

No. 2021-7026

**Official Order
of the
Texas Commissioner of Insurance**

Date: 10/21/2021

Subject Considered:

Maurice O. Dydell

Lee  433

Default Order
SOAH Docket No. 454-21-2668
TDI Enforcement File No. 27429

General remarks and official action taken:

This is a default order taken against Maurice O. Dydell (Respondent) because his Missouri resident license was canceled. Respondent did not respond to a Notice of Hearing, or an Amended Notice of Hearing filed by the Texas Department of Insurance. This order revokes Respondent's license.

The following findings of fact and conclusions of law are adopted:

Findings of Fact

Failure to Respond to Notice of Hearing

1. On June 18, 2021, the department filed a Notice of Hearing, attached as Exhibit A, and an Original Petition, attached as Exhibit B, and on July 29, 2021, an Amended Notice of Hearing and Original Petition, attached as Exhibit C, with the State Office of Administrative Hearings.
2. The department's factual allegations set out in the attached Notice of Hearing, Amended Notice of Hearing, and Original Petition are incorporated in this order as findings of fact.

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Commissioner's Order

Maurice O. Dydell

SOAH Docket No. 454-21-2668

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3. The department sent the Notice of Hearing and Original Petition to Respondent's last known address provided in writing to the department, [REDACTED] Summit, MO 64086-8433. The Notice of Hearing and Original Petition were also sent by electronic mail. The Amended Notice of Hearing and Original Petition were sent to an additional address associated with Respondent, [REDACTED] Chandler, AZ 85286-1923, and were also sent by electronic mail.
4. Respondent failed to file a written response to the Notice of Hearing within 20 days of the date the Notice of Hearing and Original Petition were mailed, or within 20 days of the date the Amended Notice of Hearing and Original Petition were mailed.

Conclusions of Law

1. The commissioner has jurisdiction under Texas law, including TEX. INS. CODE §§ 82.051-82.055, 84.021-84.022, 4001.002, 4001.252, 4005.101, 4005.102, 4054.051, and 4056.052; and TEX. GOV'T CODE §§ 2001.051-2001.178.
2. The commissioner has authority to dispose of this case informally under TEX. GOV'T CODE § 2001.056; TEX. INS. CODE § 82.055; and 28 TEX. ADMIN. CODE §§ 1.47, 1.88, and 1.89.
3. The department provided proper notice of the hearing under TEX. GOV'T CODE §§ 2001.051, 2001.052, and 2001.054, and 28 TEX. ADMIN. CODE §§ 1.28, 1.88, 1.89, and 19.906.
4. Based on Respondent's failure to file a written response to the Notice of Hearing, or the Amended Notice of Hearing, the department is entitled to disposition by default under 28 TEX. ADMIN. CODE §§ 1.88 and 1.89.
5. The department's factual and legal allegations set out in the attached Notice of Hearing, Amended Notice of Hearing, and Original Petition are incorporated in this order and deemed admitted as true under 28 TEX. ADMIN. CODE § 1.89.

2021-7026

Commissioner's Order


Maurice O. Dydell

SOAH Docket No. 454-21-2668

Page 3 of 5

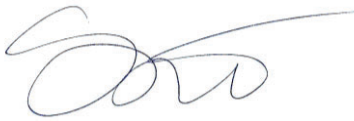
Order

It is ordered that any licenses held by Maurice O. Dydell are revoked. A copy of this order will be provided to law enforcement and/or other appropriate administrative agencies for further investigation as may be warranted.

DocuSigned by:

FC5D7EDDFFBB4F8...

Cassie Brown
Commissioner of Insurance

Prepared and reviewed by:



Stephanie Daniels, Staff Attorney
Enforcement Division

2021-7026

Commissioner's Order
Maurice O. Dydell
SOAH Docket No. 454-21-2668
Page 4 of 5

Affidavit

STATE OF TEXAS §

§

COUNTY OF TRAVIS §

Before me, the undersigned authority, personally appeared David Moreno, who, being by me duly sworn, deposed as follows:

"My name is David Moreno and I am employed by the Texas Department of Insurance. I am of sound mind, capable of making this affidavit, and have personal knowledge of these facts which are true and correct.

