(b) [(c)] Application. To be considered complete, an application for certification [A	
18	complete designated doctor certification application must be completed on the	
19	division's required form for certification applications and] must include, and a renewal	
20	application must update or confirm:	
21	(1) contact information for the doctor;	
22	(2) information on the doctor's education;	
23	(3) a description of the doctor's <u>license or licenses</u> [license(s)],	
24	certifications, and professional specialty, if any;	
25	(4) a description of the doctor's work history and hospital or other health	
26	care provider affiliations;	

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	(E) a description of any officians the destar beswith a workers!
1	(5) a description of any affiliations the doctor has with a workers'
2	compensation health care network certified under <u>Insurance Code</u> Chapter 1305 [,
3	Insurance Code] or political subdivision under Labor Code §504.053(b)(2);
4	(6) information <u>on</u> [regarding] the doctor's current practice locations;
5	(7) <u>detailed answers to</u> disclosure questions <u>on</u> [regarding] the doctor's
6	professional background, education, training, and fitness to perform the duties of a
7	designated doctor, including disclosure and summary of any disciplinary actions taken
8	against the doctor by any state licensing board or other appropriate state or federal
9	agency;
10	(8) the <u>identity</u> [identities] of any <u>person</u> [person(s) with whom] the doctor
11	has contracted with to assist in performing or administering [performance or
12	administration of] the doctor's designated doctor duties;
13	(9) an attestation that:
14	(A) all information provided in the application is accurate and
15	complete to the best of the doctor's knowledge;
16	(B) the doctor will inform the division of any changes to this
17	information as required by §127.200(a)(8) of this title (relating to Duties of a Designated
18	Doctor); and
19	(C) the doctor <u>will</u> [shall] consent to any on-site visits, as provided
20	by §127.200(a)(15) of this title, by the division at facilities that the designated doctor
21	uses or intends to use [used or intended to be used by the designated doctor] to
22	perform designated doctor examinations for the duration of the doctor's certification.
23	<u>(c)</u> [(d)] <u>Retesting.</u> If a doctor passes a division-required test, the doctor may not
24	retest within a <u>twelve-month</u> [twelve month] period. If a doctor fails a division-required
25	test, the doctor may not retest more than three times within a <u>six-month</u> [six month]
26	period.

1	(1) After the first or second attempt, the doctor must wait 14 days before			
2	retaking the test. [; or]			
3	(2) After the third attempt, the doctor must wait six months before			
4	retaking the test.			
5	(d) [(e)] Additional certification testing. On receipt of an application for			
6	designated doctor certification renewal, the division may require a designated doctor to			
7	complete additional certification testing to demonstrate proficient knowledge on the			
8	specific duties of a designated doctor under the Labor Code and division rules.			
9	Examples of circumstances that may require additional certification testing include, but			
10	are not limited to, changes in the duties of a designated doctor, updates to the			
11	guidelines, and legislative changes.			
12	<u>(e) Notice of approval or denial.</u> The division <u>will</u> [shall] notify a doctor <u>in writing</u>			
13	of the commissioner's approval or denial of the doctor's application to be certified <u>or</u>			
14	renewed as a designated doctor. [in writing. Denials will include the reason(s) for the			
15	denial.]			
16	(f) Term and qualification. Approvals certify a doctor for a term of two years and			
17	will include:			
18	(1) the effective date <u>of the certification;</u> [and]			
10	(2) the expiration date of the certification; and [-]			
20	(3) the designated doctor's [Approvals will also include the] examination			
21	<u>qualifications</u> [qualification criteria] under §127.130 of this title (relating to Qualification			
22	Standards for Designated Doctor Examinations) [that the division has assigned to the			
23	designated doctor as part of the doctor's certification].			
24	(g) Renewal. A designated doctor who seeks to renew their certification			
25	immediately after their current term expires, without interruption, must apply for			
26	certification within 45 days of the end of the term.			

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1	(1) If the division does not receive all of the information required under			
2	subsection (b)(1)-(9) above at least 45 days before the end of the designated doctor's			
3	term, the division will not assign examinations to the designated doctor during the last			
4	45 days of an expiring term.			
5	(2) The designated doctor may still provide services on claims the division			
6	had previously assigned to them during this 45-day period.			
7	(h) Approval of renewal application with restrictions. An application for renewal			
8	may be approved with restrictions. The division may restrict a designated doctor's			
9	certification until the doctor complies with the requirements in the designated doctor's			
10	approval of certification. Designated doctors whose certification is restricted may			
11	dispute the restriction through the procedure described in subsection (k) of this section.			
12	(i) [(f)] Denial of certification or renewal or revocation of certification. Doctors			
13	may be denied certification or renewal as a designated doctor or may have their			
14	certification revoked:			
15	[(1) if the doctor did not submit the information and documentation			
16	required by subsection (b) of this section;]			
17	(1) [(2)] if the doctor did not submit a complete application for certification			
18	as required <u>under</u> [by] subsection <u>(b)</u> [(c)] of this section;			
19	(2) [(3)] for having a relevant restriction on their practice imposed by a			
20	state licensing board, certification authority, or other appropriate state or federal			
21	agency, including the division; [or]			
22	(3) if the doctor failed to update their application for certification properly;			
23	<u>or</u>			
24	(4) for other activities, events, or occurrences that the commissioner			
25	determines [to] warrant denial of a doctor's application for certification as a designated			
26	doctor, including, but not limited to:			

1	(A) the quality of the <u>designated</u> doctor's past reports [as a certified		
2	designated doctor, if any];		
3	(B) <u>the</u> [a history of complaints as a certified] designated <u>doctor's</u>		
4	history of complaints [doctor, if any];		
5	(C) excess requests for deferral from the designated doctor list <u>by</u>		
6	the [as a certified] designated doctor [, if any];		
7	(D) a pattern of overturned reports by the division or a court [as a		
8	certified designated doctor, if any];		
9	(E) a demonstrated lack of ability to apply or properly consider the		
10	American Medical Association Guides to the Evaluation of Permanent Impairment		
11	adopted by the division <u>to assign</u> [for the assignment of] impairment ratings and all		
12	return-to-work and treatment guidelines adopted by the division [as a certified		
13	designated doctor, if any];		
14	(F) a demonstrated lack of ability to consistently perform		
15	designated doctor examinations in a timely manner [as a certified designated doctor, if		
16	any];		
17	(G) a demonstrated failure to identify disqualifying associations [as		
18	a certified designated doctor, if any];		
19	(H) a demonstrated lack of ability to ensure the confidentiality of		
20	injured employee medical records and claim information provided to or generated by a		
21	[certified] designated doctor [, if any];		
22	(I) a history of unnecessary referral examinations or testing;		
23	(J) a failure to comply with the requirements of §180.24 of this title		
24	(relating to Financial Disclosure) when they requested referral examinations or		
25	additional testing;		
26	(K) [(I)] applying for certification less than a year from denial of a		
27	previous designated doctor certification [or recertification] application; or		
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Page 32 of 68 Informal Working Draft (L) [(J)] any grounds that would allow the division to sanction a
 health care provider under the <u>Labor Code</u> [Act] or division rules.

