

No. **2023-8357**

**Official Order
of the
Texas Commissioner of Insurance**

Date: 11/28/2023

Subject Considered:

Jeanes Insurance Group, LLC
1706 Francis St Unit C
Houston, TX 77004-3024

Default Order
SOAH Docket No. 454-24-02677
TDI Enforcement File No. 32361

NUNC PRO TUNC ORDER

On November 6, 2023, the Texas Department of Insurance (TDI) issued Commissioner's Order No. 2023-8326, revoking Jeanes Insurance Group, LLC's (Jeanes Insurance) license. Due to a clerical error, under the Subject Considered section, the numerical address for Jeanes Insurance was listed along with the name of the agency, instead of with the address line. Jeanes Insurance is referenced as "Jeanes Insurance Group, LLC 1706" and its address is listed as "Francis St Unit C, Houston, TX 77004-3024." This order is issued nunc pro tunc to correct the error, and it stands in place of Order No. 2023-8326.

The reference to "Jeanes Insurance Group, LLC 1706" is a clerical error, as demonstrated by the fact that each filing in this matter stating the full name of the company refers to it as "Jeanes Insurance Group, LLC." Additionally, the Notice of Hearing filed in this matter and mail logs shows Jeanes Insurance's address as "1706 Francis St Unit C, Houston, TX 77004-3024." The Commissioner of Insurance has plenary power to correct an order that contains a clerical error due to inadvertence or mistake at any time by the entry of a nunc pro tunc order. Correction of a clerical error is not a substantive change in the order. *In re Ward*, 137 S.W.3d 910, 913 (Tex. App.--Texarkana 2004, no pet.).

Other than the correction of Jeanes Insurance's agency name and address in the Subject Considered section, the text of the original order remains the same and reads as follows:

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Commissioner's Order

Jeanes Insurance Group, LLC

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General remarks and official action taken:

This is a default order taken against Jeanes Insurance Group, LLC (Respondent) because it failed to maintain the qualifications necessary to possess an agency license. Respondent did not respond to a Notice of Hearing filed by the Texas Department of Insurance (TDI). This order revokes Respondent's license.

The following findings of fact and conclusions of law are adopted:

Findings of Fact

Failure to Respond to Notice of Hearing

1. On October 11, 2023, TDI filed a Notice of Hearing, attached as Exhibit A, and an Original Petition, attached as Exhibit B, with the State Office of Administrative Hearings.
2. TDI's factual allegations set out in the attached Notice of Hearing and Original Petition are incorporated in this order as findings of fact.
3. TDI sent the Notice of Hearing and Original Petition to Respondent's last known address provided in writing to the department, 1706 Francis St Unit C, Houston, TX 77004-3024.
4. Respondent failed to file a written response to the Notice of Hearing within 20 days of the date the Notice of Hearing and Original Petition were mailed.

Conclusions of Law

1. The commissioner has jurisdiction under Texas law, including TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4001.106, 4001.254, 4005.101, 4005.102, 4051.051; and TEX. GOV'T CODE §§ 2001.051-2001.178.
2. The commissioner has authority to dispose of this case informally under TEX. GOV'T CODE § 2001.056; TEX. INS. CODE § 82.055; and 28 TEX. ADMIN. CODE §§ 1.47, 1.88, and 1.89.
3. TDI provided proper notice of the hearing under TEX. GOV'T CODE §§ 2001.051, 2001.052, and 2001.054; and 28 TEX. ADMIN. CODE §§ 1.28, 1.88, 1.89, and 19.906.

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Commissioner's Order

Jeanes Insurance Group, LLC

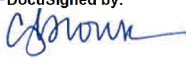
SOAH Docket No. 454-24-02677

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4. Based on Respondent's failure to file a written response to the Notice of Hearing, TDI is entitled to disposition by default under 28 TEX. ADMIN. CODE §§ 1.88 and 1.89.
5. TDI's factual and legal allegations set out in the attached Notice of Hearing and Original Petition are incorporated in this order and deemed admitted as true under 28 TEX. ADMIN. CODE § 1.89.

