

2016 LIFE AND ANNUITY COMPLAINT INDEX

Please note that when a carrier has a small number of policies in force, the complaint ratio will be large. For example, if a company has a few hundred policies in force, then one complaint may result in a complaint ratio of more than 100. A company may have a small number of policies because it is new to the market, leaving the market, or writes only a specialized segment of the market such as high-risk policies.

How each company's consumer complaints compare to the average with an index of 1.00 as average. Below 1.00 means fewer complaints than average and above 1.00 means more complaints than average.

COMPANY NAME	TOTAL NUMBER OF CONFIRMED COMPLAINTS FOR 2016	TOTAL LIFE AND ANNUITY POLICIES FOR 2016	COMPLAINT INDEX
4 EVER LIFE INSURANCE COMPANY	0	8,673	0.00
5 STAR LIFE INSURANCE COMPANY	0	54,287	0.00
AAA Life Insurance Company	0	35,231	0.00
Accordia Life and Annuity Company	63	19,357	479.77
Aetna Life Insurance Company	0	334,954	0.00
Allianz Life Insurance Company of North America	2	121,440	2.43
Allstate Assurance Company	0	14,358	0.00
Allstate Life Insurance Company	0	92,747	0.00
ALLSTATE LIFE INSURANCE COMPANY OF NEW YORK	0	490	0.00
AMALGAMATED LIFE INSURANCE COMPANY	0	6,353	0.00
American Bankers Life Assurance Company of Florida	0	176,148	0.00
American Benefit Life Insurance Company	0	2,643	0.00
AMERICAN CONTINENTAL INSURANCE COMPANY	0	4,988	0.00
AMERICAN EQUITY INVESTMENT LIFE INSURANCE COMPANY	0	46,727	0.00
American Family Life Assurance Company of Columbus	1	62,705	2.35
American Family Life Insurance Company	0	5,090	0.00
AMERICAN FARM LIFE INSURANCE COMPANY	0	992	0.00
American Fidelity Assurance Company	0	33,462	0.00
American Fidelity Life Insurance Company	0	5,768	0.00
American General Life Insurance Company	5	607,117	1.21
American Health and Life Insurance Company	0	62,210	0.00
American Heritage Life Insurance Company	1	46,164	3.19
AMERICAN HOME LIFE INSURANCE COMPANY, THE	0	9,809	0.00
AMERICAN IDEA LIFE INSURANCE COMPANY	0	898	0.00
AMERICAN INCOME LIFE INSURANCE COMPANY	0	123,388	0.00
American Life & Security Corp.	0	582	0.00
American Maturity Life Insurance Company	0	58	0.00

AMERICAN MEMORIAL LIFE INSURANCE COMPANY	0	155,703	0.00
AMERICAN MODERN LIFE INSURANCE COMPANY	0	24	0.00
American National Insurance Company	2	932,148	0.32
AMERICAN NATIONAL LIFE INSURANCE COMPANY OF TEXAS	0	754	0.00
American Progressive Life and Health Insurance Company of New York	0	60	0.00
AMERICAN PUBLIC LIFE INSURANCE COMPANY	0	420	0.00
AMERICAN REPUBLIC INSURANCE COMPANY	0	865	0.00
AMERICAN RETIREMENT LIFE INSURANCE COMPANY	0	370	0.00
AMERICAN UNITED LIFE INSURANCE COMPANY	0	89,406	0.00
American-Amicable Life Insurance Company of Texas	0	25,367	0.00
AMERICO FINANCIAL LIFE AND ANNUITY INSURANCE COMPANY	1	42,443	3.47
Ameritas Life Insurance Corp.	0	27,121	0.00
Amica Life Insurance Company	0	9,335	0.00
ANTHEM LIFE INSURANCE COMPANY	0	1,750	0.00
Assured Life Association	0	343	0.00
ASSURITY LIFE INSURANCE COMPANY	0	23,761	0.00
Athene Annuity & Life Assurance Company	0	22,159	0.00
Athene Annuity & Life Assurance Company of New York	0	998	0.00
Athene Annuity and Life Company	19	52,918	52.93
ATLANTA LIFE INSURANCE COMPANY	0	12,193	0.00
Atlantic Coast Life Insurance Company	0	897	0.00
Aurora National Life Assurance Company	0	1,063	0.00
Auto Club Life Insurance Company	0	125	0.00
AXA EQUITABLE LIFE AND ANNUITY COMPANY	0	542	0.00
AXA EQUITABLE LIFE INSURANCE COMPANY	0	189,852	0.00
Baltimore Life Insurance Company, The	0	3,168	0.00
Bankers Fidelity Life Insurance Company	0	510	0.00
BANKERS LIFE AND CASUALTY COMPANY	0	47,133	0.00
BANKERS LIFE INSURANCE COMPANY OF AMERICA	0	2,763	0.00
BANNER LIFE INSURANCE COMPANY	0	61,157	0.00
BAPTIST LIFE ASSOCIATION	0	442	0.00
BENEFICIAL LIFE INSURANCE COMPANY	0	1,241	0.00
Berkshire Hathaway Life Insurance Company of Nebraska	0	36	0.00
BERKSHIRE LIFE INSURANCE COMPANY OF AMERICA	0	100	0.00
Best Life and Health Insurance Company	0	435	0.00
BOSTON MUTUAL LIFE INSURANCE COMPANY	0	12,245	0.00
Brighthouse Life Insurance Company	0	127,472	0.00
C. M. LIFE INSURANCE COMPANY	0	12,810	0.00