(j) [(g)] <u>Response to denial of certification or renewal.</u> Within 15 working days
 after receiving a <u>written</u> denial, a doctor may file a written response with the division
 <u>addressing</u> [, which addresses] the reasons <u>the division gave</u> [given] to the doctor for <u>its</u>
 denial.

7 (1) If <u>the division does not receive</u> a written response [is not received] by
8 the 15th working day after the date the doctor received the notice, the denial will be
9 final effective the <u>next</u> [following] day. <u>The division will not send further notice</u>. [No
10 further notice will be sent.]

(2) If <u>the division timely receives</u> a written response <u>that</u> [which] disagrees
with the denial [is timely received], the division will [shall] review the response and
[shall] notify the doctor <u>in writing</u> of the commissioner's final decision.

(A) If the final decision is still a denial, the division's final notice <u>will</u>
 [shall] provide the <u>reasons</u> [reason(s) why] the doctor's response did not change the
 commissioner's decision to deny the doctor's application for certification as a
 designated doctor.

(B) The denial will be effective the day <u>after</u> [following the date] the
 doctor receives notice of the denial, unless <u>the notice specifies</u> otherwise [specified in
 the notice].

21 (k) Request for informal hearing at renewal. A designated doctor complying with

22 <u>subsection (g) of this section may either respond in writing under subsection (j) of this</u>

23 <u>section or submit a written request for an informal hearing before the division to</u>

24 address those reasons.

25 (1) If the division does not receive a written request for an informal

26 hearing by the 15th working day after the date the doctor received the notice, the denial

27 will be final effective the next day. The division will not send further notice.

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1	(2) If the division timely receives a written request for an informal hearing,
2	it will set the informal hearing to occur no later than 31 days after it received the
3	request.
4	(A) At the informal hearing, the designated doctor may present
5	evidence that addresses the reasons the doctor was denied certification to the
6	commissioner's designated representatives.
7	(B) The designated doctor may have an attorney present.
8	(C) At the end of the informal hearing, the commissioner's
9	designated representatives will provide the designated doctor with their final
10	recommendation on the doctor's certification.
11	(i) If the final recommendation is still a denial, the
12	commissioner's designated representatives will provide the reasons for not certifying the
13	doctor as a designated doctor.
14	(ii) After the informal hearing, the commissioner's designated
15	representatives will send their final recommendation to the commissioner, who will
16	review it and all evidence presented at the informal hearing and make a final decision.
17	(iii) The division will notify the designated doctor of the
18	commissioner's final decision in writing.
19	(iv) The decision will be effective the day after the doctor
20	receives notice of the decision, unless the notice specifies otherwise.
21	[(h) Designated doctors whose application for certification is approved but wish
22	to dispute the examination qualification criteria under §127.130 of this title that the
23	division assigned to the doctor may do so through the procedures described in
24	subsection (g) of this section. Designated doctors must include in their response to the
25	division the specific criteria they believe should be modified and documentation to
26	justify the requested change.]

[(i) Designated doctors who are designated doctors on the effective date of this
 section shall be considered certified for the duration of the designated doctor's current
 certification. Before the expiration of the designated doctor's current certification, the
 designated doctor must timely apply for recertification under the applicable
 requirements of \$127.110 of this title (relating to Designated Doctor Recertification).]
 [(j) This section will become effective on December 6, 2018.]

1	§127.110. Designated Doctor Recertification.	In the proposal that goes to the Register, this section will be a repeal, and the text will appear only as: TEXT. §127.110. Designated Doctor Recertification. (with nothing following) However, to make it easier for stakeholders to see what is being repealed and see how the language has been incorporated into	
	-	§127.100, I've just struck through the text for purposes of this draft.	
2	[(a) Applicability. This section applies to dee on or after the effective date of this section.	signated doctor applications received	
3			
4	(b) If a designated doctor's certification exp	5	
5	apply for recertification. Designated doctors seeki		
6	(1) submit to the division certificate(s) evidencing that the doctor has,		
7	within the past 12 months, successfully completed all division required trainings and		
8	passed all division required testing on the specific duties of a designated doctor under		
9	the Act and division rules, including demonstrated proficient knowledge of the current		
10	division adopted edition of the American Medical Association Guides to the Evaluation		
11	of Permanent Impairment and the division's adopted treatment and return-to-work		
12	guidelines;		
13	(2) own or subscribe to, for the duration of the doctor's term as a certified		
14	designated doctor, the current edition of the American Medical Association Guides to		
15	the Evaluation of Permanent Impairment adopted	by the division for the assignment of	
16	impairment ratings and all return-to-work and tre	atment guidelines adopted by the	
17	division; and		
18	(3) submit to the division a complete	e application for recertification that	
19	meets the requirements of §127.100(c) of this title (relating to Designated Doctor		
20	Certification). For purposes of recertification, division-required testing limitations as		
21	described in §127.100(d) of this title apply.		
22	(c) The division will not assign examinations to a designated doctor during the 45		
23	days prior to the expiration of the designated doc	tor's certification if the division fails to	
24	receive the required information in subsection (b)	(1) -(3) of this section from the	
25	designated doctor before that time though the designated doctor may still provide		
26	services on claims to which the designated doctor had been previously assigned during		
27	this period. A designated doctor who seeks to be	recertified as a designated doctor and	

Page 36 of 68 Informal Working Draft who fails to apply for recertification under subsection (b)(1) - (3) of this section at least
45 days prior to the expiration of the designated doctor's certification commits an
administrative violation. A designated doctor who fails to apply for recertification under
this section within30 days after the expiration of the designated doctor's certification
may no longer apply for recertification and must instead apply for certification of
§127.100 of this title.

