

No. **2023-8417**

**Official Order
of the
Texas Commissioner of Insurance**

Date: 12/19/2023

Subject Considered:

GloriFi Reciprocal Insurance Exchange
11700 Preston Rd Ste 600 394
Dallas, Texas 75230

Default Order
SOAH Docket No. 454-24-04666.C
TDI Enforcement File No. 33326

General remarks and official action taken:

This is a default order taken against GloriFi Reciprocal Insurance Exchange (Respondent) because it failed to file an annual report and quarterly financial statements, has not written policies in Texas since its inception, and failed to comply with an order issued by the commissioner. Respondent did not respond to a Notice of Hearing filed by the Texas Department of Insurance (TDI). This order revokes Respondent's certificate of authority.

The following findings of fact and conclusions of law are adopted:

Findings of Fact

Failure to Respond to Notice of Hearing

1. On November 8, 2023, TDI filed a Notice of Hearing, attached as Exhibit A, together with a previously filed Original Petition, attached as Exhibit B, with the State Office of Administrative Hearings.
2. TDI's factual allegations set out in the attached Notice of Hearing and Original Petition are incorporated in this order as findings of fact.

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Commissioner's Order

GloriFi Reciprocal Insurance Exchange

SOAH Docket No. 454-24-04666.C

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3. TDI sent the Notice of Hearing and Original Petition together to Respondent's last known address provided in writing to the department, 11700 Preston Rd Ste 600 394, Dallas, Texas 75230.
4. Respondent failed to file a written response to the Notice of Hearing within 20 days of the date the Notice of Hearing and Original Petition were mailed.

Conclusions of Law

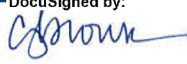
1. The commissioner has jurisdiction under Texas law, including TEX. INS. CODE §§ 82.051-82.055, 801.051-801.053, 801.057, 942.003, 942.051-942.054, 942.101; and TEX. GOV'T CODE §§ 2001.051-2001.178.
2. The commissioner has authority to dispose of this case informally under TEX. GOV'T CODE § 2001.056; TEX. INS. CODE § 82.055; and 28 TEX. ADMIN. CODE §§ 1.47, 1.88, and 1.89.
3. TDI provided proper notice of the hearing under TEX. GOV'T CODE §§ 2001.051, 2001.052, and 2001.054; and 28 TEX. ADMIN. CODE §§ 1.28, 1.88, 1.89, and 19.906.
4. Based on Respondent's failure to file a written response to the Notice of Hearing, TDI is entitled to disposition by default under 28 TEX. ADMIN. CODE §§ 1.88 and 1.89.
5. TDI's factual and legal allegations set out in the attached Notice of Hearing and Original Petition are incorporated in this order and deemed admitted as true under 28 TEX. ADMIN. CODE § 1.89.

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Commissioner's Order
GloriFi Reciprocal Insurance Exchange
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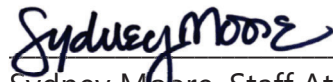
Order

It is ordered that any certificates of authority held by GloriFi Reciprocal Insurance Exchange are revoked. A copy of this order will be provided to law enforcement or other appropriate administrative agencies for further investigation as may be warranted.

DocuSigned by:

FC6D7EDDFB4F8...

Cassie Brown
Commissioner of Insurance

Prepared and reviewed by:



Sydney Moore, Staff Attorney
Enforcement

2023-8417

Commissioner's Order
GloriFi Reciprocal Insurance Exchange
SOAH Docket No. 454-24-04666.C
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Affidavit

STATE OF TEXAS §

§

COUNTY OF TRAVIS §


Before me, the undersigned authority, personally appeared David Moreno, who, being by me duly sworn, deposed as follows:

"My name is David Moreno and I am employed by the Texas Department of Insurance. I am of sound mind, capable of making this affidavit, and have personal knowledge of these facts which are true and correct.

I have reviewed TDI's records concerning GloriFi Reciprocal Insurance Exchange. I have confirmed that:

- a. The last mailing address provided to the department in writing by GloriFi Reciprocal Insurance Exchange is 11700 Preston Rd Ste 600 394, Dallas, Texas 75230.
- b. The file maintained by Enforcement contains a Notice of Hearing, dated November 8, 2023, and an Original Petition dated November 6, 2023, which were filed together with the State Office of Administrative Hearings on November 8, 2023.
- c. On November 8, 2023, the Notice of Hearing and Original Petition addressed to GloriFi Reciprocal Insurance Exchange were mailed first-class and certified, return receipt requested, to its last known address.