Canada Life Assurance Company, The	0	4,424	0.00
CAPITOL LIFE INSURANCE COMPANY, THE	0	485	0.00
CAPITOL SECURITY LIFE INSURANCE COMPANY	0	1,820	0.00
Cass County Life Insurance Company	0	6,917	0.00
CATHOLIC FINANCIAL LIFE	0	2,004	0.00
CATHOLIC LIFE INSURANCE	0	80,980	0.00
CATHOLIC ORDER OF FORESTERS	0	2,394	0.00
Catholic Union of Texas, The K.J.T.	0	18,807	0.00
CENTRAL RESERVE LIFE INSURANCE COMPANY	0	58	0.00
Central Security Life Insurance Company	0	15,960	0.00
Central States Health & Life Co. of Omaha	0	212,279	0.00
Central United Life Insurance Company	0	1,772	0.00
CENTURION LIFE INSURANCE COMPANY	0	28	0.00
CENTURY LIFE ASSURANCE COMPANY	0	122	0.00
Chesapeake Life Insurance Company, The	0	12,101	0.00
Christian Fidelity Life Insurance Company	0	1,905	0.00
CHURCH LIFE INSURANCE CORPORATION	0	1,854	0.00
CICA LIFE INSURANCE COMPANY OF AMERICA	0	24,506	0.00
Cigna Health and Life Insurance Company	0	84	0.00
CINCINNATI LIFE INSURANCE COMPANY, THE	0	20,728	0.00
Citizens National Life Insurance Company	0	5,405	0.00
Citizens Security Life Insurance Company	0	529	0.00
CMFG Life Insurance Company	1	691,486	0.21
COLLEGE RETIREMENT EQUITIES FUND	0	131,027	0.00
COLONIAL LIFE AND ACCIDENT INSURANCE COMPANY	0	73,861	0.00
COLONIAL LIFE INSURANCE COMPANY OF TEXAS	0	1,949	0.00
COLONIAL PENN LIFE INSURANCE COMPANY	1	43,998	3.35
COLONIAL SECURITY LIFE INSURANCE COMPANY	0	2,168	0.00
Colorado Bankers Life Insurance Company	0	7,392	0.00
COLUMBIAN LIFE INSURANCE COMPANY	0	24,634	0.00
COLUMBIAN MUTUAL LIFE INSURANCE COMPANY	0	770	0.00
COLUMBUS LIFE INSURANCE COMPANY	0	4,074	0.00
Combined Insurance Company of America	0	24,437	0.00
COMPANION LIFE INSURANCE COMPANY	0	8,784	0.00
CompBenefits Insurance Company	0	15	0.00
Connecticut General Life Insurance Company	0	37,719	0.00
Constitution Life Insurance Company	0	6,977	0.00
Continental American Insurance Company	0	2,513	0.00