7 (d) The division will notify a doctor in writing of the commissioner's approval or denial of the doctor's application to be recertified as a designated doctor under 8 subsection (b) of this section. Denials will include the reason(s) for the denial. Approvals 9 10 recertify a doctor for a term of two years and will include the effective date and expiration date of the certification. Approvals will also include the designated doctor's 11 examination qualification criteria under §127.130 of this title (relating to Qualification 12 Standards for Designated Doctor Examinations) that the division has assigned to the 13 doctor as part of the doctor's recertification. 14 (e) The division may deny an application for recertification under subsection (b) 15 of this section for the following reasons: 16

17 (1) the doctor did not submit the information and documentation required
 18 by subsection (b) of this section;

(2) if the doctor failed to properly update the doctor's initial application for
 certification under §127.100(c) of this title;

21 (3) for having a relevant restriction on their practice imposed on the

22 doctor by a state licensing board, certification authority, or other appropriate state or

23 federal agency, including the division;

24 (4) for requesting unnecessary referral examinations or testing or failure to

comply with requirements of §180.24of this title (relating to Financial Disclosure) when

26 requesting referral examinations or additional testing; or

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1	(5) for other activities, events, or occurrences that the commissioner
2	determines to warrant denial of a doctor's application for recertification as a designated
3	doctor, including but not limited to:
4	(A) the quality of the designated doctor's past reports;
5	(B) the designated doctor's history of complaints;
6	(C) excess requests for deferral from the designated doctor list by
7	the doctor;
8	(D) a pattern of overturned reports by the division or a court;
9	(E) a demonstrated lack of ability to apply or properly consider the
10	American Medical Association Guides to the Evaluation of Permanent Impairment
11	adopted by the division for the assignment of impairment ratings and all return-to-work
12	and treatment guidelines adopted by the division;
13	(F) a demonstrated lack of ability to consistently perform
14	designated doctor examinations in a timely manner;
15	(G) a demonstrated failure to identify disqualifying associations;
16	(H) a demonstrated lack of ability to ensure the confidentiality of
17	injured employee medical records and claim information provided to or generated by
18	the designated doctor; or
19	(I) any grounds that would allow the division to sanction a health
20	care provider under the Act or division rules.
21	(f) Within 15 working days after receiving a denial, a doctor may file a written
22	response with the division that addresses the reasons given to the doctor for denial or
23	may submit a written request an informal hearing before the division to address the
24	reasons given for the denial.
25	(1) If neither a response nor a written request for informal hearing is
26	received by the 15th working day after the date the doctor received the notice, the
27	denial will be final effective the following day. No further notice will be sent.

Page 38 of 68 Informal Working Draft (2) If a written response which disagrees with the denial is timely received,
 the division will review the response and will notify the doctor of the commissioner's
 final decision in writing. If the final decision is still a denial, the division's final notice
 shall provide the reason(s) why the doctor's response did not change the
 commissioner's decision to deny the doctor's application for recertification as a
 designated doctor. The denial will be effective the day following the date the doctor
 receives notice of the denial unless otherwise specified in the notice.

(3) If a written request for informal hearing is timely received, the division 8 will set the informal hearing to occur no later than 31 days after the request is received. 9 10 At the informal hearing, the designated doctor may present evidence that addresses the reasons the doctor was denied recertification to the commissioner's designated 11 representatives. The designated doctor may have an attorney present. At the conclusion 12 of the informal hearing, the designated representatives will provide the designated 13 doctor with their final recommendation regarding the doctor's recertification. If the final 14 recommendation is still a denial, the designated representatives will provide the 15 reason(s) why they decided not to recertify the doctor as a designated doctor. After the 16 informal hearing, the designated representatives will forward their recommendation to 17 the commissioner who will review the final recommendation and all evidence presented 18 at the informal hearing and make a final decision. The division shall notify the 19 designated doctor of the commissioner's final decision in writing. The decision will be 20 effective the day following the date the doctor receives notice of the decision unless 21 otherwise specified in the notice. 22 23 (g) Designated doctors whose application for recertification under subsection (b) of this section is approved but wish to dispute the examination qualification criteria 24 under §127.130 of this title that the division assigned to the doctor may do so through 25

26 the procedures described in subsection (f) of this section. Designated doctors must

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- 1 include in their response to the division or present at the informal hearing the specific
- 2 criteria they wish to be modified and documentation to justify the requested change.
- 3 (h) This section will become effective on December 6, 2018.]

4

§127.120. Exception to Certification as a Designated Doctor for Out-of-State Doctors.

[(a) When necessary because] If the injured employee is temporarily located or
resides out of state [is residing out-of-state], the division may waive any of the
requirements [as specified] in this chapter for an out-of-state doctor to serve as a
designated doctor to help timely resolve a [facilitate a timely resolution of the] dispute
or perform a particular examination.
[(b) This section will become effective on September 1, 2012.]

9

1	§127.130. Qualification Standards for Designated Doctor Examinations.
2	(a) Applicability. This section applies to designated doctor assignments made on
3	or after DATE—probably the first Saturday of the month following adoption [the
4	effective date of this section].This will be a date certain, to be determined when we do the formal proposal.
5	(b) <u>Qualification standards by type of injury or diagnosis.</u> A designated doctor is
6	qualified to perform a designated doctor examination on an injured employee if the
7	designated doctor meets the appropriate qualification <u>standard</u> [criteria] for the area of
8	the body affected by the injury and the injured employee's diagnosis and has no
9	disqualifying associations under §127.140 of this title (relating to Disqualifying
10	Associations). A designated doctor's qualification <u>standards</u> [criteria] are [determined] as
11	follows:
12	(1) To examine injuries and diagnoses relating to the hand and upper
13	extremities, a designated doctor must be a licensed medical doctor, doctor of
14	osteopathy, or doctor of chiropractic.
15	(2) To examine injuries and diagnoses relating to the lower extremities
16	excluding feet, a designated doctor must be a licensed medical doctor, doctor of
17	osteopathy, or doctor of chiropractic.
18	(3) To examine injuries and diagnoses relating to the spine and
19	musculoskeletal structures of the torso, a designated doctor must be a licensed medical
20	doctor, doctor of osteopathy, or doctor of chiropractic.
21	(4) To examine injuries and diagnoses relating to feet, including toes and
22	heel, a designated doctor must be a licensed medical doctor, doctor of osteopathy,
23	doctor of chiropractic, or doctor of podiatric medicine.
24	(5) To examine injuries and diagnoses relating to the teeth and jaw,
25	including a temporomandibular joint, a designated doctor must be a licensed medical
26	doctor, doctor of osteopathy, or doctor of dental surgery.