I have reviewed TDI's records concerning Maurice O. Dydell. I have confirmed that:

- a. The last mailing address provided to the department in writing by Maurice O. Dydell is [REDACTED] Lee's Summit, MO 64086-8433.
- b. The file maintained by the Enforcement Division contains a Notice of Hearing and Original Petition dated June 18, 2021, and an Amended Notice of Hearing and Original Petition dated July 29, 2021, which were filed with the State Office of Administrative Hearings.
- c. On June 18, 2021, the Notice of Hearing and Original Petition addressed to Maurice O. Dydell were mailed certified, return receipt requested, to his last known address. On July 29, 2021, the Amended Notice of Hearing and Original Petition addressed to Maurice O. Dydell were mailed certified, return receipt requested, to an additional address.

Copies of the certified mail logs maintained by the Enforcement Division are attached as Exhibits D and E."

DocuSigned by:

20080BC545824EF...
Affiant

2021-7026

Commissioner's Order

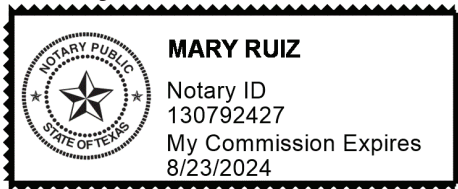
Maurice O. Dydell

SOAH Docket No. 454-21-2668

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SWORN TO AND SUBSCRIBED before me by means of an interactive two-way audio and video communication on 10/1/2021. This notarial act was an online notarization.

Notary Seal

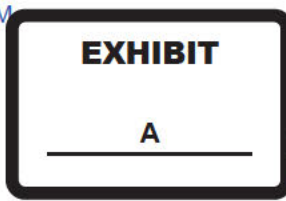


Digital Certificate

DocuSigned by:
Mary Ruiz
795DC4D59167489...

Notary Public State of Texas

FILED **2021-7026**
454-21-2668
6/18/2021 8:20 AM
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Carol Hale, CLERK



ACCEPTED
454-21-2668
06/21/2021 9:54 AM
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Carol Hale, CLERK

SOAH DOCKET NO. 454-21-2668
TDI ENFORCEMENT FILE NO. 27429

TEXAS DEPARTMENT OF INSURANCE,

Petitioner

v.

MAURICE O. DYDELL,

Respondent

BEFORE THE STATE OFFICE

OF

ADMINISTRATIVE HEARINGS

NOTICE OF HEARING

The Texas Department of Insurance seeks to take disciplinary action against you. This Notice of Hearing and the Original Petition, which is attached and incorporated for all purposes, states the allegations against you and the relief sought by the Department.

A public hearing will be held before an Administrative Law Judge on **Wednesday, September 8, 2021, at 9:00 a.m.** The hearing will take place via videoconference using a videoconference platform controlled by the State Office of Administrative Hearings, unless otherwise ordered to proceed in another manner by the Administrative Law Judge.

The hearing shall be conducted under TEX. GOV'T CODE, ch. 2001 and 1 TEX. ADMIN. CODE, ch. 155. Unless otherwise directed by the Administrative Law Judge, the hearing shall continue from day to day in the offices of the State Office of Administrative Hearings until concluded. You have the right to appear at this hearing and to be represented by an attorney.

Parties that are not represented by an attorney may obtain information regarding contested case hearings on the public website of the State Office of Administrative Hearings at www.soah.texas.gov, or in printed format upon request to SOAH.

YOU MUST FILE A WRITTEN RESPONSE TO THE NOTICE OF HEARING WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS WITHIN 20 DAYS OF THE DATE THE NOTICE OF HEARING WAS MAILED. FAILURE TO FILE A WRITTEN RESPONSE BY THIS DEADLINE SHALL ENTITLE TDI TO SEEK DISPOSITION BY DEFAULT UNDER 1 TEX. ADMIN. CODE § 155.501 AND 28 TEX. ADMIN. CODE §§ 1.88 AND 1.89.

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Notice of Hearing

Maurice O. Dydell

SOAH Docket No. 454-21-2668

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IF YOU FAIL TO FILE A WRITTEN RESPONSE, THE SCHEDULED HEARING CAN BE CANCELED AND WITHOUT FURTHER NOTICE TO YOU THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING REVOCATION OF YOUR LICENSE, ISSUANCE OF A CEASE AND DESIST ORDER, IMPOSITION OF ADMINISTRATIVE PENALTIES, AND/OR PAYMENT OF RESTITUTION, IS GRANTED BY DEFAULT.