Order

It is ordered that any licenses held by Jeanes Insurance Group, LLC are revoked. A copy of this order will be provided to law enforcement or other appropriate administrative agencies for further investigation as may be warranted.

DocuSigned by:

FC5D7EDDFFB4F8...

Cassie Brown
Commissioner of Insurance

Prepared and reviewed by:



Erik Huhn, Staff Attorney
Enforcement

2023-8357

Commissioner's Order
Jeanes Insurance Group, LLC
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Affidavit

STATE OF TEXAS §

§

COUNTY OF TRAVIS §


Before me, the undersigned authority, personally appeared Roxanne Rodriguez, who, being by me duly sworn, deposed as follows:

"My name is Roxanne Rodriguez and I am employed by the Texas Department of Insurance. I am of sound mind, capable of making this affidavit, and have personal knowledge of these facts which are true and correct.

I have reviewed TDI's records concerning Jeanes Insurance Group, LLC. I have confirmed that:

- a. The last mailing address provided to the department in writing by Jeanes Insurance Group, LLC is 1706 Francis St Unit C, Houston, TX 77004-3024.
- b. The file maintained by Enforcement contains a Notice of Hearing, dated October 11, 2023, and an Original Petition dated October 10, 2023, which were filed together with the State Office of Administrative Hearings on October 11, 2023.
- c. On October 11, 2023, the Notice of Hearing and Original Petition addressed to Jeanes Insurance Group, LLC were mailed first-class and certified, return receipt requested, to its last known address.

Copies of the first-class mail log and certified mail log maintained by Enforcement are attached as Exhibit C and Exhibit D, respectively."

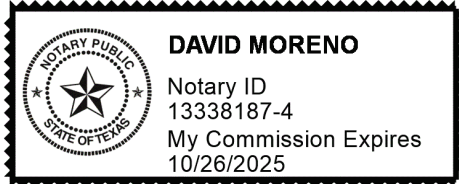
DocuSigned by:

B65E1A29AA2741C...
Affiant

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SWORN TO AND SUBSCRIBED before me by means of an interactive two-way audio and video communication on 11/2/2023. This notarial act was an online notarization.

Notary Seal



Digital Certificate

DocuSigned by:
David Moreno
455E4109E15D4CD...
Notary Public State of Texas

FILED
454-24-02677
2023-8357
10/11/2023 12:55 PM
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Amy Robles, CLERK

ACCEPTED
454-24-02677
10/11/2023 12:56:55 pm
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Amy Robles, CLERK

**SOAH DOCKET NO. 454-24-02677
TDI ENFORCEMENT FILE NO. 32361**

TEXAS DEPARTMENT OF INSURANCE,

BEFORE THE STATE OFFICE

Petitioner

v.

OF

JEANES INSURANCE GROUP, LLC,

ADMINISTRATIVE HEARINGS

Respondent

NOTICE OF HEARING

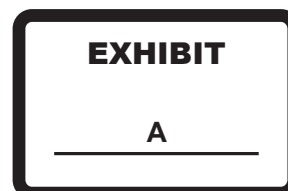
The Texas Department of Insurance (TDI) seeks to take disciplinary action against you. This Notice of Hearing and the Original Petition, which is attached and incorporated for all purposes, states the allegations against you and the relief sought by TDI.

A public hearing will be held before an Administrative Law Judge on **Tuesday, December 12, 2023, at 9:00 a.m.** The hearing will take place via videoconference using a videoconference platform controlled by the State Office of Administrative Hearings, unless otherwise ordered to proceed in another manner by the Administrative Law Judge.

The hearing shall be conducted under TEX. GOV'T CODE, ch. 2001 and 1 TEX. ADMIN. CODE, ch. 155. Unless otherwise directed by the Administrative Law Judge, the hearing shall continue from day to day in the offices of the State Office of Administrative Hearings until concluded. You have the right to appear at this hearing and to be represented by an attorney.

Parties that are not represented by an attorney may obtain information regarding contested case hearings on the public website of the State Office of Administrative Hearings at www.soah.texas.gov, or in printed format upon request to SOAH.