Continental General Insurance Company	0	10,454	0.00
CONTINENTAL LIFE INSURANCE COMPANY OF BRENTWOOD, TENNESSEE	0	352	0.00
Country Investors Life Assurance Company	0	393	0.00
Country Life Insurance Company	0	5,132	0.00
CSA FRATERNAL LIFE	0	403	0.00
CSI LIFE INSURANCE COMPANY	0	62	0.00
Dearborn National Life Insurance Company	0	664,075	0.00
DEGREE OF HONOR PROTECTIVE ASSOCIATION	0	1,183	0.00
DELAWARE AMERICAN LIFE INSURANCE COMPANY	0	77	0.00
Delaware Life Insurance Company	2	11,888	24.80
DEPARTMENT OF PUBLIC SAFETY MUTUAL ASSOCIATION	0	5,151	0.00
Direct General Life Insurance Company	0	4,183	0.00
DIRECTORS LIFE ASSURANCE COMPANY	0	2,203	0.00
EAGLE LIFE INSURANCE COMPANY	0	1,665	0.00
ELCO Mutual Life and Annuity	0	3,238	0.00
EMC NATIONAL LIFE COMPANY	0	3,407	0.00
Enterprise Life Insurance Company	0	3	0.00
Equitable Life and Casualty Insurance Company	0	6,875	0.00
Equitrust Life Insurance Company	0	9,116	0.00
FAMILY BENEFIT LIFE INSURANCE COMPANY	0	523	0.00
FAMILY HERITAGE LIFE INSURANCE COMPANY OF AMERICA	0	4,442	0.00
FAMILY LIBERTY LIFE INSURANCE COMPANY	0	5,982	0.00
Family Life Insurance Company	1	18,000	8.19
Family Service Life Insurance Company	0	17,079	0.00
FARMERS NEW WORLD LIFE INSURANCE COMPANY	0	292,213	0.00
FCSU LIFE	0	645	0.00
Federal Life Insurance Company (Mutual)	0	2,434	0.00
FEDERATED LIFE INSURANCE COMPANY	0	5,415	0.00
Fidelity & Guaranty Life Insurance Company	1	61,817	2.38
FIDELITY INVESTMENTS LIFE INSURANCE COMPANY	0	15,776	0.00
FIDELITY LIFE ASSOCIATION A LEGAL RESERVE LIFE INSURANCE COMPANY	0	23,191	0.00
FIDELITY SECURITY LIFE INSURANCE COMPANY	0	14,352	0.00
FINANCIAL AMERICAN LIFE INSURANCE COMPANY	0	17,010	0.00
FINANCIAL ASSURANCE LIFE INSURANCE COMPANY	0	1	0.00
FIRST GUARANTY INSURANCE COMPANY	0	241	0.00
First Health Life & Health Insurance Company	0	27	0.00
FIRST PENN-PACIFIC LIFE INSURANCE COMPANY	0	10,589	0.00
Foresters Life Insurance and Annuity Company	0	4,774	0.00