IF YOU FILE A WRITTEN RESPONSE BUT THEN FAIL TO APPEAR ON THE DAY AND TIME SET FOR HEARING, WITHOUT FURTHER NOTICE TO YOU, THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING REVOCATION OF YOUR LICENSE, ISSUANCE OF A CEASE AND DESIST ORDER, IMPOSITION OF ADMINISTRATIVE PENALTIES, AND/OR PAYMENT OF RESTITUTION, IS GRANTED BY DEFAULT.

In accord with 28 TEX. ADMIN. CODE § 1.90(e) and 1 TEX. ADMIN. CODE §§ 155.101 and 155.103, you should send copies of your written response to:

- (1) Docketing Division
State Office of Administrative Hearings
300 West 15th Street, Room 504
P.O. Box 13025
Austin, Texas 78711-3025
(512) 322-2061 (Fax);
- (2) Chief Clerk
Texas Department of Insurance
P.O. Box 12030, MC GC-CCO
Austin, Texas 78711-2030
(512) 490-1064 (Fax)
chiefclerk@tdi.texas.gov; and
- (3) Stephanie Daniels, Staff Attorney
Texas Department of Insurance
Enforcement Division, MC ENF
P.O. Box 12030
Austin, Texas 78711-2030

2021-7026

Notice of Hearing

Maurice O. Dydell

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(512) 490-1020 (Fax)

Stephanie.Daniels@tdi.texas.gov

Receiving Documents

The State Office of Administrative Hearings (SOAH) offers you the ability to receive service of orders and other documents issued by SOAH through email instead of by mail or fax. If you want to receive SOAH-issued documents by email, go to SOAH's website, www.soah.texas.gov, click on the "E-Services" tab, then click the hyperlink "Request Service by Email (only for use by self-represented litigants)," and follow the instructions.

NOTE: A request to receive SOAH-issued documents by email does not change the procedures you must follow to file documents with SOAH. The rules for filing documents and providing copies to all other parties in the case are described in SOAH's Procedural Rules, which are available on SOAH's website. Click the "Agency" tab, then click "Administrative Rules and Laws" to view SOAH's Procedural Rules.

Important Security Notice

ALL VISITORS TO THE WILLIAM P. CLEMENTS BUILDING WITHOUT AN AGENCY OR DPS ISSUED ID CARD MUST PROVIDE THE BUILDING SECURITY OFFICER WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS DOCKET NUMBER AND RECEIVE A VISITOR'S PASS IN ORDER TO BE ALLOWED ACCESS TO THE HEARING ROOM. INDIVIDUALS SHOULD ALLOW ADDITIONAL TIME TO GO THROUGH THE SECURITY PROCESS.

If you have any questions, please contact me at the address or telephone number shown below.

2021-7026

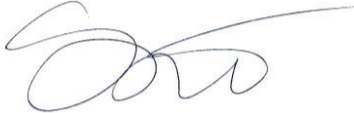
Notice of Hearing

Maurice O. Dydell

SOAH Docket No. 454-21-2668

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Respectfully Submitted,



Stephanie Daniels

State Bar No. 24107343

Texas Department of Insurance

Enforcement Division, MC ENF

P.O. Box 12030

Austin, Texas 78711-2030

(512) 676-6334 (Direct)

(512) 490-1020 (Fax)

Stephanie.Daniels@tdi.texas.gov

ATTORNEY FOR THE PETITIONER

TEXAS DEPARTMENT OF INSURANCE

Enclosure: Original Petition

cc: Leah Gillum, Deputy Commissioner, Enforcement Division, MC ENF
Ginger Loeffler, Litigation Director, Enforcement Division, MC ENF
Administrative Review, MC CO-AAL

2021-7026

Notice of Hearing

Maurice O. Dydell

SOAH Docket No. 454-21-2668

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CERTIFICATE OF SERVICE

I, Stephanie Daniels, certify that a true and correct copy of the *Notice of Hearing and the Original Petition* were sent by certified mail, return receipt requested, and email on this 18th day of June, 2021 to:

Maurice O. Dydell

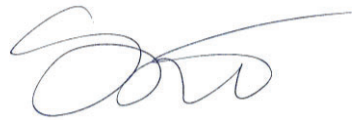
[REDACTED]

Lee's Summit, MO 64086-8433

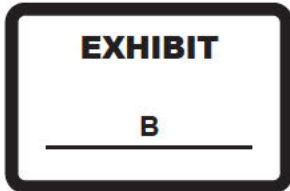
Respondent Pro Se

Via CM/RRR No.: 9214 8901 9403 8342 7180 54

Via Email: [REDACTED]



Stephanie Daniels



SOAH DOCKET NO. 454-_____
TDI ENFORCEMENT FILE NO. 27429

TEXAS DEPARTMENT OF INSURANCE,

Petitioner

v.

MAURICE O. DYDELL,

Respondent

BEFORE THE STATE OFFICE

OF

ADMINISTRATIVE HEARINGS

ORIGINAL PETITION

The Texas Department of Insurance seeks to take disciplinary action against Maurice O. Dydell. In support of this petition, the department makes the following allegations upon information and belief:

Jurisdiction

The Commissioner of Insurance has jurisdiction over this matter pursuant to TEX. INS. CODE §§ 82.051-82.055, 84.021 – 84.022, 4001.002, 4001.252, 4005.101, 4005.102, 4054.051, and 4056.052; and TEX. GOV'T CODE §§ 2001.051-2001.178.

Factual Allegations

Licensure

1. Maurice O. Dydell (Dydell) holds a non-resident general lines agent license with a life, accident, and health qualification, originally issued by the Texas Department of Insurance on January 15, 2018.
2. Dydell has a Texas non-resident license because he lives in Missouri. This license type requires that Dydell have a resident license in good standing in his home state.
3. On March 26, 2021, the State of Missouri Department of Commerce & Insurance issued a voluntary license surrender order and canceled Dydell's resident insurance agent license. Dydell failed to notify TDI of his license surrender and cancelation.

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Original Petition
Maurice O. Dydell
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4. The State of Nebraska Department of Insurance also revoked Dydell's non-resident insurance producer license on April 16, 2021. Dydell also failed to notify TDI of that administrative action.

Legal Allegations

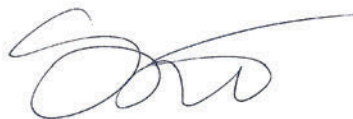
1. Dydell does not hold a license in good standing as an agent in his home state of residence, as required by TEX. INS. CODE § 4056.052, and is no longer eligible to hold a non-resident license in Texas.
2. Dydell did not notify TDI of the administrative action(s) taken against him, in violation of TEX. INS. CODE § 4001.252.

Relief Sought

If one or more of the above allegations is found to be true, the department asks the Administrative Law Judge to enter a Proposal for Decision recommending that the Commissioner of Insurance issue an order:

1. revoking Maurice O. Dydell's license and
2. imposing any other just and appropriate relief to which the Department may be entitled to by law.

Respectfully Submitted,



Stephanie Daniels
State Bar No. 24107343
Texas Department of Insurance
Enforcement Division
P.O. Box 12030 MC ENF
Austin, Texas 78711-2030
(512) 676-6334 (Direct)

2021-7026

Original Petition
Maurice O. Dydell
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(512) 490-1020 (Fax)
Stephanie.Daniels@tdi.texas.gov

ATTORNEY FOR THE PETITIONER
TEXAS DEPARTMENT OF INSURANCE

2021-7026

FILED
454-21-2668
7/29/2021 12:48 PM
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Carol Hale, CLERK

EXHIBIT

C

ACCEPTED
454-21-2668
07/29/2021 1:00 PM
STATE OFFICE OF
ADMINISTRATIVE HEARINGS
Carol Hale, CLERK

SOAH DOCKET NO. 454-21-2668
TDI ENFORCEMENT FILE NO. 27429

TEXAS DEPARTMENT OF INSURANCE,

BEFORE THE STATE OFFICE

Petitioner

v.