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1	(6) To examine injuries and diagnoses relating to the eyes, including the
2	eye and adnexal structures of the eye, a designated doctor must be a licensed medical
3	doctor, doctor of osteopathy, or doctor of optometry.
4	(7) To examine injuries and diagnoses relating to mental and behavioral
5	disorders, a designated doctor must be a licensed medical doctor or doctor of
6	osteopathy.
7	(8) <u>A designated doctor must be a licensed medical doctor or doctor of</u>
8	osteopathy to [To] examine injuries and diagnoses relating to other body areas or
9	systems, including, but not limited to:
10	(A) internal systems;
11	(B) ear, nose, and throat;
12	<u>(C)</u> head and face;
13	<u>(D)</u> skin;
14	(E) cuts to skin involving underlying structures;
15	(F) non-musculoskeletal structures of the torso;
16	<u>(G)</u> hernia;
17	(<u>H)</u> respiratory;
18	<u>(I)</u> endocrine;
19	(J) hematopoietic; and
20	(K) urologic [; a designated doctor must be a licensed medical
21	doctor or doctor of osteopathy].
22	(9) Notwithstanding paragraphs (1)[-]-[-](8) of this subsection, a designated
23	doctor must be a licensed medical doctor or doctor of osteopathy with [who has] the
24	required board certification to examine any of the following diagnoses.
25	(A) For purposes of this section, a designated doctor is "board-
26	certified" in a required specialty or subspecialty, as applicable, if they hold or previously
27	held: [the designated doctor holds or previously held]

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1	(i) a general certificate in the required specialty or a
2	subspecialty certificate in the required subspecialty from the American Board of Medical
3	Specialties (ABMS); or
4	(ii) [if the designated doctor holds or previously held] a
5	primary certificate in the required specialty and a certificate of special qualifications or
6	certificate of added qualifications in the required subspecialty from the American
7	Osteopathic Association Bureau of Osteopathic Specialists (AOABOS).
8	(B) [(A)] To examine traumatic brain injuries, including concussion
9	and post-concussion syndrome, a designated doctor must be board-certified by the
10	ABMS or AOABOS.
11	(i) Qualifying ABMS certifications are: [in]
12	(<u>)</u> neurological surgery <u>;</u> [,]
13	<u>(II)</u> neurology <u>;</u> [,]
14	(III) physical medicine and rehabilitation; [, or]
15	(IV) psychiatry; [by the ABMS or]
16	(V) orthopaedic surgery;
17	(VI) occupational medicine;
18	<u>(VII) dermatology;</u>
19	(VIII) plastic surgery;
20	<u>(IX) surgery;</u>
21	(X) anesthesiology with a subspecialty in pain
22	<u>medicine;</u>
23	(XI) emergency medicine;
24	(XII) internal medicine;
25	(XIII) thoracic and cardiac surgery; or
26	(XIV) family medicine.
27	(ii) Qualifying AOABOS certifications are: [board certified in]

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1	<u>(I)</u> neurological surgery; [,]
2	<u>(II)</u> neurology <u>;</u> [,]
3	(III) physical medicine and rehabilitation; [, or]
4	(IV) psychiatry; [by the AOABOS.]
5	(V) orthopedic surgery;
6	(VI) preventive medicine/occupational-environmental
7	<u>medicine;</u>
8	(VII) preventive medicine/occupational;
9	(VIII) dermatology;
10	(IX) plastic and reconstructive surgery;
11	(X) surgery (general);
12	(XI) anesthesiology with certificate of added
13	qualifications in pain management;
14	(XII) emergency medicine;
15	(XIII) internal medicine;
16	(XIV) thoracic and cardiovascular surgery; or
17	(XV) family practice and osteopathic manipulative
18	treatment.
19	<u>(C)</u> [(B)] To examine spinal cord injuries and diagnoses, <u>including</u> a
20	spinal fracture with documented neurological deficit, or cauda equina syndrome, a
21	designated doctor must be board-certified by the ABMS or AOABOS. [board certified in]
22	(i) Qualifying ABMS certifications are:
23	<u>(I)</u> neurological surgery; [-]
24	<u>(II)</u> neurology; [,]
25	(III) physical medicine and rehabilitation; [-]
26	(IV) orthopaedic surgery; [-] or

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1	(V) occupational medicine. [by the ABMS or board
2	certified in]
3	(ii) Qualifying AOABOS certifications are:
4	(I) neurological surgery; [7]
5	(II) neurology; [-]
6	(III) physical medicine and rehabilitation; [-]
7	(IV) orthopedic surgery; [7]
8	(V) preventive medicine/occupational-environmental
9	medicine; [,] or
10	(VI) preventive medicine/occupational [by the
11	AOABOS].
12	(D) [(C)] To examine severe burns, including chemical burns [,]
13	defined as deep partial or full thickness burns, also known as <u>second, third, or fourth</u>
14	[2nd, 3rd, or 4th] degree burns, a designated doctor must be <u>board-certified by the</u>
15	ABMS or AOABOS. [board certified in]
16	(i) Qualifying ABMS certifications are:
17	<u>(I)</u> dermatology <u>;</u> [,]
18	(II) physical medicine and rehabilitation; [-]
19	(III) plastic surgery; [,]
20	(IV) orthopaedic surgery; [,]
21	<u>(V)</u> surgery; [₇] or
22	(VI) occupational medicine. [by the ABMS or]
23	(ii) Qualifying AOABOS certifications are: [board certified in]
24	(<u>I)</u> dermatology; [₇]
25	(II) physical medicine and rehabilitation; [-]
26	(III) plastic and reconstructive surgery; [-]
27	(IV) orthopedic surgery; [7]
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1	<u>(V)</u> surgery (general) <u>;</u> [,]
2	(VI) preventive medicine/occupational-environmental
3	medicine; [,] or
4	(VII) preventive medicine/occupational [by the
5	AOABOS].
6	(E) [(D)] To examine complex regional pain syndrome (reflex
7	sympathetic dystrophy), a designated doctor must be <u>board-certified by the ABMS or</u>
8	AOABOS. [board certified in]
9	(i) Qualifying ABMS certifications are:
10	(I) neurological surgery; [7]
11	<u>(II)</u> neurology <u>;</u> [,]
12	(III) orthopaedic surgery; [,]
13	<u>(IV)</u> plastic surgery <u>;</u> [,]
14	(V) anesthesiology with a subspecialty in pain
15	medicine <u>;</u> [,]
16	(VI) occupational medicine; [-] or
17	(VII) physical medicine and rehabilitation. [by the
18	ABMS]
19	(ii) Qualifying AOABOS certifications are: [or board certified
20	in]
21	(I) neurological surgery; [-]
22	(II) neurology; [-]
23	(III) orthopedic surgery; [-]
24	<u>(IV)</u> plastic surgery <u>;</u> [₇]
25	(V) preventive medicine/occupational-environmental
26	medicine <u>;</u> [,]
27	(VI) preventive medicine/occupational; [7]
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1	(VII) anesthesiology with certificate of added
2	qualifications in pain management; [-] or
3	(VIII) physical medicine and rehabilitation [by the
4	AOABOS].
5	(F) [(E)] To examine multiple fractures, joint dislocation, and pelvis
6	or hip fracture, a designated doctor must be board-certified by the ABMS or AOABOS.
7	[board certified in]
8	(i) Qualifying ABMS certifications are:
9	(I) emergency medicine; [-]
10	(II) orthopaedic surgery; [7]
11	(III) plastic surgery; [,]
12	(IV) physical medicine and rehabilitation; [-] or
13	(V) occupational medicine. [by the ABMS or]
14	(ii) Qualifying AOABOS certifications are: [board certified in]
15	<u>(I)</u> emergency medicine <u>;</u> [,]
16	(II) orthopedic surgery; [,]
17	<u>(III)</u> plastic surgery; [,]
18	(IV) physical medicine and rehabilitation; [-]
19	(V) preventive medicine/occupational-environmental
20	medicine; [,] or
21	(VI) preventive medicine/occupational. [by the
22	AOABOS.]
23	(G) [(F)] To examine complicated infectious diseases requiring
24	hospitalization or prolonged intravenous antibiotics, including blood borne pathogens,
25	a designated doctor must be board-certified by the ABMS or AOABOS. [board certified
26	in]
27	(i) Qualifying ABMS certifications are:
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1	(<u>l)</u> internal medicine <u>;</u> or
2	(II) occupational medicine. [by the ABMS or]
3	(ii) Qualifying AOABOS certifications are: [board certified in]
4	(l) internal medicine; [-]
5	(II) preventive medicine/occupational-environmental
6	medicine <u>;</u> [-] or
7	(III) preventive medicine/occupational. [by the
8	AOABOS.]
9	(H) [(G)] To examine chemical exposure, excluding chemical burns, a
10	designated doctor must be <u>board-certified by the ABMS or AOABOS.</u> [board certified in]
11	(i) Qualifying ABMS certifications are:
12	(<u>l)</u> internal medicine; [-]
13	(II) emergency medicine <u>;</u> [,] or
14	(III) occupational medicine. [by the ABMS or]
15	(ii) Qualifying AOABOS certifications are: [board certified in]
16	(l) internal medicine; [-]
17	(II) emergency medicine <u>;</u> [,]
18	(III) preventive medicine/occupational-environmental
19	medicine; [-] or
20	(IV) preventive medicine/occupational. [by the
21	AOABOS.]
22	(I) [(H)] To examine heart or cardiovascular conditions, a designated
23	doctor must be board-certified by the ABMS or AOABOS. [board certified in]
24	(i) Qualifying ABMS certifications are:
25	(l) internal medicine; [-]
26	(II) emergency medicine <u>;</u> [,]
27	(III) occupational medicine; [-]
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1	(IV) thoracic and cardiac surgery; [-] or
2	(V) family medicine. [by the ABMS or]
3	(ii) Qualifying AOABOS certifications are: [board certified in]
4	(I) internal medicine; [-]
5	(II) emergency medicine; [-]
6	(III) preventive medicine/occupational-environmental
7	medicine <u>;</u> [٫]
8	(IV) preventive medicine/occupational; [7]
9	(V) thoracic and cardiovascular surgery; or
10	(VI) family practice and osteopathic manipulative
11	treatment. [by the AOABOS.]
12	(c) Qualification to perform initial examination. To be qualified to perform an