Copies of the first-class mail log and certified mail log maintained by Enforcement are attached as Exhibit C and Exhibit D, respectively."

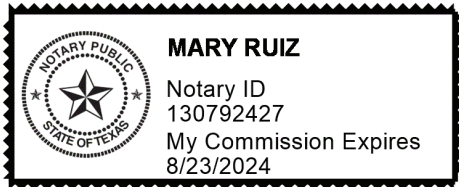
DocuSigned by:

26A3B9A033A8488... _____
Affiant

2023-8417

Commissioner's Order
GloriFi Reciprocal Insurance Exchange
SOAH Docket No. 454-24-04666.C
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SWORN TO AND SUBSCRIBED before me by means of an interactive two-way audio and video communication on 12/6/2023. This notarial act was an online notarization.

Notary Seal



Digital Certificate

DocuSigned by:
Mary Ruiz
795DC4D59167489...
Notary Public State of Texas

2023-8417

ACCEPTED
454-24-04666
11/8/2023 8:30:04 am
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Kevin Garza, CLERK

FILED
454-24-04666
11/8/2023 8:24 AM
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Kevin Garza, CLERK

**SOAH DOCKET NO. 454-24-04666
TDI ENFORCEMENT FILE NO. 33326**

TEXAS DEPARTMENT OF INSURANCE,

Petitioner

v.

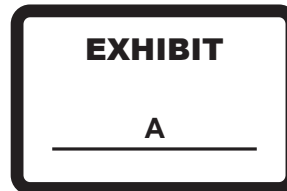
**GLORIFI RECIPROCAL INSURANCE
EXCHANGE,**

Respondent

BEFORE THE STATE OFFICE

OF

ADMINISTRATIVE HEARINGS



NOTICE OF HEARING

The Texas Department of Insurance seeks to take disciplinary action against GloriFi Reciprocal Insurance Exchange. This Notice of Hearing and the Original Petition, which is attached and incorporated for all purposes, states the allegations against GloriFi Reciprocal Insurance Exchange and the relief sought by the Department.

A public hearing will be held before an Administrative Law Judge on **Tuesday, April 9, 2024, at 9:00 a.m.** The hearing will take place via videoconference using a videoconference platform controlled by the State Office of Administrative Hearings, unless otherwise ordered to proceed in another manner by the Administrative Law Judge.

The hearing shall be conducted under TEX. GOV'T CODE, ch. 2001 and 1 TEX. ADMIN. CODE, ch. 155. Unless otherwise directed by the Administrative Law Judge, the hearing shall continue from day to day in the offices of the State Office of Administrative Hearings until concluded. You have the right to appear at this hearing and to be represented by an attorney.

Parties that are not represented by an attorney may obtain information regarding contested case hearings on the public website of the State Office of Administrative Hearings at www.soah.texas.gov, or in printed format upon request to SOAH.

YOU MUST FILE A WRITTEN RESPONSE TO THE NOTICE OF HEARING WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS WITHIN 20 DAYS OF THE DATE THE NOTICE OF HEARING WAS MAILED. FAILURE TO FILE A WRITTEN RESPONSE BY

2023-8417

Notice of Hearing
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SOAH Docket No. 454-24-04666.C
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THIS DEADLINE SHALL ENTITLE TDI TO SEEK DISPOSITION BY DEFAULT UNDER 1 TEX. ADMIN. CODE § 155.501 AND 28 TEX. ADMIN. CODE §§ 1.88 AND 1.89.

IF YOU FAIL TO FILE A WRITTEN RESPONSE, THE SCHEDULED HEARING CAN BE CANCELED AND WITHOUT FURTHER NOTICE TO YOU THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING REVOCATION OF YOUR LICENSE, ISSUANCE OF A CEASE AND DESIST ORDER, IMPOSITION OF ADMINISTRATIVE PENALTIES, AND/OR PAYMENT OF RESTITUTION, IS GRANTED BY DEFAULT.

IF YOU FILE A WRITTEN RESPONSE BUT THEN FAIL TO APPEAR ON THE DAY AND TIME SET FOR HEARING, WITHOUT FURTHER NOTICE TO YOU, THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING REVOCATION OF YOUR LICENSE, ISSUANCE OF A CEASE AND DESIST ORDER, IMPOSITION OF ADMINISTRATIVE PENALTIES, AND/OR PAYMENT OF RESTITUTION, IS GRANTED BY DEFAULT.