OF

MAURICE O. DYDELL,

ADMINISTRATIVE HEARINGS

Respondent

AMENDED NOTICE OF HEARING

The Texas Department of Insurance seeks to take disciplinary action against you. This Amended Notice of Hearing and the Original Petition, which is attached and incorporated for all purposes, states the allegations against you and the relief sought by the Department.

A public hearing will be held before an Administrative Law Judge on **Wednesday, September 8, 2021, at 9:00 a.m.** The hearing will take place via videoconference using a videoconference platform controlled by the State Office of Administrative Hearings, unless otherwise ordered to proceed in another manner by the Administrative Law Judge.

The hearing shall be conducted under TEX. GOV'T CODE, ch. 2001 and 1 TEX. ADMIN. CODE, ch. 155. Unless otherwise directed by the Administrative Law Judge, the hearing shall continue from day to day in the offices of the State Office of Administrative Hearings until concluded. You have the right to appear at this hearing and to be represented by an attorney.

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YOU MUST FILE A WRITTEN RESPONSE TO THE AMENDED NOTICE OF HEARING WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS WITHIN 20 DAYS OF THE DATE THE AMENDED NOTICE OF HEARING WAS MAILED. FAILURE TO FILE A WRITTEN RESPONSE BY THIS DEADLINE SHALL ENTITLE TDI TO SEEK DISPOSITION

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Amended Notice of Hearing
Maurice O. Dydell
SOAH Docket No. 454-21-2668
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BY DEFAULT UNDER 1 TEX. ADMIN. CODE § 155.501 AND 28 TEX. ADMIN. CODE §§ 1.88 AND 1.89.

IF YOU FAIL TO FILE A WRITTEN RESPONSE, THE SCHEDULED HEARING CAN BE CANCELED AND WITHOUT FURTHER NOTICE TO YOU THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE AMENDED NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE AMENDED NOTICE OF HEARING, INCLUDING REVOCATION OF YOUR LICENSE, ISSUANCE OF A CEASE AND DESIST ORDER, IMPOSITION OF ADMINISTRATIVE PENALTIES, AND/OR PAYMENT OF RESTITUTION, IS GRANTED BY DEFAULT.

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(512) 322-2061 (Fax);
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Texas Department of Insurance
P.O. Box 12030, MC GC-CCO
Austin, Texas 78711-2030
(512) 490-1064 (Fax)
chiefclerk@tdi.texas.gov; and

2021-7026

Amended Notice of Hearing
Maurice O. Dydell
SOAH Docket No. 454-21-2668
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- (3) Stephanie Daniels, Staff Attorney
Texas Department of Insurance
Enforcement Division, MC ENF
P.O. Box 12030
Austin, Texas 78711-2030
(512) 490-1020 (Fax)
Stephanie.Daniels@tdi.texas.gov

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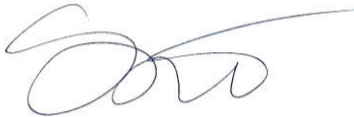
ALL VISITORS TO THE WILLIAM P. CLEMENTS BUILDING WITHOUT AN AGENCY OR DPS ISSUED ID CARD MUST PROVIDE THE BUILDING SECURITY OFFICER WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS DOCKET NUMBER AND RECEIVE A VISITOR'S PASS IN ORDER TO BE ALLOWED ACCESS TO THE HEARING ROOM. INDIVIDUALS SHOULD ALLOW ADDITIONAL TIME TO GO THROUGH THE SECURITY PROCESS.

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Page 4 of 5

Respectfully Submitted,



Stephanie Daniels
State Bar No. 24107343
Texas Department of Insurance
Enforcement Division, MC ENF
P.O. Box 12030
Austin, Texas 78711-2030
(512) 676-6334 (Direct)
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Stephanie.Daniels@tdi.texas.gov

ATTORNEY FOR THE PETITIONER
TEXAS DEPARTMENT OF INSURANCE

Enclosure: Original Petition

cc: Leah Gillum, Deputy Commissioner, Enforcement Division, MC ENF
Ginger Loeffler, Litigation Director, Enforcement Division, MC ENF
Administrative Review, MC CO-AAL

2021-7026

Amended Notice of Hearing
Maurice O. Dydell
SOAH Docket No. 454-21-2668
Page 5 of 5

CERTIFICATE OF SERVICE

I, Stephanie Daniels, certify that a true and correct copy of the *Amended Notice of Hearing and the Original Petition* were sent by certified mail, return receipt requested, and email on this 29th day of July, 2021 to:

Maurice O. Dydell

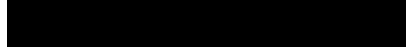


Chandler, AZ 85286-1923

Respondent Pro Se

Via CM/RRR No.: 9214 8901 9403 8345 7527 03

Via Email:



A handwritten signature in black ink, appearing to read 'Stephanie Daniels', written over a horizontal line.