YOU MUST FILE A WRITTEN RESPONSE TO THE NOTICE OF HEARING WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS WITHIN 20 DAYS OF THE DATE THE NOTICE OF HEARING WAS MAILED. FAILURE TO FILE A WRITTEN RESPONSE BY THIS DEADLINE SHALL ENTITLE TDI TO SEEK DISPOSITION BY DEFAULT UNDER 1 TEX. ADMIN. CODE § 155.501 AND 28 TEX. ADMIN. CODE §§ 1.88 AND 1.89.



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Notice of Hearing

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IF YOU FAIL TO FILE A WRITTEN RESPONSE, THE SCHEDULED HEARING CAN BE CANCELED AND WITHOUT FURTHER NOTICE TO YOU THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING REVOCATION OF YOUR LICENSE, ISSUANCE OF A CEASE AND DESIST ORDER, IMPOSITION OF ADMINISTRATIVE PENALTIES, AND/OR PAYMENT OF RESTITUTION, IS GRANTED BY DEFAULT.

IF YOU FILE A WRITTEN RESPONSE BUT THEN FAIL TO APPEAR ON THE DAY AND TIME SET FOR HEARING, WITHOUT FURTHER NOTICE TO YOU, THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING REVOCATION OF YOUR LICENSE, ISSUANCE OF A CEASE AND DESIST ORDER, IMPOSITION OF ADMINISTRATIVE PENALTIES, AND/OR PAYMENT OF RESTITUTION, IS GRANTED BY DEFAULT.

In accord with 28 TEX. ADMIN. CODE § 1.90(e) and 1 TEX. ADMIN. CODE §§ 155.101 and 155.103, you should send copies of your written response to:

- (1) *(by mail, fax, or electronically)*
Docketing Division
State Office of Administrative Hearings
300 West 15th Street, Room 504
P.O. Box 13025
Austin, Texas 78711-3025
(512) 322-2061 (Fax);
www.soah.texas.gov
- (2) *(by mail, fax, or email)*
Chief Clerk
Texas Department of Insurance
P.O. Box 12030, MC GC-CCO
Austin, Texas 78711-2030
(512) 490-1064 (Fax)
chiefclerk@tdi.texas.gov; and
- (3) *(by mail, fax, or email)*
Erik Huhn, Staff Attorney

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Notice of Hearing

Jeanes Insurance Group, LLC

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Texas Department of Insurance
Enforcement, MC ENF
P.O. Box 12030
Austin, Texas 78711-2030
(512) 490-1020 (Fax)
Erik.Huhn@tdi.texas.gov

Receiving Documents Electronically and Filing Documents with SOAH

The State Office of Administrative Hearings (SOAH) offers you the ability to electronically receive orders and other documents issued by SOAH by email instead of by mail. If you want to receive SOAH-issued documents by email, follow the instructions on SOAH's website: www.soah.texas.gov.

A request to receive SOAH-issued documents by email does not change the procedures you must follow to file documents or exhibits with SOAH. Instructions on how to file documents and exhibits are on SOAH's website. SOAH's website also includes guidance for representing yourself.

Important Security Notice (for In-Person Hearings ONLY)

ALL VISITORS TO THE WILLIAM P. CLEMENTS BUILDING WITHOUT AN AGENCY OR DPS ISSUED ID CARD MUST PROVIDE THE BUILDING SECURITY OFFICER WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS DOCKET NUMBER AND RECEIVE A VISITOR'S PASS IN ORDER TO BE ALLOWED ACCESS TO THE HEARING ROOM. INDIVIDUALS SHOULD ALLOW ADDITIONAL TIME TO GO THROUGH THE SECURITY PROCESS.

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Notice of Hearing

Jeanes Insurance Group, LLC

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If you have any questions, please contact me at the address or telephone number shown below.