FORETHOUGHT LIFE INSURANCE COMPANY	0	89,169	0.00
FREEDOM LIFE INSURANCE COMPANY OF AMERICA	0	13,734	0.00
FUNERAL DIRECTORS LIFE INSURANCE COMPANY	0	128,322	0.00
GARDEN STATE LIFE INSURANCE COMPANY	0	2,885	0.00
GENERAL AMERICAN LIFE INSURANCE COMPANY	0	21,879	0.00
GENERAL FIDELITY LIFE INSURANCE COMPANY	0	2	0.00
Generation Life Insurance Company	0	649	0.00
Genworth Life and Annuity Insurance Company	0	88,823	0.00
Genworth Life Insurance Company	0	35,903	0.00
Gerber Life Insurance Company	1	242,353	0.61
GERMANIA LIFE INSURANCE COMPANY	0	19,955	0.00
GLOBE LIFE AND ACCIDENT INSURANCE COMPANY	2	489,612	0.60
GOLDEN RULE INSURANCE COMPANY	0	3,193	0.00
Government Personnel Mutual Life Insurance Company	0	10,329	0.00
Great American Life Insurance Company	0	22,540	0.00
Great Fidelity Life Insurance Company	0	34	0.00
GREAT SOUTHERN LIFE INSURANCE COMPANY	0	24,141	0.00
GREAT WESTERN INSURANCE COMPANY	0	5,439	0.00
GREAT-WEST LIFE & ANNUITY INSURANCE COMPANY	0	15,514	0.00
GREAT-WEST LIFE ASSURANCE COMPANY, THE	0	1,040	0.00
GUARANTEE TRUST LIFE INSURANCE COMPANY	0	11,582	0.00
GUARDIAN INSURANCE & ANNUITY COMPANY, INC., THE	0	6,418	0.00
Guardian Life Insurance Company of America, The	0	297,395	0.00
GUGGENHEIM LIFE AND ANNUITY COMPANY	0	3,757	0.00
HARLEYSVILLE LIFE INSURANCE COMPANY	0	124	0.00
Hartford Life and Accident Insurance Company	1	305,978	0.48
Hartford Life and Annuity Insurance Company	1	50,227	2.93
Hartford Life Insurance Company	0	39,277	0.00
HAWTHORN LIFE INSURANCE COMPANY	0	12,017	0.00
HCC Life Insurance Company	0	30	0.00
HEALTH NET LIFE INSURANCE COMPANY	0	14	0.00
HOMESTEADERS LIFE COMPANY	0	49,757	0.00
Horace Mann Life Insurance Company	0	27,317	0.00
Humana Insurance Company	0	105,705	0.00
HumanaDental Insurance Company	0	535	0.00
IA American Life Insurance Company	0	11,287	0.00
ILLINOIS MUTUAL LIFE INSURANCE COMPANY	0	6,638	0.00
INDEPENDENCE LIFE AND ANNUITY COMPANY	0	11	0.00

Independent Order of Foresters, The	0	46,527	0.00
Individual Assurance Company, Life, Health & Accident	0	84	0.00
Industrial Alliance Insurance and Financial Services Inc.	0	2,385	0.00
INTEGRITY LIFE INSURANCE COMPANY	0	4,095	0.00
INTERNATIONAL AMERICAN LIFE INSURANCE COMPANY	0	431	0.00
Investors Heritage Life Insurance Company	0	45,563	0.00
Investors Life Insurance Company of North America	0	1,893	0.00
Jackson National Life Insurance Company	5	100,348	7.35
Jefferson Life Insurance Company	1	377	391.01
Jefferson National Life Insurance Company	0	17,265	0.00
John Alden Life Insurance Company	0	397	0.00
JOHN HANCOCK LIFE & HEALTH INSURANCE COMPANY	0	148	0.00
JOHN HANCOCK LIFE INSURANCE COMPANY (U.S.A.)	1	113,185	1.30
Kanawha Insurance Company	1	7,788	18.93
Kansas City Life Insurance Company	0	14,415	0.00
KNIGHTS OF COLUMBUS	0	130,832	0.00
Lafayette Life Insurance Company, The	0	8,008	0.00
Landmark Life Insurance Company	0	42,225	0.00
Liberty Bankers Life Insurance Company	0	8,061	0.00
Liberty Life Assurance Company of Boston	0	178,249	0.00
LIBERTY NATIONAL LIFE INSURANCE COMPANY	0	46,461	0.00
Life Insurance Company of North America	0	598,811	0.00
Life Insurance Company of the Southwest	0	116,691	0.00
Life of America Insurance Company	0	261	0.00
LIFE OF THE SOUTH INSURANCE COMPANY	0	29,364	0.00
Life Protection Insurance Company	0	99	0.00
LIFESECURE INSURANCE COMPANY	1	9,944	14.82
LIFESHIELD NATIONAL INSURANCE CO.	0	956	0.00
Lily Life Insurance Company	0	2,361	0.00
Lincoln Benefit Life Company	0	113,357	0.00
LINCOLN HERITAGE LIFE INSURANCE COMPANY	0	79,386	0.00
LINCOLN LIFE & ANNUITY COMPANY OF NEW YORK	0	668	0.00
Lincoln National Life Insurance Company, The	2	605,986	0.49
Lombard International Life Assurance Company	0	24	0.00
Longevity Insurance Company	0	459	0.00
LOYAL AMERICAN LIFE INSURANCE COMPANY	0	426	0.00
Loyal Christian Benefit Association	0	118	0.00
Madison National Life Insurance Company, Inc.	0	9,379	0.00