Stephanie Daniels

SOAH DOCKET NO. 454-_____
TDI ENFORCEMENT FILE NO. 27429

TEXAS DEPARTMENT OF INSURANCE,

Petitioner

v.

MAURICE O. DYDELL,

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Original Petition
Maurice O. Dydell
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Relief Sought

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1. revoking Maurice O. Dydell's license and
2. imposing any other just and appropriate relief to which the Department may be entitled to by law.

Respectfully Submitted,



Stephanie Daniels
State Bar No. 24107343
Texas Department of Insurance
Enforcement Division
P.O. Box 12030 MC ENF
Austin, Texas 78711-2030
(512) 676-6334 (Direct)

2021-7026

Original Petition

Maurice O. Dydell

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(512) 490-1020 (Fax)

Stephanie.Daniels@tdi.texas.gov

ATTORNEY FOR THE PETITIONER
TEXAS DEPARTMENT OF INSURANCE

2021-7026

EXHIBIT

D



Shipment Confirmation Acceptance Notice

A. Mailer Action

Note to Mailer: The labels and volume associated to this form online, must match the labeled packages being presented to the USPS® employee with this form.

Shipment Date: 06/18/2021
Shipped From:
Name: MC 110-1A M RUIZ
Address: 333 GUADALUPE ST
City: AUSTIN
State: TX ZIP+4® 78701

Table with 2 columns: Type of Mail, Volume. Rows include Priority Mail Express, Priority Mail (0), First-Class Package Service, Returns, International, Other (1), and Total (1).

*Start time for products with service guarantees will begin when mail arrives at the local Post Office™ and items receive individual processing and acceptance scans.

B. USPS Action

- Note to RSS Clerk:
1. Home screen > Mailing/Shipping > More
2. Select Shipment Confirm
3. Scan or enter the barcode/label number from PS Form 5630
4. Confirm the volume count message by selecting Yes or No
5. Select Pay and End Visit to complete transaction

USPS EMPLOYEE: Please scan upon pickup or receipt of mail. Leave form with customer or in customer's mail receptacle.

USPS SCAN AT ACCEPTANCE



9275 0901 1935 6200 0029 7172 16

S. DANIELS/27429



Firm Mailing Book For Accountable Mail

Name and Address of Sender

MC 110-1A M RUIZ
TEXAS DEPARTMENT OF INSURANCE
333 GUADALUPE ST
AUSTIN TX 78701

Check type of mail or service

- Adult Signature Required
Adult Signature Restricted Delivery
Certified Mail
Certified Mail Restricted Delivery
Collect on Delivery (COD)
Insured Mail
Priority Mail
Priority Mail Express
Registered Mail
Return Receipt for Merchandise
Signature Confirmation
Signature Confirmation Restricted Delivery

USPS Tracking/Article Number

1. 9214 8901 9403 8342 7180 54

S. DANIELS/27429

Addressee (Name, Street, City, State, & ZIP Code TM)

MAURICE O. DYDELL
64096-8433

Affix Stamp Here

(for additional copies of this receipt).
Postmark with Date of Receipt.

2021-7026

Table with columns: Postage, (Extra Service) Fee, Handling Charge, Actual Value if Registered, Insured Value, Due Sender if COD, ASR Fee, ASRD Fee, RD Fee, RR Fee, SC Fee, SCRD Fee, SH Fee

Total Number of Pieces Listed by Sender: 1

Postmaster, Per (Name of receiving employee)



Date Produced: 07/12/2021

ConnectSuite Inc.:

The following is the delivery information for Certified Mail™/RRE item number 9214 8901 9403 8342 7180 54. Our records indicate that this item was delivered on 07/07/2021 at 11:24 a.m. in AUSTIN, TX 78701. The scanned image of the recipient information is provided below.