In accord with 28 TEX. ADMIN. CODE § 1.90(e) and 1 TEX. ADMIN. CODE §§ 155.101 and 155.103, you should send copies of your written response to:

- (1) *(by mail, fax, or electronically)*
Docketing Division
State Office of Administrative Hearings
300 West 15th Street, Room 504
P.O. Box 13025
Austin, Texas 78711-3025
(512) 322-2061 (Fax);
www.soah.texas.gov

- (2) *(by mail, fax, or email)*
Chief Clerk
Texas Department of Insurance
P.O. Box 12030, MC GC-CCO
Austin, Texas 78711-2030
(512) 490-1064 (Fax)
chiefclerk@tdi.texas.gov; and

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GloriFi Reciprocal Insurance Exchange
SOAH Docket No. 454-24-04666.C
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- (3) *(by mail, fax, or email)*
Sydney Moore, Staff Attorney
Texas Department of Insurance
Enforcement, MC ENF
P.O. Box 12030
Austin, Texas 78711-2030
(512) 490-1020 (Fax)
Sydney.moore@tdi.texas.gov

Receiving Documents Electronically and Filing Documents with SOAH

The State Office of Administrative Hearings (SOAH) offers you the ability to electronically receive orders and other documents issued by SOAH by email instead of by mail. If you want to receive SOAH-issued documents by email, follow the instructions on SOAH's website: www.soah.texas.gov.

A request to receive SOAH-issued documents by email does not change the procedures you must follow to file documents or exhibits with SOAH. Instructions on how to file documents and exhibits are on SOAH's website. SOAH's website also includes guidance for representing yourself.

Important Security Notice (for In-Person Hearings ONLY)

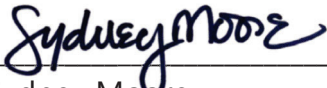
ALL VISITORS TO THE WILLIAM P. CLEMENTS BUILDING WITHOUT AN AGENCY OR DPS ISSUED ID CARD MUST PROVIDE THE BUILDING SECURITY OFFICER WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS DOCKET NUMBER AND RECEIVE A VISITOR'S PASS IN ORDER TO BE ALLOWED ACCESS TO THE HEARING ROOM. INDIVIDUALS SHOULD ALLOW ADDITIONAL TIME TO GO THROUGH THE SECURITY PROCESS.

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Notice of Hearing
GloriFi Reciprocal Insurance Exchange
SOAH Docket No. 454-24-04666.C
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If you have any questions, please contact me at the address or telephone number shown below.

Respectfully Submitted,



Sydney Moore
State Bar No. 24056052
Texas Department of Insurance
Enforcement, MC ENF
P.O. Box 12030
Austin, Texas 78711-2030
(512) 676-6339 (Direct)
(512) 490-1020 (Fax)
Sydney.moore@tdi.texas.gov

ATTORNEY FOR THE PETITIONER
TEXAS DEPARTMENT OF INSURANCE

Enclosure: Original Petition

cc: Leah Gillum, Deputy Commissioner, Fraud and Enforcement Division, MC ENF
Whitney Fraser, Litigation Director, Enforcement, MC ENF
Administrative Review, MC CO-AAL
Jamie Walker, Deputy Commissioner, Financial Regulation Division, MC-FRD

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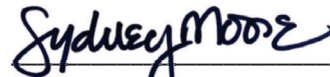
Notice of Hearing
GloriFi Reciprocal Insurance Exchange
SOAH Docket No. 454-24-04666.C
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CERTIFICATE OF SERVICE

I, Sydney Moore, certify that a true and correct copy of the *Notice of Hearing and the Original Petition* were sent by regular, first-class mail and by certified mail, return receipt requested, on this 8th day of November, 2023 to:

GloriFi Reciprocal Insurance Exchange
11700 Preston Rd Ste 600 394
Dallas, TX 75230
Respondent Pro Se

Via CM/RRR No. 9214 8901 9403 8338 0518 13



Sydney Moore

2023-8417

SOAH Docket No. 454-24-04666

FILED
454-24-04666
11/6/2023 4:23 PM
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
April Bermea , CLERK

ACCEPTED
454-24-04666
11/6/2023 4:44:55 pm
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
April Bermea , CLERK

SOAH DOCKET NO. 454-_____
TDI ENFORCEMENT FILE NO. 33326

TEXAS DEPARTMENT OF INSURANCE,

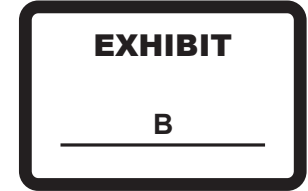
Petitioner

v.