MANHATTAN LIFE INSURANCE COMPANY, THE	1	597	246.92
Manhattan National Life Insurance Company	0	1,347	0.00
MAPFRE Life Insurance Company	0	1	0.00
Massachusetts Mutual Life Insurance Company	1	198,098	0.74
Medico Insurance Company	0	242	0.00
MEMBERS LIFE INSURANCE COMPANY	0	4,238	0.00
MERIT LIFE INSURANCE CO.	0	29,828	0.00
Metropolitan Life Insurance Company	1	2,409,911	0.06
MIDLAND NATIONAL LIFE INSURANCE COMPANY	0	61,513	0.00
Mid-West National Life Insurance Company of Tennessee	0	6,407	0.00
Midwestern United Life Insurance Company	0	418	0.00
MINNESOTA LIFE INSURANCE COMPANY	0	670,451	0.00
MML BAY STATE LIFE INSURANCE COMPANY	0	2,020	0.00
Modern Woodmen of America	0	55,915	0.00
MONARCH LIFE INSURANCE COMPANY	0	149	0.00
MONITOR LIFE INSURANCE COMPANY OF NEW YORK	0	7	0.00
MONY Life Insurance Company	0	18,277	0.00
MONY LIFE INSURANCE COMPANY OF AMERICA	0	20,891	0.00
MUTUAL OF AMERICA LIFE INSURANCE COMPANY	0	25,441	0.00
Mutual Trust Life Insurance Company, A Pan-American Life Insurance Group Stock Company	0	4,296	0.00
National Benefit Life Insurance Company	0	9,314	0.00
National Family Care Life Insurance Company	0	4,663	0.00
NATIONAL FARM LIFE INSURANCE COMPANY	0	129,994	0.00
NATIONAL FARMERS UNION LIFE INSURANCE COMPANY	0	1,491	0.00
NATIONAL FOUNDATION LIFE INSURANCE COMPANY	0	4	0.00
National Guardian Life Insurance Company	0	38,942	0.00
National Health Insurance Company	0	13	0.00
National Life Insurance Company	0	4,023	0.00
NATIONAL SECURITY INSURANCE COMPANY	0	532	0.00
NATIONAL SECURITY LIFE AND ANNUITY COMPANY	0	2	0.00
National Slovak Society of the United States of America	0	14	0.00
NATIONAL TEACHERS ASSOCIATES LIFE INSURANCE COMPANY	0	2,627	0.00
National Western Life Insurance Company	0	27,053	0.00
NATIONWIDE LIFE AND ANNUITY INSURANCE COMPANY	0	31,908	0.00
NATIONWIDE LIFE INSURANCE COMPANY	1	123,566	1.19
NEW ENGLAND LIFE INSURANCE COMPANY	0	8,180	0.00
New Era Life Insurance Company	0	7,225	0.00
New Era Life Insurance Company of the Midwest	0	1,442	0.00

