

Texas State Disaster Coalition

April 21, 2016 Conference Call Notes

Melissa Hield welcomed the group and read the antitrust statement.

Mark Webb, TDI Consumer Protection, gave an update on recent flooding in Central Texas and in the Houston metro area. More rain is predicted for the week of April 25: please see the most recent Texas Division of Emergency Management (TDEM) situation report attached.

TDI staff who attended the NAIC meeting in New Orleans learned that some companies are starting to use drones to adjust claims. TDI is interested in learning more about this, please reply to this email if you could be a resource.

Paul Martin, NAMIC, gave a summary of the TSDC subcommittee's recommendations on how to improve disaster response. The subcommittee's focus is on documenting best practices, and improving insurers' access into affected counties and communication and coordination with TDEM. TSDC members are welcome to join the subcommittee, if you are interested please reply to this email.

Also, in May the subcommittee will host an in-person TSDC meeting at TDI to collect best practices, all are invited to attend. Watch for the meeting invitation email coming soon.

Next TSDC quarterly meetings, 1:30 p.m. Central time via conference call:

- July 21
- October 20