

**TEXAS DEPARTMENT OF INSURANCE
DIVISION OF WORKERS' COMPENSATION**

Virtual Insurance Carrier Quarterly Meeting
Friday November 20, 2020
1:30 p.m. to 3:00 p.m.

AGENDA

Item	Presenter
Welcome	Cassie Brown, Commissioner Division of Workers' Compensation
Office of Medical Advisor Update	Mary Landrum, Director Healthcare Business Management
Compliance and Investigation Update	Debra Knight, Deputy Commissioner Compliance and Investigations
DWC Form 153 and DWC Form 155	Joe McElrath, Deputy Commissioner Business Processes
Designated Doctor and EDI Update	Joe McElrath, Deputy Commissioner Business Processes
Telemedicine Update	Matt Zurek, Deputy Commissioner Health and Safety
Data Call and Network Report Card Update	Amy Lee, Special Advisor Director Research and Evaluation Group
Q&A	
Closing	Cassie Brown, Commissioner Division of Workers' Compensation