NEW YORK LIFE INSURANCE AND ANNUITY CORPORATION	1	80,492	1.83
NEW YORK LIFE INSURANCE COMPANY	1	458,923	0.32
Nippon Life Insurance Company of America	0	714	0.00
North American Company for Life and Health Insurance	0	39,594	0.00
North Carolina Mutual Life Insurance Company	0	1,453	0.00
Northwestern Mutual Life Insurance Company, The	1	282,635	0.52
NYLIFE INSURANCE COMPANY OF ARIZONA	0	2,338	0.00
OCCIDENTAL LIFE INSURANCE COMPANY OF NORTH CAROLINA	0	5,110	0.00
OHIO NATIONAL LIFE ASSURANCE CORPORATION	0	17,483	0.00
OHIO NATIONAL LIFE INSURANCE COMPANY	0	11,817	0.00
OHIO STATE LIFE INSURANCE COMPANY, THE	0	2,954	0.00
OLD AMERICAN INSURANCE COMPANY	0	11,985	0.00
OLD REPUBLIC LIFE INSURANCE COMPANY	0	5,606	0.00
OLD SURETY LIFE INSURANCE COMPANY	0	231	0.00
OLD UNITED LIFE INSURANCE COMPANY	0	14,670	0.00
Optum Insurance of Ohio, Inc.	0	57	0.00
Oxford Life Insurance Company	0	5,139	0.00
OZARK NATIONAL LIFE INSURANCE COMPANY	0	2,462	0.00
Pacific Life & Annuity Company	0	678	0.00
Pacific Life Insurance Company	0	60,922	0.00
PAN-AMERICAN ASSURANCE COMPANY	0	1,913	0.00
PAN-AMERICAN LIFE INSURANCE COMPANY	0	14,666	0.00
PARK AVENUE LIFE INSURANCE COMPANY	0	5	0.00
PARKER CENTENNIAL ASSURANCE COMPANY	0	93	0.00
PAUL REVERE LIFE INSURANCE COMPANY, THE	0	1,086	0.00
Pavonia Life Insurance Company of Michigan	1	5,990	24.61
Pekin Life Insurance Company	0	336	0.00
PENN INSURANCE AND ANNUITY COMPANY, THE	0	2,899	0.00
PENN MUTUAL LIFE INSURANCE COMPANY, THE	0	16,229	0.00
Pennsylvania Life Insurance Company	0	1,821	0.00
Pharmacists Life Insurance Company, The	0	240	0.00
Philadelphia American Life Insurance Company	0	2,429	0.00
PHL Variable Insurance Company	0	9,052	0.00
PHOENIX LIFE AND ANNUITY COMPANY	0	723	0.00
Phoenix Life Insurance Company	0	7,260	0.00
PHYSICIANS LIFE INSURANCE COMPANY	0	33,560	0.00
Pioneer American Insurance Company	0	4,458	0.00

PIONEER MUTUAL LIFE INSURANCE COMPANY, A STOCK SUBSIDIARY OF AMERICAN UNITED MUTUAL INSURANCE HOLDIN	1	951	155.01
PIONEER SECURITY LIFE INSURANCE COMPANY	0	4,382	0.00
Plateau Insurance Company	0	77,674	0.00
POLICE AND FIREMEN'S INSURANCE ASSOCIATION	0	2,905	0.00
POLISH NATIONAL ALLIANCE OF THE UNITED STATES OF NORTH AMERICA	0	3,087	0.00
Polish Roman Catholic Union of America	0	161	0.00
PREFERRED SECURITY LIFE INSURANCE COMPANY	0	733	0.00
Primerica Life Insurance Company	0	173,810	0.00
Principal Life Insurance Company	0	262,008	0.00
PRINCIPAL NATIONAL LIFE INSURANCE COMPANY	0	11,245	0.00
PROFESSIONAL INSURANCE COMPANY	0	91	0.00
PROTECTIVE LIFE AND ANNUITY INSURANCE COMPANY	0	372	0.00
Protective Life Insurance Company	0	177,572	0.00
Provident American Insurance Company	0	1,293	0.00
PROVIDENT AMERICAN LIFE & HEALTH INSURANCE COMPANY	0	766	0.00
Pruco Life Insurance Company	1	78,505	1.88
Prudential Annuities Life Assurance Corporation	0	55,509	0.00
Prudential Insurance Company of America, The	2	903,908	0.33
PRUDENTIAL RETIREMENT INSURANCE AND ANNUITY COMPANY	0	2,260	0.00
Puritan Life Insurance Company of America	0	200	0.00
PYRAMID LIFE INSURANCE COMPANY, THE	0	1,638	0.00
REGAL LIFE OF AMERICA INSURANCE COMPANY	0	1,739	0.00
RELIABLE LIFE INSURANCE COMPANY, THE	4	573,628	1.03
Reliance Standard Life Insurance Company	0	69,330	0.00
RELIANCE STANDARD LIFE INSURANCE COMPANY OF TEXAS	0	86	0.00
Reliastar Life Insurance Company	2	343,382	0.86
Reliastar Life Insurance Company of New York	0	2,619	0.00
Renaissance Life & Health Insurance Company of America	0	36	0.00
Reserve National Insurance Company	0	2,751	0.00
RIVERSOURCE LIFE INSURANCE COMPANY	1	78,634	1.87
ROYAL NEIGHBORS OF AMERICA	0	15,460	0.00
S.USA Life Insurance Company, Inc.	0	127	0.00
Savings Bank Life Insurance Company of Massachusetts, The	0	15,305	0.00
Securian Life Insurance Company	0	191,970	0.00
Security Benefit Life Insurance Company	1	41,279	3.57
Security Life of Denver Insurance Company	0	30,049	0.00
SECURITY MUTUAL LIFE INSURANCE COMPANY OF NEW YORK	0	6,972	0.00