Respectfully Submitted,

/s/Erik Huhn

Erik Huhn
State Bar No. 24132806
Texas Department of Insurance
Enforcement, MC ENF
P.O. Box 12030
Austin, Texas 78711-2030
(512) 676-6355 (Direct)
(512) 490-1020 (Fax)
Erik.Huhn@tdi.texas.gov

ATTORNEY FOR THE PETITIONER
TEXAS DEPARTMENT OF INSURANCE

Enclosure: Original Petition

cc: Leah Gillum, Deputy Commissioner, Fraud and Enforcement Division, MC ENF
Whitney Fraser, Litigation Director, Enforcement, MC ENF
Administrative Review, MC CO-AAL

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Notice of Hearing

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CERTIFICATE OF SERVICE

I, Erik Huhn, certify that a true and correct copy of the *Notice of Hearing and the Original Petition* were sent by regular, first-class mail and by certified mail, return receipt requested, on this 11th day of October, 2023 to:

Jeanes Insurance Group, LLC
c/o Kenneth W. Jeanes Jr.
1706 Francis St Unit C
Houston, TX 77004-3024
Respondent Pro Se

Via CM/RRR No: 9214890194038333330227

/s/Erik Huhn

Erik Huhn

2023-8357

FILED
454-24-02677
10/10/2023 1:10 PM
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
April Bermea , CLERK

SOAH Docket No. 454-24-02677

ACCEPTED
454-24-02677
10/10/2023 1:39:52 pm
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
April Bermea , CLERK

SOAH DOCKET NO. 454-_____
TDI ENFORCEMENT FILE NO. 32361

TEXAS DEPARTMENT OF INSURANCE,

BEFORE THE STATE OFFICE

Petitioner

v.

OF

JEANES INSURANCE GROUP, LLC,

ADMINISTRATIVE HEARINGS

Respondent

ORIGINAL PETITION

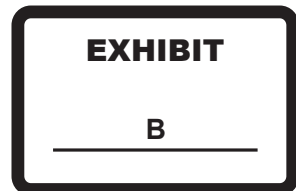
The Texas Department of Insurance (TDI) seeks to take disciplinary action against Jeanes Insurance Group, LLC (Jeanes Insurance). In support of this petition, TDI makes the following allegations upon information and belief:

Jurisdiction

The commissioner of insurance has jurisdiction over this matter under TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4001.106, 4001.254, 4005.101, 4005.102, 4051.051; and TEX. GOV'T CODE §§ 2001.051-2001.178.

Factual Allegations

1. Jeanes Insurance holds a general lines agency license with a property and casualty qualification, issued by TDI on February 2, 2018.
2. Jeanes Insurance is a limited liability company. Limited liability companies are subject to the same licensing requirements as corporations, pursuant to TEX. INS. CODE § 4001.004. Corporations are required to have one officer who is individually licensed by TDI to be eligible for an agency license.
3. Kenneth Wayne Jeanes Jr (Kenneth) is the owner, president, and only officer of Jeanes Insurance. Kenneth doesn't have an active agent license issued by TDI.
4. Jeanes Insurance does not have an individually licensed corporate officer.



Legal Allegations

1. Jeanes Insurance doesn't meet the qualifications that are necessary to hold an agency license, as contemplated by TEX. INS. CODE § 4001.106(b).
2. Jeanes Insurance failed to maintain a corporate officer that is individually licensed by TDI, as required under TEX. INS. CODE § 4001.106(b)(2).
3. TDI may revoke Jeanes Insurance's agency license because it failed to maintain the qualifications necessary to obtain a license, in violation of TEX. INS. CODE § 4001.254.
4. TDI may revoke Jeanes Insurance's agency license because it willfully violated an insurance law of Texas, as contemplated by TEX. INS. CODE § 4005.101(b)(1).

Relief Sought

If one or more of the above allegations is found to be true, TDI asks the Administrative Law Judge to enter a Proposal for Decision recommending that the commissioner of insurance issue an order:

1. revoking Jeanes Insurance Group, LLC's agency license; and
2. imposing any other just and appropriate relief to which TDI may be entitled to by law.

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Original Petition

Jeanes Insurance Group, LLC

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Respectfully Submitted,

/s/Erik Huhn

Erik Huhn

State Bar No. 24132806

Texas Department of Insurance

Enforcement, MC ENF

P.O. Box 12030

Austin, Texas 78711-2030

(512) 676-6355 (Direct)

(512) 490-1020 (Fax)

Erik.Huhn@tdi.texas.gov

ATTORNEY FOR THE PETITIONER

TEXAS DEPARTMENT OF INSURANCE

2023-8357

Automated Certificate of eService

This automated certificate of service was created by the e filing system. The filer served this document via email generated by the e filing system on the date and to the persons listed below. The rules governing certificates of service have not changed. Filers must still provide a certificate of service that complies with all applicable rules.