Signature of Recipient : C / ↑ 106
C / ↑ [Signature]

Address of Recipient : 333 / T D I

Thank you for selecting the Postal Service for your mailing needs. If you require additional assistance, please contact your local post office or Postal Service representative.

Sincerely,
United States Postal Service

The customer reference number shown below is not validated or endorsed by the United States Postal Service. It is solely for customer use.

This USPS proof of delivery is linked to the customers mail piece information on file as shown below:

MAURICE O. DYDELL
LEES SUMMIT, MO 64086-8433

Customer Reference Number: C2764035.15910868
Return Reference Number S. DANIELS/27429

2021-7026

EXHIBIT

E

Shipment Confirmation
Acceptance Notice



A. Mailer Action

Note to Mailer: The labels and volume associated to this form online, must match the labeled packages being presented to the USPS® employee with this form.

Shipment Date: 07/29/2021

Shipped From:

Name: MC 110-1A M RUIZ

Address: 333 GUADALUPE ST

City: AUSTIN

State: TX ZIP+4® 78701

Type of Mail	Volume
Priority Mail Express®*	
Priority Mail®	0
First-Class Package Service®	
Returns	
International*	
Other	1
Total	1

*Start time for products with service guarantees will begin when mail arrives at the local Post Office™ and items receive individual processing and acceptance scans.

B. USPS Action

Note to RSS Clerk:

1. Home screen > Mailing/Shipping > More
2. Select Shipment Confirm
3. Scan or enter the barcode/label number from PS Form 5630
4. Confirm the volume count message by selecting Yes or No
5. Select Pay and End Visit to complete transaction

USPS EMPLOYEE: Please scan upon pickup or receipt of mail.
Leave form with customer or in customer's mail receptacle.

USPS SCAN AT ACCEPTANCE



9275 0901 1935 6200 0030 6111 90

S.DANIELS/27429



Firm Mailing Book For Accountable Mail

Name and Address of Sender

MC 110-1A M RUIZ
TEXAS DEPARTMENT OF INSURANCE
333 GUADALUPE ST
AUSTIN TX 78701

Check type of mail or service

- Adult Signature Required
Adult Signature Restricted Delivery
Certified Mail
Certified Mail Restricted Delivery
Collect on Delivery (COD)
Insured Mail
Priority Mail
Priority Mail Express
Registered Mail
Return Receipt for Merchandise
Signature Confirmation
Signature Confirmation Restricted Delivery

USPS Tracking/Article Number

1. 9214 8901 9403 8346 7627 03

S.DANIELS/27429

Addressee (Name, Street, City, State, & ZIP Code TM)

MAURICE O. DYDELL
[Redacted] CHANDLER, AZ 85286-1923

Affix Stamp Here
(for additional copies of this receipt).
Postmark with Date of Receipt.

2021-7026

Table with columns: Postage, (Extra Service) Fee, Handling Charge, Actual Value if Registered, Insured Value, Due Sender if COD, ASR Fee, ASRD Fee, RD Fee, RR Fee, SC Fee, SCRD Fee, SH Fee

Total Number of Pieces Listed by Sender: 1

Total Number of Pieces Received at Post Office: 1

Postmaster, Per (Name of receiving employee)

Date Produced: 08/09/2021

ConnectSuite Inc.:

The following is the delivery information for Certified Mail™/RRE item number 9214 8901 9403 8345 7527 03. Our records indicate that this item was delivered on 08/04/2021 at 11:40 a.m. in CHANDLER, AZ 85286. The scanned image of the recipient information is provided below.

Signature of Recipient :



Address of Recipient :





Thank you for selecting the Postal Service for your mailing needs. If you require additional assistance, please contact your local post office or Postal Service representative.

Sincerely,
United States Postal Service

The customer reference number shown below is not validated or endorsed by the United States Postal Service. It is solely for customer use.

This USPS proof of delivery is linked to the customers mail piece information on file as shown below:

MAURICE O. DYDELL

CHANDLER, AZ 85286-1923

Customer Reference Number: C2842960.16346614
Return Reference Number S.DANIELS/27429