initial examination on an injured employee, a designated doctor, other than a
 chiropractor, must be qualified under Labor Code §408.0043. A designated doctor who
 is a chiropractor must be qualified to perform an initial designated doctor examination
 under Labor Code §408.0045. [If, however, the requirements of this subsection would
 disqualify a designated doctor otherwise qualified under subsection (b) of this section,
 pursuant to Labor Code §408.0041(b-1), does not apply.]

(d) Exemption from gualification standards. If a designated doctor is not available 19 with the qualifications listed in subsections (b)(9)(A)-(I), [For any particular designated 20 21 doctor examination,] the division may exempt a <u>medical doctor or doctor of osteopathy</u> [designated doctor] from any of the qualification standards specified in this chapter to 22 23 serve as a designated doctor to help timely resolve a dispute or perform a particular examination. [the applicable qualification standard if no other designated doctor is 24 qualified and available to perform the examination. Additionally, the division may not 25 offer a qualified designated doctor an examination if it is reasonably probable that the 26 27 designated doctor will not be qualified on the date of the examination.]

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(e) <u>Continuity of examinations</u>. A designated doctor who performs an initial 1 2 designated doctor examination of an injured employee and meets [had] the appropriate gualification standard [criteria] to perform that examination under subsection (b) of this 3 section will [, shall] remain assigned to that claim and perform all subsequent 4 examinations of that injured employee unless the division authorizes or requires the 5 designated doctor to discontinue providing services on that claim. 6 7 (f) <u>Removal of designated doctor from a claim</u>. The division may authorize a designated doctor to stop providing services on a claim if the doctor: 8 (1) decides to stop practicing in the workers' compensation system; 9 10 (2) decides to stop practicing as a designated doctor in the workers' 11 compensation system; (3) relocates their [the doctor's] residence or practice; 12 (4) asks [has asked] the division to indefinitely defer the doctor's 13 availability on the designated doctor list; 14 (5) determines that examining the injured employee would [require the 15 designated doctor to] exceed the scope of practice authorized by their [the doctor's 16 licensel; or 17 (6) can otherwise demonstrate to the division that <u>their</u> [the doctor's] 18 continued service on the claim would be impracticable or could impair the quality of 19 20 examinations performed on the claim. (q) Prohibition. The division will prohibit a designated doctor from providing 21 services on a claim if: 22 23 (1) the doctor has failed to become certified [recertified] as a designated 24 doctor [under §127.110(b) of this title (relating to Designated Doctor Recertification)]; (2) the doctor no longer meets [has] the appropriate qualification standard 25 [criteria] under subsection (b) of this section [-] to perform examinations on the claim; 26

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1	(3) the doctor has a disqualifying association [, as] specified in §127.140 of
2	this title <u>that is</u> [,] relevant to the claim;
3	(4) the doctor has repeatedly failed to respond to division appointment,
4	clarification, or document requests [,] or other division inquiries <u>about</u> [regarding] the
5	claim;
6	(5) the doctor's continued service on the claim could endanger the health,
7	safety, or welfare of either the injured employee or doctor; or
8	(6) the division has revoked or suspended the designated doctor's
9	certification.
10	(h) License revoked or suspended. The division will prohibit a designated doctor
11	from performing examinations on all new or existing claims if the designated doctor's
12	[doctor has had the doctor's] license <u>has been</u> revoked or suspended <u>,</u> and the
13	suspension has not been probated by an appropriate licensing authority.
14	[(i) This section will become effective on December 6, 2018.]
15	

1

§127.140. Disqualifying Associations.

