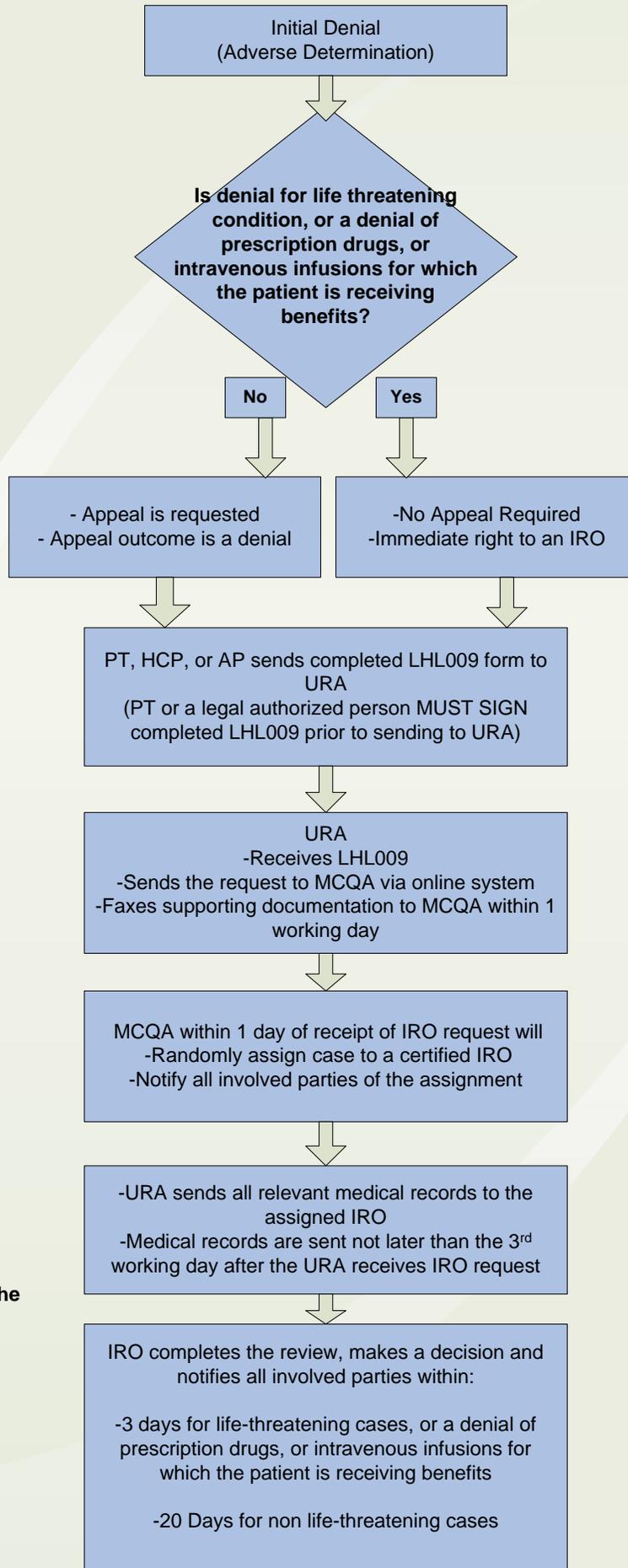


**Independent Review Organization (IRO)
Health Care (HC) Plans**



Abbreviations:

- AP=** Person acting on behalf of the patient
- HC=** Health Care
- HCP=** Health Care Provider
- MCQA=** Managed Care Quality Assurance
- IRO=** Independent Review Organization
- LHL009=** IRO request form
- LTC=** Life-Threatening Case
- PT=** Patient
- URA=** Utilization Review Agent
- TDI=** Texas Department of Insurance

FYI:

- Medical records should be sent to the assigned IRO, not to TDI.**
- The URA is responsible for payment of IRO fee**
- The URA and payor must comply with the IRO decision.**