Security National Life Insurance Company	0	62,124	0.00
SENIOR LIFE INSURANCE COMPANY	0	8,069	0.00
Sentinel American Life Insurance Company	2	9,039	32.62
Sentinel Security Life Insurance Company	0	3,991	0.00
SENTRY LIFE INSURANCE COMPANY	0	22,369	0.00
SETTLERS LIFE INSURANCE COMPANY	0	2,246	0.00
Shenandoah Life Insurance Company	0	4,852	0.00
Sons of Hermann in the State of Texas, Grand Lodge of the Order of the	0	76,321	0.00
Sons of Norway	0	74	0.00
SOUTHERN FARM BUREAU LIFE INSURANCE COMPANY	0	244,474	0.00
SOUTHERN FINANCIAL LIFE INSURANCE COMPANY	0	762	0.00
Southland National Insurance Corporation	0	2,882	0.00
SOUTHWEST SERVICE LIFE INSURANCE COMPANY	0	2,978	0.00
Standard Insurance Company	0	273,208	0.00
STANDARD LIFE AND ACCIDENT INSURANCE COMPANY	0	5,711	0.00
STANDARD LIFE AND CASUALTY INSURANCE COMPANY	0	1,021	0.00
Standard Security Life Insurance Company of New York	0	141	0.00
State Farm Life Insurance Company	0	668,205	0.00
STATE LIFE INSURANCE COMPANY, THE	0	4,326	0.00
STATE MUTUAL INSURANCE COMPANY	0	2,992	0.00
Sterling Life Insurance Company	0	404	0.00
SULLIVAN SERVICE INSURANCE ASSOCIATION	0	556	0.00
Sun Life and Health Insurance Company (U.S.)	0	7,656	0.00
Sun Life Assurance Company of Canada	0	350,852	0.00
SUNSET LIFE INSURANCE COMPANY OF AMERICA	0	1,505	0.00
Surety Life Insurance Company	0	3,046	0.00
SWBC Life Insurance Company	0	68,132	0.00
Swiss Re Life & Health America Inc.	0	18	0.00
Symetra Life Insurance Company	0	88,164	0.00
Symetra National Life Insurance Company	0	77	0.00
T.J.M. LIFE INSURANCE COMPANY	0	7,605	0.00
TEACHERS INSURANCE AND ANNUITY ASSOCIATION OF AMERICA	0	191,060	0.00
TEXAS DIRECTORS LIFE INSURANCE COMPANY	0	7,514	0.00
Texas Life Insurance Company	0	216,175	0.00
Texas Service Life Insurance Company	0	83,897	0.00
Thrivent Financial for Lutherans	0	108,504	0.00
THRIVENT LIFE INSURANCE COMPANY	0	2,999	0.00
TIAA-CREF LIFE INSURANCE COMPANY	0	3,991	0.00