2	(a) Definition. A disqualifying association is any association that may reasonably
3	be perceived as having potential to influence the conduct or decision of a designated
4	doctor. Disqualifying associations may include:
5	(1) receipt of income, compensation, or payment of any kind not related to
6	health care the doctor provides [provided by the doctor];
7	(2) shared investment or ownership interest;
8	(3) contracts or agreements that provide incentives, such as referral fees,
9	payments based on volume or value, and waiver of beneficiary coinsurance and
10	deductible amounts;
11	(4) contracts or agreements for space or equipment rentals, personnel
12	services, management contracts, referral services, billing services agents, documentation
13	management or storage services or warranties, or any other services related to
14	managing or operating [the management or operation of] the doctor's practice;
15	(5) personal or family relationships;
16	(6) a contract with the same workers' compensation health care network
17	certified under Insurance Code Chapter 1305 [, Insurance Code] or a contract with the
18	same political subdivision or political subdivision health plan under Labor Code
19	§504.053(b)(2) that is responsible for <u>providing</u> [the provision of] medical benefits to the
20	injured employee; or
21	(7) any other financial arrangement that would require disclosure under
22	the Labor Code <u>, the Insurance Code,</u> or applicable [division] rules, [the Insurance Code
23	or applicable department rules,] or any other association with the injured employee, the
24	employer, or insurance carrier that may give the appearance of preventing the
25	designated doctor from rendering an unbiased opinion.
26	(b) Disqualification of agent. A designated doctor also has [For examinations
27	performed after January 1, 2013, a designated doctor shall also have] a disqualifying

Page 53 of 68 Informal Working Draft association relevant to an examination or claim if an agent of the designated doctor has
an association relevant to the claim that would constitute a disqualifying association
under subsection (a) of this section.

4 (c) <u>Prohibition.</u> A designated doctor <u>must</u> [shall] not perform an examination if
5 that doctor has a disqualifying association relevant to that claim.

(1) If a designated doctor learns of a disqualifying association relevant to a
claim after accepting the examination, the designated doctor must notify the division of
that disqualifying association within two working days of learning of the disqualifying
association.

10 (2) A designated doctor who performs an examination even though the 11 doctor has a disqualifying association relevant to that claim commits an administrative 12 violation.

(d) Notice required. Within five days of receiving the division's order of 13 designated doctor examination under §127.5(b) of this title (relating to Scheduling 14 15 Designated Doctor Appointments), insurance [Insurance] carriers must [shall] notify the division of any disgualifying associations between the designated doctor and injured 16 employee because of the network affiliations described under subsection(a)(6) of this 17 section [within five days of receiving the division's order of designated doctor 18 examination under §127.5(b) of this title (relating to Scheduling Designated Doctor 19 20 Appointments)].

(e) Effect of disqualifying association. If the division determines that a designated
 doctor with a disqualifying association performed a designated doctor examination, all
 reports produced by that designated doctor as a result of that examination <u>are</u> [shall be]
 stripped of their presumptive weight.

(f) <u>Disputes about disqualifying associations.</u> A party that seeks to dispute the
 selection of a designated doctor for a particular examination based on a disqualifying
 association or [to] dispute the presumptive weight of a designated doctor's report

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- 1 based on a disqualifying association must do so through the division's dispute
- 2 resolution processes in Labor Code Chapter 410 [, Labor Code] and Chapters 140[-]-[
- 3]144 and 147 of this title (relating to <u>dispute resolution</u> [Dispute Resolution] processes,
- 4 proceedings, and procedures).
- 5 [(g) This section will become effective on December 6, 2018.]
- 6

1 2	CHAPTER 127: DESIGNATED DOCTOR PROCEDURES AND REQUIREMENTS SUBCHAPTER C. DESIGNATED DOCTOR DUTIES AND RESPONSIBILITES
3 4	28 TAC §127.200-127.220
5	TEXT.
6	§127.200. Duties of a Designated Doctor.
7	(a) All designated doctors <u>must</u> [shall]:
8	(1) <u>Perform</u> [perform] designated doctor examinations in a facility:
9	(A) currently used and properly equipped for medical examinations
10	or other similar health care services; and
11	(B) that ensures safety, privacy, and accessibility for injured
12	employees, [and] injured employee medical records, and other records containing
13	confidential claim information. [;]
14	(2) Ensure [ensure] the confidentiality of medical records, analyses, and
15	forms provided to or generated by the designated doctor in the doctor's capacity as a
16	designated doctor for the duration of the retention period specified in §127.10(i) of this
17	title (relating to General Procedures for Designated Doctor Examinations) and ensure
18	the destruction of these medical records after both this retention period expires and the
19	designated doctor determines the information is no longer needed;
20	(3) <u>Ensure</u> [ensure] that all agreements with <u>persons</u> [person(s)] that permit
21	those parties to perform designated doctor administrative duties, including, but not
22	limited to, billing and scheduling duties, on the designated doctor's behalf:
23	(A) are in writing and signed by the designated doctor and the
24	<u>persons</u> [person(s)] with whom the designated doctor is contracting;
25	(B) define the administrative duties that the person may perform on
26	behalf of the designated doctor;
27	(C) require the [person or] persons to comply with all confidentiality
28	provisions of the Labor Code [Act] and other applicable laws;

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(D) comply with all medical billing and payment requirements under 1 2 Chapter 133 of this title (relating to General Medical Provisions [Benefits]); (E) do not constitute an improper inducement relating to the 3 delivery of benefits to an [and] injured employee under Labor Code §§415.0036 and 4 [§] 180.25 of this title (relating to Improper Inducements, Influence and Threats); and 5 (F) are made available to the division upon request. [;] 6 7 (4) Notify [notify] the division in writing and in advance if the designated doctor voluntarily defers their [decides to defer the designated doctor's] availability to 8 receive any offers of examinations for personal or other reasons. The [and the] notice 9 10 must specify the duration [of] and reason for the deferral. [;] (5) Notify [notify] the division in writing and in advance if the designated 11 doctor no longer wishes to practice as a designated doctor before the doctor's current 12 certification as a designated doctor expires. A [; a] designated doctor who no longer 13 wishes to practice [as a designated doctor] before their [the doctor's] current 14 15 certification expires must expressly surrender their [the designated doctor's] certification in a signed, written statement to the division. [;] 16 (6) <u>Be</u> [be] physically present in the same room as the injured employee 17 for the designated doctor examination or any other health_care service provided to the 18 injured employee that is not referred to another health care provider under §127.10(c) of 19 this title. [;] 20 21 (7) <u>Apply</u> [apply] the appropriate edition of the American Medical Association Guides to the Evaluation of Permanent Impairment and division-adopted 22 23 return-to-work guidelines under §137.10 (relating to Return to Work Guidelines) and 24 consider division-adopted treatment guidelines <u>under §137.100 (relating to Treatment</u> Guidelines) or other evidence-based medicine when appropriate. [;] 25 (8) Provide [provide] the division with updated information within 10 26 27 working days of a change in any [of the] information they provide [provided] to the

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division on <u>their</u> [the doctor's] application for certification. [or recertification as a
 designated doctor;]

