



April 28, 2022

Regulatory Policy Division
Property & Casualty Filings Intake
Texas Department of Insurance
Mail Code 104-3B
P.O. Box 149104
Austin, Texas 78714-9104

Submitted via SERFF

Re: Amended TWIA Instructions and Guidelines Manual

Dear Property & Casualty Filings Intake:

In accordance with Title 28 Texas Administrative Code §5.4911(g), Texas Windstorm Insurance Association is submitting revisions to its Instructions & Guidelines Manual ("manual"). The manual has been revised to reflect the April 18, 2022, deployment of TWIA's upgraded policy administration system.

Attached to this cover letter please find: (1) an explanatory memorandum identifying the sections of the previous manual that have changed, in accordance with Texas Administrative Code 5.9342(a)(2); (2) a redlined version of the existing manual showing the proposed changes; and (3) a clean copy of the proposed revised manual.

Should you have questions or require anything further, please feel free to contact me at 737-800-9935 or cwatkins@twia.org.

Sincerely,

A handwritten signature in black ink that reads "Cindy Watkins". The signature is written in a cursive, flowing style.

Cindy Watkins
Manager, Legal & Compliance