Time Insurance Company	2	6,021	48.97
TRANS WORLD ASSURANCE COMPANY	0	6,186	0.00
TRANSAMERICA ADVISORS LIFE INSURANCE COMPANY	1	3,958	37.24
TRANSAMERICA FINANCIAL LIFE INSURANCE COMPANY	0	780	0.00
Transamerica Life Insurance Company	5	234,922	3.14
Transamerica Premier Life Insurance Company	0	136,323	0.00
TRANS-WESTERN LIFE INSURANCE COMPANY	0	4,749	0.00
TRINITY LIFE INSURANCE COMPANY	0	4,322	0.00
Trustmark Insurance Company	0	17,999	0.00
Trustmark Life Insurance Company	0	67	0.00
U.S. FINANCIAL LIFE INSURANCE COMPANY	0	6,604	0.00
UBS LIFE INSURANCE COMPANY USA	0	6	0.00
UN Life Insurance Company	0	2,342	0.00
UniCare Life & Health Insurance Company	0	44,717	0.00
Unified Life Insurance Company	0	1,922	0.00
Union Fidelity Life Insurance Company	1	8,076	18.25
Union Labor Life Insurance Company, The	0	64,720	0.00
Union Security Insurance Company	3	11,565	38.24
UNITED AMERICAN INSURANCE COMPANY	0	7,122	0.00
UNITED ASSURANCE LIFE INSURANCE COMPANY	0	1,175	0.00
United Commercial Travelers of America, The Order of	0	223	0.00
UNITED FIDELITY LIFE INSURANCE COMPANY	1	10,043	14.68
United Funeral Directors Benefit Life Insurance Company	0	44,504	0.00
UNITED HERITAGE LIFE INSURANCE COMPANY	0	7,455	0.00
UNITED INSURANCE COMPANY OF AMERICA	0	89,810	0.00
UNITED LIFE INSURANCE COMPANY	0	1,056	0.00
UNITED NATIONAL LIFE INSURANCE COMPANY OF AMERICA	0	1,427	0.00
UNITED OF OMAHA LIFE INSURANCE COMPANY	2	378,212	0.78
UNITED SECURITY ASSURANCE COMPANY OF PENNSYLVANIA	0	3	0.00
UNITED STATES LETTER CARRIERS MUTUAL BENEFIT ASSOCIATION	0	936	0.00
United States Life Insurance Company in the City of New York, The	0	17,486	0.00
UNITED WORLD LIFE INSURANCE COMPANY	0	4,732	0.00
UnitedHealthcare Insurance Company	0	134,986	0.00
UnitedHealthcare Life Insurance Company	0	227	0.00
Unity Financial Life Insurance Company	0	23,596	0.00
Universal Fidelity Life Insurance Company	0	836	0.00
Universal Guaranty Life Insurance Company	0	24,215	0.00
Unum Insurance Company	0	8	0.00

Unum Life Insurance Company of America	0	1,170,481	0.00
USAA LIFE INSURANCE COMPANY	0	207,434	0.00
USable Life	0	1,476	0.00
Vantis Life Insurance Company	0	592	0.00
VARIABLE ANNUITY LIFE INSURANCE COMPANY, THE	0	30,696	0.00
Voya Insurance and Annuity Company	0	36,050	0.00
Voya Retirement Insurance and Annuity Company	0	174,229	0.00
WEST COAST LIFE INSURANCE COMPANY	0	36,595	0.00
WESTERN AMERICAN LIFE INSURANCE COMPANY	0	18,150	0.00
WESTERN AND SOUTHERN LIFE INSURANCE COMPANY, THE	0	43,419	0.00
Western Bankers Life Insurance Company	0	948	0.00
WESTERN CATHOLIC UNION	0	933	0.00
WESTERN FRATERNAL LIFE ASSOCIATION	0	2,138	0.00
Western United Life Assurance Company	0	1,541	0.00
WESTERN-SOUTHERN LIFE ASSURANCE COMPANY	0	15,174	0.00
Wilcac Life Insurance Company	0	1,496	0.00
Wilco Life Insurance Company	15	31,537	70.11
William Penn Life Insurance Company of New York	0	420	0.00
WILLIAMS LIFE INSURANCE COMPANY	0	422	0.00
Wilton Reassurance Life Company of New York	0	791	0.00
WOMAN'S LIFE INSURANCE SOCIETY	0	1,314	0.00
Woodmen of the World Life Insurance Society	0	66,941	0.00
ZALE LIFE INSURANCE COMPANY	0	15,262	0.00
Zurich American Life Insurance Company	0	5,561	0.00
TOTAL	168	24,765,088	1.00