(9) Maintain [maintain] a professional and courteous demeanor when 3 performing the duties of a designated doctor, including, but not limited to, explaining 4 the purpose of a designated doctor examination to an injured employee at the 5 beginning of the examination and using non-inflammatory, appropriate language in all 6 7 reports and documents they produce. [produced by the designated doctor;] (10) Bill [bill] for designated doctor examinations and receive payment for 8 those examinations in accordance with Chapters [Chapter] 133 [of this title] and 9 10 [Chapter] 134 of this title (relating to Benefits—Guidelines for Medical Services, Charges, and Payments). [;] 11 (11) Respond [respond] timely to all division appointments, clarifications, 12 [appointment, clarification, or] document requests, or other division inquiries. [;] 13 (12) Notify [notify] the division if their [a designated doctor's] continued 14 15 participation on a claim they have [to which the designated doctor has] already been assigned would [required the doctor to] exceed the scope of practice authorized by their 16 [the doctor's] license. [;] 17 (13) Not [not] perform required medical examinations, utilization reviews, 18 or peer reviews on a claim they have [to which the designated doctor has] been 19 20 assigned as a designated doctor. [;] 21 (14) Identify [identify] themselves at the beginning of every designated doctor examination. [;] 22 23 (15) Consent [consent] to and cooperate during any on-site visits by the 24 division <u>under</u> [pursuant to] §180.4 of this title (relating to On-Site Visits). [;] (A) Notwithstanding [notwithstanding] §180.4(e)(2) of this title, the 25 division's purpose for these visits is [will be] to ensure the designated doctor's 26 27 compliance with the Labor Code [Act] and applicable division rules. [, and the]

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1	<u>(B) The</u> notice provided to the designated doctor <u>under</u> [in
2	accordance with] §180.4 of this title, either in advance [of] or at the time of the on-site
3	visit, will specify the duties <u>the division will investigate</u> [being investigated by the
4	division] during that visit. [;]
5	(16) <u>Cooperate</u> [cooperate] with all division compliance audits <u>and</u> [₇]
6	quality reviews <u>.</u> [; and]
7	(17) Complete required training or pass required testing detailed in the
8	designated doctor's approval of certification.
9	(18) Comply [otherwise comply] with all applicable laws and rules.
10	(b) <u>Agents.</u> For the purposes of this chapter, Chapter 180 of this title (relating to
11	Monitoring and Enforcement), and all other applicable laws and division rules, any
12	person with whom a designated doctor contracts or otherwise permits to perform
13	designated doctor administrative duties on behalf of the designated doctor qualifies as
14	the doctor's "agent" as defined under §180.1 of this title (relating to Definitions).
15	[(c) This section will become effective on September 1, 2012.]

16

1 §127.210. Designated Doctor Administrative Violations.

(a) <u>Grounds for sanctions.</u> In addition to the grounds for issuing sanctions against
a doctor under §180.26 of this title (relating to Criteria for Imposing, Recommending [,]
and Determining Sanctions; Other Remedies), other division rules, or the <u>Labor Code</u>
[Texas Workers' Compensation Act], the commissioner may revoke or suspend a
designated doctor's certification as a designated doctor or [otherwise] sanction a
designated doctor for noncompliance with requirements of this chapter [or] for [any of
the following]:

9 (1) <u>refusing</u> four <u>times</u> [refusals] within a 90-day period to accept or 10 perform a <u>division-offered</u> [division offered] appointment or <u>division-ordered</u> [ordered] 11 appointment for which the doctor is qualified and that relates to a claim to which the 12 doctor has not been previously assigned;

(2) <u>refusing</u> four consecutive <u>times</u> [refusals] to perform <u>a division-offered</u>
 <u>appointment</u> within the required time frames <u>or</u> a <u>division-ordered</u> [division ordered]
 appointment for which the doctor is qualified and [that] relates to a claim <u>the doctor</u> [to
 <u>which the doctor</u>] has not been previously assigned <u>to</u>;

17 (3) failing to attend a designated doctor examination;

18 (4) not complying with the rescheduling requirements of this chapter;

(5) [(3)] refusing at any time [any refusal] to accept or perform a division offered [division offered] appointment or division-ordered [ordered] appointment that
 relates to a claim on which the doctor has previously performed an examination;

22 (6) [(4)] misrepresenting or omitting [misrepresentation or omission of]
 23 pertinent facts in medical evaluation and narrative reports;

24 (7) [(5)] submitting unnecessary referrals to other health care providers to
 25 answer [for the answering of] any question that the division submits [submitted] to the
 26 designated doctor [by the division];

- (8) [(6)] ordering or performing unnecessary testing of an injured
 employee as part of a designated doctor's examination;
- <u>(9)</u> [(7)] <u>submitting</u> [submission of] inaccurate or inappropriate reports due
 to insufficient medical history or physical examination and analysis of medical records;
- (10) [(8)] submitting [submission of] designated doctor reports that fail to
 include all elements required by §127.220 of this title (relating to Designated Doctor
 Reports), §127.10 of this title (relating to General Procedures for Designated Doctor
- 8 Examinations), and other division rules;
- 9 (11) [(9)] failing [failure] to timely respond to a request for clarification
 10 from the division <u>about</u> [regarding] an examination or any other information <u>the division</u>
 11 requests [request by the division];
- 12 (12) [(10)] <u>failing</u> [failure] to successfully complete training and testing 13 requirements as specified in §127.100 of this title (relating to Designated Doctor
- ______
- 14 <u>Certification</u> [§127.110 of this title (relating to Designated Doctor Recertification)];
- (13) [(11)] self-referring, including <u>referring</u> [referral] to another health care
 provider with whom the designated doctor has a disqualifying association, for treatment
 or becoming the employee's treating doctor for the medical condition <u>the designated</u>
 <u>doctor</u> evaluated [by the designated doctor];
- (14) [(12)] behaving in an abusive or assaultive manner toward an injured
 employee, the division, or other system participant;
- (15) [(13)] failing to maintain the confidentiality of patient medical and
 claim file information;
- 23 (16) [(14)] performing a designated doctor examination that the division
- 24 did not order the doctor [which the designated doctor was not ordered by the division]
- 25 to perform;
- 26 (17) failing to complete required training or pass required testing detailed
- 27 in the designated doctor's approval of certification; or

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(18) [(15)] violating other [violations of] applicable statutes or rules while
 serving as a designated doctor.

- 3 (b) <u>Responsibility for agents' actions.</u> Designated doctors are liable for all
 4 administrative violations committed by their agents on the designated doctor's behalf
 5 under this section, other division rules, or any other applicable law.
- (c) Notification and appeal. The process for notification and opportunity for
 appeal of a sanction is governed by §180.27 of this title (relating to Restoration) except
 that suspension, revocation, or other <u>sanctions</u> [sanction] relating to a designated
 doctor's certification will be in effect during the pendency of any appeal.

