

**TEXAS DEPARTMENT OF INSURANCE  
DIVISION OF WORKERS' COMPENSATION**

Virtual Health Care Provider Quarterly Meeting  
Friday November 20, 2020  
9:30 a.m. to 10:30 a.m.

**AGENDA**

<b>Item</b>	<b>Presenter</b>
Welcome	Cassie Brown, Commissioner Division of Workers' Compensation
Office of Medical Advisor Update	Mary Landrum, Director Healthcare Business Management
Compliance and Investigation Update	Debra Knight, Deputy Commissioner Compliance and Investigations
Designated Doctor Update	Joe McElrath, Deputy Commissioner Business Processes
Telemedicine Update	Matt Zurek, Deputy Commissioner Health and Safety
MFDR Update	Greg Arendt, Director Medical Fee Dispute
Network Report Card and Data Call Update	Amy Lee, Special Advisor   Director Research and Evaluation Group
Q&A	
Closing	Cassie Brown, Commissioner Division of Workers' Compensation