**GLORIFI RECIPROCAL INSURANCE
EXCHANGE,**

Respondent

BEFORE THE STATE OFFICE



OF

ADMINISTRATIVE HEARINGS

ORIGINAL PETITION

The Texas Department of Insurance (TDI) seeks to take disciplinary action against GloriFi Reciprocal Insurance Exchange’s license. In support of this petition, TDI makes the following allegations upon information and belief:

Jurisdiction

The commissioner of insurance has jurisdiction over this matter under TEX. INS. CODE §§ 82.051-82.055, 801.051-801.053, 801.057, 942.003, 942.051-942.054, 942.101, 942.201, and TEX. GOV’T CODE §§ 2001.051-2001.178.

Factual Allegations

1. GloriFi Reciprocal Insurance Exchange (GloriFi) holds a certificate of authority to transact business in the state of Texas that was issued by TDI on December 29, 2021.
2. GloriFi is required to file an annual report with TDI not later than March 1 of each year.
3. GloriFi is required to file quarterly financial statements with TDI.
4. GloriFi failed to file any financial statements with TDI since the first quarter of 2022.
5. GloriFi failed to file the annual report with TDI that was due March 1, 2023.

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Original Petition

GloriFi Reciprocal Insurance Exchange

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6. TDI has attempted to contact GloriFi regarding the delinquent filings but has been unsuccessful.
7. GloriFi has not written policies in Texas and has no in-force business since its inception.
8. In Official Order No. 2023-8075, entered on July 11, 2023, the commissioner ordered Glorifi to file all outstanding annual reports and financial statements by August 10, 2023.
9. Glorifi has not complied with the order and has failed to file the outstanding annual reports and financial statements.

Legal Allegations

1. GloriFi violated TEX. INS. CODE § 942.201 and 28 TEX. ADMIN. CODE §7.68(f)(1) by not filing its annual report with TDI by March 1.
2. GloriFi violated 28 TEX. ADMIN. CODE § 7.68(f)(2) by not filing quarterly financial statements with TDI.
3. GloriFi is subject to its certificate of authority being suspended or revoked for failing to file its annual statement pursuant to TEX. INS. CODE § 801.057.
4. Glorifi has failed to comply with an order issued by the commissioner, as contemplated in TEX. INS. CODE § 82.054.

Relief Sought

If one or more of the above allegations is found to be true, TDI asks the Administrative Law Judge to enter a Proposal for Decision recommending that the commissioner of insurance issue an order:

1. revoking GloriFi Reciprocal Insurance Exchange's certificate of authority, and
2. imposing any other just and appropriate relief to which the department may be entitled to by law, including any combination of the above actions.

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Original Petition
GloriFi Reciprocal Insurance Exchange
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Respectfully Submitted,

A handwritten signature in black ink that reads "Sydney Moore". The signature is written in a cursive style with a horizontal line extending to the right from the end of the name.

Sydney Moore
State Bar No. 24056052
Texas Department of Insurance
Enforcement, MC ENF
P.O. Box 12030
Austin, Texas 78711-2030
(512) 676-6339 (Direct)
(512) 490-1020 (Fax)
Sydney.moore@tdi.texas.gov

ATTORNEY FOR THE PETITIONER
TEXAS DEPARTMENT OF INSURANCE

2023-8417

Automated Certificate of eService

This automated certificate of service was created by the eFiling system. The filer served this document via email generated by the eFiling system on the date and to the persons listed below. The rules governing certificates of service have not changed. Filers must still provide a certificate of service that complies with all applicable rules.

Mary Ruiz on behalf of Sydney Moore
Bar No. 24056052
Enforcementgeneral@tdi.texas.gov
Envelope ID: 81355126
Filing Code Description: Request to Docket
Filing Description: Glorifi Request to Docket
Status as of 11/6/2023 4:47 PM CST

Associated Case Party: Chief Clerk

Name	BarNumber	Email	TimestampSubmitted	Status
Chief Clerk		ChiefClerk@tdi.texas.gov	11/6/2023 4:23:14 PM	SENT

Associated Case Party: TDI

Name	BarNumber	Email	TimestampSubmitted	Status
Sydney Moore		Sydney.Moore@tdi.texas.gov	11/6/2023 4:23:14 PM	SENT
Whitney Fraser		Whitney.Fraser@tdi.texas.gov	11/6/2023 4:23:14 PM	SENT
Texas Department of Insurance		Enforcementgeneral@tdi.texas.gov	11/6/2023 4:23:14 PM	SENT

2023-8417

Automated Certificate of eService

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Mary Ruiz on behalf of Sydney Moore
Bar No. 24056052
Enforcementgeneral@tdi.texas.gov
Envelope ID: 81413613
Filing Code Description: Notice of Hearing
Filing Description: NOH_OP_33326
Status as of 11/8/2023 8:30 AM CST