10 [(d) This section will become effective on September 1, 2012.]

11

1

§127.220. Designated Doctor Reports.

2 (a) Format and submission. Designated doctor narrative reports must be filed in the form and manner required by the division. At [and at] a minimum, they must do all 3 of the following: 4 (1) Identify the question or questions [identify the question(s)] the division 5 ordered to be addressed by the designated doctor examination. [-] 6 7 (2) <u>Provide</u> [provide] a clearly defined answer for each question to be addressed by the designated doctor examination and only for each of those questions. 8 9 [;] 10 (3) <u>Sufficiently</u> [sufficiently] explain how the designated doctor determined the answer to each question within a reasonable degree of medical probability. [;] 11 (4) Demonstrate [demonstrate], as appropriate, application or 12 consideration of the American Medical Association Guides to the Evaluation of 13 Permanent Impairment, division-adopted return-to-work and treatment guidelines, and 14 15 other evidence-based medicine, if available. [;] (5) Include [include] general information about [regarding] the identity of 16 the designated doctor, injured employee, employer, treating doctor, and insurance 17 carrier. [;] 18 (6) State [state] the date of the examination and the address where it [the 19 20 examination] took place. [;] (7) Summarize [summarize] any additional testing conducted or referrals 21 made as part of the evaluation, including: 22 23 (A) the identity of any health care providers to which the designated 24 doctor referred the injured employee under §127.10(c) of this title (relating to General Procedures for Designated Doctor Examinations); [-] 25 (B) the types of tests conducted or referrals made; [and] 26 (C) the dates the testing or referral examinations occurred; [,] and 27 Page 63 of 68

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(D) an explanation of [explain] why the testing or referral was
 necessary to resolve a question at issue in the examination. [;]
 (8) Include [include] a narrative description of the medical history, physical

examination, and medical <u>decisions the designated doctor made</u> [decision making
performed by the designated doctor], including the time the designated doctor began
taking the medical history of the injured employee, physically <u>examined</u> [examining] the
employee, and <u>engaged</u> [engaging] in medical decision making, and the time the
designated doctor completed these tasks. [;]

9 (9) <u>List</u> [list] the specific medical records or other documents the
designated doctor reviewed as part of the evaluation, including the dates of those
documents and which [, if any,] medical records were provided by the injured employee.
[;]

(10) <u>Be</u> [be] signed by the designated doctor who performed the
 examination. [;]

(11) <u>Include</u> [include] a statement that there is no known disqualifying
association as described in §127.140 of this title (relating to Disqualifying Associations)
between the designated doctor and the injured employee, the injured employee's
treating doctor, the insurance carrier, the insurance carrier's certified workers'
compensation health care network, or a network established under <u>Labor Code</u> Chapter
504<u>.</u> [, Labor Code;]

(12) <u>Certify</u> [certify] the date that the report was sent to all recipients <u>as</u>
 required [by] and in the manner required by §127.10 of this title. [; and]

23 (13) <u>Indicate</u> [indicate] on the report that the designated doctor reviewed
24 and approved the final version of the report.

(b) <u>Additional forms required.</u> Designated doctors who perform examinations
 under §127.10(d) or (e) of this title <u>must</u> [shall] also complete and file the division forms

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required by those subsections with their narrative reports. Designated doctors must 1 2 [shall] complete and file these forms in the manner required by applicable division rules. [(c) Designated doctors who perform examinations under §127.10(f) of this title 3 must, in addition to filing a narrative report that complies with subsection (a) of this 4 section, also file a Designated Doctor Examination Data Report in the form and manner 5 required by the Division. A Designated Doctor Examination Data Report must:] 6 7 [(1) include general information regarding the identity of the designated doctor, injured employee, insurance carrier, as well as the identity of the certified 8 workers' compensation healthcare network under Chapter 1305, Insurance Code, if 9 applicable, or whether the injured employee is receiving medical benefits through a 10 political subdivision health care plan under Labor Code §504.053(b)(2) and the identity 11 of that plan, if applicable;] 12 [(2) identify the question(s) the division ordered to be addressed by the 13 designated doctor examination;] 14 [(3) provide a clearly defined answer for each question to be addressed by 15 the designated doctor examination and only for each of those questions. For extent of 16 injury examinations, the designated doctor should also provide, for informational 17 purposes only, a diagnosis code for each disputed injury;] 18 [4] state the date of the examination, the time the examination began, 19 and the address where the examination took place;] 20 21 [(5) list any additional testing conducted or referrals made as part of the evaluation, including the identity of any healthcare providers to which the designated 22 23 doctor referred the injured employee under §127.10(c) of this title, the types of tests conducted or referrals made and the dates the testing or referral examinations 24 occurred;] 25 [(6) be signed by the designated doctor who performed the examination.] 26 27 [(d) This section will become effective on December 6, 2018.]

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CHAPTER 180: MONITORING AND ENFORCEMENT SUBCHAPTER B. MEDICAL BENEFIT REGULATION 28 TAC §180.23

5 **TEXT.**

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3 4

6 §180.23. Division Required Training for Doctors.

(a) <u>Applicability.</u> This section governs authorization relating to certification of
 maximum medical improvement (MMI), determination of permanent impairment, and
 assignment of impairment ratings in the event that a doctor finds permanent
 impairment exists.

11 (b) <u>Authorization</u>. Full authorization to assign an impairment rating and certify MMI in an instance where the injured employee is found to have permanent impairment 12 requires a doctor to obtain division certification by [successfully] completing the 13 division-prescribed impairment rating training and passing the test or meeting the 14 training and testing requirements for designated doctor certification [or recertification] 15 under §127.100 [and §127.110] of this title (relating to Designated Doctor Certification 16 [and Designated Doctor Recertification, respectively]). To remain certified, a doctor is 17 required to [successfully] complete follow-up training [and testing] at least every two 18 19 years.

(c) Training. A doctor who has not completed the required training under 20 21 subsection (b) of this section but who has had similar training in the American Medical 22 Association Guides from a division-approved vendor within the prior two years may submit the syllabus and training materials from that course to the division for review. If 23 the division determines that the training is substantially the same as the division-24 25 required training and the doctor passes the division-required test, the doctor is fully authorized under this section. The ability to substitute training only applies to the initial 26 training requirement [, not the follow-up training]. 27

- (d) Exceptions. Notwithstanding any other provision of this section, a doctor who
 has not successfully completed training and testing required by this section for
 authorization to assign impairment ratings and certify MMI when there is permanent
 impairment may receive permission by exception to do so from the division on a specific
 case-by-case basis.
 [(e) This section is effective September 1, 2012.]
- 7