Mary Ruiz on behalf of Erik Huhn
Bar No. 24132806
Enforcementgeneral@tdi.texas.gov
Envelope ID: 80430739
Filing Code Description: Request to Docket
Filing Description: Request to Docket Jeanes Ins Group
Status as of 10/10/2023 1:45 PM CST

Case Contacts

Name	BarNumber	Email	TimestampSubmitted	Status
Whitney Fraser		Whitney.Fraser@tdi.texas.gov	10/10/2023 1:10:07 PM	SENT
Chief Clerk		ChiefClerk@tdi.texas.gov	10/10/2023 1:10:07 PM	SENT
Texas Department of Insurance		Enforcementgeneral@tdi.texas.gov	10/10/2023 1:10:07 PM	SENT
Erik Huhn		Erik.Huhn@tdi.texas.gov	10/10/2023 1:10:07 PM	SENT
Kenneth WJeanes Jr		Kenneth@jeanesinsurance.com	10/10/2023 1:10:07 PM	SENT

2023-8357

Automated Certificate of eService

This automated certificate of service was created by the e filing system. The filer served this document via email generated by the e filing system on the date and to the persons listed below. The rules governing certificates of service have not changed. Filers must still provide a certificate of service that complies with all applicable rules.

Mary Ruiz on behalf of Erik Huhn
Bar No. 24132806
Enforcementgeneral@tdi.texas.gov
Envelope ID: 80479135
Filing Code Description: Notice of Hearing
Filing Description: NOH Jeanes Insurance Group and OP
Status as of 10/11/2023 12:57 PM CST

Case Contacts

Name	BarNumber	Email	TimestampSubmitted	Status
Whitney Fraser		Whitney.Fraser@tdi.texas.gov	10/11/2023 12:55:45 PM	SENT
Chief Clerk		ChiefClerk@tdi.texas.gov	10/11/2023 12:55:45 PM	SENT
Texas Department of Insurance		Enforcementgeneral@tdi.texas.gov	10/11/2023 12:55:45 PM	SENT
Erik Huhn		Erik.Huhn@tdi.texas.gov	10/11/2023 12:55:45 PM	SENT
Kenneth WJeanes Jr		Kenneth@jeanesinsurance.com	10/11/2023 12:55:45 PM	SENT
Leah Gillum		Leah.Gillum@tdi.texas.gov	10/11/2023 12:55:45 PM	SENT
Jodie Delgado		jodie.delgado@tdi.texas.gov	10/11/2023 12:55:45 PM	SENT

2023-8357



Shipment Confirmation Acceptance Notice

A. Mailer Action

Note to Mailer: The labels and volume associated to this form online, must match the labeled packages being presented to the USPS® employee with this form.

Shipment Date: 10/11/2023
Shipped From:
Name: ENF R RODRIGUEZ
Address: 1601 CONGRESS AVE
City: AUSTIN
State: TX ZIP+4® 78701

Table with 2 columns: Type of Mail, Volume. Rows include Priority Mail Express, Priority Mail (0), First-Class Package Service, Returns, International, Other (1), and Total (1).

*Start time for products with service guarantees will begin when mail arrives at the local Post Office™ and items receive individual processing and acceptance scans.

B. USPS Action

Note to RSS Clerk:

- 1. Home screen > Mailing/Shipping > More
2. Select Shipment Confirm
3. Scan or enter the barcode/label number from PS Form 5630
4. Confirm the volume count message by selecting Yes or No
5. Select Pay and End Visit to complete transaction

USPS EMPLOYEE: Please scan upon pickup or receipt of mail. Leave form with customer or in customer's mail receptacle.

USPS SCAN AT ACCEPTANCE



9275 0901 1935 6200 0047 7410 19

Huhn/32361