Associated Case Party: TDI

Name	BarNumber	Email	TimestampSubmitted	Status
Whitney Fraser		Whitney.Fraser@tdi.texas.gov	11/8/2023 8:24:16 AM	SENT
Texas Department of Insurance		Enforcementgeneral@tdi.texas.gov	11/8/2023 8:24:16 AM	SENT
Sydney Moore		Sydney.Moore@tdi.texas.gov	11/8/2023 8:24:16 AM	SENT
Leah Gillum		Leah.Gillum@tdi.texas.gov	11/8/2023 8:24:16 AM	SENT
Jodie Delgado		jodie.delgado@tdi.texas.gov	11/8/2023 8:24:16 AM	SENT

Associated Case Party: Chief Clerk

Name	BarNumber	Email	TimestampSubmitted	Status
Chief Clerk		ChiefClerk@tdi.texas.gov	11/8/2023 8:24:16 AM	SENT

2023-8417



Shipment Confirmation Acceptance Notice

A. Mailer Action

Note to Mailer: The labels and volume associated to this form online, **must** match the labeled packages being presented to the USPS® employee with this form.

Shipment Date: 11/08/2023

Shipped From:

Name: MC ENF D MORENO

Address: 1601 CONGRESS AVENUE SUITE 6 900

City: AUSTIN

State: TX ZIP+4® 78711

EXHIBIT
D

Type of Mail	Volume
Priority Mail Express®	
Priority Mail®	0
First-Class Package Service®	
Returns	
International*	
Other	1
Total	1

*Start time for products with service guarantees will begin when mail arrives at the local Post Office™ and items receive individual processing and acceptance scans.

B. USPS Action

Note to RSS Clerk:

1. Home screen > Mailing/Shipping > More
2. Select Shipment Confirm
3. Scan or enter the barcode/label number from PS Form 5630
4. Confirm the volume count message by selecting Yes or No
5. Select Pay and End Visit to complete transaction

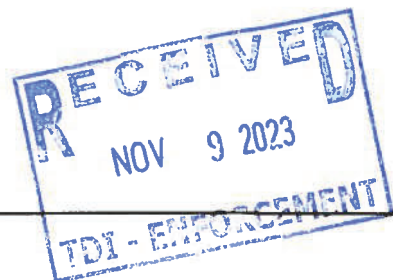
USPS EMPLOYEE: Please scan upon pickup or receipt of mail.
Leave form with customer or in customer's mail receptacle.

USPS SCAN AT ACCEPTANCE



9275 0901 1935 6200 0048 3786 96

Moore/33326





Firm Mailing Book For Accountable Mail

2023-8417

Name and Address of Sender

MC ENF D MORENO
TEXAS DEPARTMENT OF INSURANCE
1601 CONGRESS AVENUE, SUITE 6 900
AUSTIN TX 78711

Check type of mail or service

- Adult Signature Required
Adult Signature Restricted Delivery
Certified Mail
Certified Mail Restricted Delivery
Collect on Delivery (COD)
Insured Mail
Priority Mail
Priority Mail Express
Registered Mail
Return Receipt for Merchandise
Signature Confirmation
Signature Confirmation Restricted Delivery

USPS Tracking/Article Number

1. 9214 8901 9403 8338 0518 13

Moore/33326

Addressee (Name, Street, City, State, & ZIP Code™)

GLORIFI RECIPROCAL INSURANCE EXCHANGE
11700 PRESTON RD STE 600 394
DALLAS, TX 75230

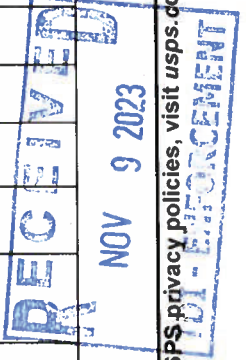
Affix Stamp Here
(for additional copies of this receipt).
Postmark with Date of Receipt.

Table with columns: Postage, (Extra Service) Fee, Handling Charge, Actual Value if Registered, Insured Value, Due Sender if COD, ASR Fee, ASRD Fee, RD Fee, RR Fee, SC Fee, SCRD Fee, SH Fee. Includes a large 'Handling Charge - if Registered and over \$50,000 in value' entry.

Postmaster, Per (Name of receiving employee)

Total Number of Pieces Listed by Sender: 1

Total Number of Pieces Received at Post Office



Complete in Ink

Privacy Notice: For more information on USPS privacy policies, visit usps.com/privacypolicy.