

No. 2021-6976

**Official Order
of the
Texas Commissioner of Insurance**

Date: 09/01/2021

Subject Considered:

Salvador Villarreal, Jr.

[REDACTED]
El Paso, TX 79912

Consent Order
TDI Enforcement File No. 25927

General remarks and official action taken:

This is a consent order with Salvador Villarreal, Jr. (Villarreal) that suspends Villarreal's general lines life, accident, health and HMO, and property and casualty licenses for two years. The suspension is probated pursuant to the terms and conditions stated in this order. Villarreal has agreed to pay a \$1,500 penalty for these violations.

Waiver

Villarreal acknowledges that the Texas Insurance Code and other applicable law provide certain rights. Villarreal waives all of these rights, and any other applicable procedural rights, in consideration of the entry of this consent order.

Findings of Fact

1. Salvador Villarreal, Jr., individual identification number 1270973, holds a general lines property and casualty license issued by the department on November 6, 2014, and a general lines life, accident, health and HMO license issued on March 25, 2015.
2. Between December 18, 2019, and February 19, 2020, an employee of Villarreal uploaded documents indicating home ownership for two customers that did not

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own homes, in order to obtain discounts on automobile insurance. The employee did so by using Villarreal's writing credentials with Allstate. The employee was a licensed insurance agent at the time of the conduct, but her license has since been revoked.

3. Villarreal contends he was unaware that the employee did not have writing authority with Allstate.
4. Allstate records indicate that the discount in Texas would average between \$250-\$350 per policy, indicating a loss to Allstate in the amount of \$500-\$700.
5. On June 26, 2020, Villarreal forwarded an email to Allstate that had been altered to remove certain portions of the conversation that indicated to Allstate the insured owned the property to cover up the employee's misconduct.
6. Allstate terminated Villarreal's appointment based on this conduct.
7. There was no consumer harm and Villarreal has no prior complaint history.

Conclusions of Law

1. The commissioner has jurisdiction over this matter pursuant to TEX. INS. CODE §§ 82.051 – 82.055, 84.021 – 84.044, 4001.002, 4005.101-4005.103, 4051.051, 4054.051 and TEX. GOV'T CODE §§ 2001.051-2001.178.
2. The commissioner has the authority to informally dispose of this matter as set forth in TEX. GOV'T CODE § 2001.056; TEX. INS. CODE §§ 36.104 and 82.055; and 28 TEX. ADMIN. CODE § 1.47.
3. Villarreal has knowingly and voluntarily waived all procedural rights to which he may have been entitled regarding the entry of this order, including, but not limited to, issuance and service of notice of intention to institute disciplinary action, notice of hearing, a public hearing, a proposal for decision, rehearing by the commissioner, and judicial review.
4. Villarreal committed acts for which a license holder may be disciplined under TEX. INS. CODE § 4005.102.

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5. Villarreal has engaged in a dishonest act or practice, in violation of TEX. INS. CODE § 4005.101(b)(5).

Order

It is ordered that Salvador Villarreal, Jr.'s general lines property and casualty and life, accident, health and HMO licenses are suspended for two years. The suspension is probated pursuant to the terms and conditions stated in this order.

It is further ordered that Villarreal must pay a penalty of \$1,500 within 30 days from the date of this order. The administrative penalty must be paid as instructed in the invoice, which the department will send after entry of this order.

Beginning from the date of this order and continuing through the probation period, Villarreal must file a written report, on or before the 15th day of each month on a quarterly basis for the months of July, October, January, and April with the Texas Department of Insurance by emailing it to EnforcementReports@tdi.texas.gov. The reports must include the following information:

- a. Villarreal's current mailing address, telephone number, and electronic mail address;
- b. the name, mailing address, and telephone number of Villarreal's employer, and if Villarreal is self-employed, a statement that he is self-employed and the name, mailing address, and telephone number of his business and the names and license numbers of any agents he has working for him;
- c. the name and address of any insurance company for which Villarreal is appointed;
- d. the name and address of any insurance company for which Villarreal's appointment was terminated; and
- e. a copy of any and all contracts Villarreal has entered into with an insurer, broker, managing general agent, managing general agency, or any person or entity in the business of insurance.

Villarreal must notify the department immediately of the following by emailing EnforcementReports@tdi.texas.gov:

